



Control Number: 49060



Item Number: 14

Addendum StartPage: 0

DOCKET NO. 49060

COMPLAINT OF DEBORAH LOWE  
AGAINST SADDLEBROOK  
COMMUNITY AND SUN  
COMMUNITIES, INC.

§ PUBLIC UTILITY COMMISSION  
§ 2019 FEB 25 AM 11:13  
§ OF TEXAS  
§ PUBLIC UTILITY COMMISSION  
FILING CLERK

**ORDER NO. 3  
GRANTING EXTENSION AND REVISING DEADLINE**

This Order addresses Commission Staff's request to extend the time to file a response whether it agrees or disagrees with the analysis and conclusions reached in the October 16, 2018 letter from the Customer Protection Division regarding Sun Communities, Inc.'s billing method. Commission Staff stated that additional time is needed to complete discovery. Commission Staff represented that neither respondents nor Ms. Lowe oppose the request for extension.

The administrative law judge grants Commission Staff's request for extension. On or before March 29, 2019, Commission Staff must file a response stating whether it agrees or disagrees with the analysis and conclusions reached in the October 16, 2018 letter from the Customer Protection Division. If it agrees with the analysis and conclusions of the letter, Commission Staff must quantify (if possible) the monetary difference between: (1) the amounts actually billed by Sun to Ms. Lowe for water use for the period November 7, 2017 through December 1, 2018; and (2) the amounts that would have been billed by Sun to Ms. Lowe for the same period if the bills had been calculated in compliance with the Commission's rules.

Signed at Austin, Texas the 25<sup>th</sup> day of February 2019.

**PUBLIC UTILITY COMMISSION OF TEXAS**

  
\_\_\_\_\_  
**HUNTER BURKHALTER**  
**ADMINISTRATIVE LAW JUDGE**