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DOCKET NO. 49261

COMPLAINT OF MICHAEL E. MOORE §
AGAINST C WILLOW WATER §
COMPANY §

PUBLIC UTILITY COMMISSION

OF TEXAS

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ORDER NO. 5
REQUIRING RESPONSES

This Order addresses the February 26, 2019, complaint filed by Michael E. Moore (complainant) against C Willow Water Company regarding water billing and related charges. C Willow Water argues that complainant’s gallonage usage and billing is correct.

Commission Staff filed a position and supplemental position, recommending that C Willow Water refund complainant the amount of \$1,717.87.

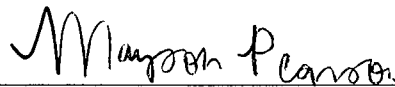
Complainant and C Willow Water continue to maintain their respective positions and Commission Staff continues to recommend that C Willow Water refund Mr. Moore the preceding amount.

There appears to be outstanding questions of law and fact that require further development of a record in this proceeding. As such, under 16 Texas Administrative Code § 22.207, either party or Commission Staff may request that this case be referred to the State Office of Administrative Hearings (SOAH) for a hearing on the merits.

In light of the above, on or before September 9, 2019, the parties must file a response regarding the appropriate manner in which to proceed with this docket.

Signed at Austin, Texas the 13th day of August 2019.

PUBLIC UTILITY COMMISSION OF TEXAS



MAYSON PEARSON
ADMINISTRATIVE LAW JUDGE