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December 21, 2020

SOAH Docket No. 473-20-1120

PUC Docket No. 49261

Complaint of Michael E. Moore against C-Willow Water Company

Attn: Judge Linda H. Brite

Dear Judge Linda H. Brite,

This is in response to the Order by the Public Utility Commission dated November 5, 2020 which granted my complaint filed against C-Willow Water Company to refund a total of \$1783.58 for over billing and my overpayment to C Willow Water Company.

To date, I have not received any payment from C-Willow Water Company thus I feel C-Willow has violated the Order. I don't know if C Willow provided the Commission with documentation to demonstrate the refund of \$1783.58 to myself by the date of 45 days from November 5, 2020, but I can assure you that I have not received any payment from C Willow.

I would like to know what the next step(s) are in order to make sure C Willow refunds me the \$1783.58 which I consider past due according to the date of the Order which is November 5, 2020. Any help will be greatly appreciated.

I appreciate your consideration in this matter.

Regards,

Michael Moore

Claimant

