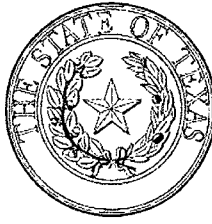


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# State Office of Administrative Hearings

Kristofer Monson  
Chief Administrative Law Judge

**January 11, 2021**

TO: Stephen Journeay, Commission Counsel  
Commission Advising and Docket Management  
William B. Travis State Office Building  
1701 N. Congress, 7th Floor  
Austin, Texas 78701

**VIA EFILE TEXAS**

**RE: SOAH Docket No. 473-20-1120.WS; PUC Docket No. 49261  
*Complaint of Michael E. Moore against C. Willow Water  
Company***

On December 21, 2020, Michael E. Moore filed a letter to the Administrative Law Judge (ALJ) stating that C Willow Water Company had not refunded Mr. Moore's payment as required by the Public Utility Commission's Order dated November 5, 2020.

Because the case is no longer with the State Office of Administrative Hearings and the ALJ's involvement with this matter has concluded, the ALJ will not be responding to Mr. Moore's letter.

Sincerely,

A handwritten signature in cursive script that reads "L Brite".

LINDA H. BRITE  
Administrative Law Judge

LB/lc

xc: All Parties of Record.