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DOCKET NO. 49060 RECEIVED

COMPLAINT OF DEBORAH LOWE  
AGAINST SADDLEBROOK  
COMMUNITY AND SUN  
COMMUNITIES, INC.

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§

PUBLIC UTILITY COMMISSION

PUBLIC UTILITY COMMISSION  
FILING OFFICE  
OF TEXAS

**ORDER NO. 5  
DISMISSING COMPLAINT**

This matter involves a complaint by Deborah Lowe that Saddlebrook Community and Sun Communities, Inc. (collectively, Sun) overcharged her on her water bills.

On April 12, 2019, Sun filed a joint status report regarding further processing of this case. Specifically, Sun provided Ms. Lowe a letter agreeing to waive collection of the \$23.91 remaining in dispute. In response, Ms. Lowe provided counsel for Sun with an email stating that the letter satisfies her complaint. Ms. Lowe's email is attached to the joint status report. Sun represents that Commission Staff supports dismissal at this time.

Under 16 Texas Administrative Code (TAC) § 22.181(g)(1), a party that initiated a proceeding may withdraw the matter, without prejudice, at any time before a direct case has been presented.

Based upon the foregoing representation, Ms. Lowe's complaint is dismissed, without prejudice, under 16 TAC § 22.181(g)(5), and this matter is closed.

Signed at Austin, Texas the 15<sup>th</sup> day of April 2019.

**PUBLIC UTILITY COMMISSION OF TEXAS**

  
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**HUNTER BURKHALTER**  
**ADMINISTRATIVE LAW JUDGE**