



Control Number: 49261



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SOAH DOCKET NO. 473-20-1120.WS
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COMPLAINT OF MICHAEL E. MOORE UTILITY COMMISSION FILING CLERK BEFORE THE STATE OFFICE
AGAINST C WILLOW WATER
COMPANY § OF
§
§ ADMINISTRATIVE HEARINGS
§

AGREED REQUEST FOR EXTENSION

COMES NOW the Staff of the Public Utility Commission of Texas (Staff) and files this Response for Extension with the agreement of Michael C. Moore (Complainant) and C Willow Water Company (C Willow) and would show the following:

On February 26, 2019, Michael E. Moore (Complainant) filed a complaint against C Willow Water Company (C Willow) regarding water billing and related charges. Specifically, Mr. Moore is disputing a \$1,808.86 water bill received on October 3, 2018, that was based on usage in the amount of 495,280 gallons. The complaint was filed pursuant to 16 Texas Administrative Code (TAC) § 22.242.

On November 13, 2019, the Office of Policy and Docket Management issued an Order of Referral referring this case to the State Office of Administrative Hearings for a hearing on the merits. The Order also established a deadline of November 21, 2019, for Complainant, C Willow, Staff, and any other interested parties to file a list of issues to be addressed in this docket. Staff has received calls from both the Complainant and C Willow because both parties did not receive the Order of Referral until November 19, 2019.¹ In addition, both parties have expressed to Staff that they need more time to file a list of issues.

Both the Complainant and C Willow receive service in this docket via U.S. mail. Staff has agreed to an extension, and has agreed to file the Request for Extension, because the Complainant and C Willow are experiencing the same time constraint resulting from this method of service, and there is a limited amount of time before the filing deadline for lists of issues. Therefore, Staff

¹ C Willow was inadvertently sent the Order of Referral for Docket No. 49633.

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respectfully requests that the deadline for filing a list of issues in this case be extended to December 2, 2019.

Dated: November 20, 2019

Respectfully Submitted,

**PUBLIC UTILITY COMMISSION OF TEXAS
LEGAL DIVISION**

Margaret Uhlig Pemberton
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CERTIFICATE OF SERVICE

I certify that a copy of this document will be served on all parties of record on November 20, 2019, in accordance with 16 TAC § 22.74.


Eleanor D'Ambrosio