



Control Number: 49060



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March 28, 2019

RE: Docket #49060

MAR-2 AM 9:33

PUBLIC UTILITY COMMISSION  
FILING CLERK

Dear P.U.C.:

This is in response to a packet that I received from Ctt. Jack E. Skaggs the week of 03/24/19 to 03/30/19 concerning my complaint against Saddlebrook Communities/Sun Holdings.

On page 10 of 46 Ms. Sanchez states that she did not refund any of my rental deposit because she applied it to a balance of \$829.96 that she alleges I owe Saddlebrook. I have never had a debt at Saddlebrook! Ms. Sanchez seems to still be trying to override the agreement I had with G. Hay, the former manager of Saddlebrook Community. It is similar to the \$1900 debt she told the judge in San Marcos that I owed for failure to pay rent and water for Dec. 2018 (Both of which she had in her possession as of Dec. 3, 2018). My rent deposit can only be kept for damage to said property - there was no damage to the property at all!

next

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Lowe, Deborah  
Docket # 41060

It has been, as of March 31, 2019, three months since I moved out. My returned deposit is way over due!

Respectfully,

Deborah A. Lowe

Deborah A. Lowe

3971 Gentle Meadow

Mid Braunfels, TX 78130

484-784-1715

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Saddlebrook paperwork Docket # 49060 3

Yahoo/Sent



debbi lowe <ilow56@yahoo.com>  
 To: patrick.todd@puc.texas.gov

Mar 26 at 5:00 AM

Dear Mr. Todd:

I received a very complex packet from Att. Slaggs yesterday and as I started to read some of the pages that I understood I became a bit miffed with page 10 of 46 ; questions presented to Hope Sanchez and her answers. Listed as Staff 2-8 she was questioned as to why I have not received my rental deposit. She replied that my security deposit was kept and applied to my balance from previous months (\$829.96). Security deposits are strictly to be used for damage to rental properties : I had no damage to the property at all !

I have never had an outstanding balance at Saddlebrook except for presently , I was told I had an outstanding water bill of \$130. Ms. Sanchez has been trying to overrule a decision that Jackie, former community manager, made with me because she disagree with it. To me it is similar to the \$1900 and some odd dollars she tried to tell the court in San Marcos for Dec. 2018 rent and and water with other unnamed bills. That to was her made up totals because she was actually in possession of the named rent and water checks as of Dec.3, 2018.

My question is: Do I need to send a copy of this letter (e-mail ) that I am sending to you to PUC and Att. Slaggs ?

Thank you,

Deborah A. Lowe  
 3971 Gentle Meadow  
 New Braunfels, TX 78130  
 480-789-1715

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 ...



Todd, Patrick Hi Deborah, Yes, if you would like your objections

Mar 26 at 7:55 AM



debbi lowe Thank you D. Lowe

Mar 26 at 9:12 AM

Reply, Reply All or Forward

There's  
**CareCredit**  
 For That

