



Control Number: 48934



Item Number: 1012

Addendum StartPage: 0



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PUBLIC UTILITY COMMISSION
FILING CLERK

November 21, 2019

Mr. Cliff Crouch
Manager, Licensing & Compliance
Competitive Markets
1701 North Congress
P.O. Box 13326
Austin, Texas 78711-3326

489321

RE: S6914

Conversion from submetered to allocated billing at Laurel Canyon Apartments

Dear Mr. Crouch:

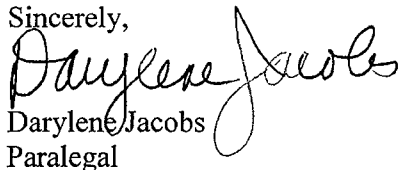
Pursuant to Section 24.123(d) of the Texas Public Utility Commission's Regulations, we respectfully request approval for the Laurel Canyon Apartments to convert from submetered to allocated billing.

The reason for the request is that the property has obsolete AMCO Inside R meters. The transmitter and repeater type are also no longer manufactured and will need to be replaced with a newer type transmitter/repeater including three (3) additional repeaters to insure reception of the new equipment. Included is an estimate for upgrading the present water submetering system at a cost of \$20,570.55.

The Laurel Canyon Apartments are located at 10809 Westwood Loop in San Antonio, Texas 78254. Concurrent with this submission and in compliance with the lease requirements in Regulation 24.123(c), the Owner will provide Tenants a utility addendum disclosing the new allocated billing method if Owner receives written approval from your office.

Thank you for your consideration of this request. If you require additional information, my email is darylene.jacobs@realpage.com. Any correspondence should be sent to RealPage, Inc. Attention: Darylene Jacobs at 330 Commerce, 1st Floor, Irvine, California 92602

Sincerely,


Darylene Jacobs
Paralegal

Enclosures:
Registration of Submetered or Allocated Utility Service
Estimate for Repair or Replacement

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PROPERTY INFORMATION

Property	Laurel Canyon Apartments #15396 (22868)	Units	356
Portfolio	Greystar Advantage Solutions (3181)	MAP	No
Address	10809 WESTWOOD LOOP, SAN ANTONIO, TX 78254		

To authorize, please sign this RealPage Submeter Maintenance Proposal and send it via email to Submeter@RealPage.com OR fax it to (949) 250-6397. Terms and Conditions are included on the last page.

RealPage Submeter completed a quality check on your submetering system and identified some issues that need inspection and/or repair. These units may receive estimated, rather than actual, usage bills until the issues are resolved.

Please refer to the following pages for a detailed list of issues, service addresses and customer names.

PROPOSAL SUMMARY

Issue	Materials	Labor	Combined	Quantity	Total
Meter Non-Incrementing	\$136.00	\$23.75	\$159.75	2	\$319.50
Transmitter Inactive	\$136.00	\$23.75	\$159.75	128	\$20,448.00
Upgrade Repeaters	\$990.00	\$380.00	\$1,370.00	1	\$1,370.00
Subtotal					\$22,137.50
Discount 15.00%					\$3,320.63
Shipping					\$200.00
Estimated Tax					\$1,553.68
Estimated Total					\$20,570.55

Work Start Date: To Be Determined

Work Stop Date: To Be Determined

Site has existing Amco insideR meters that must be replaced due to no longer being manufactured. Total of 129 transmitters and meters in quote. 3 repeaters have been added as backup to sure up reception of new equipment.

Proposal Date
11/19/2019

RealPage Submeter Owner
Sam Millsap

Approval

Phone: (800) 254-9710

Fax: (949) 250-6397

Email: Submeter@RealPage.com

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Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 111, SAN ANTONIO, TX 78254	MICHAEL VERA	Water	Transmitter Inactive	Tehama Wireless

Parts Specified for This Work Order

1 R312-A / Tehama Basic MDT Transmitter, Standard Pulse

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 112, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 114, SAN ANTONIO, TX 78254	ISRAEL GONZALES	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 116, SAN ANTONIO, TX 78254	WILLIAM KUNDINGER	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 123, SAN ANTONIO, TX 78254	VANESSA FLORES	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 124, SAN ANTONIO, TX 78254	JULIA F. WILLIAMS	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 125, SAN ANTONIO, TX 78254	LUIS MARQUEZ	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 1310, SAN ANTONIO, TX 78254	AMANDA VILLARREAL	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 1313, SAN ANTONIO, TX 78254	DIANA GARCIA	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 1343, SAN ANTONIO, TX 78254	DANIELLE GUTIERREZ	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 135, SAN ANTONIO, TX 78254	ALISHA SCOTT	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 1352, SAN ANTONIO, TX 78254	RYAN DAUGHERTY	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 136, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 210, SAN ANTONIO, TX 78254	JULIA CASPER	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 212, SAN ANTONIO, TX 78254	STEPHANIE WILDE	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 214, SAN ANTONIO, TX 78254	MARTHA WEYNAND	Water	Transmitter Inactive	Tehama Wireless

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Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 215, SAN ANTONIO, TX 78254	BRENDA GARCIA	Water	Meter Non-Incrementing	Tehama Wireless

Current System Information

Meter M110 / Elster AMCO 5/8" x 3/4" C700 Insider 1:1
GPC

Parts Specified for This Work Order

- 1 N201-C / MTW Next Century Poly 5/8" x 3/4" Cold Water
Meter not CA approved - 7.5"L (c708) 1:10
1 R312-A / Tehama Basic MDT Transmitter, Standard Pulse

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 217, SAN ANTONIO, TX 78254	GRACIELA CASTILLO	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 220, SAN ANTONIO, TX 78254	KODY HAYWARD	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 221, SAN ANTONIO, TX 78254	JESSICA GOMEZ	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 222, SAN ANTONIO, TX 78254	JENNIFER URIBE	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 223, SAN ANTONIO, TX 78254	ANTHONY AYALA	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 226, SAN ANTONIO, TX 78254	ENRIQUE MORALES	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 227, SAN ANTONIO, TX 78254	VICTOR FLORES MONSIVAIS	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 232, SAN ANTONIO, TX 78254	ALICIA GOMEZ	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 233, SAN ANTONIO, TX 78254	BRANDON MITCHELL	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 236, SAN ANTONIO, TX 78254	BRYANT GRAY	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 311, SAN ANTONIO, TX 78254	KRISTIE VELA	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 314, SAN ANTONIO, TX 78254	CARLOS BUSTAMATE	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 316, SAN ANTONIO, TX 78254	PAMELA MORA	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 320, SAN ANTONIO, TX 78254	DESTINEE FERNANDEZ	Water	Transmitter Inactive	Tehama Wireless

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 321, SAN ANTONIO, TX 78254	LINH HOANG	Water	Transmitter Inactive	Tehama Wireless

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Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 324, SAN ANTONIO, TX 78254	LOURDES BILBAO	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 325, SAN ANTONIO, TX 78254	LISA HAUSER	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 326, SAN ANTONIO, TX 78254	SCOTT SILLER	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 327, SAN ANTONIO, TX 78254	GABRIEL LUNA	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 336, SAN ANTONIO, TX 78254	CHEYENNE MARIE AIRINGTON	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 411, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 417, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 418, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 419, SAN ANTONIO, TX 78254	ANASTASIA LESCARBEAU	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 421, SAN ANTONIO, TX 78254	LESLIE VASQUEZ	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 422, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 424, SAN ANTONIO, TX 78254	MARQUIS WARD	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 426, SAN ANTONIO, TX 78254	AKIESHA JOSEPH	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 429, SAN ANTONIO, TX 78254	AMANDA JAGNARAIN	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 430, SAN ANTONIO, TX 78254	JOSHUA VILLARREAL	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 431, SAN ANTONIO, TX 78254	DESHAWN PORTER	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 432, SAN ANTONIO, TX 78254	DAFNE OROPEZA	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 433, SAN ANTONIO, TX 78254	MIGUEL CASILLAS	Water	Transmitter Inactive	Tehama Wireless

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Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 435, SAN ANTONIO, TX 78254	ROBERTO ARROYO	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 436, SAN ANTONIO, TX 78254	ILIANA SOLIS	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 438, SAN ANTONIO, TX 78254	PATRINA PARKER	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 441, SAN ANTONIO, TX 78254	LAURA ALLEN	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 442, SAN ANTONIO, TX 78254	REBECCA RENTERIA	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 443, SAN ANTONIO, TX 78254	XANTHE KABRUD	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 510, SAN ANTONIO, TX 78254	NICHOLAS SIEBOLD	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 511, SAN ANTONIO, TX 78254	RAYMOND JIMENEZ	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 513, SAN ANTONIO, TX 78254	ANDREE AKERS	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 514, SAN ANTONIO, TX 78254	JEFFRY ERLICH	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 515, SAN ANTONIO, TX 78254	STEVEN PAWLUS	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 516, SAN ANTONIO, TX 78254	JONATHAN GUEVARA	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 517, SAN ANTONIO, TX 78254	MARK XIMENEZ	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 520, SAN ANTONIO, TX 78254	DARRYL CRUTCHFIELD	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 522, SAN ANTONIO, TX 78254	JAMES SWANSON	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 523, SAN ANTONIO, TX 78254	UCHECHUKWU ECHEOZO	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 525, SAN ANTONIO, TX 78254	TING KANG	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 526, SAN ANTONIO, TX 78254	PAUL ZIMNY	Water	Transmitter Inactive	Tehama Wireless

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Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 527, SAN ANTONIO, JONATHAN JORDAN TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 531, SAN ANTONIO, MITCHELL NISBET TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 533, SAN ANTONIO, LUIS MARQUEZ TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 534, SAN ANTONIO, VONNELL JACKSON TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 537, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 610, SAN ANTONIO, DERRICK MCCALLISTER TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 614, SAN ANTONIO, CLARISSA CIENEGA TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 615, SAN ANTONIO, CARLOS ENRIQUE VARGAS BOHORQUEZ TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 617, SAN ANTONIO, MADELINE GUTIERREZ TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 619, SAN ANTONIO, ANGEL DELGADO TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 620, SAN ANTONIO, DIVYA SATHYAN TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 621, SAN ANTONIO, DAVID SIMINGTON TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 622, SAN ANTONIO, MIA JEANELLE SAVOY TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 624, SAN ANTONIO, JOSE ESQUIVEL PEREZ TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 626, SAN ANTONIO, SANTIAGO HERNANDEZ TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 627, SAN ANTONIO, CHRISTIAN HAMPTON TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 629, SAN ANTONIO, BENJAMIN CONSTANTE TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 631, SAN ANTONIO, EDNA HERRERA TX 78254		Water	Transmitter Inactive	Tehama Wireless

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Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 632, SAN ANTONIO, TX 78254	JOSEPH ARCE	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 635, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 636, SAN ANTONIO, TX 78254	JOSH TORRES	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 637, SAN ANTONIO, TX 78254	JAVON JOSEPH	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 642, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 643, SAN ANTONIO, TX 78254	PAUL GONZALES	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 653, SAN ANTONIO, TX 78254	TABITHA OBREGON	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 711, SAN ANTONIO, TX 78254	DIANNA HARDY	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 714, SAN ANTONIO, TX 78254	LAQUONNA HAWKINS	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 717, SAN ANTONIO, TX 78254	SUSAN PATTON	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 721, SAN ANTONIO, TX 78254	JACK DEVIANA CAMARENA	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 722, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 724, SAN ANTONIO, TX 78254	BIANCA DELTORO	Water	Meter Non-Incrementing	Tehama Wireless

Current System Information

Meter M110 / Elster AMCO 5/8" x 3/4" C700 Insider 1:1
GPC

Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 733, SAN ANTONIO, TX 78254	KAYLEY GILLILAND	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 734, SAN ANTONIO, TX 78254	SELENA FOWBLE	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 735, SAN ANTONIO, TX 78254	COREY BERRY	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 737, SAN ANTONIO, TX 78254	KAREN GANDARA	Water	Transmitter Inactive	Tehama Wireless

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Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 810, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 813, SAN ANTONIO, MATTHEW YOUNG TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 814, SAN ANTONIO, JOSE M. RAMOS TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 815, SAN ANTONIO, RICARDO ORTA TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 817, SAN ANTONIO, DONALD DAVIS TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 819, SAN ANTONIO, CHARLES MASS TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 821, SAN ANTONIO, TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 826, SAN ANTONIO, BRANDON RODRIGUEZ TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 828, SAN ANTONIO, JOSHUA ARRIAGA TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 830, SAN ANTONIO, JOSEFINA DIAZ TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 832, SAN ANTONIO, DANIEL CORONEL TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 833, SAN ANTONIO, MAURICIO GOMEZ TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 836, SAN ANTONIO, DAVID RICE TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 838, SAN ANTONIO, AUSTIN EDWARDS TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 841, SAN ANTONIO, SANDRA ARREDONDO TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 843, SAN ANTONIO, BRIAN MCGROARTY TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 852, SAN ANTONIO, XAVIER MCCREA TX 78254		Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 910, SAN ANTONIO, DEYANIRA PENA TX 78254		Water	Transmitter Inactive	Tehama Wireless

RealPage Submeter Maintenance Proposal

Tuesday, November 19, 2019

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Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 914, SAN ANTONIO, TX 78254	DUSTY RAFFERTY	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 915, SAN ANTONIO, TX 78254	JESSICA ZAMORA	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 916, SAN ANTONIO, TX 78254	HEIDI LIMA	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 917, SAN ANTONIO, TX 78254	ALLISON ALVAREZ	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 925, SAN ANTONIO, TX 78254	ANGEL RAMIREZ	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 926, SAN ANTONIO, TX 78254	ALAN PERRY	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 927, SAN ANTONIO, TX 78254	PATRICK LEE	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 930, SAN ANTONIO, TX 78254	EDGARDO GUERRERO	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer
10809 WESTWOOD LOOP APT 932, SAN ANTONIO, TX 78254	MARK BARKER	Water	Transmitter Inactive	Tehama Wireless
Service Address	Resident	Service	Issue Type	Manufacturer

Property

Upgrade Property

Parts Specified for This Work Order

- 3 R314-D / Diversity Repeater incl. 5V DC, 1 amp power supply

Invoicing will be on a parts & labor basis according to the fee schedule in this 'Not to Exceed' proposal. RealPage Submeter warrants repairs for one (1) year. This includes any labor performed & all equipment that is repaired/replaced at time of service.

The Do Not Exceed proposal is based on properties in normal condition. Circumstances that would require significant extra labor -- such as corroded piping, brittle piping, buried meters, equipment in tight crawl spaces, equipment behind dry wall, etc... -- can result in a need to re-price the service. RealPage Submeter commits to communicate any non-normal conditions as soon as possible after identification.

RealPage Submeter will contact you to schedule a date and time for a Field Technician to repair these issues. Prior to the visit, RealPage Submeter will provide you with a list of units to be serviced. The property will be responsible for notifying residents/tenants and having keys ready. A Post-Visit Report documenting the repairs will be sent after completion of the service. If access is not granted to any designated units during the scheduled visit, a return visit may be required and will be subject to the Surcharge/Travel Fee of \$350 for all visits.

RealPage Submeter Maintenance Proposal

DEFINITIONS

Meter Non-Incrementing

- Definition:

The transmitter has sent data, but there has been zero meter usage reported for the past 30 days or more. The zero usage may be valid (unit is not occupied, residents were traveling, or the utility is only used during part of the year) or it may be a hardware problem (examples include sediment in a water meter or the connection to the transmitter is not correct).

- Normal Solution(s):

The most common resolution is to replace the meter or the probe (connection between transmitter and meter) or to reconnect the wires.

Transmitter Inactive

- Definition:

A transmitter has not reported (sent data) for a period of at least 12 days or more. If a property is manually read, then the period is 60 days or more. Conditions that may cause an inactive flag include dead transmitter, expired battery, bad phone line, inclement weather, radio interference, and vegetation growth.

- Normal Solution(s):

While other scenarios are possible, it is often necessary to replace the battery (if possible) or the entire transmitter.

Transmitter Low Battery

- Definition:

For those systems with the capability, transmitters are flagged several weeks in advance when the batteries are weak and nearing the end of their useful life.

- Normal Solution(s):

Replace the battery in the transmitter.

High Usage

- Definition:

While the threshold can vary from property to property and between utility services (water, gas, electric), this flag occurs when usage increases by a significant amount (such as 50%) versus the unit's prior daily average (over the past 3 months). While high usage is often valid (excessive consumption or large number of residents per unit), potential problems include a faulty transmitter or a leak in the unit.

- Normal Solution(s):

While there are rare occasions when it is necessary to replace a transmitter or the meter, the typical solution is to test the usage (such as a bucket test for water meters) and provide the analysis to the resident / tenant.

Low Usage

- Definition:

Meters with this flag have exceptionally low usage. While there may not be an issue with the meter, it is recommended that the property manager confirm that the unit was occupied for the entire period. If occupied, then there may be a problem with the meter or the resident / tenant may not consume much of the utility.

- Normal Solution(s):

If not due to low usage, then it may be necessary to validate that the meter factor is correct or replace a faulty meter.

Vacant Usage

- Definition:

Units that are known to be vacant but display usage above a certain threshold are flagged for this issue. This threshold varies.

- Normal Solution(s):

If the property or maintenance staff cannot identify the underlying issue, such as a leak or the unit was really occupied, then the meter should be inspected to determine if it needs to be replaced.

RealPage Submeter Maintenance Proposal

TERMS AND CONDITIONS

Terms of Sale

These terms of sale ("Agreement") shall govern the sale of the meters purchased herein and any maintenance services for the meters to be provided by NWP Services Corporation ("Company"). A purchaser, contractor, subcontractor, owner, manager, agent for such, or their successors or assigns (collectively, the "Purchaser") shall be bound by this Agreement.

Limitation of Liability

COMPANY SHALL HAVE NO LIABILITY TO THE PURCHASER OF THE METERS OR MAINTENANCE SERVICES PROVIDED BY COMPANY FOR INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, SPECIAL, INDIRECT, INCIDENTAL OR PUNITIVE DAMAGES, (INCLUDING WITHOUT LIMITATION LOSS OF REVENUE, UTILITY COST RECOUPMENT, OR PROFITS), FROM ALL CAUSES OF ACTION OF ANY KIND, INCLUDING CONTRACT, TORT OR OTHERWISE, EVEN IF PURCHASER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL COMPANY'S AGGREGATE LIABILITY UNDER THIS PURCHASE ORDER EXCEED THE AMOUNT ACTUALLY RECEIVED BY COMPANY PURSUANT TO THIS PURCHASE ORDER.

Company Warranties

COMPANY PROVIDES NO WRITTEN OR ORAL WARRANTIES WHATSOEVER. COMPANY MAKES NO REPRESENTATIONS OR EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE PURCHASED SERVICES OR METERS. COMPANY HEREBY SPECIFICALLY DISCLAIMS ANY OTHER REPRESENTATIONS AND WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR THE METERS OR ANY MAINTENANCE SERVICES TO BE PROVIDED BY COMPANY.

Construction

The parties agree that this Agreement was fully negotiated by and between the parties and, therefore, no part of this Agreement shall be interpreted against the party that drafted it.

Confidentiality

Confidentiality: Each of the parties agree to keep the terms of this Agreement confidential and shall not disclose such terms to any other party except on a need-to-know basis in order to carry out the terms of this Agreement as may be required by law, or upon the express written consent of the other party.

Entire Agreement

This Agreement comprises the entire agreement between the parties regarding the subject matter hereof. All prior written and or oral agreements, including any proposals not set forth herein are hereby merged into this Agreement. This Agreement shall not be modified, amended or changed except by written instrument signed by authorized representatives of both parties and designated as an amendment.

Purchaser agrees that any legal action between Company and Purchaser shall be commenced only in Orange County, California which shall be the exclusive venue and forum.



Registration of Submetered OR Allocated Utility Service

NOTE: Please **DO NOT** include any person or protected information on this form (ex: tax identification #'s, social security #'s, etc.)

Date: _____

By: _____

Docket No. _____

(this number to be assigned by the PUC after your form is filed)

PROPERTY OWNER: Do not enter the name of the owner's contract manager, management company, or billing company.

Name | CR Laurel Canyon Communities, LLC

Mailing Address: | City | State | Zip |

Telephone# (AC) | Fax # (if applicable) |

E-mail |

NAME, ADDRESS, AND TYPE OF PROPERTY WHERE UTILITY SERVICE IS PROVIDED

Name | Laurel Canyon Apartments

Mailing Address: | 10809 Westwood Loop | City | San Antonio | State | TX | Zip | 78254

Telephone# (AC) | (210) 688-7474 | Fax # (if applicable) | (210) 688-7373

E-mail | laurelcanyonmgr@greystar.com

☒ Apartment Complex ☐ Condominium ☐ Manufactured Home Rental Community ☐ Multiple-Use Facility

If applicable, describe the "multiple-use facility" here: |

INFORMATION ON UTILITY SERVICE

Tenants are billed for ☒ Water ☒ Wastewater ☐ Submetered OR ☒ Allocated ★★ ★

Name of utility providing water/wastewater | San Antonio Water System

Date submetered or allocated billing begins (or began) | 03/17/2015 | Required

METHOD USED TO OFFSET CHARGES FOR COMMON AREAS Check one line only.

☐ Not applicable, because ☐ Bills are based on the tenant's actual submetered consumption

☐ There are neither common areas nor an installed irrigation system

☐ **All common areas and the irrigation system(s) are metered or submetered:**
We deduct the actual utility charges for water and wastewater to these areas then allocate the remaining charges among our tenants.

☐ **This property has an installed irrigation system that is not separately metered or submetered:**
We deduct percent (**we deduct at least 25 percent**) of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

☒ **This property has an installed irrigation system(s) that is/are separately metered or submetered:**
We deduct the actual utility charges associated with the irrigation system(s), then deduct at least 5 percent of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

☐ **This property does not have an installed irrigation system:**
We deduct at least 5 percent of the retail public utility's total charges for water and wastewater consumption, and then allocate the remaining charges among our tenants.

★★★IF UTILITY SERVICES ARE ALLOCATED, YOU MUST ALSO COMPLETE PAGE TWO OF THIS FORM ★★★

Send this form by mail with a total of (3) copies to:

Filing Clerk, Public Utility Commission of Texas

1701 North Congress Avenue

P.O. Box 13326

Austin, Texas 78711-3326

METHOD USED TO ALLOCATE UTILITY CHARGES

Check the box or boxes that describe the allocation method used to bill tenants.

<input checked="" type="checkbox"/>	Occupancy method: The number of occupants in the tenant's dwelling unit is divided by the total number of occupants in all dwelling units at the beginning of the month for which bills are being rendered.
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<input type="checkbox"/> Ratio occupancy method: The number of occupants in the tenant's dwelling unit is adjusted as shown in the table to the right. This adjusted value is divided by the total of these values for all dwelling units occupied at the beginning of the retail public utility's billing period.	Number of Occupants	Number of Occupants for Billing Purposes
	1	1.0
	2	1.6
	3	2.2
	>3	2.2 + 0.4 for each additional occupant

<input type="checkbox"/> Estimated occupancy method: The estimated occupancy for each unit is based on the number of bedrooms as shown in the table to the right. The estimated occupancy in the tenant's dwelling unit is divided by the total estimated occupancy in all dwelling units regardless of the actual number of occupants or occupied units.	Number of Bedrooms	Number of Occupants for Billing Purposes
	0 (Efficiency)	1
	1	1.6
	2	2.8
	3	4.0
	>3	4.0 + 1.2 for each additional bedroom

<input type="checkbox"/> Occupancy and size of rental unit	<input type="text"/> percent (in which no more than 50%) of the utility bill for water/wastewater consumption is allocated using the occupancy method checked above. The remainder is allocated according to either: • the size of the tenant's dwelling unit divided by the total size of all dwelling units, OR • the size of the space rented by the tenant of a manufactured home divided by the size of all rental spaces.
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<input type="checkbox"/>	Submetered hot water: The individually submetered hot water used in the tenant's dwelling unit is divided by all submetered hot water used in all dwelling units.
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<input type="checkbox"/>	Submetered cold water is used to allocate charges for hot water provided through a central system: The individually submetered cold water used in the tenant's dwelling unit is divided by all submetered cold water used in all dwelling units.
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<input type="checkbox"/>	As outlined in the condominium contract. Describe:

<input type="checkbox"/>	Size of manufactured home rental space: The size of the area rented by the tenant divided by the total area of all the size of rental spaces.
<input type="checkbox"/>	Size of the rented space in a multi-use facility: The square footage of the space rented by the tenant divided by the total square footage of all rental spaces.