



Control Number: 49068



Item Number: 7

Addendum StartPage: 0

RECEIVED

2019 FEB 14 AM 10:35

PUBLIC UTILITY COMMISSION
FILING CLERK

Service Quality Report
To The
Public Utility Commission of Texas

Substantive Rule §25.81
2018 Reporting Year

Filed for Informational Purposes Only
by

AUSTIN ENERGY

Project 49068

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2018	0.63	0.03	0.03	0.06	0.03	0.07	0.04	0.06	0.03	0.06	0.07	0.05	0.10
Scheduled													
2018	0.03	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Outside Causes													
2018	0.04	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.01	0.01	0.00	0.00
Major Events													
2018	0.06	0.00	0.00	0.00	0.02	0.00	0.04	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2018	42.83	2.25	1.59	4.41	2.55	5.32	2.22	3.41	2.55	4.12	4.60	2.86	6.95
Scheduled													
2018	4.65	0.51	0.36	0.22	0.31	0.19	0.57	0.29	0.36	0.30	0.14	1.03	0.37
Outside Causes													
2018	0.96	0.00	0.14	0.00	0.00	0.32	0.00	0.00	0.00	0.21	0.28	0.00	0.00
Major Events													
2018	20.24	0.00	0.00	0.00	4.77	0.00	15.47	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

275

Add or Delete Rows as Necessary

AUSTIN ENERGY

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
1	32	LS	LS04	215	4.97
2	158	HM	HM11	2436	4.18
3	131	NL	NL15	2564	3.28
4	64	RP	RP08	1558	3.04
5	267	TP	TP02	2106	3.03
6	13	WL	WL07	2526	2.78
7	248	BL	BL07	2290	2.71
8	83	JE	JE04	1554	2.57
9	113	WL	WL06	1983	2.28
10	253	HM	HM03	1010	2.26
11	142	CF	CF07	883	2.25
12	75	SR	SR02	1052	2.23
13	0	JV	JV03	1574	2.21
14	60	BU	BU09	3399	2.16
15	227	MC	MC02	2327	2.13
16	197	LS	LS01	1466	2.11
17	193	OH	OH09	1715	2.06
18	19	DE	DE22	3608	2.05
19	0	HL	HL04	893	2.04
20	24	JE	JE02	1591	2.03
21	229	HV	HV05	1954	2.02
22	27	HC	HC01	3619	2.02
23	86	HM	HM05	2761	1.95
24	44	WA	WA01	2626	1.83
25	170	DG	DG05	2555	1.80
26	169	ER	ER03	151	1.64
27	176	CC	CC01	952	1.61
28	14	BE	BE05	1626	1.57
29	221	CL	CL11	1329	1.56
30	49	WL	WL04	2029	1.56
31	99	BE	BE02	289	1.56
32	207	CF	CF03	463	1.52
33	9	NL	NL14	803	1.51
34	54	SP	SP12	2104	1.50
35	257	TP	TP01	1160	1.48
36	194	MP	MP09	1043	1.48
37	15	SK	SK06	1177	1.41
38	87	WI	WI09	1531	1.41
39	148	ST	ST07	2882	1.41
40	34	WC	WC08	2267	1.41
41	204	HC	HC11	4497	1.40
42	270	NW	NW05	1588	1.39
43	11	LW	LW03	1774	1.35

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
44	129	BE	BE03	435	1.34
45	162	BU	BU04	276	1.33
46	132	SP	SP11	2012	1.32
47	101	ST	ST03	1905	1.27
48	209	CA	CA04	2935	1.25
49	31	MP	MP06	4358	1.25
50	16	NL	NL13	1656	1.24
51	218	AG	AG04	2737	1.23
52	210	GR	GR08	3603	1.21
53	136	WL	WL05	701	1.19
54	106	NL	NL02	1149	1.19
55	245	JV	JV05	1618	1.18
56	140	SW	SW08	2442	1.18
57	157	AD	AD05	2388	1.16
58	149	MC	MC08	1969	1.16
59	110	AG	AG02	1259	1.15
60	5	BC	BC08	703	1.15
61	242	JV	JV04	1072	1.14
62	117	SW	SW04	1923	1.14
63	3	FV	FV03	2802	1.13
64	145	SP	SP10	467	1.13
65	192	CF	CF05	1029	1.12
66	237	OH	OH05	2764	1.12
67	179	HC	HC10	2639	1.12
68	57	SL	SL01	3930	1.12
69	21	BL	BL08	3634	1.11
70	190	DG	DG04	1002	1.11
71	50	HL	HL01	3758	1.11
72	29	HL	HL03	816	1.11
73	22	AD	AD01	1365	1.10
74	8	SL	SL05	6175	1.09
75	259	HC	HC06	5543	1.07
76	277	NW	NW01	1972	1.07
77	238	BL	BL02	2918	1.07
78	166	PL	PL03	3929	1.07
79	7	FV	FV04	1593	1.05
80	25	DE	DE03	1931	1.04
81	58	JE	JE03	1130	1.04
82	188	SK	SK04	1705	1.04
83	222	KL	KL04	790	1.04
84	52	HM	HM10	247	1.03
85	198	BA	BA09	1996	1.03
86	255	MT	MT02	122	1.02
87	84	TP	TP06	1121	1.01
88	94	BU	BU07	400	1.01
89	219	AG	AG05	2058	1.00
90	0	PL	PL10	2592	1.00
91	250	SU	SU13	3363	1.00

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
92	0	SU	SU14	487	1.00
93	133	WA	WA02	449	0.82
94	0	WA	WA08	661	0.76
95	17	KL	KL06	1576	0.73
96	105	MC	MC05	1392	0.71
97	6	NL	NL08	2718	0.69
98	42	BC	BC03	1477	0.68
99	159	CL	CL02	3810	0.67
100	82	WL	WL01	1908	0.65
101	37	JV	JV07	924	0.60
102	167	HM	HM01	1400	0.58
103	249	HC	HC03	2551	0.55
104	211	SU	SU02	2050	0.55
105	107	HL	HL02	1521	0.53
106	128	NL	NL01	550	0.50
107	144	FI	FI05	2606	0.50
108	74	PE	PE05	845	0.50
109	26	HM	HM09	684	0.49
110	46	FV	FV01	1724	0.49
111	109	ST	ST04	1107	0.49
112	271	NL	NL12	2067	0.49
113	115	ST	ST02	1399	0.48
114	122	BU	BU03	2169	0.48
115	126	CC	CC03	1437	0.48
116	120	MC	MC06	2651	0.47
117	174	ST	ST06	1012	0.46
118	70	BL	BL04	2502	0.45
119	116	CL	CL05	5378	0.44
120	33	CA	CA01	1467	0.40
121	51	KL	KL01	1652	0.40
122	180	MP	MP03	1016	0.40
123	217	DG	DG01	1436	0.40
124	146	ST	ST05	1130	0.38
125	119	SW	SW01	2664	0.37
126	141	MP	MP05	1956	0.36
127	138	KL	KL03	651	0.35
128	35	KB	KB01	643	0.35
129	0	JV	JV01	2157	0.35
130	187	WC	WC10	3030	0.35
131	147	KL	KL07	836	0.34
132	139	OH	OH07	1062	0.33

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
133	1	CM	CM10	1459	0.32
134	172	SK	SK03	625	0.32
135	71	BA	BA04	706	0.31
136	127	MP	MP07	2493	0.31
137	177	LW	LW05	2322	0.30
138	165	BC	BC05	906	0.29
139	47	CL	CL09	1440	0.29
140	212	MT	MT10	173	0.28
141	168	NL	NL11	2733	0.28
142	102	FV	FV05	2896	0.27
143	111	DE	DE24	3772	0.27
144	69	CF	CF04	2095	0.27
145	85	OC	OC02	191	0.27
146	38	HV	HV06	955	0.27
147	230	KL	KL08	1466	0.25
148	114	SP	SP09	1223	0.24
149	224	PE	PE04	1938	0.24
150	160	MC	MC11	746	0.24
151	154	CL	CL01	1058	0.24
152	2	WL	WL02	1513	0.23
153	143	SW	SW05	2329	0.23
154	161	WA	WA05	587	0.21
155	62	CM	CM01	356	0.20
156	201	JL	JL01	1881	0.20
157	40	WL	WL08	1947	0.20
158	156	BU	BU02	210	0.20
159	182	JL	JL04	1513	0.19
160	206	WC	WC07	1206	0.19
161	108	TR	TR02	3675	0.19
162	191	PE	PE03	1620	0.18
163	55	LW	LW02	1795	0.18
164	189	LW	LW06	1072	0.18
165	214	AG	AG03	1238	0.17
166	236	FI	FI01	3594	0.17
167	59	CL	CL04	1087	0.17
168	202	MP	MP02	4117	0.17
169	130	WA	WA03	651	0.17
170	151	SL	SL02	3216	0.17
171	252	PL	PL02	1803	0.17
172	125	KB	KB04	1595	0.16
173	63	WI	WI04	4123	0.16

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
174	155	CL	CL12	1746	0.16
175	61	WI	WI06	3037	0.16
176	67	CL	CL07	1057	0.15
177	98	SP	SP01	1925	0.15
178	239	LS	LS02	441	0.15
179	10	CM	CM09	1982	0.14
180	104	LS	LS06	1384	0.14
181	137	CM	CM02	2220	0.14
182	258	HC	HC02	548	0.14
183	173	RP	RP07	1990	0.14
184	28	PE	PE07	2500	0.13
185	124	AD	AD02	904	0.13
186	231	FV	FV02	1044	0.13
187	103	PE	PE01	2794	0.13
188	48	SL	SL08	1637	0.13
189	276	TR	TR07	1054	0.13
190	223	KB	KB05	840	0.13
191	100	FI	FI02	1763	0.12
192	96	SK	SK05	1096	0.11
193	196	SK	SK01	473	0.11
194	45	SU	SU06	592	0.11
195	226	DG	DG02	45	0.11
196	56	PE	PE06	3552	0.11
197	200	BA	BA10	722	0.11
198	208	BL	BL06	2299	0.11
199	203	CM	CM03	1050	0.11
200	225	SU	SU04	1923	0.11
201	93	TR	TR03	2692	0.11
202	185	AD	AD06	886	0.11
203	265	OH	OH08	1333	0.10
204	216	SU	SU01	648	0.10
205	199	WI	WI02	1821	0.10
206	150	MU	MU02	1139	0.09
207	68	WA	WA04	195	0.09
208	243	BU	BU08	2278	0.09
209	36	CL	CL10	2181	0.09
210	135	HC	HC08	2582	0.09
211	81	JV	JV08	1395	0.09
212	23	MC	MC01	1165	0.08
213	171	CA	CA05	2895	0.08
214	241	CF	CF02	1639	0.08

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
215	215	HV	HV04	1322	0.08
216	269	JE	JE05	925	0.08
217	118	BU	BU05	51	0.08
218	186	NW	NW03	2141	0.08
219	39	CA	CA02	2449	0.08
220	235	TP	TP07	1433	0.07
221	205	WI	WI01	2479	0.07
222	30	GR	GR07	2926	0.07
223	152	CC	CC05	251	0.07
224	91	MU	MU04	323	0.07
225	246	HV	HV02	2067	0.07
226	72	BL	BL01	2522	0.07
227	65	BA	BA05	1031	0.07
228	183	JL	JL03	2852	0.07
229	153	CL	CL08	2269	0.07
230	256	TP	TP04	381	0.07
231	163	OH	OH06	1809	0.06
232	263	WI	WI08	1483	0.06
233	66	HM	HM08	1003	0.06
234	220	FI	FI04	1921	0.06
235	251	CF	CF09	1039	0.06
236	0	TR	TR04	18	0.06
237	247	BU	BU01	1541	0.05
238	268	OH	OH03	610	0.05
239	181	KB	KB06	3433	0.05
240	0	BA	BA06	174	0.05
241	213	BU	BU06	3135	0.05
242	262	HM	HM06	699	0.05
243	18	HC	HC04	1736	0.04
244	228	DL	DL01	2892	0.04
245	88	JE	JE06	260	0.04
246	73	SP	SP08	2743	0.04
247	80	HC	HC07	8461	0.04
248	0	HL	HL05	1859	0.03
249	134	CC	CC06	31	0.03
250	20	OH	OH02	1651	0.03
251	0	GR	GR09	578	0.03
252	90	SR	SR01	2707	0.03
253	175	MC	MC10	108	0.03
254	76	PL	PL11	2372	0.03
255	77	SU	SU15	618	0.02

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
256	195	BA	BA11	2365	0.02
257	164	KB	KB03	3682	0.02
258	97	SL	SL09	4149	0.02
259	178	BA	BA02	462	0.02
260	240	BE	BE06	287	0.02
261	12	BA	BA03	2128	0.02
262	273	CC	CC02	1305	0.02
263	266	MC	MC07	693	0.02
264	53	ST	ST08	736	0.01
265	0	TP	TP08	1297	0.01
266	264	SP	SP02	2020	0.01
267	89	HV	HV01	1170	0.01
268	234	KB	KB02	113	0.01
269	254	JL	JL06	245	0.01
270	260	LW	LW04	150	0.01
271	92	TR	TR08	1756	0.00
272	43	SP	SP07	256	0.00
273	275	MU	MU03	1345	0.00
274	0	HL	HL06	1801	0.00
275	261	HM	HM04	688	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

275

Add or Delete Rows as Necessary

AUSTIN ENERGY

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
1	25	LS	LS04	215	471.29
2	27	BE	BE02	289	236.09
3	223	CF	CF03	463	209.27
4	217	HM	HM03	1010	208.97
5	103	WL	WL06	1983	203.18
6	261	TP	TP02	2106	201.66
7	47	SR	SR02	1052	193.78
8	248	MC	MC02	2327	189.90
9	0	PL	PL10	2592	187.81
10	51	JE	JE04	1554	178.23
11	37	WL	WL07	2526	175.65
12	123	NL	NL15	2564	164.38
13	151	CC	CC01	952	163.64
14	101	WA	WA02	449	160.82
15	264	NW	NW05	1588	156.33
16	172	RP	RP08	1558	140.83
17	30	JE	JE02	1591	138.15
18	219	HV	HV05	1954	137.73
19	186	CF	CF05	1029	133.51
20	0	JV	JV03	1574	131.66
21	97	HM	HM05	2761	128.79
22	155	CL	CL02	3810	123.73
23	138	MC	MC05	1392	121.23
24	7	NL	NL14	803	115.30
25	197	CL	CL11	1329	114.89
26	93	WL	WL05	701	112.61
27	0	HL	HL04	893	110.76
28	63	BU	BU09	3399	107.54
29	35	SK	SK06	1177	106.99
30	255	TP	TP01	1160	105.79
31	39	BE	BE05	1626	105.17
32	276	NW	NW01	1972	104.66
33	107	ER	ER03	151	100.90
34	141	CA	CA04	2935	100.65
35	162	LW	LW05	2322	97.91
36	12	NL	NL08	2718	97.05
37	259	MT	MT02	122	95.20
38	26	SP	SP12	2104	94.44
39	112	CF	CF07	883	94.28
40	0	WA	WA08	661	93.79
41	5	HM	HM10	247	91.75
42	117	ST	ST04	1107	91.12
43	48	SL	SL01	3930	88.63

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
44	85	OH	OH07	1062	86.17
45	67	JE	JE03	1130	85.08
46	79	ST	ST03	1905	84.71
47	98	NL	NL01	550	82.52
48	126	BU	BU04	276	81.89
49	257	BL	BL07	2290	80.13
50	53	WA	WA01	2626	79.58
51	226	MT	MT10	173	78.29
52	129	MP	MP03	1016	77.57
53	3	BC	BC08	703	77.24
54	128	ST	ST06	1012	76.09
55	130	OH	OH09	1715	74.68
56	31	NL	NL13	1656	73.28
57	125	FI	FI05	2606	73.09
58	153	HM	HM01	1400	71.20
59	211	SP	SP11	2012	69.22
60	115	BA	BA09	1996	68.48
61	135	MP	MP05	1956	66.18
62	221	SU	SU02	2050	66.11
63	22	AD	AD01	1365	66.08
64	89	SP	SP10	467	62.31
65	265	NL	NL12	2067	61.81
66	8	WC	WC08	2267	60.91
67	143	DG	DG04	1002	60.90
68	17	BC	BC03	1477	60.50
69	150	HC	HC11	4497	59.42
70	139	TP	TP06	1121	59.42
71	192	BL	BL04	2502	59.38
72	187	MP	MP09	1043	58.08
73	50	MP	MP06	4358	57.65
74	74	HL	HL02	1521	57.54
75	185	AD	AD05	2388	56.66
76	86	DE	DE03	1931	56.37
77	70	HL	HL01	3758	56.21
78	77	KL	KL06	1576	56.06
79	179	DG	DG05	2555	55.76
80	21	CA	CA01	1467	55.15
81	65	LW	LW03	1774	54.64
82	171	MP	MP02	4117	53.05
83	88	WI	WI09	1531	53.03
84	216	GR	GR08	3603	52.72
85	156	HM	HM11	2436	51.42
86	140	MP	MP07	2493	51.39
87	2	HL	HL03	816	50.87
88	23	WL	WL01	1908	50.66
89	250	PE	PE04	1938	50.31
90	4	HM	HM09	684	48.96
91	58	WL	WL04	2029	48.61

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
92	71	ST	ST02	1399	48.34
93	41	BE	BE03	435	48.29
94	190	HC	HC10	2639	47.86
95	92	WA	WA05	587	47.42
96	45	HV	HV06	955	47.41
97	46	BU	BU03	2169	46.84
98	18	FV	FV03	2802	46.82
99	0	JV	JV01	2157	46.74
100	212	SK	SK04	1705	46.42
101	189	SK	SK03	625	45.79
102	44	FV	FV04	1593	45.61
103	260	HC	HC06	5543	45.47
104	193	DE	DE22	3608	44.75
105	203	CC	CC03	1437	43.97
106	111	ST	ST05	1130	43.52
107	149	MC	MC06	2651	41.86
108	106	DE	DE24	3772	40.86
109	142	OC	OC02	191	40.65
110	119	ST	ST07	2882	40.35
111	168	WC	WC10	3030	39.28
112	42	JV	JV07	924	38.85
113	145	PL	PL03	3929	38.52
114	158	SW	SW01	2664	38.49
115	75	LS	LS01	1466	36.88
116	131	KL	KL04	790	36.43
117	90	AG	AG02	1259	36.16
118	159	SW	SW04	1923	35.23
119	73	FV	FV01	1724	34.84
120	239	SK	SK01	473	34.32
121	60	KL	KL03	651	34.10
122	195	BC	BC05	906	33.70
123	178	TP	TP07	1433	33.48
124	64	NL	NL02	1149	32.75
125	241	OH	OH05	2764	32.57
126	228	DG	DG01	1436	32.33
127	256	SU	SU13	3363	32.33
128	209	BU	BU07	400	32.20
129	43	KB	KB01	643	31.61
130	246	HC	HC03	2551	31.19
131	109	CF	CF04	2095	31.11
132	177	NL	NL11	2733	30.66

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
133	229	JV	JV04	1072	30.54
134	133	PE	PE05	845	29.70
135	165	MC	MC08	1969	28.91
136	225	BL	BL02	2918	27.62
137	59	FV	FV05	2896	27.57
138	200	KL	KL07	836	27.33
139	100	SK	SK05	1096	26.93
140	134	CL	CL05	5378	26.40
141	222	AG	AG04	2737	25.96
142	188	BA	BA04	706	25.69
143	19	SL	SL05	6175	24.94
144	242	PL	PL02	1803	24.88
145	57	WA	WA03	651	24.71
146	232	KL	KL08	1466	24.71
147	220	LS	LS02	441	24.64
148	76	KL	KL01	1652	23.49
149	108	CL	CL04	1087	23.47
150	28	LS	LS06	1384	23.47
151	87	KB	KB04	1595	22.39
152	54	CM	CM10	1459	22.20
153	148	SW	SW05	2329	22.08
154	24	WL	WL02	1513	21.95
155	20	LW	LW02	1795	21.61
156	69	SP	SP01	1925	21.09
157	83	MU	MU04	323	20.83
158	136	SP	SP09	1223	20.52
159	33	CM	CM09	1982	19.66
160	240	AG	AG03	1238	19.55
161	14	AD	AD02	904	19.06
162	204	CL	CL01	1058	18.42
163	146	RP	RP07	1990	18.18
164	99	CM	CM02	2220	17.93
165	252	JV	JV05	1618	17.11
166	218	FI	FI01	3594	16.69
167	181	NW	NW03	2141	16.64
168	174	SU	SU01	648	16.25
169	9	WL	WL08	1947	16.09
170	114	CL	CL12	1746	15.96
171	96	MC	MC11	746	15.81
172	105	CM	CM01	356	15.57
173	182	LW	LW06	1072	15.53

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
174	95	WI	WI04	4123	15.28
175	40	CL	CL09	1440	15.00
176	157	FI	FI02	1763	14.05
177	102	HC	HC08	2582	14.00
178	175	WI	WI06	3037	13.71
179	275	TR	TR07	1054	13.54
180	167	TR	TR02	3675	13.44
181	68	SW	SW08	2442	13.23
182	176	KB	KB05	840	13.16
183	269	HC	HC02	548	12.71
184	267	JE	JE05	925	12.70
185	183	BA	BA10	722	12.64
186	52	BL	BL08	3634	12.42
187	122	SL	SL02	3216	12.19
188	29	WA	WA04	195	11.93
189	201	PE	PE03	1620	11.78
190	215	BL	BL01	2522	11.43
191	160	CC	CC05	251	11.19
192	213	CF	CF02	1639	10.80
193	247	FV	FV02	1044	10.42
194	55	CA	CA02	2449	10.42
195	272	OH	OH08	1333	10.32
196	214	JL	JL04	1513	10.02
197	236	JL	JL01	1881	9.91
198	205	BU	BU06	3135	9.86
199	82	MC	MC01	1165	9.75
200	237	CF	CF09	1039	9.59
201	6	CL	CL10	2181	9.56
202	233	HV	HV02	2067	9.55
203	137	CL	CL07	1057	9.36
204	152	HM	HM08	1003	9.30
205	120	CL	CL08	2269	9.02
206	234	HV	HV04	1322	8.83
207	208	FI	FI04	1921	8.80
208	202	BU	BU02	210	8.75
209	243	BU	BU08	2278	8.65
210	32	PE	PE07	2500	8.47
211	132	TR	TR03	2692	8.37
212	238	SU	SU04	1923	8.34
213	173	OH	OH06	1809	8.32
214	144	MU	MU02	1139	8.23

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
215	164	WI	WI02	1821	8.15
216	249	TP	TP04	381	8.06
217	113	SP	SP08	2743	8.00
218	13	PE	PE01	2794	7.99
219	91	BA	BA05	1031	7.79
220	38	PE	PE06	3552	7.48
221	206	CM	CM03	1050	7.06
222	262	OH	OH03	610	6.85
223	116	CA	CA05	2895	6.57
224	235	BL	BL06	2299	6.39
225	94	SL	SL09	4149	6.23
226	0	SU	SU14	487	6.02
227	163	BU	BU05	51	5.88
228	161	KB	KB06	3433	5.64
229	61	BA	BA03	2128	5.38
230	180	DG	DG02	45	5.36
231	66	SU	SU06	592	5.33
232	251	HM	HM06	699	5.17
233	56	GR	GR07	2926	5.10
234	169	AD	AD06	886	5.06
235	245	BU	BU01	1541	5.04
236	230	WI	WI01	2479	4.93
237	36	JV	JV08	1395	4.91
238	198	WC	WC07	1206	4.86
239	78	HC	HC04	1736	4.45
240	184	HC	HC07	8461	4.21
241	0	HL	HL05	1859	4.04
242	84	HC	HC01	3619	3.93
243	166	JL	JL03	2852	3.90
244	210	DL	DL01	2892	3.84
245	10	JE	JE06	260	3.65
246	207	CC	CC06	31	3.58
247	104	OH	OH02	1651	3.04
248	147	KB	KB03	3682	3.02
249	271	MC	MC07	693	2.96
250	62	ST	ST08	736	2.95
251	194	BA	BA11	2365	2.88
252	196	PL	PL11	2372	2.86
253	118	SR	SR01	2707	2.83
254	274	CC	CC02	1305	2.77
255	266	WI	WI08	1483	2.69

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
256	0	BA	BA06	174	2.48
257	80	SL	SL08	1637	2.39
258	258	JL	JL06	245	2.38
259	224	AG	AG05	2058	2.32
260	0	TR	TR04	18	2.27
261	0	TP	TP08	1297	1.88
262	34	HV	HV01	1170	1.69
263	0	GR	GR09	578	1.57
264	81	MC	MC10	108	1.44
265	244	BE	BE06	287	1.39
266	199	BA	BA02	462	1.28
267	263	LW	LW04	150	1.17
268	1	SU	SU15	618	1.13
269	49	TR	TR08	1756	1.00
270	268	SP	SP02	2020	0.93
271	227	KB	KB02	113	0.79
272	124	SP	SP07	256	0.58
273	0	HL	HL06	1801	0.56
274	273	MU	MU03	1345	0.14
275	253	HM	HM04	688	0.06

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2018 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	8.83%
Vegetation	14.09%
Animals and Birds	17.14%
People (Including cars and farm equip)	4.28%
Utility-owned Equipment	38.91%
Other	0.30%
Unknown	16.45%
	100.00%