



Control Number: 49060



Item Number: 13

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DOCKET NO. 49060

**COMPLAINT OF DEBORAH LOWE
AGAINST SADDLEBROOK
COMMUNITY AND SUN
COMMUNITIES, INC.**

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PUBLIC UTILITY COMMISSION

OF TEXAS

COMMISSION STAFF'S REQUEST FOR EXTENSION

COMES NOW the Staff (Staff) of the Public Utility Commission of Texas (Commission), representing the public interest, and files this Commission Staff's Request for Extension.

I. BACKGROUND

On January 2, 2019, Deborah Lowe (complainant or Ms. Lowe) filed a complaint against Saddlebrook Community and Sun Communities, Inc. (respondent or Sun) regarding water and drainage fee charges. This complaint was filed pursuant to 16 Tex. Admin. Code § 22.242 (TAC). Sun filed its response to the complaint on January 28, 2019.

In Order No. 2, issued on February 1, 2019, Staff was given a deadline of February 22, 2019 to file a response stating whether it agrees or disagrees with the analysis and conclusions reached in the October 16, 2018 letter from the Customer Protection Division. If it agrees with the analysis and conclusions of the letter, Commission Staff was directed to quantify (if possible) the monetary difference between: (1) the amounts actually billed by Sun to Ms. Lowe for water use for the period November 7, 2017 through December 1, 2018; and (2) the amounts that would have been billed by Sun to Ms. Lowe for the same period if the bills had been calculated in compliance with the Commission's rules. Therefore, this pleading is timely filed.

II. STAFF'S REQUEST FOR EXTENSION

Pursuant to 16 TAC § 22.4(b), Staff may request that the time allowed for filing any documents be extended for good cause. Staff requests an extension to complete discovery it has served on parties as well as additional anticipated discovery. Staff has conferred with Saddlebrook Community and Sun Communities, Inc. and Ms. Lowe, who do not oppose the extension. Staff requests that the date for its response be extended to March 29, 2019.

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III. CONCLUSION

For the reasons discussed above, Staff respectfully requests the entry of an order consistent with the above recommendation.

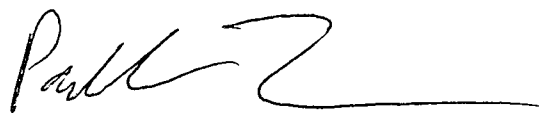
Dated: February 22, 2019

Respectfully Submitted,

PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

Margaret Uhlig Pemberton
Division Director

Karen S. Hubbard
Managing Attorney

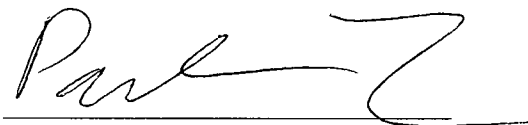


Patrick D. Todd
State Bar No. 24106513
1701 N. Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326
(512) 936-7290
(512) 936-7268 (facsimile)
Patrick.Todd@puc.texas.gov

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CERTIFICATE OF SERVICE

I certify that a copy of this document will be served on all parties of record on February 22, 2019, in accordance with 16 TAC § 22.74.



Patrick D. Todd

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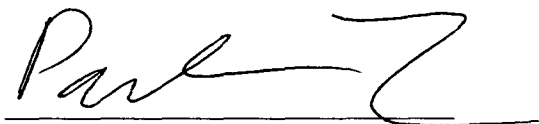


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