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January 13, 2020

Docket No. 48819

Intervention of Northtown Acres Water Supply Rate Increase Requests

I move to intervene and oppose the rate increases proposed by Northtown Acres Water Supply.

First of all, I do not understand how the interim rates were derived. The company was asking for a rate change to \$5 to \$5.25 per 1,000 gallons plus an increase in the base. The interim rates granted them appx. \$8 per gallon but did maintain basically the current base charge. Why should they be granted a rate that exceeds what they were asking for?

Several people protested this change and received a letter from the PUC stating, "they are charging customers two cents less than the City of Corsicana, TX is charging the company since the last rate increase the City had in November of 2019." How can the PUC say this when they are charging more than \$4 what the City of Corsicana is charging? Reference Complaint #CP2019120109 – response dated 12-13-19.

This company has historically done what it has wanted to do when it comes to billing. There are numerous bills for the same usage with different amounts. I have been charged for my first 2,000 gallons numerous times. The rates they were charging were not rates that were approved rates by the commission.

The interim rates will give the company the highest rates of all water companies in Navarro County. It is my plea that the PUC take all of this into consideration and make a fair and equitable decision for all. I do not see how a company should be able to almost double their rates over night. I can't double my rates. A fair increase is fine. The increase for the various meter sizes is crazy.

You have had over 80 protests filed under this docket. Several other informal protests filed. We don't have anyone else we can get water from. We just want to pay someone who will follow the rules and not think they can do what they want. At least when this is settled we will know what is allowed.

Thank you for considering.



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