



Control Number: 49068



Item Number: 8

Addendum StartPage: 0

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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2018 Reporting Year

Entergy Texas, Inc. (ETI)

Project 49068

8

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

System SAIFI		Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced														
2018		1.42	0.13995	0.07499	0.10931	0.08801	0.11752	0.14251	0.16458	0.15927	0.13158	0.11046	0.08720	0.09799
Scheduled														
2018		0.09	0.00459	0.00667	0.00341	0.00785	0.00666	0.00938	0.00565	0.00359	0.01623	0.00746	0.01337	0.01009
Outside Causes														
2018		0.25	0.01108	0.00524	0.01411	0.01094	0.05967	0.01724	0.04532	0.03069	0.01269	0.00604	0.00217	0.03723
Major Events														
2018		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

System SAIDI		Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced														
2018		217.64	22.5124	12.3006	24.2145	16.8409	13.8348	26.6824	23.5352	19.5070	15.9069	16.8776	11.0984	14.3305
Scheduled														
2018		7.21	0.27536	0.25006	0.28214	0.32378	0.41858	0.62531	0.60690	0.27888	1.34826	0.69066	1.01159	1.10280
Outside Causes														
2018		34.29	0.76477	0.77681	0.54060	2.85607	6.87993	1.86239	8.23351	6.81720	1.29622	0.47979	0.45460	3.32336
Major Events														
2018		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

396

Add or Delete Rows as Necessary

Entergy Texas, Inc. (ETI)

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
1	358	WEST END	87WED	33	8.364
2	37	MCLEWIS	380MC	2467	7.193
3	81	FORT WORTH	567FT	472	5.585
4	28	DOUCETTE	569DC	197	5.178
5	72	CHEEK	160CH	708	5.11
6	180	CONROE BULK	577CN	685	5.034
7	10	RIVTRIN	269RV	3006	5.029
8	65	KICKAPOO	251KP	1355	4.853
9	9	HIMEX	223HI	5002	4.472
10	359	PARKWAY	782PW	354	4.449
11	290	DAYTON BULK	723DY	1078	4.211
12	30	RIVTRIN	268RV	2634	4.2
13	213	CORDREY	326CO	1227	4.089
14	48	STOWELL	232ST	1174	4.002
15	203	CORDREY	325CO	1562	3.903
16	12	GOREE	682GR	1662	3.842
17	97	TAMINA	317TA	953	3.71
18	209	WINFREE	340WN	473	3.687
19	2	MCLEWIS	382MC	861	3.668
20	312	HANKAMER	207HA	776	3.492
21	193	BEVIL	155BE	4116	3.42
22	17	FOREST	753FO	1737	3.412
23	168	LINCOLN	16LCN	293	3.317
24	73	MAGNOLIA AMES	711MG	812	3.228
25	31	GEORGIA	670GE	702	3.192
26	230	GRIMES	883GR	887	3.182
27	33	GRIMES	982GR	759	3.115
28	7	WARREN	592WR	2291	3.085
29	38	DOUCETTE	570DC	1148	3.057
30	232	AMELIA BULK	180AM	1429	3.012
31	380	CROCKETT	63CRK	33	3
32	139	AMELIA BULK	182AM	1055	2.995
33	132	JOHNSTOWN	345JT	2010	2.864
34	130	MCLEWIS	381MC	1242	2.839
35	115	TAMINA	599TA	463	2.812
36	265	HANKS	25HKS	926	2.809
37	334	KOUNTZE BULK	435KT	48	2.771
38	58	ROSEDALE (TX)	151RS	1273	2.76
39	49	DAYTON BULK	724DY	2247	2.746
40	172	HUNTSVILLE	611HU	1351	2.728
41	100	NAVASOTA	905NA	2400	2.725
42	25	CORDREY	327CO	958	2.711
43	259	PANSY	185PS	1344	2.705
44	24	NECHES	197NE	145	2.697
45	240	SPLENDORA	308SP	3406	2.684

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
46	219	ELIZABETH	122EL	736	2.647
47	205	BENTWATER	520BW	2100	2.623
48	229	HANKAMER	206HA	678	2.622
49	277	HANKS	22HKS	1138	2.617
50	308	Alden Bridge	765AL	705	2.603
51	71	WINSHIRE	240WS	968	2.588
52	241	SPLENDORA	309SP	1404	2.572
53	328	METRO	722ME	1240	2.548
54	197	LOEB	18LOB	564	2.537
55	123	TAMINA	598TA	831	2.526
56	278	VIWAY	681VI	905	2.496
57	84	WOODVILLE (TX)	593WD	706	2.472
58	216	SPURLOCK	98SPU	729	2.471
59	263	CLEVELAND (TX)	404CV	1846	2.459
60	22	LUMBERTON	441LU	4530	2.457
61	121	TANGLEWOOD	137TG	1518	2.418
62	4	CRYSTAL	566CR	1449	2.409
63	104	HUNTSVILLE	600HU	2195	2.395
64	76	VIRGINIA	131VI	1386	2.392
65	152	STONEGATE	92STG	2026	2.389
66	357	NORTH END	29NOE	338	2.367
67	79	ORANGE	350ON	944	2.358
68	146	DOBBIN	519DO	1969	2.356
69	386	JIROU	78JRU	309	2.343
70	300	CONROE BULK	504CN	239	2.31
71	23	FORT WORTH	99FTW	370	2.3
72	163	BEVIL	154BE	2467	2.291
73	181	TEMCO	627TE	922	2.281
74	82	CORDREY	324CO	1537	2.276
75	95	HANKS	24HKS	825	2.268
76	27	CROCKETT	198CR	222	2.252
77	15	CRYSTAL	570CR	1150	2.234
78	378	LAKEVIEW	80LAV	695	2.233
79	271	HUNTSVILLE	610HU	1898	2.231
80	57	NORTH SILSBEE	472NS	327	2.226
81	122	CLEVELAND (TX)	425CV	2747	2.224
82	272	BRIARCLIFF	32BRC	1283	2.184
83	319	AMELIA BULK	181AM	2336	2.137
84	304	HANKS	23HKS	1411	2.137
85	270	METRO	718ME	2058	2.136
86	248	WINSHIRE	241WS	1084	2.126
87	6	HARDIN	35HDN	838	2.111
88	80	MCDONALD	479MD	770	2.1
89	185	WALDEN	563WD	1971	2.095
90	51	CORRIGAN BULK	239CR	495	2.083
91	154	APOLLO	320AP	2107	2.077
92	361	WEST END	82WED	480	2.052
93	211	LOVELLS LAKE	142LV	384	2.039
94	101	NORTH SILSBEE	471NS	1119	2.022
95	179	STOWELL	233ST	679	1.994

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96	107	GOSLIN	703GL	2157	1.989
97	167	PEE DEE	806PD	2598	1.975
98	367	HIMEX	222HI	221	1.968
99	182	CEDAR	698CE	22	1.955
100	155	CALDWELL INDUSTRIAL	138CI	736	1.95
101	250	NEW CANEY	333NC	5916	1.918
102	280	MANCHESTER	67MAN	964	1.902
103	47	BAYSHORE	213BA	1775	1.883
104	52	APOLLO	321AP	1590	1.88
105	61	PARKWAY	350PW	968	1.873
106	333	FRONT STREET	310FR	548	1.856
107	267	VIRGINIA	130VI	1129	1.808
108	287	PORT ACRES BULK	70PAS	810	1.783
109	279	CROWDER	105CD	938	1.763
110	91	CLEVELAND (TX)	426CV	3059	1.762
111	118	CHINA	92CHI	659	1.76
112	93	WYNTEX	632WT	901	1.738
113	191	WEST END	86WED	498	1.737
114	175	KOUNTZE BULK	432KT	887	1.722
115	288	NORTH END	21NOE	1867	1.719
116	189	CONAIR	512CN	1245	1.716
117	26	VIDOR	164VD	785	1.71
118	331	TESCO	36TSC	79	1.709
119	273	ORANGE	352ON	918	1.661
120	126	GROVES-EGSI	63GRO	1312	1.659
121	140	DAISETTA	744DA	701	1.649
122	137	KOLBS	35KOL	1083	1.645
123	88	HUMPHREY (TX)	106HM	1073	1.644
124	289	WALDEN	564WD	2839	1.626
125	135	CROCKETT	65CRK	556	1.621
126	298	SARATOGA	761SA	434	1.592
127	54	BAYOU FANNETT	250BY	322	1.59
128	349	Alden Bridge	769AL	1144	1.576
129	116	OAK RIDGE (TX)	740OK	1283	1.548
130	29	DOUCETTE	568DC	594	1.537
131	89	WARREN	506WR	1357	1.534
132	75	OAK RIDGE (TX)	744OK	3020	1.532
133	243	LAKEVIEW	81LAV	1292	1.531
134	141	CENTRAL	132CE	1810	1.524
135	50	HUNTSVILLE	608HU	3429	1.501
136	117	CROWDER	104CD	1679	1.497
137	53	GOSLIN	707GL	722	1.497
138	356	SOUR LAKE	104SL	382	1.482
139	364	GRIMES	981GR	327	1.477
140	42	ADAMS BAYOU	332AD	531	1.463
141	384	CROCKETT	60CRK	203	1.463
142	151	CHEEK	159CH	539	1.447
143	174	ECHO	73ECH	787	1.445
144	103	WEST END	88WED	897	1.42
145	324	CENTRAL	133CE	1610	1.419

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146	85	DOBBIN	920DO	1923	1.413
147	144	CLEVELAND (TX)	403CV	1488	1.399
148	266	FORT WORTH	7FTW	1185	1.381
149	314	LONGMIRE	583LM	1704	1.379
150	59	MCHALE	110MC	1027	1.378
151	313	MCDONALD	478MD	641	1.359
152	78	HEARNE	25HRN	230	1.357
153	158	VIDOR	163VD	1679	1.353
154	70	TYRRELL	37TYR	509	1.352
155	330	FEDERAL	801FE	256	1.352
156	235	NEW CANEY	336NC	4834	1.35
157	94	MCHALE	112MC	821	1.345
158	206	LOVELLS LAKE	141LV	743	1.343
159	109	BRIDGE CITY	361BD	1106	1.338
160	41	BRIDGE CITY	363BD	2178	1.337
161	231	GROVES-EGSI	62GRO	1554	1.331
162	332	PANSY	184PS	424	1.33
163	153	METRO	724ME	1048	1.324
164	161	TAMINA	316TA	301	1.322
165	299	PORT ACRES SUB	67PTA	596	1.319
166	90	JOHNSTOWN	544JT	2798	1.311
167	227	KOLBS	36KOL	1350	1.28
168	296	LILLARD	490LI	290	1.272
169	354	STOWELL	231ST	1037	1.262
170	225	BRIDGE CITY	360BD	1131	1.261
171	212	SOUTH LIBERTY	714SL	116	1.259
172	283	MCDONALD	477MD	1582	1.257
173	363	YANKEE DOODLE	24YAN	239	1.255
174	198	RAYWOOD	74RAY	1109	1.252
175	297	ROSEDALE (TX)	150RS	126	1.23
176	149	ELIZABETH	120EL	1361	1.221
177	192	JOHNSTOWN	343JT	1557	1.218
178	60	LINCOLN	15LCN	298	1.215
179	120	NEW CANEY	304NC	1790	1.201
180	281	CONAIR	513CN	1704	1.2
181	110	GOREE	681GR	644	1.196
182	196	CLEVELAND (TX)	405CV	1892	1.195
183	242	PLANTATION (TX)	545PL	1109	1.191
184	310	PORT ACRES SUB	69PTA	722	1.183
185	366	WESTSIDE	111WS	339	1.171
186	377	ADAMS BAYOU	331AD	194	1.16
187	142	RAYWOOD	75RAY	183	1.158
188	63	CORRIGAN BULK	238CR	609	1.151
189	285	MCHALE	111MC	658	1.149
190	238	MCDONALD	476MD	1078	1.149
191	19	FOREST	751FO	4040	1.149
192	183	BROOKS CREEK	270BC	49	1.143
193	39	LACON	539LA	2122	1.142
194	260	TANGLEWOOD	134TG	2227	1.116
195	295	SPLENDORA	307SP	1697	1.097

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196	376	NORTH END	27NOE	90	1.089
197	234	LACON	538LA	1488	1.086
198	162	WESTSIDE	113WS	280	1.079
199	309	SOMERVILLE	127SO	483	1.072
200	74	PARKDALE	176PR	616	1.054
201	233	ECHO	70ECH	1705	1.052
202	34	NEW CANEY	338NC	2632	1.039
203	156	Alden Bridge	767AL	2780	1.034
204	98	BAYSHORE	211BA	1065	1.027
205	169	Alden Bridge	766AL	1663	1.026
206	239	DAYTON BULK	725DY	1565	1.017
207	360	Alden Bridge	770AL	1578	1.015
208	306	LONGMIRE	582LM	1329	1.008
209	207	FORT WORTH	12FTW	1436	1.005
210	108	HIMEX	221HI	109	0.991
211	64	CRYSTAL	567CR	1318	0.97
212	254	CENTRAL	131CE	974	0.951
213	262	CROCKETT	61CRK	97	0.948
214	87	TRAVIS	14TRV	19	0.947
215	56	DAISETTA	743DA	366	0.934
216	392	TRAVIS	8TRV	14	0.929
217	166	YANKEE DOODLE	23YAN	549	0.913
218	NA	MANCHESTER	65MAN	58	0.897
219	13	GOSLIN	709GL	3641	0.892
220	307	APRIL	592AP	1112	0.89
221	125	PORT ACRES SUB	68PTA	1258	0.872
222	202	EASTGATE	781EG	1105	0.871
223	276	DAYTON BULK	726DY	1549	0.862
224	8	TEMCO	628TE	406	0.852
225	341	MCHALE	113MC	610	0.849
226	256	BENTWATER	521BW	2083	0.846
227	150	OILLA	345OI	1472	0.844
228	77	LACON	540LA	1165	0.842
229	255	FLETCHER	456FL	834	0.841
230	215	EGYPT	552EP	1934	0.84
231	111	ECHO	71ECH	701	0.84
232	145	CALVERT	4CAL	2196	0.833
233	201	BENTWATER	522BW	721	0.818
234	92	WINFREE	341WN	742	0.803
235	143	LINDBERGH	43LNB	783	0.796
236	3	PEE DEE	809PD	1665	0.787
237	173	LACON	537LA	2142	0.786
238	96	Alden Bridge	762AL	5704	0.757
239	204	VIDOR	162VD	1874	0.749
240	284	ADAMS BAYOU	330AD	157	0.745
241	311	SHEAWILL	535SH	689	0.745
242	99	ELIZABETH	121EL	1463	0.737
243	247	BRIDGE CITY	362BD	1186	0.736
244	43	WYNTEX	634WT	1330	0.735
245	302	RAYWOOD	73RAY	469	0.725

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246	105	MERLIN	374MR	564	0.723
247	252	CONROE BULK	505CN	1279	0.71
248	102	ROSEDALE (TX)	153RS	755	0.709
249	217	VIWAY	682VI	1719	0.702
250	323	WEST ORANGE	393WO	654	0.697
251	347	CONROE BULK	574CN	2279	0.692
252	188	TRANSCO	48TCO	217	0.691
253	274	SOUR LAKE	105SL	1270	0.687
254	221	VIRGINIA	129VI	574	0.685
255	195	LONGMIRE	584LM	1410	0.677
256	336	CENTRAL	130CE	738	0.675
257	134	HEARNE	29HRN	329	0.675
258	21	NEW CANEY	335NC	2212	0.672
259	62	KOUNTZE BULK	451KT	1070	0.659
260	245	KOLBS	37KOL	716	0.654
261	253	EGYPT	551EP	2563	0.65
262	36	SILSBEE	462SI	788	0.648
263	282	SHEAWILL	536SH	1392	0.614
264	249	PLANTATION (TX)	546PL	873	0.596
265	32	MAYHAW	673MA	1858	0.578
266	136	CHINA	93CHI	1299	0.577
267	246	MERLIN	375MR	894	0.576
268	83	LOEB	17LOB	982	0.572
269	210	FLETCHER	457FL	1531	0.547
270	220	NEW CANEY	334NC	6670	0.543
271	370	CROCKETT	64CRK	1011	0.543
272	389	METRO	721ME	692	0.532
273	68	HUNTSVILLE	607HU	3527	0.527
274	228	OAK RIDGE (TX)	742OK	239	0.523
275	129	ROSEDALE (TX)	152RS	741	0.503
276	218	VIDOR	161VD	592	0.498
277	338	DAYTON BULK	727DY	777	0.489
278	214	FOREST	759FO	734	0.488
279	208	EGYPT	550EP	1054	0.486
280	1	CHEEK	166CH	378	0.484
281	138	WALDEN	560WD	731	0.469
282	268	CONROE BULK	507CN	2192	0.455
283	200	SILSBEE	463SI	777	0.454
284	45	CHEEK	165CH	111	0.45
285	286	GOSLIN	706GL	1475	0.448
286	226	CONAIR	511CN	1585	0.444
287	352	CONROE BULK	506CN	2061	0.442
288	67	BRIARCLIFF	31BRC	869	0.441
289	124	LINDBERGH	40LNB	1601	0.44
290	184	LINDBERGH	41LNB	1722	0.437
291	258	SOMERVILLE	126SO	853	0.435
292	224	WEST ORANGE	392WO	688	0.433
293	382	MEMORIAL	280ML	929	0.429
294	190	CROCKETT	195CR	971	0.425
295	186	YANKEE DOODLE	22YAN	2061	0.424

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2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
296	292	OAK RIDGE (TX)	743OK	1070	0.42
297	236	NECHES	193NE	1475	0.415
298	199	MANCHESTER	66MAN	2013	0.412
299	69	NAVASOTA	969NA	997	0.403
300	119	WINFREE	342WN	1196	0.4
301	327	LONGMIRE	580LM	2385	0.391
302	133	GOSLIN	708GL	2223	0.386
303	303	BATSON	53BAT	934	0.385
304	20	CLEVELAND (TX)	406CV	1755	0.379
305	244	BEVIL	156BE	610	0.375
306	342	WESTSIDE	112WS	379	0.372
307	261	VIRGINIA	132VI	605	0.364
308	44	NECHES	194NE	11	0.364
309	164	PANORAMA	525PA	1440	0.363
310	329	APRIL	590AP	1608	0.363
311	318	GOSLIN	701GL	1359	0.36
312	16	CALVERT	6CAL	1617	0.353
313	113	HAMPTON	158HA	1131	0.351
314	46	JOHNSTOWN	342JT	735	0.35
315	383	METRO	723ME	761	0.35
316	387	Alden Bridge	768AL	534	0.35
317	379	CONROE BULK	576CN	1577	0.344
318	320	GROVES-EGSI	61GRO	955	0.342
319	251	CONROE BULK	572CN	1513	0.34
320	112	ELIZABETH	123EL	2618	0.338
321	369	STONEGATE	90STG	1042	0.333
322	223	FRONT STREET	308FR	359	0.331
323	148	BAYSHORE	212BA	49	0.327
324	127	HUMPHREY (TX)	107HM	886	0.326
325	373	Alden Bridge	763AL	699	0.325
326	257	ORANGE	351ON	491	0.324
327	350	METRO	717ME	222	0.324
328	170	METRO	719ME	1828	0.324
329	316	MAPLE	90MPL	326	0.319
330	86	MAYHAW	671MA	79	0.316
331	157	BRIARCLIFF	30BRC	2405	0.308
332	11	CROWDER	103CD	1448	0.307
333	159	JIROU	76JRU	170	0.3
334	325	GROVES-EGSI	59GRO	1730	0.299
335	344	WEST END	85WED	528	0.299
336	18	WOODVILLE (TX)	594WD	1171	0.295
337	339	NAVASOTA	904NA	1518	0.295
338	326	BRIARCLIFF	33BRC	302	0.278
339	275	KOLBS	34KOL	1168	0.277
340	353	PORT NECHES	46PTN	1303	0.267
341	40	STILSON	733SN	27	0.259
342	301	JIROU	77JRU	311	0.257
343	293	PEE DEE	808PD	929	0.257
344	176	OAK RIDGE (TX)	741OK	825	0.256
345	317	CROWDER	102CD	1757	0.253

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346	351	DAISETTA	741DA	249	0.253
347	106	FOREST	755FO	1958	0.251
348	237	APRIL	591AP	1661	0.246
349	131	CONAIR	514CN	1220	0.225
350	388	MAPLE	91MPL	214	0.215
351	222	ECHO	72ECH	499	0.212
352	177	PARKDALE	171PR	697	0.199
353	362	NORTH END	26NOE	298	0.198
354	14	NEW CANEY	337NC	588	0.197
355	321	Alden Bridge	764AL	1255	0.192
356	294	FRONT STREET	307FR	499	0.186
357	345	STONEGATE	91STG	1375	0.166
358	178	OAK RIDGE (TX)	745OK	524	0.158
359	5	SPURLOCK	99SPU	762	0.155
360	385	MEMORIAL	281ML	807	0.15
361	305	TYRRELL	38TYR	47	0.149
362	269	TANGLEWOOD	135TG	676	0.146
363	355	LINDBERGH	42LNB	310	0.135
364	160	HEARNE	28HRN	31	0.129
365	264	YANKEE DOODLE	25YAN	173	0.127
366	165	Alden Bridge	771AL	2156	0.126
367	322	TRAVIS	11TRV	26	0.115
368	128	TANGLEWOOD	136TG	620	0.111
369	381	NORTH END	28NOE	171	0.099
370	114	SILSBEE	461SI	536	0.099
371	375	WYNTEX	633WT	604	0.096
372	55	GOSLIN	702GL	1631	0.088
373	335	PORT NECHES	45PTN	921	0.078
374	343	WEST END	80WED	254	0.075
375	368	GOSLIN	705GL	1295	0.073
376	337	STONEGATE	93STG	2072	0.072
377	346	GOSLIN	710GL	953	0.048
378	374	CONAIR	516CN	308	0.042
379	194	LONGMIRE	581LM	2564	0.033
380	187	CONROE BULK	575CN	895	0.027
381	390	TRAVIS	13TRV	41	0.024
382	171	HUMPHREY (TX)	108HM	46	0.022
383	35	PARKWAY	351PW	581	0.015
384	348	CONAIR	515CN	827	0.015
385	372	FOREST	757FO	287	0.007
386	371	GOSLIN	704GL	1679	0.006
387	291	METRO	720ME	560	0.004
388	NA	HAMPTON	157HA	10	0
389	340	PARKDALE	172PR	23	0
390	365	CONROE BULK	573CN	14	0
391	391	TRAVIS	6TRV	30	0
392	395	METRO	715ME	30	0
393	147	METRO	716ME	33	0
394	315	JIROU	75JRU	62	0
395	66	SPEEDWAY	917SW	19	0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
396	393	INDEPENDENCE (TX)	945ID	10	0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

396

Add or Delete Rows as Necessary

Entergy Texas, Inc. (ETI)

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
1	23	DOUCETTE	569DC	197	1463.5
2	34	CEDAR	698CE	22	1293.5
3	40	FORT WORTH	567FT	472	1168.8
4	92	HUNTSVILLE	600HU	2195	1060.8
5	30	MAGNOLIA AMES	711MG	812	1032.8
6	275	NORTH END	21NOE	1867	999.2
7	161	SPLENDORA	309SP	1404	932.4
8	1	RIVTRIN	269RV	3006	911
9	331	PARKWAY	782PW	354	887.2
10	229	GRIMES	883GR	887	821.2
11	218	SPLENDORA	308SP	3406	780.5
12	192	LINCOLN	16LCN	293	763.9
13	18	TAMINA	317TA	953	745.1
14	37	KICKAPOO	251KP	1355	736.3
15	130	APOLLO	320AP	2107	732.7
16	35	CONROE BULK	577CN	685	710.6
17	62	HANKS	24HKS	825	709.6
18	166	CHEEK	160CH	708	696.8
19	13	GOREE	682GR	1662	670.6
20	19	TAMINA	599TA	463	661
21	38	BAYOU FANNETT	250BY	322	646.7
22	320	PANSY	184PS	424	629.1
23	2	NECHES	197NE	145	613.2
24	254	CORDREY	326CO	1227	612.8
25	96	DOUCETTE	570DC	1148	569.1
26	234	LOVELLS LAKE	142LV	384	556.2
27	11	HIMEX	223HI	5002	551.8
28	111	MCLEWIS	380MC	2467	549
29	193	BENTWATER	520BW	2100	547.4
30	165	CLEVELAND (TX)	425CV	2747	543
31	303	CLEVELAND (TX)	404CV	1846	541.7
32	42	TAMINA	598TA	831	529.7
33	98	MCLEWIS	381MC	1242	524.6
34	14	RIVTRIN	268RV	2634	507.7
35	306	HANKAMER	207HA	776	494.1
36	173	LAKEVIEW	81LAV	1292	478
37	75	STOWELL	232ST	1174	466.7
38	146	DOBBIN	920DO	1923	446.6
39	24	MCLEWIS	382MC	861	444.5
40	300	AMELIA BULK	181AM	2336	439.9
41	80	BEVIL	155BE	4116	437.7
42	32	APOLLO	321AP	1590	434.4
43	68	CORDREY	327CO	958	425.3
44	209	CLEVELAND (TX)	403CV	1488	425
45	144	WINFREE	340WN	473	424.9

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
46	238	JOHNSTOWN	345JT	2010	415.4
47	168	AMELIA BULK	180AM	1429	414
48	278	PANSY	185PS	1344	412.8
49	63	GRIMES	982GR	759	412.1
50	159	PEE DEE	806PD	2598	408.2
51	133	WYNTEX	632WT	901	407.4
52	48	ROSEDALE (TX)	151RS	1273	398
53	10	GEORGIA	670GE	702	396.6
54	382	LAKEVIEW	80LAV	695	388.1
55	90	VIRGINIA	131VI	1386	385
56	368	NORTH END	29NOE	338	383
57	289	BRIARCLIFF	32BRC	1283	382.8
58	255	LONGMIRE	582LM	1329	382.5
59	109	CORDREY	325CO	1562	376.9
60	257	HANKS	25HKS	926	374.2
61	25	WINSHIRE	240WS	968	370.5
62	294	VIRGINIA	130VI	1129	369.6
63	31	CORRIGAN BULK	238CR	609	368
64	67	WALDEN	563WD	1971	365.7
65	282	HANKS	22HKS	1138	355
66	214	PLANTATION (TX)	545PL	1109	349.4
67	50	FOREST	753FO	1737	348.7
68	49	BAYSHORE	213BA	1775	347.7
69	15	CROCKETT	198CR	222	345.4
70	119	NAVASOTA	905NA	2400	343.1
71	197	SPURLOCK	98SPU	729	338.7
72	97	AMELIA BULK	182AM	1055	336.7
73	267	FORT WORTH	7FTW	1185	332
74	158	TYRRELL	37TYR	509	331.9
75	17	CRYSTAL	570CR	1150	331.3
76	235	HUNTSVILLE	610HU	1898	326.6
77	285	CONROE BULK	504CN	239	326.3
78	259	FRONT STREET	310FR	548	324.8
79	167	MCHALE	110MC	1027	319.6
80	325	HIMEX	222HI	221	314.8
81	115	CALDWELL INDUSTRIAL	138CI	736	313.4
82	134	DOBBIN	519DO	1969	312.6
83	5	CRYSTAL	566CR	1449	308.9
84	367	CROCKETT	63CRK	33	303.9
85	270	MANCHESTER	67MAN	964	299.6
86	138	KOLBS	35KOL	1083	296.8
87	287	METRO	722ME	1240	291.5
88	147	HUNTSVILLE	611HU	1351	291.3
89	78	CHEEK	159CH	539	291.2
90	126	TANGLEWOOD	137TG	1518	287.9
91	171	LOVELLS LAKE	141LV	743	285.5
92	215	FORT WORTH	12FTW	1436	283.4
93	118	OAK RIDGE (TX)	740OK	1283	282.4
94	172	LOEB	18LOB	564	278.7
95	180	MCDONALD	479MD	770	276.4

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
96	152	TEMCO	627TE	922	275.6
97	3	HARDIN	35HDN	838	268.4
98	298	DAYTON BULK	723DY	1078	267.5
99	236	BRIDGE CITY	361BD	1106	265.2
100	329	LACON	538LA	1488	264.2
101	121	ELIZABETH	122EL	736	260.6
102	321	ADAMS BAYOU	330AD	157	260.1
103	136	CONAIR	512CN	1245	259.2
104	155	ELIZABETH	120EL	1361	259.1
105	47	CORDREY	324CO	1537	256.9
106	12	WARREN	592WR	2291	256.6
107	310	METRO	718ME	2058	253.3
108	69	CHINA	92CHI	659	251.8
109	71	DAYTON BULK	724DY	2247	251.1
110	39	ADAMS BAYOU	332AD	531	250.4
111	156	STOWELL	233ST	679	246.9
112	185	KOUNTZE BULK	432KT	887	244.6
113	22	DOUCETTE	568DC	594	244.6
114	148	BRIDGE CITY	363BD	2178	244
115	150	NEW CANEY	333NC	5916	243.6
116	164	MCHALE	111MC	658	242.6
117	323	BROOKS CREEK	270BC	49	242.4
118	196	PARKDALE	176PR	616	241.8
119	266	Alden Bridge	765AL	705	240.1
120	149	DAISETTA	744DA	701	239.3
121	283	SARATOGA	761SA	434	232.9
122	163	LINCOLN	15LCN	298	230.7
123	188	CLEVELAND (TX)	405CV	1892	226.7
124	20	Alden Bridge	762AL	5704	222.9
125	58	CLEVELAND (TX)	426CV	3059	220.7
126	76	OAK RIDGE (TX)	744OK	3020	220.6
127	104	MCHALE	112MC	821	219.1
128	53	LACON	539LA	2122	219
129	288	BEVIL	154BE	2467	218.1
130	114	MERLIN	374MR	564	218.1
131	293	CROWDER	105CD	938	217.9
132	327	PORT ACRES SUB	67PTA	596	216.8
133	84	GOSLIN	703GL	2157	215.1
134	73	VIDOR	164VD	785	214.9
135	183	BRIDGE CITY	360BD	1131	211.1
136	212	WEST END	86WED	498	210.4
137	386	JIROU	78JRU	309	210.1
138	177	YANKEE DOODLE	22YAN	2061	208.9
139	186	VIDOR	163VD	1679	206.8
140	338	TESCO	36TSC	79	206.2
141	264	GROVES-EGSI	62GRO	1554	205.2
142	57	HUMPHREY (TX)	106HM	1073	204.3
143	29	JOHNSTOWN	544JT	2798	204.2
144	151	WOODVILLE (TX)	593WD	706	202.8
145	223	EGYPT	552EP	1934	201.6

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
146	248	HANKS	23HKS	1411	200.1
147	258	LONGMIRE	584LM	1410	200
148	9	TEMCO	628TE	406	199.4
149	6	HEARNE	25HRN	230	199.2
150	154	JOHNSTOWN	343JT	1557	194.3
151	194	WALDEN	564WD	2839	193.7
152	120	CHINA	93CHI	1299	191.3
153	286	WINSHIRE	241WS	1084	190.9
154	99	NORTH SILSBEE	471NS	1119	188.9
155	201	SOUTH LIBERTY	714SL	116	188.3
156	253	CENTRAL	131CE	974	188
157	65	CRYSTAL	567CR	1318	187.7
158	249	DAYTON BULK	725DY	1565	187.2
159	79	PARKWAY	350PW	968	187
160	313	ROSEDALE (TX)	150RS	126	186
161	369	GRIMES	981GR	327	184.9
162	384	YANKEE DOODLE	24YAN	239	183.7
163	7	FORT WORTH	99FTW	370	182.8
164	200	STONEGATE	92STG	2026	182.6
165	361	SOUR LAKE	104SL	382	182.1
166	94	CROCKETT	65CRK	556	181.7
167	290	KOUNTZE BULK	435KT	48	181.3
168	74	WEST END	88WED	897	180.8
169	250	HANKAMER	206HA	678	177
170	127	GROVES-EGSI	63GRO	1312	176.8
171	216	PORT ACRES SUB	68PTA	1258	176
172	142	MCHALE	113MC	610	174
173	56	LUMBERTON	441LU	4530	172.7
174	208	KOLBS	36KOL	1350	170.7
175	64	WARREN	506WR	1357	169.3
176	225	YANKEE DOODLE	23YAN	549	166.5
177	246	TANGLEWOOD	134TG	2227	166.2
178	77	MAYHAW	673MA	1858	166.1
179	88	ROSEDALE (TX)	153RS	755	164.3
180	360	Alden Bridge	770AL	1578	164.2
181	301	HEARNE	29HRN	329	163.6
182	16	PEE DEE	809PD	1665	158.2
183	273	PORT ACRES BULK	70PAS	810	158.1
184	43	FOREST	751FO	4040	155.5
185	269	MCDONALD	476MD	1078	155.4
186	153	LACON	537LA	2142	155.4
187	263	APRIL	592AP	1112	154.5
188	125	HIMEX	221HI	109	154.4
189	232	BENTWATER	521BW	2083	153.1
190	231	WINFREE	341WN	742	152.9
191	141	RAYWOOD	74RAY	1109	152
192	328	SHEAWILL	535SH	689	151.3
193	247	SOUR LAKE	105SL	1270	149.6
194	305	SPLENDORA	307SP	1697	149.5
195	89	ORANGE	350ON	944	147.5

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
196	72	ELIZABETH	121EL	1463	144.6
197	169	GOREE	681GR	644	143
198	260	PLANTATION (TX)	546PL	873	141.5
199	335	WEST END	85WED	528	139.8
200	93	WYNTEX	634WT	1330	139.5
201	145	NEW CANEY	336NC	4834	138.7
202	352	Alden Bridge	769AL	1144	136.9
203	302	LILLARD	490LI	290	136.6
204	103	LINDBERGH	40LNB	1601	135
205	198	ECHO	73ECH	787	134.5
206	233	ECHO	70ECH	1705	133.1
207	276	CONROE BULK	505CN	1279	130
208	181	VIDOR	162VD	1874	129.9
209	106	HUNTSVILLE	607HU	3527	129.8
210	284	ORANGE	352ON	918	129
211	340	TAMINA	316TA	301	126.9
212	375	NORTH END	27NOE	90	125.9
213	44	TRANSCO	48TCO	217	124.5
214	220	FLETCHER	456FL	834	123.2
215	221	ECHO	71ECH	701	120.7
216	176	OILLA	345OI	1472	119.6
217	28	GOSLIN	709GL	3641	118
218	242	VIWAY	681VI	905	117.6
219	243	VIDOR	161VD	592	115.5
220	207	EGYPT	551EP	2563	114.4
221	262	BRIDGE CITY	362BD	1186	111.7
222	364	WEST END	82WED	480	110.9
223	131	EASTGATE	781EG	1105	109.2
224	319	LONGMIRE	583LM	1704	108.9
225	271	DAYTON BULK	726DY	1549	108.2
226	107	RAYWOOD	75RAY	183	108.2
227	162	METRO	724ME	1048	108
228	187	BENTWATER	522BW	721	106.4
229	299	RAYWOOD	73RAY	469	106.1
230	230	NECHES	193NE	1475	105.1
231	139	SILSBEE	462SI	788	105.1
232	373	WESTSIDE	111WS	339	104
233	274	EGYPT	550EP	1054	103.5
234	174	CENTRAL	132CE	1810	100.9
235	117	HUNTSVILLE	608HU	3429	100.9
236	105	CALVERT	4CAL	2196	99.7
237	8	NEW CANEY	338NC	2632	98.9
238	83	LINDBERGH	43LNB	783	98.7
239	237	VIWAY	682VI	1719	97.1
240	36	DAISETTA	743DA	366	96.2
241	292	MCDONALD	477MD	1582	96
242	52	LACON	540LA	1165	95.3
243	NA	MANCHESTER	65MAN	58	92.3
244	182	CONAIR	511CN	1585	90.7
245	85	BRIARCLIFF	31BRC	869	90.6

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
246	199	VIRGINIA	129VI	574	90
247	26	NECHES	194NE	11	87.9
248	135	JIROU	77JRU	311	86.7
249	392	TRAVIS	8TRV	14	86.4
250	70	SPURLOCK	99SPU	762	83.6
251	226	SOMERVILLE	126SO	853	82.2
252	224	BEVIL	156BE	610	81.9
253	265	CONROE BULK	507CN	2192	81.7
254	346	CONROE BULK	574CN	2279	79.8
255	129	BRIARCLIFF	30BRC	2405	78
256	45	CORRIGAN BULK	239CR	495	77.9
257	101	BAYSHORE	211BA	1065	76.3
258	318	APRIL	590AP	1608	76.2
259	122	GOSLIN	707GL	722	76.1
260	95	WINFREE	342WN	1196	75.9
261	297	SHEAWILL	536SH	1392	75.7
262	222	LINDBERGH	41LNB	1722	75.6
263	66	FOREST	759FO	734	73.5
264	59	NORTH SILSBEE	472NS	327	73.2
265	370	CROCKETT	64CRK	1011	72.7
266	379	MEMORIAL	280ML	929	72.6
267	205	FLETCHER	457FL	1531	71.3
268	355	STOWELL	231ST	1037	71
269	324	MCDONALD	478MD	641	70.5
270	55	CROWDER	104CD	1679	70.4
271	389	METRO	721ME	692	70.4
272	227	ELIZABETH	123EL	2618	70.3
273	304	SOMERVILLE	127SO	483	67.7
274	81	CROCKETT	195CR	971	67.5
275	189	NEW CANEY	304NC	1790	66.4
276	110	NEW CANEY	334NC	6670	64.3
277	33	CHEEK	166CH	378	63.9
278	296	PORT ACRES SUB	69PTA	722	63.9
279	244	BRIARCLIFF	33BRC	302	63.7
280	137	GOSLIN	708GL	2223	63.7
281	345	GROVES-EGSI	61GRO	955	62.9
282	317	GOSLIN	701GL	1359	61.5
283	102	NAVASOTA	969NA	997	60.6
284	160	WALDEN	560WD	731	60.1
285	280	CONROE BULK	572CN	1513	60.1
286	371	STONEGATE	90STG	1042	60.1
287	21	NEW CANEY	335NC	2212	59.3
288	240	CONAIR	513CN	1704	59.1
289	388	CROCKETT	60CRK	203	58.4
290	211	WEST ORANGE	392WO	688	57.2
291	333	WESTSIDE	112WS	379	57
292	351	DAYTON BULK	727DY	777	57
293	82	HUMPHREY (TX)	107HM	886	56.9
294	312	VIRGINIA	132VI	605	56.2
295	91	ROSEDALE (TX)	152RS	741	55.7

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
296	350	CROCKETT	61CRK	97	55.7
297	383	CONROE BULK	576CN	1577	54.1
298	315	METRO	723ME	761	53.4
299	41	TRAVIS	14TRV	19	53.1
300	322	OAK RIDGE (TX)	743OK	1070	53.1
301	86	LOEB	17LOB	982	52.9
302	195	FOREST	755FO	1958	52.7
303	157	CHEEK	165CH	111	52.6
304	217	OAK RIDGE (TX)	741OK	825	52.6
305	61	WOODVILLE (TX)	594WD	1171	51.9
306	308	LONGMIRE	580LM	2385	51.4
307	46	JIROU	76JRU	170	51.4
308	204	MANCHESTER	66MAN	2013	50.3
309	347	Alden Bridge	764AL	1255	50.2
310	272	KOLBS	37KOL	716	50
311	123	CONAIR	514CN	1220	50
312	326	FEDERAL	801FE	256	48.8
313	251	WESTSIDE	113WS	280	47.7
314	356	CONROE BULK	506CN	2061	47
315	281	BATSON	53BAT	934	47
316	344	CENTRAL	130CE	738	46.7
317	143	PARKDALE	171PR	697	46.7
318	354	WEST ORANGE	393WO	654	45.5
319	27	STILSON	733SN	27	43.8
320	191	KOLBS	34KOL	1168	43.2
321	342	CENTRAL	133CE	1610	42.8
322	190	MAYHAW	671MA	79	42.8
323	385	ADAMS BAYOU	331AD	194	42.3
324	228	MERLIN	375MR	894	42
325	113	CALVERT	6CAL	1617	40.3
326	336	STONEGATE	91STG	1375	40.3
327	363	LINDBERGH	42LNB	310	39.2
328	87	BAYSHORE	212BA	49	38.2
329	213	MAPLE	90MPL	326	37.7
330	337	CROWDER	102CD	1757	37.6
331	241	FRONT STREET	308FR	359	37.5
332	124	KOUNTZE BULK	451KT	1070	37.3
333	60	CROWDER	103CD	1448	35.6
334	357	WEST END	87WED	33	35
335	184	PANORAMA	525PA	1440	34.9
336	279	GOSLIN	706GL	1475	34.6
337	348	PORT NECHES	46PTN	1303	34.2
338	203	YANKEE DOODLE	25YAN	173	33.8
339	206	APRIL	591AP	1661	33.7
340	341	GROVES-EGSI	59GRO	1730	33.6
341	54	CLEVELAND (TX)	406CV	1755	32.8
342	359	METRO	717ME	222	32.3
343	291	ORANGE	351ON	491	30.8
344	132	HAMPTON	158HA	1131	30.6
345	175	JOHNSTOWN	342JT	735	30.4

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc. (ETI)

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
346	295	OAK RIDGE (TX)	742OK	239	29.6
347	268	PEE DEE	808PD	929	29.5
348	51	NEW CANEY	337NC	588	28.2
349	372	Alden Bridge	763AL	699	27.5
350	252	TANGLEWOOD	135TG	676	27.3
351	170	SILSBEE	463SI	777	27
352	381	Alden Bridge	768AL	534	25.7
353	112	METRO	719ME	1828	24.8
354	387	MAPLE	91MPL	214	24.3
355	314	FRONT STREET	307FR	499	24.2
356	140	ECHO	72ECH	499	23.4
357	108	GOSLIN	702GL	1631	23.2
358	178	Alden Bridge	766AL	1663	22.4
359	239	Alden Bridge	767AL	2780	21.9
360	316	TYRRELL	38TYR	47	21
361	219	HEARNE	28HRN	31	20.3
362	245	OAK RIDGE (TX)	745OK	524	20
363	334	GOSLIN	710GL	953	19.5
364	100	TANGLEWOOD	136TG	620	19.4
365	378	WYNTEX	633WT	604	18.8
366	362	NAVASOTA	904NA	1518	18.7
367	128	Alden Bridge	771AL	2156	18.5
368	358	NORTH END	26NOE	298	17.7
369	366	GOSLIN	705GL	1295	17.7
370	374	CONAIR	516CN	308	16.7
371	349	DAISETTA	741DA	249	15.8
372	380	MEMORIAL	281ML	807	14.9
373	256	STONEGATE	93STG	2072	12.6
374	116	LONGMIRE	581LM	2564	12
375	376	NORTH END	28NOE	171	11.9
376	307	WEST END	80WED	254	11.4
377	309	TRAVIS	11TRV	26	9.1
378	390	TRAVIS	13TRV	41	7.6
379	311	PORT NECHES	45PTN	921	6.7
380	210	SILSBEE	461SI	536	5.1
381	330	CONROE BULK	575CN	895	4.4
382	353	CONAIR	515CN	827	3.8
383	377	FOREST	757FO	287	2.2
384	179	PARKWAY	351PW	581	1.4
385	261	HUMPHREY (TX)	108HM	46	1.3
386	365	GOSLIN	704GL	1679	0.4
387	277	METRO	720ME	560	0.3
388	NA	HAMPTON	157HA	10	0
389	339	PARKDALE	172PR	23	0
390	332	CONROE BULK	573CN	14	0
391	391	TRAVIS	6TRV	30	0
392	395	METRO	715ME	30	0
393	202	METRO	716ME	33	0
394	343	JIROU	75JRU	62	0
395	4	SPEEDWAY	917SW	19	0

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396	393	INDEPENDENCE (TX)	945ID	10	0

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Entergy Texas, Inc. (ETI)

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2018 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	15.13%
Vegetation	15.94%
Animals and Birds	2.81%
People (Including cars and farm equip)	10.35%
Utility-owned Equipment	41.87%
Other	4.84%
Unknown	9.06%
	100%