



Control Number: 49068



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PUBLIC UTILITY COMMISSION
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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
16 Tex. Admin. Code §25.81
2018 Reporting Year

EL PASO ELECTRIC

Project 49068

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

System SAIFI		Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced														
2018		0.48747	0.01528	0.01645	0.01962	0.02822	0.08660	0.05730	0.04319	0.08620	0.03018	0.04973	0.03099	0.02369
Scheduled														
2018		0.03492	0.00177	0.00249	0.00293	0.00620	0.00122	0.00380	0.00259	0.00208	0.00571	0.00148	0.00354	0.00112
Outside Causes														
2018		0.23989	0.00000	0.02282	0.00084	0.01821	0.04202	0.03168	0.07280	0.00197	0.00962	0.02268	0.00000	0.01724
Major Events														
2018		0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

System SAIDI		Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced														
2018		38.82019	1.02248	0.70318	1.14367	2.79594	4.79435	5.06100	4.08060	4.99942	2.75897	4.17068	4.27038	3.01951
Scheduled														
2018		1.69870	0.08645	0.16068	0.09559	0.17984	0.09001	0.14254	0.08392	0.12748	0.17217	0.18178	0.27205	0.10620
Outside Causes														
2018		8.75268	0.00000	0.58139	0.18171	0.13600	2.20982	1.32473	1.49500	0.03564	0.55831	0.68365	0.00000	1.54644
Major Events														
2018		0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

255

Add or Delete Rows as Necessary

EL PASO ELECTRIC

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
1	18	FRONTERA	1	257	5.03941
2	147	AUSTIN	13	492	2.98898
3	102	PARKDALE	1	854	2.58297
4	15	ASCARATE	10	3011	2.30575
5	150	TOBIN	2	1313	2.23583
6	213	NEWTEX	1	1136	2.11397
7	30	MILAGRO	16	1516	2.04123
8	212	CROMO	10	1067	2.00000
9	163	TOBIN	1	1141	1.99029
10	22	SUNSET	4	997	1.97986
11	3	SUNSET NORTH	12	229	1.84416
12	71	MANN	13	1079	1.82739
13	104	ANTHONY	22	3754	1.74956
14	41	CANUTILLO	1	733	1.61651
15	38	SUMMIT	1	448	1.42770
16	1	CINECUE	1	1265	1.36590
17	234	MILAGRO	19	719	1.35836
18	78	PARKDALE	2	453	1.32801
19	222	BUTTERFIELD	12	89	1.31884
20	181	FIVE POINTS	3	601	1.23423
21	130	RIPLEY	12	2710	1.23360
22	137	MONTOYA	21	2001	1.21042
23	113	HACIENDA	1	762	1.21013
24	132	MONTOYA	20	4444	1.20965
25	90	TRANSMOUNTAIN	20	2928	1.20393
26	216	FARAH	11	405	1.17045
27	11	CROMO	12	2982	1.15272
28	93	MILAGRO	17	3534	1.15072
29	129	SUNSET	15	646	1.14471
30	188	EAST	1	305	1.14125
31	180	MILAGRO	11	1085	1.14088
32	182	LOMALAND	1	835	1.13325
33	197	ALTURA	1	594	1.12124
34	186	SCOTSDALE	15	2715	1.11781
35	162	ASCARATE	13	1035	1.10612
36	152	RIO BOSQUE	10	2048	1.10102
37	42	FRESNO	1	726	1.09479
38	139	DIAMOND HEAD	12	2518	1.09199
39	116	PELLICANO	20	3829	1.06684
40	165	CORONADO	1	1188	1.06620
41	159	RIPLEY	10	1246	1.06205
42	74	FELIPE	20	2063	1.05829
43	237	MESA	18	303	1.05730

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EL PASO ELECTRIC

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
44	5	CLARDY	1	1404	1.03977
45	127	RIO GRANDE	13	2833	1.03494
46	33	SHEARMAN	11	828	1.03472
47	61	ALTURA	5	805	1.02298
48	125	WHITE	1	177	1.02189
49	174	ALTURA	3	763	1.01707
50	48	BEAUMONT	1	1689	1.01249
51	218	ASCARATE	14	14	1.00000
52	54	AUSTIN	15	255	1.00000
53	9	BUTTERFIELD	11	109	1.00000
54	247	TRANSMOUNTAIN	21	451	1.00000
55	25	VISTA	13	4423	0.99368
56	177	SUNSET	7	371	0.99165
57	192	DYER	12	748	0.97973
58	245	SUNSET	8	70	0.97730
59	72	SIERRA BLANCA	20	256	0.96978
60	238	MONTWOOD	23	2913	0.96479
61	N/A	RIO GRANDE	11	778	0.89975
62	77	THORN	15	2731	0.82107
63	N/A	PELLICANO	23	1872	0.66987
64	167	FARMERS	21	871	0.62857
65	107	MILAGRO	12	3527	0.60344
66	13	AUSTIN	4	1441	0.59029
67	40	LANE	11	2003	0.58917
68	142	VISTA	15	792	0.58573
69	100	CLINT	12	2875	0.55105
70	101	SHEARMAN	10	3986	0.46505
71	149	ASCARATE	3	1209	0.46504
72	16	COYOTE	11	2469	0.46379
73	202	ASCARATE	2	495	0.45611
74	86	MESA	17	1908	0.45478
75	6	HORIZON	11	1274	0.44630
76	21	DYER	11	1999	0.44157
77	51	SPARKS	12	3017	0.42769
78	70	ANTHONY	21	2066	0.40669
79	28	THORN	11	2933	0.38138
80	17	RIO GRANDE	15	1331	0.36614
81	12	ALAMO	20	1182	0.36295
82	133	CROMO	11	2801	0.35617
83	157	CROMO	15	1661	0.34502
84	89	VISCOUNT	10	1162	0.32811
85	185	THORN	14	2295	0.32341
86	24	ALTURA	4	1006	0.31259
87	32	DALLAS	1	277	0.28381
88	91	MANN	11	1671	0.28311
89	109	MILAGRO	15	1302	0.26851
90	171	WRANGLER	13	2458	0.26725
91	80	MILAGRO	18	947	0.25383

Service Quality Report to the Public Utility Commission of Texas

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2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
92	123	MULBERRY	1	374	0.25044
93	27	RANCHLAND	2	437	0.24714
94	138	SOL	10	3140	0.24410
95	164	DIANA	3	1437	0.24349
96	184	SOL	12	1972	0.23629
97	43	GRACE	1	579	0.23274
98	81	SOCORRO	11	3727	0.22794
99	98	CLINT	11	3533	0.22433
100	82	SHEARMAN	12	4033	0.22004
101	39	THORN	10	1545	0.21955
102	230	GLOBAL REACH	12	325	0.21849
103	112	VALLEY	10	2402	0.21782
104	170	VISTA	14	4160	0.20477
105	194	COPPER	10	365	0.20274
106	189	ASCARATE	4	1027	0.20007
107	34	VISTA	11	2276	0.19756
108	114	GLOBAL REACH	10	3691	0.19511
109	73	MANN	12	926	0.18195
110	75	MONTOYA	27	4188	0.18102
111	87	RIO BOSQUE	12	2133	0.17756
112	183	LOMALAND	2	393	0.17174
113	207	LEO EAST	12	623	0.17130
114	179	PATRIOT	11	1929	0.17127
115	20	ALAMO	21	748	0.16991
116	160	DIANA	1	1122	0.16351
117	124	SOCORRO	10	2019	0.15794
118	115	AMERICAS	11	4048	0.15280
119	23	VISTA	10	1405	0.14547
120	233	LEO EAST	15	1623	0.14292
121	154	AUSTIN	1	935	0.14174
122	96	PENDALE	10	4051	0.13987
123	94	DIAMOND HEAD	11	3285	0.13431
124	88	ASCARATE	1	754	0.13136
125	85	AUSTIN	12	638	0.12997
126	106	MANN	10	1723	0.12934
127	120	MIDWAY	1	945	0.11998
128	227	DYER	15	190	0.11888
129	140	MESA	14	2337	0.11685
130	158	RIPLEY	11	1814	0.11635
131	148	LEO EAST	14	1102	0.11552
132	146	YSLETA	1	1030	0.11418
133	4	MOUNTAIN PARK	1	487	0.11377
134	99	AMERICAS	10	1887	0.11092
135	200	MISSION	1	482	0.10904
136	14	HORIZON	10	4877	0.10838
137	76	CHAPARRAL	11	1877	0.10797
138	N/A	SPARKS	14	2208	0.10583
139	228	FIVE POINTS	2	435	0.10462

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2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
140	203	SPARKS	11	69	0.10295
141	117	THORN	12	2179	0.10060
142	191	DALLAS	16	1571	0.10040
143	8	SCOTSDALE	12	2455	0.09471
144	175	LEO EAST	11	2366	0.09331
145	198	AUSTIN	2	483	0.09286
146	95	VISTA	12	2893	0.09275
147	214	SPARKS	10	1781	0.09091
148	178	SCOTSDALE	16	1124	0.08263
149	36	CIELO	1	775	0.08184
150	55	SCOTSDALE	14	1243	0.07894
151	134	AUSTIN	10	1127	0.07705
152	239	NEWTEX	2	686	0.07580
153	68	DALLAS	2	428	0.07192
154	31	MILAGRO	13	1768	0.07166
155	103	DYER	13	2159	0.06741
156	50	MILAGRO	14	2392	0.06683
157	19	ALTURA	6	715	0.06682
158	67	COYOTE	10	2021	0.06195
159	153	VAN HORN	1	507	0.06070
160	195	MIDWAY	2	1114	0.05751
161	208	COPPER	12	1135	0.05618
162	64	SUNSET NORTH	11	121	0.05007
163	145	AUSTIN	3	662	0.04599
164	135	CALIENTE	12	1785	0.04488
165	206	SANTA FE	11	1174	0.04352
166	204	MONTOYA	23	4295	0.04189
167	199	SOL	13	1934	0.04031
168	166	HACIENDA	2	897	0.03809
169	118	SUMMIT	2	488	0.03766
170	111	SUNSET	14	1322	0.03556
171	205	MESA	16	877	0.03535
172	53	CALIENTE	11	2099	0.03417
173	144	SCOTSDALE	11	1360	0.03354
174	172	SOL	14	2270	0.03254
175	151	DALLAS	12	1061	0.03052
176	110	MISSION	2	795	0.03030
177	52	PATRIOT	10	1862	0.03016
178	119	ASCARATE	11	2117	0.03012
179	141	THORN	13	1206	0.02830
180	176	AMERICAS	12	985	0.02743
181	10	RIO BOSQUE	11	329	0.02712
182	126	SIERRA BLANCA	1	194	0.02602
183	246	SUNSET	13	160	0.02500
184	45	RANCLAND	1	808	0.02472
185	44	MORNINGSIDE	2	1354	0.02437
186	168	LEO	1	696	0.02143
187	56	DIAMOND HEAD	10	2583	0.02138

Service Quality Report to the Public Utility Commission of Texas

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2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
188	201	CALIENTE	10	3075	0.02117
189	193	WRANGLER	10	2730	0.02110
190	46	FABENS	2	1344	0.02021
191	190	MANN	14	547	0.01996
192	187	GLOBAL REACH	11	3039	0.01970
193	108	MESA	13	557	0.01965
194	57	DYER	14	656	0.01695
195	196	FIVE POINTS	1	671	0.01508
196	2	MONTWOOD	22	3942	0.01216
197	84	HORIZON	12	1296	0.01001
198	29	SOL	15	1698	0.00958
199	211	LATTA	1	794	0.00762
200	35	DALLAS	13	423	0.00733
201	105	SOL	11	451	0.00665
202	122	AUSTIN	16	671	0.00597
203	217	CHAPARRAL	10	179	0.00559
204	47	MONTWOOD	20	5128	0.00554
205	169	MONTOYA	25	2777	0.00430
206	173	FT HANCOCK	1	257	0.00383
207	69	PELLICANO	21	1084	0.00369
208	N/A	CENTRAL TEMP	10	2877	0.00358
209	136	MESA	12	3738	0.00297
210	59	FARAH	12	4060	0.00296
211	58	AUSTIN	17	1079	0.00092
212	60	ALTURA	2	177	0.00000
213	219	AUSTIN	11	57	0.00000
214	220	AUSTIN	14	95	0.00000
215	221	BUTTERFIELD	10	107	0.00000
216	N/A	CHAPARRAL	13	1619	0.00000
217	223	COPPER	11	528	0.00000
218	7	COTTON	1	540	0.00000
219	224	CROMO	13	782	0.00000
220	225	CROMO	14	409	0.00000
221	92	DALLAS	11	989	0.00000
222	49	DALLAS	17	648	0.00000
223	226	DURAZNO	10	39	0.00000
224	229	FARAH	13	38	0.00000
225	155	FIVE POINTS	4	444	0.00000
226	143	KEMP	1	216	0.00000
227	62	LANE	12	276	0.00000
228	231	LANE	13	315	0.00000
229	232	LANE	14	25	0.00000
230	79	LEO	2	292	0.00000
231	210	MANN	15	180	0.00000
232	121	MONTOYA	22	175	0.00000
233	235	MONTOYA	24	322	0.00000
234	236	MONTOYA	26	369	0.00000
235	209	MONTWOOD	21	3096	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2018 SAIFI Ranking	2017 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIFI Value
236	63	MORNINGSIDE	1	666	0.00000
237	240	OCTAVIA	1	426	0.00000
238	N/A	PELLICANO	22	5412	0.00000
239	65	PENDALE	11	233	0.00000
240	161	PENDALE	12	241	0.00000
241	241	SANTA FE	1	42	0.00000
242	83	SANTA FE	2	224	0.00000
243	97	SANTA FE	5	385	0.00000
244	26	SANTA FE	12	561	0.00000
245	243	SANTA FE	50	12	0.00000
246	244	SANTA FE	53	13	0.00000
247	37	SCOTSDALE	13	786	0.00000
248	N/A	SPARKS	13	2249	0.00000
249	128	SUNSET	2	433	0.00000
250	131	SUNSET	5	818	0.00000
251	248	VISCOUNT	11	16	0.00000
252	156	VISCOUNT	12	1287	0.00000
253	249	WRANGLER	11	88	0.00000
254	250	WRANGLER	12	263	0.00000
255	66	WRANGLER	14	805	0.00000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

255

Add or Delete Rows as Necessary

EL PASO ELECTRIC

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
1	136	PARKDALE	1	854	767.90310
2	46	PARKDALE	2	453	435.08193
3	25	BUTTERFIELD	11	109	372.49541
4	178	ASCARATE	13	1035	324.41498
5	90	CANUTILLO	1	733	293.95400
6	1	SUNSET NORTH	12	229	254.08782
7	7	MILAGRO	16	1516	225.74937
8	22	FRONTERA	1	257	212.36122
9	222	BUTTERFIELD	12	89	206.90787
10	107	SUNSET	4	997	206.05326
11	6	CROMO	12	2982	174.84698
12	19	MESA	17	1908	169.29276
13	168	TOBIN	1	1141	162.77359
14	47	MANN	13	1079	150.53528
15	214	NEWTEX	1	1136	141.89771
16	97	RIPLEY	12	2710	132.09653
17	234	MILAGRO	19	719	131.95484
18	127	ANTHONY	22	3754	131.46008
19	3	CINECUE	1	1265	131.10941
20	15	SHEARMAN	11	828	127.93689
21	132	CORONADO	1	1188	127.65460
22	129	EAST	1	305	123.94375
23	126	TOBIN	2	1313	120.50260
24	65	FELIPE	20	2063	115.95139
25	181	RIO GRANDE	13	2833	108.93331
26	140	PELLICANO	20	3829	102.46928
27	32	CLARDY	1	1404	98.89123
28	77	AUSTIN	15	255	95.89494
29	163	AUSTIN	13	492	95.22093
30	237	MESA	18	303	95.09535
31	41	SUMMIT	1	448	84.11797
32	29	ALTURA	5	805	83.69985
33	114	CLINT	12	2875	82.67511
34	141	RIO BOSQUE	10	2048	80.37840
35	190	FARMERS	21	871	78.07236
36	18	SPARKS	12	3017	74.72785
37	16	THORN	15	2731	73.44351
38	218	ASCARATE	14	14	73.00000
39	199	CROMO	10	1067	70.91097
40	89	MILAGRO	17	3534	70.75817
41	20	ASCARATE	10	3011	70.00870
42	63	TRANSMOUNTAIN	20	2928	69.58678
43	195	SOL	12	1972	69.12122

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
44	75	VISTA	13	4423	68.32647
45	138	CROMO	15	1661	67.21536
46	100	HORIZON	11	1274	66.92026
47	209	ALTURA	1	594	65.53485
48	2	MOUNTAIN PARK	1	487	63.79115
49	245	SUNSET	8	70	62.06371
50	166	HACIENDA	1	762	60.55569
51	62	GRACE	1	579	59.54922
52	215	FARAH	11	405	58.92225
53	14	SIERRA BLANCA	20	256	56.99679
54	193	FIVE POINTS	3	601	52.41563
55	24	AUSTIN	4	1441	49.39831
56	42	ANTHONY	21	2066	49.37778
57	11	COYOTE	11	2469	49.37298
58	N/A	RIO GRANDE	11	778	49.09061
59	105	MILAGRO	12	3527	48.58117
60	177	SCOTSDALE	15	2715	48.37285
61	157	VISTA	15	792	47.89033
62	151	VISTA	14	4160	47.71923
63	99	MONTOYA	20	4444	46.22739
64	N/A	PELLICANO	23	1872	45.50662
65	155	ASCARATE	1	754	45.32599
66	31	LANE	11	2003	45.04826
67	55	THORN	14	2295	44.90401
68	9	ALAMO	21	748	44.75605
69	94	SUNSET	15	646	43.75034
70	64	THORN	11	2933	42.70866
71	247	TRANSMOUNTAIN	21	451	42.00000
72	120	SOL	10	3140	41.89084
73	93	DIAMOND HEAD	12	2518	41.68425
74	116	MESA	14	2337	40.30251
75	104	GLOBAL REACH	10	3691	40.11730
76	82	BEAUMONT	1	1689	39.52627
77	112	CROMO	11	2801	39.03030
78	110	SHEARMAN	10	3986	38.22765
79	37	DALLAS	1	277	36.38566
80	205	ASCARATE	2	495	35.36655
81	238	MONTWOOD	23	2913	34.87580
82	38	VISTA	11	2276	34.78273
83	228	FIVE POINTS	2	435	33.39712
84	158	ALTURA	3	763	33.28506
85	133	ASCARATE	3	1209	32.60436
86	109	MULBERRY	1	374	31.10426
87	13	RIO GRANDE	15	1331	30.94826
88	167	RIPLEY	10	1246	30.79651
89	5	DYER	11	1999	29.69065
90	61	MONTOYA	27	4188	29.19538
91	198	DYER	12	748	29.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
92	204	SPARKS	11	69	28.47224
93	202	COPPER	10	365	27.86712
94	68	VALLEY	10	2402	26.29940
95	39	MANN	12	926	26.09246
96	119	RIPLEY	11	1814	24.26844
97	91	CLINT	11	3533	24.18639
98	154	WRANGLER	13	2458	23.68673
99	123	MONTOYA	21	2001	23.40429
100	76	THORN	10	1545	22.32169
101	101	MANN	10	1723	22.05613
102	66	THORN	12	2179	21.82154
103	50	MILAGRO	15	1302	21.80102
104	85	SHEARMAN	12	4033	20.92719
105	118	WHITE	1	177	20.73341
106	233	LEO EAST	15	1623	20.44757
107	73	SOCORRO	11	3727	19.73059
108	176	DIANA	3	1437	19.22380
109	186	LOMALAND	1	835	18.95419
110	21	ALTURA	4	1006	18.61681
111	34	ALAMO	20	1182	17.82572
112	17	FRESNO	1	726	16.74255
113	173	ASCARATE	4	1027	16.44226
114	8	SCOTSDALE	12	2455	16.19734
115	184	MILAGRO	11	1085	16.07573
116	150	SOCORRO	10	2019	15.85791
117	117	RIO BOSQUE	12	2133	15.59930
118	139	LOMALAND	2	393	15.13515
119	191	MISSION	1	482	14.31011
120	125	MANN	11	1671	14.02584
121	115	AMERICAS	11	4048	13.69002
122	185	SCOTSDALE	16	1124	13.36156
123	179	SUNSET	7	371	12.89140
124	95	MILAGRO	18	947	12.12750
125	135	DIANA	1	1122	11.48378
126	113	AUSTIN	10	1127	10.88460
127	96	VISCOUNT	10	1162	10.47769
128	78	VISTA	12	2893	10.24591
129	N/A	SPARKS	14	2208	10.18353
130	188	DALLAS	16	1571	10.11517
131	43	ALTURA	6	715	9.72794
132	180	PATRIOT	11	1929	9.65285
133	56	MILAGRO	13	1768	9.24780
134	227	DYER	15	190	8.78128
135	170	LEO EAST	14	1102	8.78067
136	28	SUNSET NORTH	11	121	8.74616
137	40	VISTA	10	1405	8.67281
138	79	AMERICAS	10	1887	8.43356
139	146	DIAMOND HEAD	11	3285	8.25464

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EL PASO ELECTRIC

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
140	203	MESA	16	877	8.23132
141	86	PENDALE	10	4051	7.94213
142	194	AUSTIN	2	483	7.89272
143	171	VAN HORN	1	507	7.86725
144	208	LEO EAST	12	623	7.62242
145	45	AUSTIN	1	935	7.49128
146	57	RANCLAND	2	437	7.26590
147	230	GLOBAL REACH	12	325	7.18586
148	12	HORIZON	10	4877	7.13124
149	70	AUSTIN	12	638	6.74579
150	33	SCOTSDALE	14	1243	6.11147
151	53	MILAGRO	14	2392	5.91184
152	182	LEO EAST	11	2366	5.41607
153	159	YSLETA	1	1030	5.33779
154	161	CALIENTE	12	1785	5.18597
155	111	CHAPARRAL	11	1877	5.18428
156	122	MIDWAY	1	945	5.12409
157	10	RIO BOSQUE	11	329	4.95185
158	147	SUMMIT	2	488	4.80207
159	59	COYOTE	10	2021	4.48760
160	201	MIDWAY	2	1114	4.24092
161	134	DYER	13	2159	4.16390
162	216	SPARKS	10	1781	4.00286
163	153	PATRIOT	10	1862	3.68556
164	239	NEWTEX	2	686	3.59616
165	44	DALLAS	2	428	3.44615
166	169	SCOTSDALE	11	1360	3.37522
167	137	SOL	14	2270	3.37022
168	106	SOL	11	451	3.31319
169	189	WRANGLER	10	2730	3.19094
170	67	MORNINGSIDE	2	1354	3.11300
171	160	THORN	13	1206	2.95341
172	144	AUSTIN	3	662	2.85527
173	124	MISSION	2	795	2.68022
174	27	CIELO	1	775	2.54015
175	206	COPPER	12	1135	2.50413
176	60	HORIZON	12	1296	2.29127
177	142	ASCARATE	11	2117	2.25551
178	164	HACIENDA	2	897	2.22085
179	49	DIAMOND HEAD	10	2583	2.11289
180	69	RANCLAND	1	808	1.98805
181	207	SANTA FE	11	1174	1.98430
182	200	CALIENTE	10	3075	1.96866
183	30	CALIENTE	11	2099	1.82129
184	183	GLOBAL REACH	11	3039	1.76331
185	54	FABENS	2	1344	1.73589
186	196	MONTOYA	23	4295	1.66120
187	246	SUNSET	13	160	1.56927

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EL PASO ELECTRIC

2018 SAIDI Ranking	2017 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2018 SAIDI Value
188	108	SUNSET	14	1322	1.55798
189	152	DALLAS	12	1061	1.52557
190	130	LEO	1	696	1.38821
191	197	SOL	13	1934	1.38132
192	145	SIERRA BLANCA	1	194	1.22423
193	83	DYER	14	656	1.00883
194	156	MESA	13	557	0.96410
195	36	DALLAS	13	423	0.72641
196	174	AMERICAS	12	985	0.64016
197	88	PELLICANO	21	1084	0.62196
198	N/A	CENTRAL TEMP	10	2877	0.54557
199	192	MANN	14	547	0.53403
200	4	MONTWOOD	22	3942	0.45560
201	165	FT HANCOCK	1	257	0.45217
202	52	SOL	15	1698	0.37206
203	131	MONTOYA	25	2777	0.35253
204	48	MESA	12	3738	0.34851
205	213	LATTA	1	794	0.33863
206	175	FIVE POINTS	1	671	0.32629
207	148	AUSTIN	16	671	0.29418
208	149	MONTWOOD	20	5128	0.29252
209	176	AUSTIN	17	1079	0.29156
210	217	CHAPARRAL	10	179	0.25410
211	51	FARAH	12	4060	0.10345
212	26	ALTURA	2	177	0.00000
213	219	AUSTIN	11	57	0.00000
214	220	AUSTIN	14	95	0.00000
215	221	BUTTERFIELD	10	107	0.00000
216	N/A	CHAPARRAL	13	1619	0.00000
217	223	COPPER	11	528	0.00000
218	71	COTTON	1	540	0.00000
219	224	CROMO	13	782	0.00000
220	225	CROMO	14	409	0.00000
221	102	DALLAS	11	989	0.00000
222	98	DALLAS	17	648	0.00000
223	226	DURAZNO	10	39	0.00000
224	229	FARAH	13	38	0.00000
225	143	FIVE POINTS	4	444	0.00000
226	80	KEMP	1	216	0.00000
227	103	LANE	12	276	0.00000
228	231	LANE	13	315	0.00000
229	231	LANE	14	25	0.00000
230	58	LEO	2	292	0.00000
231	212	MANN	15	180	0.00000
232	92	MONTOYA	22	175	0.00000
233	235	MONTOYA	24	322	0.00000
234	236	MONTOYA	26	369	0.00000
235	210	MONTWOOD	21	3096	0.00000

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236	87	MORNINGSIDE	1	666	0.00000
237	240	OCTAVIA	1	426	0.00000
238	N/A	PELLICANO	22	5412	0.00000
239	72	PENDALE	11	233	0.00000
240	121	PENDALE	12	241	0.00000
241	241	SANTA FE	1	42	0.00000
242	35	SANTA FE	2	224	0.00000
243	84	SANTA FE	5	385	0.00000
244	74	SANTA FE	12	561	0.00000
245	243	SANTA FE	50	12	0.00000
246	244	SANTA FE	53	13	0.00000
247	23	SCOTSDALE	13	786	0.00000
248	N/A	SPARKS	13	2249	0.00000
249	128	SUNSET	2	433	0.00000
250	187	SUNSET	5	818	0.00000
251	248	VISCOUNT	11	16	0.00000
252	162	VISCOUNT	12	1287	0.00000
253	249	WRANGLER	11	88	0.00000
254	250	WRANGLER	12	263	0.00000
255	81	WRANGLER	14	805	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2018 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	15.64%
Vegetation	5.66%
Animals and Birds	28.55%
People (Including cars and farm equip)	5.60%
Utility-owned Equipment	28.61%
Other	4.26%
Unknown	11.69%