

Control Number: 48934



Item Number: 80

Addendum StartPage: 0

January 16, 2019

Public Utility Commission Central Records Attn: Ms. Tammy Benter 1701 N. Congress Avenue, P.O. Box 13326 Austin, TX 78711-3326

RE: Request for Approval to Change Billing Method

Avana at Cypress Estates

10802 Legacy Park Dr Houston, TX 77064 Registration No. S4675

Dear Ms. Benter:

Our company serves as the utility billing provider for the above-referenced property ("Avana at Cypress Estates"), upon whose behalf and authorization we send this letter. The purpose of this correspondence is to formally request that the Public Utility Commission of Texas ("PUC") approve this property to transition from submetered to allocated billing.

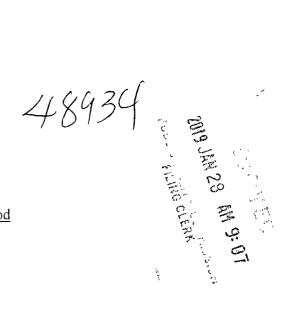
We understand that Texas Water Code § 13.502 permits owners to switch from submetered to allocated billing upon a showing of good cause and approval by the utility commission. For the following reasons, we believe that Avana at Cypress Creek meets the good cause requirements outlined in the Code, and we respectfully ask that the PUC approve this request.

Recently, the submeter system has begun malfunctioning; requiring that the property incurs ongoing repair and replacement costs above and beyond normal wear and tear. Given the current state of the submetering system, the property will incur costs of \$20,602.00 to replace the current submeters, and it is likely that further submeters will fail and need to be replaced or upgraded. Attached is the proposal for repair. The property does not anticipate having the capital resources required to make these and future repairs, and respectfully request that they be allowed to bill through allocative methods.

Should you require any additional information in making your determination, please do not hesitate to contact me directly.

Very truly yours,

Raj Pathak 9950 Scripps Lake Dr St 101 San Diego, CA 92131 Spathak@conservice.com (435) 792-9226





Property Code

vn050

CONSERVICE° The Utility Experts

ID#

Upgrade 42443 12/4/2018

Contact

Samantha Ransom (435) 750-2019 sransom@conservice com

PO Box 4647 Logan, UT 84323 Phone 855-737-7710 Fax 435-755-3759

PROPOSAL FOR SERVICE

We are pleased to provide you with this Proposal For Service. We are committed to providing the very best quality and timely service

Community Information

Property Nam	1
Address	
City	
State	
Zip Code	

Avana Cypress Estates	
10802 Legacy Park Dr	
Houston	
TX	_
77064	

Property Phone # Email Regional Email Portfolio

Maria Gonzalez
832-912-7200
cypressestatesmgr@greystar.com
Jennifer Krohn
jennifer krohn@greystar.com
Greystar-LivCor

Mike Newton & Margaret Aguilar Account Manager Ashley Roberts Billing Manager Shayla Stapley Client Manager

System Information

Meter Type
Replacement
Meter Location
Utility
System Type
Communications
Modem/ID/Code
Frequency
Callector Location

Vanous		
5/8" x 3/4 ' NextCentury 1/10 Poly		
TBD		
Water - Full Capture		
Hexagram		
Hexagram Single Port MTU		
DCU ID# 19999		
TBD		

Repeaters	14
New Repeaters	14

Total UNITS	336
SUBMETERS	336
ISSUES	134
Operating Level	

Unit #'s and details of work are listed on Page Two Tab at the bottom of this work sheet/screen

Parts Pricing as Required for Service

Item Type Electronics Electronics Part number 121030 121004

Item Description 121030 -- DCU II Ethernet, AC, 2way (Indoor) 121004 -- Single Port Indoor Encoder 7150D MTU (Freq

Each Total 1 \$3,640 00 \$3,640 00 134 \$93 00 \$12 462 00

Install / Repair Estimate

63

\$4,500 00 LABOR/TRAVEL

\$16,102 00 PARTS/MATERIALS LISTED ABOVE

\$20,602 00 TOTAL

PLEASE SEE COMMENTS SECTION ON PAGE 2.

Prices for parts, materials and labor are subject to change based on service needs, actual costs and/or warranty agreement. Sales tax will be included on the final invoice if applicable

The property may be charged a \$45/hr service fee for over-the-phone technicial assistance exceeding 30min

We will continue to prepare estimated bills for these units. Please be advised that by not authorizing this service you may affect our ability to continue to bill these apartment homes and you may be in noncompliance with certain rules governing submetering in your state

The Property will be responsible for any damage done to the equipment due to damage resulting from a preexisting condition in existing equipment. Prior to work being done, we request contact information for someone from your Property team and your preferred plumber. While we don't typically see leaks or damage, some older plumbing systems experience stress with any work being done and cracks, break, and other damage can occur when the water is restored after completing a project. If we notice a preexisting condition upon arrival, we will attempt to contact the provided Property contact. If you do not provide us with a contact or we are unable to reach the contact provided, we will perform the work when we arrive. In the event there is damage to the pipes due to age or a preexisting condition, we will reach out to your preferred plumber to request the work be done. Cost of the repair shall be the responsibility of the Property. If the damage was caused directly by the negligence or willful wrongful act of Conservice or its technicians. and not due to a preexisting condition, Conservice shall take responsibility for payment of the repairs

By signing below you are accepting the proposal as set forth above and agree to pay the prices described herein, as well as any applicable sales tax. You acknowledge that you are authorized to sign this proposal on behalf of your company

Please email Conservice at meters@conservice.com, or FAX back to Fax 435-755-3759 Once received, we will contact you to schedule a service date If we do not receive this approved PFR within 30 days, we will assume you do not want this service

Accepted and Approved By.

Signature

Date

Print Name and Title

Cancellation Policy Once work is approved and materials shipped, a technician will be scheduled Once scheduling is confirmed by the property, Conservice must be notified at least two business days prior to service date via email at meters@conservice com if the visit needs to be rescheduled. If written cancellation is not received at least two business days in advance, the technician is refused onsite or if tenants are not noticed, the property will be charged a minimum of \$250 for related expenses

IMPORTANT: THIS FORM MUST BE RETURNED TO US WITHIN 30 DAYS IN ORDER FOR SERVICE TO BE PERFORMED