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April 6, 2019

RE: DOCKET # 49060

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13 APR -8 AM 10:13

PUBLIC UTILITY COMMISSION
FILING CLERK

Dear P.U.C.;

I have received a copy asking that the case in question should be dismissed. It is based on two things; 1) That I lied by saying I never received the \$2.45 credit. I in no way lied. That was the amount that the former community DM said I was owed. When the \$2.32 was put on my history there was no explanation for it. 2) As far as stating that my meter had been read wrong, that is what I was told by the acting maintenance mgr. about four months before he just quit.

I had reported a leak in my water when a softball size bubble appeared by my shower head in the master bath. Jackie suggested changing out the meter and sending an e-mail to Felix to have the leak fixed; she could then see and/or gauge how much water had leaked into the wall and would know how much refund I was entitled to. The leak was not in the meter (per the office computer). Both the "then"

head of maintenance & the muscular maintenance gentlemen had been shown the bubble. To my knowledge, the leak was never addressed by Felix or those working under him. The receptionist was let go before Jackie left and Mary Kathryn has selective memory (I know this because I questioned it at a later time and she remembered nothing). I therefore feel that leak (and my water cost) should more than cover the \$23.91 difference between water/sewer on my acct.

It appears to me that Ms Sanchez who was not an employee of Sun Holdings during all the time the problems occurred, she does not know what agreements were made and/or what problems there were.

Since I moved from Saddlebrook and everything was investigated and I have no more problems; I will agree to a dismissal if the \$23.91 is cancelled out as I suggested.

Respectfully
Cibola Sene
3971 Gentle Meadow
NB, TX 78130