



Control Number: 49261



Item Number: 46

Addendum StartPage: 0



**MICHAEL E. MOORE, COMPLAINANT**

**AGAINST**

**C-WILLOW WATER COMPANY**

**SOAH DOCKET NO. 473-20-1120.WS**

**PUC DOCKET NO. 49261**

**COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION**

**TO C WILLOW WATER COMPANY**

**QUESTIONS NOS STAFF 3-1 TO STAFF 3-21**

**APRIL 1, 2020**

- Staff 3-1** Please explain why your Customer History Keith Johanson has no water usage listed for 303 Hickory Trail from October 27, 2017 until February 1, 2018.
- Keith Johanson does have water usage from 0-6690. The question has incorrect and contradicting information.**
- Staff 3-2** Admit or deny that in you Customer History Keith Johanson used no water at 303 Hickory Trail from October 27, 2017 until February 1, 2018. If the answer I deny, please explain you answer in detail.
- I deny this statement because his history shows 0-6690. It has low usage because the house is vacant and he does not use that much water in other builds but is also occupied with more than one build at a time so there is not always attention on just one house or it may be put on hold for a while.**
- Staff 3-3** Please explain why in your Customer History Keith Johanson's water usage for 303 Hickory Trail went from 0 to 6,690 after the February 26, 2018 meter read.
- This question was answered in 3-1 and 3-2.**
- Staff 3-4** Please explain why in your Customer History Keith Johanson's meter, when read for 303 Hickory Trail, showed zero usage from February 26, 2018 until July 27, 2018.
- This question was answered prior. It was a new build and some months it sits vacant. Besides new builds, Keith Johanson probably has 15-20 or more rent houses or more and has his own on staff plumber and office.**
- Staff 3-5** Admit or deny that in your Customer History Keith Johanson's meter for 303 Hickory Trail showed 6,690 gallons of usage on every meter read from February 26, 2018 until July 27, 2018. If the answer is deny, please explain your answer in detail.
- I admit that Customer History Keith Johanson's meter 303 Hickory Trail showed 6,690 gallons of usage.**
- Staff 3-6** Admit or deny that in your Customer History the meter reading on August 27, 2018 for 303 Hickory Trail was 501,970. If the answer is deny, please explain your answer in detail.
- I admit that 501,970 is the meter reading for August 27, 2018.**

- Staff 3-7** Please explain in detail why the meter was reread for 303 Hickory Trail on September 14, 2018.
- We always ask for rereads if high usage to make sure the customer is billed correctly, if it is billed and customer calls with a corrected reread we will adjust bill to be lower if needed or keep reading in place if it is correct. The next month reading usually clarifies if correct by going in sequence order.**
- Staff 3-8** Admit or deny that your Customer History the meter reading for 303 Hickory Trail on September 14, 2018 was 504,350. If the answer is deny, please explain your answer in detail.
- I admit that 504,350 was the reading on September 14, 2018.**
- Staff 3-9** Admit or deny that the meter reading on September 14, 2018 was the only meter read for 303 Hickory Trail that did not occur on the 27<sup>th</sup> of the month between October 2017 and December 2019. If the answer is deny, please explain your answer in detail.
- I deny that was the only time we checked that meter. We were there calibrating it 5 times and making sure there was not a leak and checking over the meter ourselves to make sure we had not water loss.**
- Staff 3-10** Admit or deny that the gallonage/usage on the Meter Reader's List for 303 Hickory Trail for November 15, 2017 was 0006640. If the answer is deny, please explain your answer in detail.
- I deny this the gallon usage was 0006690, but it was close to that. This is the third time this has been asked.**
- Staff 3-11** Admit or deny that the gallonage/usage on the Meter Reader's List for 303 Hickory Trail for December 18, 2017 was 0006680. If the answer is deny, please explain your answer in detail.
- I deny the meter reading was not that it was 0006690.**
- Staff 3-12** Admit or deny that the gallonage/usage on the Meter Reader's List for 303 Hickory Trail for January 24, 2018 said "No Usage". If the answer is deny, please explain your answer in detail.
- I admit this meter had no usage. As explained, he leaves lots vacant or turned off until ready to build when he sells the property. As mentioned, it is not his only project.**
- Staff 3-13** If the answer to Staff 3-12 is admit, please explain why the meter said "No Usage".
- The answer is in 3-12. He is a reputable builder.**
- Staff 3-14** Admit or deny that the gallonage/usage on the Meter Reader's List for 303 Hickory Trail for February 18, 2018 was 0006690. If the answer is deny, please explain your answer in detail.
- I admit the reading is 0006690.**
- Staff 3-15** Admit or deny that every Meter Reader's List reading of gallonage/usage for 303 Hickory Trail from February 18, 2018 until July 19, 2018 was 0006690. If the answer is deny, please explain your answer in detail.
- I admit and have explained repeatedly.**
- Staff 3-16** Admit or deny that on the gallonage usage on the Meter's Reader's List for 303 Hickory Trail for August 20, 2018 states in handwriting that "David read 9/14/18 0504350". If the answer is deny, please explain your answer in detail.
- Again, I admit David reread this reading on this date.**



**Staff 3-17** Please provide a list of every months' gallonage usage for 303 Hickory Trail from the date of the meter was installed through December 2019.

**I have attached the usage for this meter. One continuous history for Johanson and one for Moore.**

**Staff 3-18** Please provide a list of any residential customer you serve that has used over 100,000 gallons of water in any one-month period from January of 2017 through December 2019. Further provide the name of the customer, the address of that customer, the calendar period of that usage, and the amount of usage during that period.

**I have attached a list of residential customers that have used over 100,000 gallons of water in any one month period.**

**Staff 3-19** Please provide the name, addresses, and documentation of any customer complaints regarding inaccurate meter reads received in the last five years.

**I have attached any complaints to the file.**

**Staff 3-20** Please provide internal documents, including emails, detailing communications between C-Willow employees, owners, or representatives regarding inaccurate meter reads at 303 Hickory Trail.

**I have attached a work order to show the how rereads are done for all accounts that have high or low usage or misread.**

**Staff 3-21** Please provide any internal documents, including emails, detailing communications between C-Willow employees, owners, or representatives regarding inaccurate meter reads at any other location served by C-Willow between January 2017 and December 2019.

**I have attached any email, or copies of our phone message books related to communication for any recent inaccurate meter reads.**

I, David Strozier and Sandra Strozier solemnly swear that these statements are true and correct.

Respectfully,



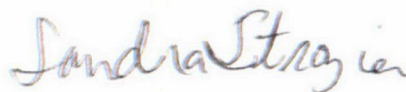
David Strozier, Partner

C-Willow Water

PO Box 597

Floresville TX 78114

830-391-4406



Sandra Strozier, Partner



**C-Willow Water Company**  
**Meter Readings for 7030.1 Johanson Keith**

Date Printed: 05/08/2020

| Read Date | Bill Date | Code | Previous    | Present | Usage Meter S/N |
|-----------|-----------|------|-------------|---------|-----------------|
| 1/26/2018 | 2/1/2018  | WR   | 0           | 0       | 0 0             |
| 2/26/2018 | 3/1/2018  | WR   | 0           | 6690    | 6690 0          |
| 3/27/2018 | 4/1/2018  | WR   | 6690        | 6690    | 0 0             |
| 4/27/2018 | 5/1/2018  | WR   | 6690        | 6690    | 0 0             |
| 5/27/2018 | 6/1/2018  | WR   | 6690        | 6690    | 0 0             |
| 6/27/2018 | 7/1/2018  | WR   | 6690        | 6690    | 0 0             |
| Readings  |           | 6    | Total Usage |         | 6690            |

# C-Willow Water Company

## Meter Readings for 7030 Moore Michael

Date Printed: 05/08/2020

| Read Date  | Bill Date | Code | Previous    | Present | Usage Meter S/N |
|------------|-----------|------|-------------|---------|-----------------|
| 8/27/2018  | 9/1/2018  | WR   | 6690        | 501970  | 495280 0        |
| 9/27/2018  | 10/1/2018 | WR   | 501970      | 505600  | 3630 0          |
| 10/27/2018 | 11/1/2018 | WR   | 505600      | 508510  | 2910 0          |
| 11/27/2018 | 12/1/2018 | WR   | 508510      | 511820  | 3310 0          |
| 12/27/2018 | 1/1/2019  | WR   | 511820      | 514420  | 2600 0          |
| 1/27/2019  | 2/1/2019  | WR   | 514420      | 517990  | 3570 0          |
| 2/26/2019  | 3/1/2019  | WR   | 517990      | 519820  | 1830 0          |
| 3/27/2019  | 4/1/2019  | WR   | 519820      | 522490  | 2670 0          |
| 4/28/2019  | 5/1/2019  | WR   | 522490      | 525920  | 3430 0          |
| 5/28/2019  | 6/1/2019  | WR   | 525920      | 528780  | 2860 0          |
| 6/28/2019  | 7/1/2019  | WR   | 528780      | 531560  | 2780 0          |
| 7/28/2019  | 8/1/2019  | WR   | 531560      | 537270  | 5710 0          |
| 8/28/2019  | 9/1/2019  | WR   | 537270      | 540470  | 3200 0          |
| 9/28/2019  | 10/1/2019 | WR   | 540470      | 543470  | 3000 0          |
| 10/28/2019 | 11/1/2019 | WR   | 543470      | 546440  | 2970 0          |
| 11/28/2019 | 12/1/2019 | WR   | 546440      | 549410  | 2970 0          |
| 12/28/2019 | 1/1/2020  | WR   | 549410      | 551640  | 2230 0          |
| 1/28/2020  | 2/1/2020  | WR   | 551640      | 553640  | 2000 0          |
| 2/28/2020  | 3/1/2020  | WR   | 553640      | 557210  | 3570 0          |
| 3/28/2020  | 4/1/2020  | WR   | 557210      | 560320  | 3110 0          |
| 4/28/2020  | 5/1/2020  | WR   | 560320      | 563010  | 2690 0          |
| Readings   |           | 21   | Total Usage |         | 556320          |

# PHONE CALL

TIME 3:20 DATE 12/21/18  
 NAME April Garcia  
 PHONE 310-625-8496  
 MESSAGE Reading 1137500  
 SIGNED CS  
 Updated  
 ✓  
 TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

# PHONE CALL

TIME 3:26 DATE 12/24/19  
 NAME April Garcia  
 PHONE 310-625-8496  
 MESSAGE From Customer  
 Previous 1137500  
 New 1141200  
 SIGNED CS  
 Corrected  
 TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

# PHONE CALL

TIME 2:76 DATE 3/11/19  
 NAME Rosie Celley  
 PHONE 310-804-5098  
 MESSAGE R.R. 3/4/19 by David  
 New safe with higher, said  
 she doesn't have any  
 keys  
 SIGNED CS  
 ✓  
 TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

# PHONE CALL

TIME 7:27 DATE 3/6/19  
 NAME Gustave Rodriguez  
 PHONE 214-224-1757  
 MESSAGE Customer read  
 1325576  
 meter Reading  
 SIGNED CS  
 Updated  
 ✓  
 TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU



PHONE CALL

FOR 4103 DATE 8/29/18 TIME 2:10 PM

NAME Pzt Aguilar

PHONE 330-7-3211

MESSAGE mety read  
up side down  
Reading should be  
11010

SS corrected updated

TELEPHONED ☒

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

PHONE CALL

FOR 6002 DATE 11/5/18 TIME 11:51 PM

NAME T. Lori Delasanto

PHONE 68080

MESSAGE 68080 really  
68080  
misread 666027  
680027

SS not on view updated

TELEPHONED ☒

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

PHONE CALL

FOR 3120 DATE 11/26/18 TIME 11:26 PM

NAME Garcia, April

PHONE 210-625-2496

MESSAGE Reading from  
customer  
1134800

SS updated

TELEPHONED ☒

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

PHONE CALL

FOR 2800 DATE 12/3/18 TIME 12:03 PM

NAME Tommy Miller

PHONE 830-216-7434

MESSAGE meter was  
covered in water  
so read wrong meter  
12/5/18 per David  
2017200

SS readings in computer  
were wrong corrected year worth

TELEPHONED ☒

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

PHONE CALL

TO: 3/22  
 NAME: April Garcia  
 DATE: 5/22/15  
 TIME: 5:27 PM

FROM: PHONE: 310-625-2496  
 MESSAGE: ME #5 Reading  
 1155000

SIGNED: SS updated ✓

TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

PHONE CALL

TO: 2040  
 NAME: Sandra Lane  
 DATE: 7/3/19  
 TIME: 1:00 PM

FROM: PHONE: 1863320  
 MESSAGE: customer read  
 1828010 - 42.07

SIGNED: Ym SS updated ✓

TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

PHONE CALL

TO: 6234  
 NAME: Willie Thomas  
 DATE: 7/11  
 TIME: 1:00 PM

FROM: PHONE: 210-725-4052  
 MESSAGE: 286 Cak Hublow  
 333343  
 Wengreth  
 851013 dno  
 updated

SIGNED: SS updated

TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

PHONE CALL

TO: 3755  
 NAME: Kristina Kunz  
 DATE: 7/3/19  
 TIME: 1:00 PM

FROM: PHONE: 210-322-1851  
 MESSAGE: meter reading  
 0805520 cust read  
 3865 new amount

SIGNED: SS updated ✓

TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU



PHONE CALL

FOR 6060 DATE 3/4/17 TIME AM PM  
 IN Papi Warner Tebra Broken  
 OF  
 PHONE 210-355 5422  
 MESSAGE Reading is incorrect  
 Customer Read 0733910  
 07/4/70  
 35.84 new amount  
 SS updated ✓  
 TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

PHONE CALL

FOR 3120 DATE 3/27/19 TIME AM PM  
 IN April Garcia  
 OF  
 PHONE 210 625-2496 ✓  
 MESSAGE Customer Read  
 1147500  
 SS updated  
 TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

PHONE CALL

FOR 1490 DATE 3/29/19 TIME AM PM  
 IN Sheri Osborn  
 OF  
 PHONE 210 288 4380  
 MESSAGE 858900 previous  
 849960 Customer  
 read  
 updated  
 new balance \$9.19 ✓  
 SS  
 TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU

PHONE CALL

FOR Please Call Ms Osborn DATE TIME AM PM  
 IN  
 OF  
 PHONE Said 210 288 4380  
 MESSAGE Her bill is 90.00 meter  
 wrong  
 SS  
 127 H.H. (849960) correct ✓  
 TELEPHONED  
 RETURNED YOUR CALL  
 PLEASE CALL  
 WILL CALL AGAIN  
 CAME TO SEE YOU  
 WANTS TO SEE YOU



# PHONE CALL

FOR 6091 DATE 2/3/20 TIME 2:10 PM

N Tenelle Rosado

OF 210-849-7943 CELL

MESSAGE Bill is higher than normal, didn't see meter spinning or leaks anywhere

PHONE 210-849-7943

SS 1529290 55707 updated

SS 1529290 55707 updated

TELEPHONED ☐

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

# PHONE CALL

FOR 0790 DATE 7/29/19 TIME 1:28 PM

N Anthony Passione

OF 830 391 3753 CELL

MESSAGE 228 HH  
mets read wrong  
1560360  
4199

PHONE 830 391 3753

SS updated ✓

TELEPHONED ☐

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

# PHONE CALL

FOR 0205 DATE 3/10 TIME 3:05 PM

N Sylvia Mathis

OF 210-665-7619

MESSAGE 210 62 FIBER CABLE  
10 not rcv ing

PHONE 210-665-7619

SS 11908 texted  
11908 texted  
SS 11908 texted  
SS 11908 texted

TELEPHONED ☐

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

# PHONE CALL

FOR 0321 DATE 11/29 TIME 1:21 PM

N William Hossfelt

OF 937-272 4396

MESSAGE 3616160

PHONE 937-272 4396

SS updated

TELEPHONED ☐

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

# PHONE CALL

FOR 6018 DATE 11/14 TIME 1:14 PM

N Linda Cantalero

OF 210-833-4455

MESSAGE 810 110 110 110

PHONE 210-833-4455

SS updated 3/16

TELEPHONED ☐

RETURNED YOUR CALL ☐

PLEASE CALL ☐

WILL CALL AGAIN ☐

CAME TO SEE YOU ☐

WANTS TO SEE YOU ☐

# WORKORDER

## SHADY OAKS WSC

Work Order #: 276

Issued On 10/23/2019

By Shannon Wyle

To: David Strozier

3-20

**Projected Completion Date**

Customer: 01351A Smith Julie

Location: 322 Broken Arrow Lot #60 Rte 1 Sec 13

Water S/N: S/N C RADIO ID LAST READING 47990

Phone 550-73-42197 210 363-4314

Description: Install Meter

Comment: Meter in cubic feet need to change out

Requested by

Inspected by

Approved by: 

| JOB CODE | DESCRIPTION   | CHARGE |
|----------|---------------|--------|
| 1        | Install Meter | 0.00   |

Work Order Total: 0.00

Meter Reading \_\_\_\_\_

Meter Make \_\_\_\_\_

Meter Serial No \_\_\_\_\_

Meter Size \_\_\_\_\_

Machine No \_\_\_\_\_

# WORKORDER

## SHADY OAKS WSC

Work Order #: 277

Issued On 10/23/2019

By Shannon Wyle

To: David Strozier

Projected Completion Date:

Customer: 018014 Knighton Jason

Location: 331 Broken Arrow Rte 1 Sec 19

Meter S/N S/N 1 F-RADIO ID LAST READING 70735

Phone 937-425-7723 937-257-0392

Description: Install Meter

*Change Register Only*

Comment: Meter in cubic feet change meter

Requested by

Requested by

Approved by *DS*

JOB CODE DESCRIPTION

CHARGE

1 Install Meter

0.00

Work Order Total:

0.00

Meter Reading \_\_\_\_\_

Meter Make \_\_\_\_\_

Meter Serial No \_\_\_\_\_

Meter Size \_\_\_\_\_

Machine No \_\_\_\_\_



# WORKORDER

## SHADY OAKS WSC

Work Order #: 262

Issued On: 08/22/2019

By: Shannon Wylie

To: David Strozier

**Projected Completion Date:**

Customer: 12601A Fugate Peggy

Location: 239 Hickory Hill Lot #51 Rte.2 Seq 81

Meter S/N: S/N 1 RADIO ID: W LAST READING 573990

Phone 325-561-5293 1830/947-0129 210-771-6010

Description: Leak at meter

Comment: Leak

Requested by

Inspected by

Approved by: DS

| JOB CODE | DESCRIPTION   | CHARGE |
|----------|---------------|--------|
| -        | Leak at meter | 0 00   |

Work Order Total: 0 00

Meter Reading \_\_\_\_\_

Meter Make \_\_\_\_\_

Meter Serial No \_\_\_\_\_

Meter Size \_\_\_\_\_

Machine No \_\_\_\_\_

# WORKORDER

## SHADY OAKS WSC

Work Order #: 271

Issued On: 10/23/2019

By: Shannon Wylie

To: David Strozier

**Projected Completion Date**

Customer: 1260 A Fugate Pegg

Location: 239 Highway Hill Lot #5" Rte 2 Sec 8"

Meter S/N: S/N 1 RADIO ID W LAST READING 513570

Phone: 525-561-5295 1880-947-0129 210-771-6010

Description: Leak at meter

Comment: Leak at meter

Requested by

Inspected by

Approved by: DS

| JOB CODE | DESCRIPTION   | CHARGE |
|----------|---------------|--------|
|          | Leak at meter | 0 00   |

Work Order Total: 0 00

Meter Reading: \_\_\_\_\_

Meter Make: \_\_\_\_\_

Meter Serial No: \_\_\_\_\_

Meter Size: \_\_\_\_\_

Machine No: \_\_\_\_\_

# WORKORDER

## SHADY OAKS WSC

Work Order #: 274

Issued On: 10/23/2019

By: Shannon Wylie

To: David Strozier

**Projected Completion Date:**

Customer: 3120 - A. Garcia Angel or April

Location: 235 Flores Oaks Lot #15 Rte 3 Sec 2800

Meter S/N: S/N I - RADIO ID LAST READING 1189400

Phone: 210-712-41496 210-548-7194

**Description:**

Comment: Need new glass head to read

*Handwritten notes:*  
210-548-7194  
Need new glass head to read  
meter

Requested by

Inspected by

Approved by:

*OS*

JOB CODE DESCRIPTION

CHARGE

0 00

Work Order Total:

0 00

Meter Reading \_\_\_\_\_

Meter Make \_\_\_\_\_

Meter Serial No \_\_\_\_\_

Meter Size \_\_\_\_\_

Machine No \_\_\_\_\_



# WORKORDER

## SHADY OAKS WSC

Work Order #: 258

Issued On 08/15/2019

By Shannon Wylie

To: David Strozler

### Projected Completion Date

Customer 3120 A Garcia Angel or Apr.

Location 235 Fio es Oaks Lot #15 Rte 3 Seq 2800

Meter S/N S/N 1 - ADIC ID LAST READING 1163800

Phone 201-411-1494 771-543-7194

Description Install Meter

Comment Needs new meter & fence to get to meter

Requested by

Inspected by

Approved by.

DS

| JOB CODE | DESCRIPTION   | CHARGE |
|----------|---------------|--------|
| 5        | Install Meter | 0.00   |

Work Order Total: 0.00

Meter Reading \_\_\_\_\_

Meter Make \_\_\_\_\_

Meter Serial No. \_\_\_\_\_

Meter Size \_\_\_\_\_

Machine No. \_\_\_\_\_

# WORKORDER

## SHADY OAKS WSC

Work Order #: 216

Issued On 03/22/2019

By Shannon Wyle

To David Strozier

### Projected Completion Date

Customer 2140 A. Wood Michele

Location 227 Shady Oaks Dr Rte 3 Sec 2140

Meter S/N S/N 0 FAD'D 0 LAST READING 482880

Phone 201-411-0291

Description Reread meter

Comment Previous reading 482880 reading written down 481610

*[Handwritten signature]*

0481610

Requested by

Inspected by

Approved by:

*DS*

| JOB CODE | DESCRIPTION  | CHARGE |
|----------|--------------|--------|
| 1        | Reread meter | 0.00   |

Work Order Total: 0.00

Meter Reading \_\_\_\_\_

Meter Make \_\_\_\_\_

Meter Serial No. \_\_\_\_\_

Meter Size \_\_\_\_\_

Mechanic No. \_\_\_\_\_

**WORKORDER**  
**SHADY OAKS WSC**

Work Order #: 201

Issued On: 01/24/2019

By: Shannon Wylie

To: David Strozier

**Projected Completion Date:**

Customer: 2170 (A) Cedillo Rosie

Location: 247 Shady Oaks Drive Lot #12 Rte 3 Seq 2170

Meter S/N: S/N: 0 RADIO ID W LAST READING: 1357610

Phone: 216-2013 393-9453

Description: Reread meter

Comment: Previous reading 1286780

1367360

Requested by:

Inspected by:

Approved by: DS

JOB CODE DESCRIPTION

CHARGE

2 Reread meter

0.00

Work Order Total:

0.00

Meter Reading \_\_\_\_\_

Meter Make \_\_\_\_\_

Meter Serial No. \_\_\_\_\_

Meter Size \_\_\_\_\_

Machine No. \_\_\_\_\_

used 80,058  
and have used  
9,750 since  
Last read,  
Must have had  
10ak

# WORKORDER

## SHADY OAKS WSC

Work Order #: 236

Issued On: 06/22/2019

By: Shannon Wyle

To: David Strozier

### Projected Completion Date

Customer: 2170 A Cecilio Rosie

Location: 247 Shady Oaks Drive Lot #12 Rte.3 Seq.2170

Meter S/N: S/N C RADIO ID W LAST READING 1385188

Phone: 770-218-330-9459

Description: Reread meter

Comment: Previous reading 1385188 new reading 1381110

1382570

Requested by:

Inspected by:

Approved by: DS

| JOB CODE | DESCRIPTION  | CHARGE |
|----------|--------------|--------|
| 1        | Reread meter | 0.00   |

Work Order Total: 0.00

Meter Reading: \_\_\_\_\_

Meter Make: \_\_\_\_\_

Meter Serial No: \_\_\_\_\_

Meter Size: \_\_\_\_\_

Machine No: \_\_\_\_\_



Printed: 04/06/2020 11:46 AM

**Detailed Consumption Analysis Report With Charges**  
C-Willow Water Company

5-8

1

01/01/2017 through 12/31/2019 INCLUDES ALL ACCOUNTS FROM 6001 TO 7041

| WR from 100000 to 100000000 Read       |         |          |           |               |                  |  |
|----------------------------------------|---------|----------|-----------|---------------|------------------|--|
| Acct: 6006 Coats Doug                  | 9/28/17 | Route: 4 | Seq#: 93  | Usage: 107420 | Charge: 391.75   |  |
| Acct: 6048 Riaz Muhammed               | 9/28/19 | Route: 4 | Seq#: 283 | Usage: 148247 | Charge: 535.25   |  |
| Acct: 6062 Reid Laurie                 | 9/27/18 | Route: 4 | Seq#: 29  | Usage: 142350 | Charge: 514.25   |  |
| Acct: 6120 Hanson Virgil               | 9/27/18 | Route: 4 | Seq#: 70  | Usage: 175690 | Charge: 629.75   |  |
| Acct: 6134.3 Escalante Cecilia         | 8/27/18 | Route: 4 | Seq#: 206 | Usage: 148610 | Charge: 535.25   |  |
| Acct: 6145 Minica Pat                  | 1/28/18 | Route: 4 | Seq#: 178 | Usage: 209730 | Charge: 748.75   |  |
| Acct: 6164 Garcia Johnny               | 5/27/18 | Route: 4 | Seq#: 139 | Usage: 221981 | Charge: 790.75   |  |
| Acct: 6184 Gordon Adam                 | 6/27/17 | Route: 4 | Seq#: 182 | Usage: 123310 | Charge: 447.75   |  |
| Acct: 6262 Bernal Roy                  | 10/1/19 | Route: 4 | Seq#: 193 | Usage: 227000 | Charge: 811.75   |  |
| Acct: 7023 Mead Melody                 | 6/28/19 | Route: 4 | Seq#: 203 | Usage: 104400 | Charge: 381.25   |  |
| Acct: 7028 Ramos Juan                  | 8/27/18 | Route: 4 | Seq#: 87  | Usage: 131596 | Charge: 475.75   |  |
| Acct: 7030 Moore Michael               | 8/27/18 | Route: 4 | Seq#: 86  | Usage: 495280 | Charge: 1,749.75 |  |
| Acct: 7032 Keil Darrel                 | 8/27/18 | Route: 4 | Seq#: 128 | Usage: 100850 | Charge: 367.25   |  |
| Totals for WR from 100000 to 100000000 |         | Count:   | 13        | 2728454       | 9,782.25         |  |
| Grand Totals:                          |         | Count:   | 13        | 2728454       | 9,782.25         |  |

## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                         | Issue Date | Completed | Issued By                    | Issued To      | Meter S/N |
|------------------------------------------------|------------|-----------|------------------------------|----------------|-----------|
| (Customer<br>Comment<br>Description)           |            |           | Service Location             |                |           |
| 1172                                           | 04/14/2020 | N/A       | David Strozier               | David Strozier |           |
| 6048 Riaz Muhammed                             |            |           | 176 Oak View Drive           |                | 0         |
| Needs repair has no glass just bottom of meter |            |           |                              |                |           |
| 1171                                           | 04/14/2020 | N/A       | David Strozier               | David Strozier |           |
| 6125 Guzman Eloy                               |            |           | 312 Hickory Trail            |                | 96378499  |
| Last reading 852170 new reading 844940         |            |           |                              |                |           |
| 1170                                           | 04/14/2020 | N/A       | David Strozier               | David Strozier |           |
| 6094 Fischer Diane                             |            |           | 329 Hollow Ridge Drive       |                | 0         |
| Leak                                           |            |           |                              |                |           |
| 1169                                           | 04/14/2020 | N/A       | David Strozier               | David Strozier |           |
| 6239 Gibson Zhon                               |            |           | 317 Hollow Ridge Drive       |                | 62862482  |
| Occupied check meter                           |            |           |                              |                |           |
| 1168                                           | 04/14/2020 | N/A       | David Strozier               | David Strozier |           |
| 6268 Lamey Mark                                |            |           | 309 Hollow Ridge Drive       |                | 20261132  |
| Occupied check meter                           |            |           |                              |                |           |
| 1167                                           | 04/14/2020 | N/A       | David Strozier               | David Strozier |           |
| 6078 Schmidt Michael                           |            |           | ***RENTER*** 249 Oak View Dr |                | 0         |
| Bad glass/hard to read                         |            |           |                              |                |           |
| 1166                                           | 04/14/2020 | N/A       | David Strozier               | David Strozier |           |
| 7002 Marin Jeremy                              |            |           | 113 Oak View Dr              |                | 0         |
| Bad glass/hard to read                         |            |           |                              |                |           |
| 1165                                           | 01/29/2020 | N/A       | David Strozier               | David Strozier |           |
| 6016 Moehrig Dennis                            |            |           | 124 Oak Hollow Drive         |                | 0         |
| Says no meter but people living there          |            |           |                              |                |           |
| Reread Meter                                   |            |           |                              |                |           |
| 1164                                           | 01/29/2020 | N/A       | Shannon Wylie                | David Strozier |           |
| 6003 Collins Dawn                              |            |           | 117 Hickory Run              |                | 0         |
| Reading written down 855310                    |            |           |                              |                |           |
| Reread Meter                                   |            |           |                              |                |           |
| 1163                                           | 01/29/2020 | N/A       | Shannon Wylie                | David Strozier |           |
| 7027 Holmes Tiana                              |            |           | 265 Oak Hollow               |                | 0         |
| Reading written down 331910                    |            |           |                              |                |           |
| Reread Meter                                   |            |           |                              |                |           |

# Existing Work Orders List

## C-Willow Water Company

| W O #                       | Issue Date | Completed | Issued By         | Issued To      | Meter S/N |
|-----------------------------|------------|-----------|-------------------|----------------|-----------|
| Customer                    |            |           | Service Location  |                |           |
| Comment                     |            |           |                   |                |           |
| Description                 |            |           |                   |                |           |
| 152                         | 01/29/2020 | N/A       | Shannon Wylie     | David Strozier |           |
| 7034 Alejos Eusebio         |            |           | 266 Oak Hollow Dr |                | 0         |
| Reading written down 244280 |            |           |                   |                |           |
| Reread Meter                |            |           |                   |                |           |
| 151                         | 01/29/2020 | N/A       | Shannon Wylie     | David Strozier |           |
| 5203 Knox Jeremy            |            |           | 302 Hickory Run   |                | 0         |
| Averages 5000 gallons       |            |           |                   |                |           |
| Reread Meter                |            |           |                   |                |           |
| 150                         | 01/29/2020 | N/A       | Shannon Wylie     | David Strozier |           |
| 5219 Garcia Horacio         |            |           | 310 Hickory Run   |                | 96496877  |
| No reading                  |            |           |                   |                |           |
| Reread Meter                |            |           |                   |                |           |



## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                                                                                          | Issue Date | Completed  | Issued By            | Issued To      | Meter S/N |
|-----------------------------------------------------------------------------------------------------------------|------------|------------|----------------------|----------------|-----------|
| (Customer<br>Comment<br>Description)                                                                            |            |            | Service Location     |                |           |
| 1159                                                                                                            | 12/04/2019 | 12/09/2019 | Shannon Wylie        | David Strozier |           |
| 6187 Escatel Martin                                                                                             |            |            | 290 Oak Hollow Drive |                | 0         |
| Check meter occupied; INSTALLED NEW METER                                                                       |            |            |                      |                |           |
| 1158                                                                                                            | 12/04/2019 | 12/09/2019 | Shannon Wylie        | David Strozier |           |
| 6038 Osborn Pauline                                                                                             |            |            | 157 Oak View Drive   |                | 04006551  |
| Check meter occupied; READ WRONG NEW READING 892900                                                             |            |            |                      |                |           |
| 1157                                                                                                            | 09/16/2019 | N/A        | David Strozier       | David Strozier |           |
| 6020.1 Sublett James                                                                                            |            |            | 917 Hickory Grove    |                | 66407402  |
| New customer has not contacted the office and using water                                                       |            |            |                      |                |           |
| Pull meter                                                                                                      |            |            |                      |                |           |
| 1156                                                                                                            | 09/16/2019 | N/A        | David Strozier       | David Strozier |           |
| 6127 Osborn Elizabeth                                                                                           |            |            | 233 Oak View Dr      |                | 0         |
| Owner and renter have not submitted all paperwork that is needed. We have called and emailed with not response. |            |            |                      |                |           |
| Pull meter                                                                                                      |            |            |                      |                |           |
| 1155                                                                                                            | 08/01/2019 | N/A        | Shannon Wylie        | David Strozier |           |
| 6046 Jank Andrew                                                                                                |            |            | 172 Oak View Drive   |                | 33182938  |
| Previous Reading 1276740 new reading 1583700                                                                    |            |            |                      |                |           |
| Reread Meter                                                                                                    |            |            |                      |                |           |
| 1154                                                                                                            | 08/01/2019 | N/A        | David Strozier       | David Strozier |           |
| 6023 Vermeersch Steven                                                                                          |            |            | 285 Oak Hollow       |                | 0         |
| Previous readding 11304980 new reading 1356510                                                                  |            |            |                      |                |           |
| Reread Meter                                                                                                    |            |            |                      |                |           |
| 1153                                                                                                            | 08/01/2019 | N/A        | David Strozier       | David Strozier |           |
| 6252 Cope Roger                                                                                                 |            |            | 905 Hickory Grove    |                | 61133854  |
| LEAK full of water can't read reading                                                                           |            |            |                      |                |           |
| Reread Meter                                                                                                    |            |            |                      |                |           |
| 2                                                                                                               | 06/26/2019 | N/A        | David Strozier       | David Strozier |           |
| 6204 Keeble Larry                                                                                               |            |            | 136 Oak View Drive   |                | 34342139  |
| Previous reading 384300; new reading 381860                                                                     |            |            |                      |                |           |
| Reread Meter                                                                                                    |            |            |                      |                |           |
| 1152                                                                                                            | 06/26/2019 | 07/02/2019 | Shannon Wylie        | David Strozier |           |
| 6201 Nutt Debbie                                                                                                |            |            | 109 Oak Hollow       |                | 61196624  |
| Previous reading 1297100; new reading 1295970; new reading 1297570                                              |            |            |                      |                |           |
| Reread Meter                                                                                                    |            |            |                      |                |           |
| 1151                                                                                                            | 06/26/2019 | N/A        | David Strozier       | David Strozier |           |
| 6038 Osborn Pauline                                                                                             |            |            | 157 Oak View Drive   |                | 04006551  |
| Glass is bad need to replace                                                                                    |            |            |                      |                |           |

## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                                                       | Issue Date | Completed  | Issued By                    | Issued To      | Meter S/N  |
|------------------------------------------------------------------------------|------------|------------|------------------------------|----------------|------------|
| Customer                                                                     |            |            | Service Location             |                |            |
| Comment                                                                      |            |            |                              |                |            |
| Description                                                                  |            |            |                              |                |            |
| 1150                                                                         | 06/26/2019 | N/A        | David Strozier               | David Strozier |            |
| 7036.1 Johanson Keith                                                        |            |            | 311 Hickory Trail            |                | 0          |
| Previous reading 220; new reading 9999970; Bad meter/people working on meter |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1149                                                                         | 06/26/2019 | 07/02/2019 | Shannon Wylie                | David Strozier |            |
| 6102 Maha Ronnie                                                             |            |            | 117 Oak View Drive           |                | 96395046   |
| Previous reading 2393950; new reading 2478700; new reading 240900            |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1148                                                                         | 06/26/2019 | 07/02/2019 | Shannon Wylie                | David Strozier |            |
| 6091 Rosado Tenelle                                                          |            |            | 164 Oak View Drive           |                | 98042626   |
| Previous Reading 1296700; new reading 1294000; new reading 1294830           |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1147                                                                         | 06/26/2019 | 07/02/2019 | Shannon Wylie                | David Strozier |            |
| 6072 Bukowski Jackie                                                         |            |            | 149 Oak View Drive           |                | 0          |
| Previous Reading 538700; new reading 576390; new reading 578420              |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1146                                                                         | 06/26/2019 | 07/02/2019 | Shannon Wylie                | David Strozier |            |
| 6024 Johnson Sansa                                                           |            |            | 286 Oak Hollow Drive         |                | 0000000000 |
| Previous reading 3323200; new reading 3323200; new reading 3324490           |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1145                                                                         | 05/30/2019 | 06/10/2019 | Shannon Wylie                | David Strozier |            |
| 6156 Collins Keith                                                           |            |            | 240 Oak View Drive           |                | 0          |
| Previous reading 304830 new reading 339500/0341470; has swimming pool        |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1144                                                                         | 05/30/2019 | 06/10/2019 | Shannon Wylie                | David Strozier |            |
| 7029 Vasquez Amanda                                                          |            |            | 121 Oak Hollow Dr            |                | 0          |
| Previous reading 133810 new reading 181330/0189440                           |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1143                                                                         | 05/30/2019 | 05/31/2019 | Shannon Wylie                | David Strozier |            |
| 6013 Sandlin Christopher                                                     |            |            | 265 Hickory Run              |                | 96378500   |
| Read meter gate was locked; Reading 1965010                                  |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1142                                                                         | 05/30/2019 | 06/10/2019 | Shannon Wylie                | David Strozier |            |
| 6078 Schmidt Michael                                                         |            |            | ***RENTER*** 249 Oak View Dr |                | 0          |
| Previous reading 249110 new reading 247560/0250560; small camper trailer     |            |            |                              |                |            |
| Reread Meter                                                                 |            |            |                              |                |            |
| 1141                                                                         | 05/30/2019 | 06/10/2019 | Shannon Wylie                | David Strozier |            |
| 6160 Avila Leoncio                                                           |            |            | 201 Oak View Drive           |                | 03032010   |
| Check meter occupied but not usage; bad meter                                |            |            |                              |                |            |



## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                                                                    | Issue Date | Completed  | Issued By            | Issued To      | Meter S/N |
|-------------------------------------------------------------------------------------------|------------|------------|----------------------|----------------|-----------|
| Customer                                                                                  |            |            | Service Location     |                |           |
| Comment                                                                                   |            |            |                      |                |           |
| Description                                                                               |            |            |                      |                |           |
| 1140                                                                                      | 05/30/2019 | 06/10/2019 | Shannon Wylie        | N/A            |           |
| 6136 Barnes Lloyd                                                                         |            |            | 173 Oak View Drive   |                | 82212484  |
| Previous reading 189580 new reading 188330/0188730                                        |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1139                                                                                      | 03/29/2019 | 04/02/2019 | Shannon Wylie        | David Strozier |           |
| 6036 McCabe Leroy                                                                         |            |            | 144 Oak View Drive   |                | 0         |
| Previous reading 395860 new reading 392920; New Reading 0400630                           |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1138                                                                                      | 03/29/2019 | 04/02/2019 | Shannon Wylie        | David Strozier |           |
| 7027 Holmes Tana                                                                          |            |            | 265 Oak Hollow       |                | 0         |
| No reading written down; New reading 141210                                               |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1137                                                                                      | 03/29/2019 | 04/02/2019 | Shannon Wylie        | David Strozier |           |
| 7028 Ramos Juan                                                                           |            |            | 230 Hickory Run      |                | 0         |
| No reading written down New reading 222240                                                |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1136                                                                                      | 03/29/2019 | 04/02/2019 | Shannon Wylie        | David Strozier |           |
| 6231.2 Schweers Brian                                                                     |            |            | 270 Hickory Run      |                | 0         |
| Previous reading 219910 new reading 212380; New reading 213070                            |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1135                                                                                      | 03/29/2019 | 04/02/2019 | Shannon Wylie        | David Strozier |           |
| 6126 Lozano Esther                                                                        |            |            | 401 Hollow Oak Drive |                | 0         |
| Previous reading was 344060 and new reading 384580; New readding 386220                   |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1134                                                                                      | 03/29/2019 | 04/02/2019 | Shannon Wylie        | David Strozier |           |
| 7039 Santoyo Sandra                                                                       |            |            | 305 Hollow Ridge     |                | 0         |
| New meter installed and reading is 664850 making their bill over \$2 000; New reading 430 |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1133                                                                                      | 03/29/2019 | 04/02/2019 | Shannon Wylie        | David Strozier |           |
| 6151 Kelly Shannon                                                                        |            |            | 269 Oak View Drive   |                | 0         |
| Previous reading was 015210 and new reading is 069830; New reading 69710                  |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1132                                                                                      | 02/27/2019 | 02/28/2019 | Shannon Wylie        | David Strozier |           |
| 6077 Kutach Sandra                                                                        |            |            | 269 Oak Hollow Drive |                | 0         |
| Reading written down 1810630 Jan 27th readding 0158030 REREAD 180890                      |            |            |                      |                |           |
| Reread Meter                                                                              |            |            |                      |                |           |
| 1131                                                                                      | 02/27/2019 | 02/28/2019 | Shannon Wylie        | David Strozier |           |
| 6003 Collins Dawn                                                                         |            |            | 117 Hickory Run      |                | 0         |
| Reading written down 037060 Jan 27th reading 0835410 REREAD 837210                        |            |            |                      |                |           |

## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                        | Issue Date | Completed  | Issued By                                                   | Issued To      | Meter S/N |
|-----------------------------------------------|------------|------------|-------------------------------------------------------------|----------------|-----------|
| Customer                                      |            |            | Service Location                                            |                |           |
| Comment                                       |            |            |                                                             |                |           |
| Description                                   |            |            |                                                             |                |           |
| 1130                                          | 02/27/2019 | 02/28/2019 | David Strozier                                              | David Strozier |           |
| 6100 Leija Jose                               |            |            | 261 Oak View Drive                                          |                | 34469238  |
| Reading written down 248410                   |            |            | Jan 27th reading 0210220 REREAD 0212660                     |                |           |
| Reread Meter                                  |            |            |                                                             |                |           |
| 1129                                          | 02/27/2019 | 02/28/2019 | David Strozier                                              | David Strozier |           |
| 6167 Leija Jose                               |            |            | 261 Oak View Drive                                          |                | 61242843  |
| Reading written down 12350                    |            |            | Jan 27th reading 1242070 REREAD 1248780                     |                |           |
| Reread Meter                                  |            |            |                                                             |                |           |
| 1128                                          | 02/27/2019 | 02/28/2019 | Shannon Wylie                                               | David Strozier |           |
| 6080 Gutierrez Karen                          |            |            | 257 Oak View Drive                                          |                | 04006549  |
| Reading written down 0692650                  |            |            | Jan 27th reading 0698210 REREAD 0643170 BAD GLASS SCRATCHES |                |           |
| HARD TO READ OLD METER                        |            |            |                                                             |                |           |
| Reread Meter                                  |            |            |                                                             |                |           |
| 1127                                          | 02/01/2019 | N/A        | David Strozier                                              | David Strozier |           |
| 7009 Rodriguez Gustavo                        |            |            | 709 Hickory Sun                                             |                | 0         |
| Reread Meter                                  |            |            |                                                             |                |           |
| 1126                                          | 02/01/2019 | 02/06/2019 | Shannon Wylie                                               | David Strozier |           |
| 6106 Kennedy Karen                            |            |            | 112 Oak View Drive                                          |                | 0         |
| Previous reading 308500 not usually this high |            |            |                                                             |                |           |
| Reread Meter                                  |            |            |                                                             |                |           |
| 1125                                          | 02/01/2019 | 02/06/2019 | Shannon Wylie                                               | David Strozier |           |
| 6155 Rempel Patricia                          |            |            | 245 Oak Hollow                                              |                | 00304349  |
| Check meter not vacant                        |            |            |                                                             |                |           |
| 1124                                          | 02/01/2019 | 02/06/2019 | Shannon Wylie                                               | David Strozier |           |
| 6184 Gordon Adam                              |            |            | 208 Oak Hollow Drive Lot # 15                               |                | 0         |
| Reading written down 0422950                  |            |            |                                                             |                |           |
| Reread Meter                                  |            |            |                                                             |                |           |
| 1123                                          | 02/01/2019 | N/A        | David Strozier                                              | David Strozier |           |
| 7021.5 McCrohan Todd                          |            |            | 909 Hickory Grove                                           |                | 0         |
| Reading written down 0124700                  |            |            |                                                             |                |           |
| Reread Meter                                  |            |            |                                                             |                |           |



## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                       | Issue Date | Completed  | Issued By                     | Issued To      | Meter S/N  |
|----------------------------------------------|------------|------------|-------------------------------|----------------|------------|
| (Customer<br>Comment<br>Description)         |            |            | Service Location              |                |            |
| 1122                                         | 12/29/2018 | N/A        | David Strozier                | David Strozier |            |
| 6216 Schweers Julie                          |            |            | 300 Hollow Ridge              |                | 13165739   |
| Bill is never this high \$400.00             |            |            |                               |                |            |
| Reread Meter                                 |            |            |                               |                |            |
| 1121                                         | 11/28/2018 | 06/12/2019 | David Strozier                | David Strozier |            |
| 6083 Kelly John                              |            |            | 273 Oak View Drive            |                | 96015346   |
| Check meter (0 usage since 12/17; Never done |            |            |                               |                |            |
| 1120                                         | 11/28/2018 | N/A        | David Strozier                | David Strozier |            |
| 6062 Reid Laurie                             |            |            | 213 Oak View Drive            |                | 61242845   |
| Check meter (usually uses 10 000 or more     |            |            |                               |                |            |
| 1119                                         | 11/28/2018 | N/A        | David Strozier                | David Strozier |            |
| 6100 Leija Jose                              |            |            | 261 Oak View Drive            |                | 34469238   |
| Reading written down 206630                  |            |            |                               |                |            |
| Reread Meter                                 |            |            |                               |                |            |
| 1118                                         | 11/28/2018 | N/A        | David Strozier                | David Strozier |            |
| 6080 Gutierrez Karen                         |            |            | 257 Oak View Drive            |                | 04006549   |
| Reading is very high                         |            |            |                               |                |            |
| Reread Meter                                 |            |            |                               |                |            |
| 5115                                         | 09/28/2018 | N/A        | N/A                           | N/A            |            |
| N/A                                          |            |            | N/A                           |                |            |
| 1117                                         | 09/28/2018 | N/A        | Shannon Wylie                 | David Strozier |            |
| 6002 De Los Santos Lori                      |            |            | 100 Oak View Drive            |                | 17621670   |
| Reading written down 0604490                 |            |            |                               |                |            |
| Reread Meter                                 |            |            |                               |                |            |
| 1116                                         | 09/28/2018 | N/A        | Shannon Wylie                 | David Strozier |            |
| 6262 Bernal Roy                              |            |            | 112 Oak Hollow Dr ***RENTER** |                | 0          |
| Reading written down 0975700                 |            |            |                               |                |            |
| Reread Meter                                 |            |            |                               |                |            |
| 1115                                         | 09/28/2018 | N/A        | Shannon Wylie                 | David Strozier |            |
| 6017 Braden Debbie                           |            |            | 232 Oak Hollow Drive          |                | 0000000000 |
| Reading written down 1572940                 |            |            |                               |                |            |
| Reread Meter                                 |            |            |                               |                |            |
| 1114                                         | 09/28/2018 | N/A        | Shannon Wylie                 | David Strozier |            |
| 6019 Brooks Wilkerson Diane                  |            |            | 262 Oak Hollow Drive          |                | 0          |
| Reading written down 0211580                 |            |            |                               |                |            |
| Reread Meter                                 |            |            |                               |                |            |

## Existing Work Orders List

### C-Willow Water Company

| W.O. #                               | Issue Date | Completed | Issued By              | Issued To      | Meter S/N |
|--------------------------------------|------------|-----------|------------------------|----------------|-----------|
| (Customer<br>Comment<br>Description) |            |           | Service Location       |                |           |
| 1113                                 | 09/28/2018 | N/A       | Shannon Wylie          | David Strozier |           |
| 6190 Osborn Scott                    |            |           | 281 Hickory Run        |                | 030382006 |
| Reading written down 0714220         |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 1112                                 | 09/28/2018 | N/A       | Shannon Wylie          | David Strozier |           |
| 6275.2 Machost Joel                  |            |           | 101 Hickory Run        |                | 0         |
| Reading written down 0612860         |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 1111                                 | 09/28/2018 | N/A       | Shannon Wylie          | David Strozier |           |
| 6105 Passiatore Vincent              |            |           | 304 Hickory Trail      |                | 0         |
| No reading                           |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 1110                                 | 09/28/2018 | N/A       | Shannon Wylie          | David Strozier |           |
| 6239 Gibson Zhon                     |            |           | 317 Hollow Ridge Drive |                | 62862482  |
| No reading                           |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 1109                                 | 09/28/2018 | N/A       | Shannon Wylie          | David Strozier |           |
| 6100 Leija Jose                      |            |           | 261 Oak View Drive     |                | 34469238  |
| No reading                           |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 1108                                 | 09/28/2018 | N/A       | David Strozier         | David Strozier |           |
| 6080 Gutierrez Karen                 |            |           | 257 Oak View Drive     |                | 04006549  |
| Reading written down 0203170         |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 1107                                 | 09/28/2018 | N/A       | David Strozier         | David Strozier |           |
| 6170 Gonzalez Juana                  |            |           | 209 Oak View Dr        |                | 0         |
| Reading written down 140640          |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 1106                                 | 09/28/2018 | N/A       | David Strozier         | David Strozier |           |
| 6058 Johnson Joshua                  |            |           | 181 Oak View Dr        |                | 0         |
| Reading written down 1192530         |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 1105                                 | 09/28/2018 | N/A       | David Strozier         | David Strozier |           |
| 6038 Osborn Pauline                  |            |           | 157 Oak View Drive     |                | 04006551  |
| Reading written down 0830450         |            |           |                        |                |           |
| Reread Meter                         |            |           |                        |                |           |
| 97                                   | 09/12/2018 | N/A       | N/A                    | N/A            |           |
| N/A                                  |            |           | N/A                    |                |           |



## Existing Work Orders List

### C-Willow Water Company

| W.O. #                               | Issue Date | Completed  | Issued By                    | Issued To      | Meter S/N |
|--------------------------------------|------------|------------|------------------------------|----------------|-----------|
| (Customer<br>Comment<br>Description) |            |            | Service Location             |                |           |
| 1104                                 | 08/31/2018 | N/A        | David Strozier               | David Strozier |           |
| 6204 Keeble Larry                    |            |            | 136 Oak View Drive           |                | 34342139  |
| Has leak                             |            |            |                              |                |           |
| 1103                                 | 08/31/2018 | N/A        | David Strozier               | David Strozier |           |
| 6208.2 Savage Anthony                |            |            | 101 Oak View RENTER          |                | 0         |
| Has leak                             |            |            |                              |                |           |
| 99                                   | 08/29/2018 | 09/14/2018 | Shannon Wylie                | David Strozier |           |
| 7021.4 Brooks Jared                  |            |            | 909 Hickory Grove **RENTER** |                | 0         |
| Reread Meter                         |            |            |                              |                |           |
| 98                                   | 08/29/2018 | N/A        | David Strozier               | David Strozier |           |
| 6269 Trejo Christina E               |            |            | 205 Oak Hollow               |                | 0         |
| Reread Meter                         |            |            |                              |                |           |
| 97                                   | 08/29/2018 | N/A        | David Strozier               | David Strozier |           |
| 6253 Pace J.B.                       |            |            | 241 Oak Hollow Drive         |                | 00337463  |
| Reread Meter                         |            |            |                              |                |           |
| 96                                   | 08/29/2018 | N/A        | David Strozier               | David Strozier |           |
| 6151 Kelly Shannon                   |            |            | 269 Oak View Drive           |                | 97067280  |
| Reread Meter                         |            |            |                              |                |           |
| 95                                   | 08/29/2018 | 09/14/2018 | Shannon Wylie                | David Strozier |           |
| 6080 Gutierrez Karen                 |            |            | 257 Oak View Drive           |                | 04006549  |
| Reread Meter                         |            |            |                              |                |           |
| 94                                   | 08/29/2018 | N/A        | David Strozier               | David Strozier |           |
| 6077 Kutach Sandra                   |            |            | 269 Oak Hollow Drive         |                | 0         |
| Reread Meter                         |            |            |                              |                |           |
| 93                                   | 08/29/2018 | N/A        | David Strozier               | David Strozier |           |
| 6049 Roseland Dennis                 |            |            | 180 Oak View Drive           |                | 38270424  |
| Reread Meter                         |            |            |                              |                |           |
| 92                                   | 08/29/2018 | 09/14/2018 | Shannon Wylie                | David Strozier |           |
| 6030 Savage Anthony                  |            |            | 105 Oak View Dr              |                | 0         |
| Reread Meter                         |            |            |                              |                |           |

## Existing Work Orders List

### C-Willow Water Company

| W.O. #                               | Issue Date | Completed  | Issued By                    | Issued To      | Meter S/N  |
|--------------------------------------|------------|------------|------------------------------|----------------|------------|
| (Customer<br>Comment<br>Description) |            |            | Service Location             |                |            |
| 91                                   | 08/29/2018 | 09/14/2018 | Shannon Wylie                | David Strozier |            |
| 6017 Braden Debbie                   |            |            | 232 Oak Hollow Drive         |                | 0000000000 |
| Reread Meter                         |            |            |                              |                |            |
| 102                                  | 08/29/2018 | 09/14/2018 | Shannon Wylie                | David Strozier |            |
| 7031 Marin III Gilbert               |            |            | 111 Oak View Dr              |                | 0          |
| Reread Meter                         |            |            |                              |                |            |
| 101                                  | 08/29/2018 | N/A        | Shannon Wylie                | David Strozier |            |
| 7030.1 Johanson Keith                |            |            | 303 Hickory Trail            |                | 0          |
| Reread Meter                         |            |            |                              |                |            |
| 100                                  | 08/29/2018 | 09/14/2018 | Shannon Wylie                | David Strozier |            |
| 7028 Ramos Juan                      |            |            | 230 Hickory Run              |                | 0          |
| Reread Meter                         |            |            |                              |                |            |
| 90                                   | 07/30/2018 | N/A        | David Strozier               | David Strozier |            |
| 6204 Keeble Larry                    |            |            | 136 Oak View Drive           |                | 34342139   |
| Water in meter can't read            |            |            |                              |                |            |
| Reread Meter                         |            |            |                              |                |            |
| 89                                   | 07/30/2018 | N/A        | David Strozier               | David Strozier |            |
| 6019 Brooks Wilkerson Diane          |            |            | 262 Oak Hollow Drive         |                | 0          |
| Reread Meter                         |            |            |                              |                |            |
| 88                                   | 07/30/2018 | N/A        | David Strozier               | David Strozier |            |
| 6095 Barnhouse Lisa                  |            |            | 900 Hickory Grove            |                | 0          |
| Reread Meter                         |            |            |                              |                |            |
| 87                                   | 07/30/2018 | N/A        | David Strozier               | David Strozier |            |
| 7006.2 Harris Michelle               |            |            | 924 Hickory Grove **RENTER** |                | 0          |
| Reread Meter                         |            |            |                              |                |            |
| 86                                   | 07/30/2018 | N/A        | David Strozier               | David Strozier |            |
| 7032.1 Beck Brad                     |            |            | 241 Hickory Run *NEED CSI    |                | 0          |
| Reread Meter                         |            |            |                              |                |            |
| 85                                   | 07/30/2018 | N/A        | David Strozier               | David Strozier |            |
| 6151 Kelly Shannon                   |            |            | 269 Oak View Drive           |                | 97067280   |
| Reread Meter                         |            |            |                              |                |            |

## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                                                                                                                                   | Issue Date | Completed  | Issued By                          | Issued To      | Meter S/N |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|------------------------------------|----------------|-----------|
| (Customer<br>Comment<br>Description)                                                                                                                     |            |            | Service Location                   |                |           |
| 84                                                                                                                                                       | 07/30/2018 | N/A        | Shannon Wylie                      | David Strozier |           |
| 6123 Johanson Keith                                                                                                                                      |            |            | 247 Oak View Dr **OWNER**          |                | 0         |
| 83                                                                                                                                                       | 07/30/2018 | N/A        | Shannon Wylie                      | N/A            |           |
| 6062 Reid Laurie                                                                                                                                         |            |            | 213 Oak View Drive                 |                | 61242845  |
| Reread Meter                                                                                                                                             |            |            |                                    |                |           |
| 82                                                                                                                                                       | 07/16/2018 | N/A        | David Strozier                     | David Strozier |           |
| 6052.2 Stewart Casey                                                                                                                                     |            |            | 188 Oak View Dr                    |                | 0         |
| Turn off customer has not turned in application and fees                                                                                                 |            |            |                                    |                |           |
| 81                                                                                                                                                       | 07/12/2018 | N/A        | David Strozier                     | David Strozier |           |
| 6012.1 Skinner Norma                                                                                                                                     |            |            | 1800 Plateau Vista 261 Hickory Run |                | 95440252  |
| Turn off and get final reading                                                                                                                           |            |            |                                    |                |           |
| Final Reading                                                                                                                                            |            |            |                                    |                |           |
| 80                                                                                                                                                       | 06/27/2018 | 07/06/2018 | Shannon Wylie                      | David Strozier |           |
| 7034.1 Owen Elvis Wayne                                                                                                                                  |            |            | 266 Oak Hollow                     |                | 0         |
| Hank said there is no meter at this address. Hank said the customer at 277 Oak Hollow said it was moved by hers. Did you move the meter or the customer? |            |            |                                    |                |           |
| 79                                                                                                                                                       | 06/27/2018 | 07/06/2018 | Shannon Wylie                      | David Strozier |           |
| 6078 Schmidt Michael                                                                                                                                     |            |            | ***RENTER*** 249 Oak View Dr       |                | 0         |
| Reread Meter                                                                                                                                             |            |            |                                    |                |           |
| 78                                                                                                                                                       | 06/27/2018 | 07/06/2018 | Shannon Wylie                      | David Strozier |           |
| 7031 Marin III Gilbert                                                                                                                                   |            |            | 111 Oak View Dr                    |                | 0         |
| They couldn't find meter                                                                                                                                 |            |            |                                    |                |           |
| Reread Meter                                                                                                                                             |            |            |                                    |                |           |
| 77                                                                                                                                                       | 06/27/2018 | 07/06/2018 | David Strozier                     | David Strozier |           |
| 6062 Reid Laurie                                                                                                                                         |            |            | 213 Oak View Drive                 |                | 61242845  |
| Reread Meter                                                                                                                                             |            |            |                                    |                |           |
| 76                                                                                                                                                       | 06/27/2018 | 07/06/2018 | Shannon Wylie                      | David Strozier |           |
| 6010 Scott Herbert                                                                                                                                       |            |            | 257 Hickory Run                    |                | 41160415  |
| Reread Meter                                                                                                                                             |            |            |                                    |                |           |
| 75                                                                                                                                                       | 05/30/2018 | N/A        | Shannon Wylie                      | David Strozier |           |
| 6123 Johanson Keith                                                                                                                                      |            |            | 247 Oak View Dr **OWNER**          |                | 0         |
| Reread Meter                                                                                                                                             |            |            |                                    |                |           |



# Existing Work Orders List

## C-Willow Water Company

| W.O. #                               | Issue Date | Completed  | Issued By                      | Issued To      | Meter S/N |
|--------------------------------------|------------|------------|--------------------------------|----------------|-----------|
| (Customer<br>Comment<br>Description) |            |            | Service Location               |                |           |
| 74                                   | 05/30/2018 | N/A        | David Strozier                 | David Strozier |           |
| 6091 Rosado Tenelle                  |            |            | 164 Oak View Drive             |                | 98042626  |
| Reread Meter                         |            |            |                                |                |           |
| 73                                   | 05/30/2018 | N/A        | David Strozier                 | David Strozier |           |
| 6256 Bone Jeremy                     |            |            | 248 Oak Hollow                 |                | 60905539  |
| Reread Meter                         |            |            |                                |                |           |
| 72                                   | 05/30/2018 | N/A        | David Strozier                 | David Strozier |           |
| 6164 Garcia Johnny                   |            |            | 285 Hickory Run                |                | 0         |
| Reread Meter                         |            |            |                                |                |           |
| 71                                   | 05/30/2018 | N/A        | David Strozier                 | David Strozier |           |
| 6062 Reid Laurie                     |            |            | 213 Oak View Drive             |                | 61242845  |
| Reread Meter                         |            |            |                                |                |           |
| 64                                   | 01/30/2018 | 02/05/2018 | N/A                            | N/A            |           |
| 6077 Kutach Sandra                   |            |            | 269 Oak Hollow Drive           |                | 0         |
| check meter going backward           |            |            |                                |                |           |
| 63                                   | 01/30/2018 | 02/05/2018 | Shannon Wylie                  | David Strozier |           |
| 6150 Harper James D                  |            |            | 233 Oak Hollow Drive Lot # 233 |                | 0         |
| check meter going backward           |            |            |                                |                |           |
| 62                                   | 01/30/2018 | 02/05/2018 | David Strozier                 | David Strozier |           |
| 6145 Minica Pat                      |            |            | 224 Oak Hollow                 |                | 0         |
| Check meter it is running fast       |            |            |                                |                |           |
| 61                                   | 01/30/2018 | 02/05/2018 | Shannon Wylie                  | David Strozier |           |
| 6103 Aguilar Pat                     |            |            | 185 Oak View Drive             |                | 18816506  |
| Check meter                          |            |            |                                |                |           |
| 60                                   | 01/23/2018 | 02/05/2018 | David Strozier                 | David Strozier |           |
| 6269 Trejo Christina E               |            |            | 205 Oak Hollow                 |                | 0         |
| Move meter outside fence             |            |            |                                |                |           |



## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                                                                                             | Issue Date | Completed  | Issued By                | Issued To      | Meter S/N |
|--------------------------------------------------------------------------------------------------------------------|------------|------------|--------------------------|----------------|-----------|
| (Customer<br>Comment<br>Description)                                                                               |            |            | Service Location         |                |           |
| 770                                                                                                                | 06/26/2017 | N/A        | N/A                      | N/A            |           |
| 6218.3 Posey Kathi<br>(Check meter                                                                                 |            |            | 132 Oak View ***RENTER** |                | 0         |
| 59                                                                                                                 | 06/26/2017 | N/A        | N/A                      | N/A            |           |
| 6280 Cowboy Fellowship Of Wilson Co<br>Possible leak                                                               |            |            | 104 Hickory Run          |                | 02037622  |
| 58                                                                                                                 | 04/27/2017 | N/A        | N/A                      | N/A            |           |
| 6076 Smith Kathleen<br>(Check meter                                                                                |            |            | 268 Oak View Drive       |                | 500115931 |
| 57                                                                                                                 | 04/27/2017 | 06/06/2017 | N/A                      | N/A            |           |
| 6126 Lozano Esther<br>Leak near box. David fixed                                                                   |            |            | 401 Hollow Oak Drive     |                | 0         |
| 56                                                                                                                 | 04/27/2017 | 06/06/2017 | Sandy Strozier           | David Strozier |           |
| 6034 Gonzales Martin<br>(Check meter. Duplicate                                                                    |            |            | 137 Oak View Drive       |                | 84506567  |
| 55                                                                                                                 | 03/29/2017 | 06/06/2017 | N/A                      | N/A            |           |
| 6076 Smith Kathleen<br>(Check meter. David checked useage 1036990                                                  |            |            | 268 Oak View Drive       |                | 500115931 |
| 54                                                                                                                 | 03/29/2017 | 06/06/2017 | David Strozier           | David Strozier |           |
| 7029 Vasquez Amanda<br>(Request was texted 3/8/17;. David installed new meter new meter reading 0<br>Install meter |            |            | 121 Oak Hollow Dr        |                | 0         |
| 53                                                                                                                 | 03/29/2017 | 06/06/2017 | N/A                      | N/A            |           |
| 6034 Gonzales Martin<br>(Check Meter. Was bad meter. David replaced. New meter reading 0                           |            |            | 137 Oak View Drive       |                | 84506567  |

## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                                        | Issue Date | Completed  | Issued By                    | Issued To      | Meter S/N |
|---------------------------------------------------------------|------------|------------|------------------------------|----------------|-----------|
| Customer                                                      |            |            | Service Location             |                |           |
| Comment                                                       |            |            |                              |                |           |
| Description                                                   |            |            |                              |                |           |
| 52                                                            | 12/29/2016 | N/A        | N/A                          | N/A            |           |
| 6255 Stanton Louis                                            |            |            | 921 Hickory Grove            |                | 61133852  |
| Owe this customer a fire extinguisher saved David's lawnmower |            |            |                              |                |           |
| 52                                                            | 12/29/2016 | N/A        | N/A                          | N/A            |           |
| ZZZBD Bad Debt Accumulatio                                    |            |            | N/A                          |                |           |
| Owe this customer a fire extinguisher saved David's lawnmower |            |            |                              |                |           |
| 51                                                            | 12/02/2016 | 12/05/2016 | N/A                          | N/A            |           |
| 7014.2 Barrilleaux Brandon                                    |            |            | 105 Hickory Run              |                | 0         |
| Has leak on customer side. Need to call and let them know.    |            |            |                              |                |           |
| 50                                                            | 12/02/2016 | 12/29/2016 | N/A                          | N/A            |           |
| 6130 Bindseil William                                         |            |            | 286 Hickory Run              |                | 95440251  |
| Needs new meter can. Has been replaced many times             |            |            |                              |                |           |
| 49                                                            | 12/02/2016 | N/A        | David Strozier               | David Strozier |           |
| 6030.1 Pearce Carlene                                         |            |            | 105 Oak View Drive           |                | 0         |
| Needs new meter can                                           |            |            |                              |                |           |
| 48                                                            | 09/30/2016 | N/A        | David Strozier               | David Strozier |           |
| 7006.2 Harris Michelle                                        |            |            | 924 Hickory Grove **RENTER** |                | 0         |
| Bad meter for 3 months                                        |            |            |                              |                |           |
| Install meter                                                 |            |            |                              |                |           |
| 47                                                            | 09/30/2016 | N/A        | David Strozier               | David Strozier |           |
| 6270 Gassner Fay                                              |            |            | 129 Oak View Drive           |                | 0         |
| Bad Can                                                       |            |            |                              |                |           |
| 46                                                            | 05/30/2016 | N/A        | Sandy Strozier               | David Strozier |           |
| 6067 Bauer Joe                                                |            |            | 228 Oak View Drive           |                | 97002844  |
| Bad meter                                                     |            |            |                              |                |           |
| 45                                                            | 05/30/2016 | N/A        | Sandy Strozier               | David Strozier |           |
| 6031 Miller Stacie                                            |            |            | 274 Oak Hollow Drive Lot 63  |                | 0         |
| Leak in box                                                   |            |            |                              |                |           |
| 44                                                            | 05/30/2016 | N/A        | Sandy Strozier               | David Strozier |           |
| 6171 Villanueva Miguel                                        |            |            | 273 Hickory Run              |                | 96372483  |
| Needs new box                                                 |            |            |                              |                |           |

# Existing Work Orders List

## C-Willow Water Company

| W.O. # | Issue Date                                                                                             | Completed  | Issued By              | Issued To      | Meter S/N |
|--------|--------------------------------------------------------------------------------------------------------|------------|------------------------|----------------|-----------|
|        | Customer                                                                                               |            | Service Location       |                |           |
|        | Comment                                                                                                |            |                        |                |           |
|        | Description                                                                                            |            |                        |                |           |
| 43     | 05/30/2016                                                                                             | N/A        | Sandy Strozier         | David Strozier |           |
|        | 6130 Bindseil William                                                                                  |            | 286 Hickory Run        |                | 95440251  |
|        | Needs new meter box, destroyed                                                                         |            |                        |                |           |
| 42     | 05/30/2016                                                                                             | N/A        | Sandy Strozier         | David Strozier |           |
|        | 6284 Trumbull Kay                                                                                      |            | 313 Hollow Ridge Drive |                | 61196685  |
|        | Needs new meter box                                                                                    |            |                        |                |           |
| 41     | 05/30/2016                                                                                             | N/A        | Sandy Strozier         | David Strozier |           |
|        | 6050.1 Guajardo Juan                                                                                   |            | 177 Oak View Drive     |                | 02037627  |
|        | May be bad meter                                                                                       |            |                        |                |           |
| 40     | 01/28/2016                                                                                             | 02/03/2016 | David Strozier         | David Strozier |           |
|        | 6249.4 Presley Jacque ***Reriter***                                                                    |            | 298 Hickory Run        |                | 0         |
|        | Bad meter, 2/8/16 not working 2/2/16 but replace on 2/8/16; old reading 702260 and new reading 0000010 |            |                        |                |           |
| 39     | 01/28/2016                                                                                             | N/A        | David Strozier         | David Strozier |           |
|        | 6126 Lozano Esther                                                                                     |            | 401 Hollow Oak Drive   |                | 97071263  |
|        | Check meter                                                                                            |            |                        |                |           |



## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                                                                                                                                                                | Issue Date | Completed  | Issued By            | Issued To      | Meter S/N |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|----------------------|----------------|-----------|
| Customer                                                                                                                                                                              |            |            | Service Location     |                |           |
| Comment                                                                                                                                                                               |            |            |                      |                |           |
| Description                                                                                                                                                                           |            |            |                      |                |           |
| 5114                                                                                                                                                                                  | 10/28/2015 | 10/28/2015 | Shannon Wylie        | David Strozier |           |
| 6042 Furrow Roger                                                                                                                                                                     |            |            | 238 Hickory Run      |                | 02037624  |
| Something wrong with meter                                                                                                                                                            |            |            |                      |                |           |
| 115                                                                                                                                                                                   | 10/28/2015 | 02/02/2016 | David Strozier       | David Strozier |           |
| 6250.1 Kela Maricella                                                                                                                                                                 |            |            | 809 Hollow Tree      |                | 96117590  |
| Bad meter                                                                                                                                                                             |            |            |                      |                |           |
| 513                                                                                                                                                                                   | 10/22/2015 | N/A        | N/A                  | N/A            |           |
| N/A                                                                                                                                                                                   |            |            | N/A                  |                |           |
| Verizon was replacing a burned junction box and hit water line. Bill Verizon for water cross over brake about 2 weeks ago. 250 Flores Oaks labor 2 @ 150=300 trip service \$75= \$375 |            |            |                      |                |           |
| 113                                                                                                                                                                                   | 10/16/2015 | N/A        | David Strozier       | David Strozier |           |
| 6067 Bauer Joe                                                                                                                                                                        |            |            | 228 Oak View Drive   |                | 97002844  |
| Needs new meter                                                                                                                                                                       |            |            |                      |                |           |
| Install meter                                                                                                                                                                         |            |            |                      |                |           |
| 112                                                                                                                                                                                   | 10/16/2015 | N/A        | Shannon Wylie        | David Strozier |           |
| 6177.1 Phillips Carlton                                                                                                                                                               |            |            | 808 Hollow Tree      |                | 96496873  |
| Need to test meter                                                                                                                                                                    |            |            |                      |                |           |
| 111                                                                                                                                                                                   | 10/16/2015 | 09/30/2016 | Shannon Wylie        | David Strozier |           |
| 6126 Lozano Esther                                                                                                                                                                    |            |            | 401 Hollow Oak Drive |                | 97071263  |
| Leak in box                                                                                                                                                                           |            |            |                      |                |           |
| 39                                                                                                                                                                                    | 05/26/2015 | 02/02/2016 | N/A                  | N/A            |           |
| N/A                                                                                                                                                                                   |            |            | N/A                  |                |           |
| 38                                                                                                                                                                                    | 05/26/2015 | 06/02/2015 | David Strozier       | David Strozier |           |
| 6104 Arredondo Richard                                                                                                                                                                |            |            | 108 Hickory Run      |                | 02037625  |
| Needs new meter, old reading 1904420                                                                                                                                                  |            |            |                      |                |           |
| Install meter                                                                                                                                                                         |            |            |                      |                |           |
| 38                                                                                                                                                                                    | 05/26/2015 | N/A        | N/A                  | N/A            |           |
| 6104 Arredondo Richard                                                                                                                                                                |            |            | 108 Hickory Run      |                | 02037625  |
| Needs New Meter                                                                                                                                                                       |            |            |                      |                |           |
| Install meter                                                                                                                                                                         |            |            |                      |                |           |
| 110                                                                                                                                                                                   | 05/26/2015 | N/A        | Sandy Strozier       | David Strozier |           |
| 6189 Jones Marvin                                                                                                                                                                     |            |            | 713 Hickory Sun      |                | 0         |
| Under water                                                                                                                                                                           |            |            |                      |                |           |



## Existing Work Orders List

### C-Willow Water Company

| W.O. #                                                                                                                                                   | Issue Date | Completed  | Issued By            | Issued To      | Meter S/N |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|----------------------|----------------|-----------|
| Customer                                                                                                                                                 |            |            | Service Location     |                |           |
| Comment                                                                                                                                                  |            |            |                      |                |           |
| Description                                                                                                                                              |            |            |                      |                |           |
| 110                                                                                                                                                      | 05/26/2015 | 06/02/2015 | David Strozier       | David Strozier |           |
| 6189 Jones Marvin                                                                                                                                        |            |            | 713 Hickory Sun      |                | 0         |
| Under water, David went to check it out and it was runoff from neighbor.                                                                                 |            |            |                      |                |           |
| 9                                                                                                                                                        | 04/27/2015 | 05/06/2015 | Sandy Strozier       | David Strozier |           |
| 7018 Orosco Troy                                                                                                                                         |            |            | 120 Oak View Drive   |                | 0         |
| Under water, dry on 5/6/15 reading 0039320                                                                                                               |            |            |                      |                |           |
| Reread Meter                                                                                                                                             |            |            |                      |                |           |
| 8                                                                                                                                                        | 04/27/2015 | 05/08/2015 | Sandy Strozier       | David Strozier |           |
| 6072 Bukowski Jackie                                                                                                                                     |            |            | 149 Oak View Drive   |                | 5444430   |
| Needs new meter, old reading 0981670                                                                                                                     |            |            |                      |                |           |
| Install meter                                                                                                                                            |            |            |                      |                |           |
| 37                                                                                                                                                       | 04/13/2015 | 04/14/2015 | David Strozier       | N/A            |           |
| 6015 Bentley Leticia                                                                                                                                     |            |            | 277 Oak Hollow Drive |                | 0         |
| Reread Meter                                                                                                                                             |            |            |                      |                |           |
| 7                                                                                                                                                        | 03/03/2015 | 05/14/2015 | N/A                  | N/A            |           |
| 6148 Austin Parish                                                                                                                                       |            |            | 209 Oak Hollow Drive |                | 97364488  |
| move meter outside fence, moved 5/14/15 reading 1024960                                                                                                  |            |            |                      |                |           |
| Install meter                                                                                                                                            |            |            |                      |                |           |
| 6                                                                                                                                                        | 03/03/2015 | 05/08/2015 | N/A                  | N/A            |           |
| 6051.1 Butler Heath                                                                                                                                      |            |            | 258 Hickory Run      |                | 0         |
| move meter outside fence, moved 5/8/15 reading 0032430                                                                                                   |            |            |                      |                |           |
| Install meter                                                                                                                                            |            |            |                      |                |           |
| 5                                                                                                                                                        | 02/09/2015 | 02/10/2015 | Shannon Wylie        | N/A            |           |
| 6022.2 Lindblom Mandi                                                                                                                                    |            |            | 281 Oak Hollow Lot # |                | 0         |
| Jay Hearne purchased property and did repairs. Final bill goes to him.                                                                                   |            |            |                      |                |           |
| Final Reading                                                                                                                                            |            |            |                      |                |           |
| 4                                                                                                                                                        | 02/09/2015 | 02/16/2015 | Shannon Wylie        | David Strozier |           |
| 6135 Peters Duane                                                                                                                                        |            |            | 149 Oak Hollow Drive |                | 8040912   |
| Customer said bill has doubled and tripled in the last couple months. They had leaks in August but repaired them. David spoke with customer about leaks. |            |            |                      |                |           |
| Reread Meter                                                                                                                                             |            |            |                      |                |           |
| 3                                                                                                                                                        | 01/28/2015 | 01/30/2015 | Shannon Wylie        | N/A            |           |
| 6129 Warren Jr. Ray                                                                                                                                      |            |            | 249 Hickory Run      |                | 00433470  |
| Meter has been stuck for 1 year meter reading 0509 940; replaced with new meter                                                                          |            |            |                      |                |           |
| 2                                                                                                                                                        | 01/28/2015 | 01/30/2015 | Sandy Strozier       | David Strozier |           |
| 6051.1 Butler Heath                                                                                                                                      |            |            | 258 Hickory Run      |                | 20166249  |
| Needs new meter, meter reading 934 980                                                                                                                   |            |            |                      |                |           |
| Install New Meter                                                                                                                                        |            |            |                      |                |           |

# Existing Work Orders List

## C-Willow Water Company

| W/O # | Issue Date        | Completed               | Issued By          | Issued To      | Meter S/N |
|-------|-------------------|-------------------------|--------------------|----------------|-----------|
|       | Customer          |                         | Service Location   |                |           |
|       | Comment           |                         |                    |                |           |
|       | Description       |                         |                    |                |           |
| 1     | 01/28/2015        | 01/30/2015              | Shannon Wylie      | David Strozler |           |
|       | 6270 Gassner Fay  |                         | 129 Oak View Drive |                | 87420002  |
|       | (Needs new meter  | meter reading 1 200 000 |                    |                |           |
|       | Install New Water |                         |                    |                |           |