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DOCKET NO. 49276

**COMPLAINT OF JERRY GRIBBLE § PUBLIC UTILITY COMMISSION
AGAINST DOUBLE DIAMOND §
UTILITIES CO. § OF TEXAS**

**ORDER NO. 1
REQUIRING RESPONSES**

I. Background

On February 28, 2019, Jerry Gribble (complainant) filed a complaint against Double Diamond Utilities Co. regarding payment location for water and wastewater services. This complaint was filed under 16 Texas Administrative Code (TAC) § 22.242 and is available on the Commission’s Interchange webpage at, <http://interchange.puc.texas.gov>.

II. Requiring Response

Double Diamond Utilities Co. must file a response to the complaint by no later than March 25, 2019, per 16 TAC § 22.78. The response must address the following:

1. the Commission’s jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders, and tariff provisions;
4. copies of any rates or tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

III. Statement of Position from Commission Staff

Commission Staff is required to file a statement of position regarding the complaint by April 1, 2019. As part of the statement of position, Commission Staff will address whether the complainant complied with the requirements for informal resolution in accordance with 16 TAC § 22.242.

IV. Filings

Unless otherwise specified, an original and 10 copies of documents relating to this proceeding must be filed with the Commission filing clerk in accordance with 16 TAC § 22.71. A copy of each document filed with the Commission must also be served on all parties as required

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by 16 TAC § 22.74. All filings can be accessed on the Commission's Interchange webpage at, <http://interchange.puc.texas.gov>.

V. Ex Parte Communications

Ex parte communications with the administrative law judge (ALJ) are prohibited per 16 TAC § 22.3(b)(2). Parties must communicate with the ALJ only through written documents filed with the Commission's Filing Clerk and served on all parties. Questions concerning this Order or any other order must be submitted in writing, filed with the Commission, and served on all parties of record.

VI. Notifying Office of Public Utility Counsel

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

Signed at Austin, Texas the 4th day of March 2019.

PUBLIC UTILITY COMMISSION OF TEXAS



**CHRISTOPHER OAKLEY
ADMINISTRATIVE LAW JUDGE**