



Control Number: 48640



Item Number: 26

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P.U.C. DOCKET NO. 48640

RATEPAYER PROTEST

2018 SEP 17 AM 9:51

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: ROGER Last Name: PILIE

Phone Number: 830 238 4150 Fax Number: _____

Address, City, State: P.O. Box 848, Hunt, Tx 78024

Location where service is received: 138 RIDGE ROAD, HUNT, TX 78024
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☐ Water Rate Change ☐ Sewer Rate Change ☐ Both Water and Sewer Rate Change

☒ Other (please specify below)

1. Unjustified and disproportional monthly charge for a 1 inch water meter! Current \$77.53 a month and proposed increase to \$92.68 a month as compared to 3/4 inch water meter — current \$30.50 a month and proposed increase to \$37.07 a month.
2. The exorbitant, inequitable and disproportional charge for a 1 inch meter — \$55.61 a month more for a 1 inch meter — 150 percent more for a 1 inch meter than a 3/4 inch meter. This is not right and no circumstance exist to justify such a disproportional rate.

Signature of Protestor:

Roger Pilie

Date: 9-13-18

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136

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Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

9-12-18

Reference: Proposed 11/3/2018 Meter and water Rate Increases — Canyon Springs Water Works 12685 PO Box 326, Hunt Texas 78024

I strongly object to the current and proposed 1 inch meter rates! The current rate for a 1 inch meter is \$77.53 a month. The proposed new rate is \$92.68 a month. An increase of 19.5 percent — a \$15.15 a month increase!

The current rate of \$77.35 a month for a 1 inch meter is already disproportional and not justified when compared to the current rate for a 3/4 inch meter, \$30.50 month. The proposed rate increase for a 1 inch meter is even more unjust — increases the differential from \$47 to \$55.61 month for a 1 inch meter compared to \$37.07 for a 3/4 inch meter! WHY!

A 1 inch meter does not cause the Water Works any more maintenance work/cost than a 3/4 inch meter once installed. A 1 inch meter only allows for a greater volume flow, the cost of which is covered by the gallons of water used. It is preposterous to be charged \$92.68 a month before using one drop of water!

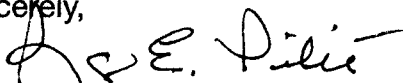
This year our water bills have run between \$94 a month to \$125 a month. Estimated water cost based on the proposed meter and water usage rates, will increase our water bill to \$110 to \$150 or more a month. I have lived in a number of locations in other states and have never had to pay such unreasonable cost for water service.

The city of Kerrville, about 11 miles from where we live, just announced a water use rate increase. The city estimated the average household charge for water would be \$39 a month!

When we had the house built in 2003 it was the Water Works representative that recommended the 1 inch meter. Of course we did not know of the disproportional charge for a 1 inch water meter. We are retired and in our 80's and cannot afford continually unjustified financial hits of the type.

Your assistance in correcting this egregious disproportional base rate for a 1 inch water meter as compared to a 3/4 inch water meter is requested and will be appreciated.

Sincerely,



Roger E. Pilie
POB 848, Hunt Texas 78024 Phone 830 238 415050