



Control Number: 48572



Item Number: 28

Addendum StartPage: 0

2019 FEB 13 11:54:48

COMPLAINT OF ASHUTOSH
SHARMA AGAINST THE
PALMER AT LAS COLINAS
APARTMENT HOMES

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PUBLIC UTILITY
COMMISSION
OF TEXAS

PALMER AT LAS COLINAS RESPONSE TO COMISSION STAFF'S SECOND REQUEST FOR INFORMATION

COMES NOW, THE PALMER AT LAS COLINAS ("Respondent") and files this, its Response to Commission Staff's Second Request for Information.

I. Written Responses

Attached hereto and incorporated by reference is Respondent's written response to the Commission Staff's Second Request for Information. Respondent stipulates that its response may be treated as if they were filed under oath.

Respectfully submitted,

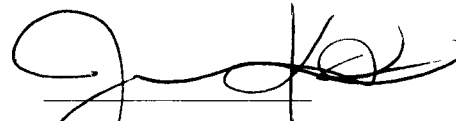
By: 
Julianna Kat

9950 Scripps Lake Dr. #101
San Diego, CA 92131
(435) 716-7374
jkat@conservice.com

Representative for Palmer at Las Colinas

**P.U.C DOCKET NO. 48572
S.O.A.H Docket No. 473-19-0420.WS
CERTIFICATE OF SERVICE**

I certify that a copy of this document was served on Commission Staff on February 12, 2019 in accordance with the requirements of 16 TAC § 22.74.


Julianna Kat
Representative for Palmer at Las Colinas

28

Staff 2-1: Provide the number of dwelling units on the property for Palmer at Las Colinas.

Response to Staff 2-1: There are 476 dwelling units.

Responsible Person:
Julianna Kat

Staff 2-2: Provide the retail water and sewer bill issued by city of Irving to Palmer at Las Colinas for service from January 1, 2017 through February 1, 2017.

Response to Staff 2-2: Attached as Exhibit A.

Responsible Person:
Julianna Kat

Staff 2-3: Provide the retail water and sewer bill issued by city of Irving to Palmer at Las Colinas for service from February 1, 2017 through March 1, 2017.

Response to Staff 2-3: Attached as Exhibit B.

Responsible Person:
Julianna Kat

Staff 2-4: Provide the retail water and sewer bill issued by city of Irving to Palmer at Las Colinas for service from March 1, 2017 through April 1, 2017.

Response to Staff 2-4: Attached as Exhibit C.

Responsible Person:
Julianna Kat

Staff 2-5: Provide the retail water and sewer bill issued by city of Irving to Palmer at Las Colinas for service from August 1, 2017 through September 1, 2017.

Response to Staff 2-5: Attached as Exhibit D.

Responsible Person:
Julianna Kat

Staff 2-6: Provide the retail water and sewer bill issued by city of Irving to Palmer at Las Colinas for service from May 1, 2018 through June 1, 2018.

Response to Staff 2-6: Attached as Exhibit E.

Responsible Person:
Julianna Kat

Staff 2-7: Provide the total number of occupants in all dwelling units at the beginning of the month of February 2018.

Response to Staff 2-7: 977.

Responsible Person:
Julianna Kat

Staff 2-8: Provide the total number of occupants in all dwelling units at the beginning of the month of March 2018.

Response to Staff 2-8: 976.

Responsible Person:
Julianna Kat

Staff 2-9: Were Utility Franchise Fee refunds to other tenants issued by check or some other manner.

Response to Staff 2-9: Utility Franchise Fee refunds to other tenants were not issued by check. The refunds were applied directly to the tenants utility bills.

Responsible Person:
Julianna Kat

EXHIBIT A



CITY OF IRVING
 Water Utilities
 825 W. Irving Blvd.
 Irving, TX 75060

Pay by Phone: (972) 721-3774
Pay Online at cityofirving.org

Billing Questions? Please Call: (972) 721-2411
 All other inquiries please call: (972) 721-2600
 Emergencies: (972) 721-2261

Office Hours: Mon - Fri. 8:00 a.m. to 5:00 p.m.
 Wed. 7:30 a.m. to 5:30 p.m.

825 W. Irving Blvd., Irving TX 75060
 customer-service@cityofirving.org

MUNICIPAL SERVICES BILL



100215AA23-Y-1
 10332 Y SP 0.403000



BILLING SUMMARY FOR ACCOUNT NUMBER: 549534
BILLING DATE: 02/23/17

PREVIOUS BALANCE 11,278.78
 PAYMENTS RECEIVED 11,278.78 CR
 PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE	128.19
WATER USAGE	5,792.18
SEWER USAGE	3,116.27
SANITATION	16.80
SALES TAX	1.39
EMS FEE	1.50
DRAINAGE	662.68
UTILITY FRANCHISE	181.08
TOTAL CURRENT CHARGES	\$9,900.09
TOTAL BALANCE DUE BY 5PM 03/09/17	\$9,900.09
AMOUNT DUE AFTER 5PM 03/09/17	\$10,889.96

SERVICE ADDRESS: 2900 ROYAL LN W			
SERVICE DATES	FROM: 01/01	TO: 02/01	
METER NUMBER	PREVIOUS	CURRENT	USAGE X1000
006905779	37033	38196	1163
006907724	32	32	0

IMPORTANT INFORMATION

****For further explanation of your statement, please visit our website at:
<http://cityofirving.org/347/Understanding-Your-Bill>
 ****Private Fire Line: The monthly service charge for a private fire line is based on the size of the water main. Private fire line accounts have been updated to reflect this new rate going forward.

To ensure proper credit, detach bottom portion and return in the enclosed envelope.

PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549534
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 02/23/17
DUE DATE: 03/09/17

CURRENT AMOUNT DUE: \$9,900.09
AMOUNT DUE AFTER DUE DATE: \$10,889.96
PARK DONATION: _____
ANIMAL SHELTER DONATION: _____

TOTAL AMOUNT PAID: \$

CURRENT MAILING ADDRESS:



CITY OF IRVING-MUNICIPAL SERVICES BILL
 PO BOX 152288
 IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.

00000549534000099000900010889967



CITY OF IRVING
Water Utilities
825 W. Irving Blvd.
Irving, TX 75060

Pay by Phone: (972) 721-3774
Pay Online at cityofirving.org

Billing Questions? Please Call: (972) 721-2411
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Emergencies: (972) 721-2261

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Wed. 7:30 a.m. to 5:30 p.m.

825 W. Irving Blvd., Irving TX 75060
customer-service@cityofirving.org

MUNICIPAL SERVICES BILL

BILLING SUMMARY FOR ACCOUNT NUMBER: 549535
BILLING DATE: 02/23/17

PREVIOUS BALANCE 17,540.14
PAYMENTS RECEIVED 17,540.14 CR
PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE 128.19
WATER USAGE 7,392.18
SEWER USAGE 6,944.08
SANITATION 16.80
SALES TAX 1.39
EMS FEE 715.50
UTILITY FRANCHISE 289.63

TOTAL CURRENT CHARGES \$15,487.77
TOTAL BALANCE DUE BY 5PM 03/09/17 \$15,487.77
AMOUNT DUE AFTER 5PM 03/09/17 \$17,036.41

SERVICE ADDRESS: 2900 ROYAL LN W

SERVICE DATES FROM: 01/01 **TO:** 02/01

METER NUMBER	PREVIOUS	CURRENT	USAGE X1000
005909306	34992	36475	1483
005760627	547	547	0

IMPORTANT INFORMATION

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<http://cityofirving.org/347/Understanding-Your-Bill>

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BILLING CYCLE: 4
ACCOUNT NUMBER: 549535
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 02/23/17
DUE DATE: 03/09/17

CURRENT AMOUNT DUE: \$15,487.77
AMOUNT DUE AFTER DUE DATE: \$17,036.41
PARK DONATION: _____
ANIMAL SHELTER DONATION: _____

TOTAL AMOUNT PAID: \$

CURRENT MAILING ADDRESS:



CITY OF IRVING-MUNICIPAL SERVICES BILL
PO BOX 152288
IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.

00000549535000154877700017036417

EXHIBIT B



CITY OF IRVING
Water Utilities
825 W. Irving Blvd.
Irving, TX 75060

Pay by Phone: (972) 721-3774
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Billing Questions? Please Call: (972) 721-2411
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Emergencies: (972) 721-2261

Office Hours: Mon - Fri. 8:00 a.m. to 5:00 p.m.
Wed. 7:30 a.m. to 5:30 p.m.

825 W. Irving Blvd., Irving TX 75060
customer-service@cityofirving.org

MUNICIPAL SERVICES BILL

BILLING SUMMARY FOR ACCOUNT NUMBER: 549534
BILLING DATE: 03/23/17

PREVIOUS BALANCE 9,900.09
PAYMENTS RECEIVED 9,900.09 CR
PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE 128.19
WATER USAGE 4,897.18
SEWER USAGE 2,636.56
SANITATION 16.80
SALES TAX 1.39
EMS FEE 1.50
DRAINAGE 662.68
UTILITY FRANCHISE 153.60

TOTAL CURRENT CHARGES \$8,497.90
TOTAL BALANCE DUE BY 5PM 04/06/17 \$8,497.90
AMOUNT DUE AFTER 5PM 04/06/17 \$9,347.55

Table with 4 columns: SERVICE ADDRESS, SERVICE DATES FROM, TO, METER NUMBER, PREVIOUS, CURRENT, USAGE X1000. Includes data for 2900 ROYAL LN W, dates 02/01 to 03/01, and meter numbers 006905779 and 006907724.

IMPORTANT INFORMATION

***For further explanation of your statement, please visit our website at: http://cityofirving.org/347/Understanding-Your-Bill
***Drought restrictions deactivated; mandatory conservation through twice-weekly watering remains in effect year-round
***Consumer Confidence Report: www.cityofirving.org/ArchiveCenter/ViewFile/Item/1506 For questions, please call

To ensure proper credit, detach bottom portion and return in the enclosed envelope.

PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549534
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 03/23/17
DUE DATE: 04/06/17

CURRENT AMOUNT DUE: \$8,497.90
AMOUNT DUE AFTER DUE DATE: \$9,347.55
PARK DONATION:
ANIMAL SHELTER DONATION:

TOTAL AMOUNT PAID: \$

CURRENT MAILING ADDRESS:



CITY OF IRVING-MUNICIPAL SERVICES BILL
PO BOX 152288
IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.

00000549534000084979000009347551



CITY OF IRVING
 Water Utilities
 825 W. Irving Blvd.
 Irving, TX 75060

Pay by Phone: (972) 721-3774
Pay Online at cityofirving.org

Billing Questions? Please Call: (972) 721-2411
 All other inquiries please call: (972) 721-2600
 Emergencies: (972) 721-2261

Office Hours: Mon - Fri. 8:00 a.m. to 5:00 p.m.
 Wed. 7:30 a.m. to 5:30 p.m.

825 W. Irving Blvd., Irving TX 75060
 customer-service@cityofirving.org

MUNICIPAL SERVICES BILL

BILLING SUMMARY FOR ACCOUNT NUMBER: 549535
BILLING DATE: 03/23/17

PREVIOUS BALANCE 15,487.77
 PAYMENTS RECEIVED 15,487.77 CR
 PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE 128.19
 WATER USAGE 6,242.18
 SEWER USAGE 6,327.70
 SANITATION 16.80
 SALES TAX 1.39
 EMS FEE 715.50
 UTILITY FRANCHISE 254.31

TOTAL CURRENT CHARGES \$13,686.07
TOTAL BALANCE DUE BY 5PM 04/06/17 \$13,686.07
 AMOUNT DUE AFTER 5PM 04/06/17 \$15,054.54

SERVICE ADDRESS: 2900 ROYAL LN W			
SERVICE DATES	FROM: 02/01	TO: 03/01	
METER NUMBER	PREVIOUS	CURRENT	USAGE X1000
005909306	36475	37728	1253
005760627	547	547	0
IMPORTANT INFORMATION			
<p>****For further explanation of your statement, please visit our website at: http://cityofirving.org/347/Understanding-Your-Bill</p> <p>****Drought restrictions deactivated; mandatory conservation through twice-weekly watering remains in effect year-round</p> <p>****Consumer Confidence Report: www.cityofirving.org/ArchiveCenter/ViewFile/Item/1506 For questions, please call</p>			

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PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549535
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 03/23/17
DUE DATE: 04/06/17

CURRENT AMOUNT DUE: \$13,686.07
AMOUNT DUE AFTER DUE DATE: \$15,054.54
PARK DONATION: _____
ANIMAL SHELTER DONATION: _____

TOTAL AMOUNT PAID: \$

CURRENT MAILING ADDRESS:
[REDACTED ADDRESS]



CITY OF IRVING-MUNICIPAL SERVICES BILL
 PO BOX 152288
 IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.

00000549535000136860700015054541

EXHIBIT C



CITY OF IRVING
 Water Utilities
 825 W. Irving Blvd.
 Irving, TX 75060

Pay by Phone: (972) 721-3774
Pay Online at cityofirving.org

Billing Questions? Please Call: (972) 721-2411
 All other inquiries please call: (972) 721-2600
 Emergencies: (972) 721-2261

Office Hours: Mon - Fri. 8:00 a.m. to 5:00 p.m.
 Wed. 7:30 a.m. to 5:30 p.m.

825 W. Irving Blvd., Irving TX 75060
 customer-service@cityofirving.org

MUNICIPAL SERVICES BILL

BILLING SUMMARY FOR ACCOUNT NUMBER: 549534
BILLING DATE: 04/27/17

PREVIOUS BALANCE 8,497.90
 PAYMENTS RECEIVED 8,497.90 CR
 PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE	128.19
WATER USAGE	4,257.18
SEWER USAGE	2,293.53
SANITATION	16.80
SALES TAX	1.39
EMS FEE	1.50
DRAINAGE	662.68
UTILITY FRANCHISE	133.92
TOTAL CURRENT CHARGES	\$7,495.19
TOTAL BALANCE DUE BY 5PM 05/11/17	\$7,495.19
AMOUNT DUE AFTER 5PM 05/11/17	\$8,244.57

SERVICE ADDRESS: 2900 ROYAL LN W			
SERVICE DATES	FROM: 03/01	TO: 04/01	
METER NUMBER	PREVIOUS	CURRENT	USAGE X1000
006905779	39180	40036	856
006907724	32	32	0
IMPORTANT INFORMATION			
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PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549534
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 04/27/17
DUE DATE: 05/11/17

CURRENT AMOUNT DUE: \$7,495.19
AMOUNT DUE AFTER DUE DATE: \$8,244.57
PARK DONATION: _____
ANIMAL SHELTER DONATION: _____

TOTAL AMOUNT PAID: \$

CURRENT MAILING ADDRESS:
[REDACTED ADDRESS]



CITY OF IRVING-MUNICIPAL SERVICES BILL
 PO BOX 152288
 IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.

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CITY OF IRVING
Water Utilities
825 W. Irving Blvd.
Irving, TX 75060

Pay by Phone: (972) 721-3774
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Wed. 7:30 a.m. to 5:30 p.m.

825 W. Irving Blvd., Irving TX 75060
customer-service@cityofirving.org

MUNICIPAL SERVICES BILL

BILLING SUMMARY FOR ACCOUNT NUMBER: 549535
BILLING DATE: 04/27/17

PREVIOUS BALANCE 13,686.07
PAYMENTS RECEIVED 13,686.07 CR
PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE 128.19
WATER USAGE 8,607.18
SEWER USAGE 7,595.29
SANITATION 16.80
SALES TAX 1.39
EMS FEE 715.50
UTILITY FRANCHISE 326.95

TOTAL CURRENT CHARGES \$17,391.30
TOTAL BALANCE DUE BY 5PM 05/11/17 \$17,391.30
AMOUNT DUE AFTER 5PM 05/11/17 \$19,130.29

SERVICE ADDRESS: 2900 ROYAL LN W

SERVICE DATES FROM: 03/01 TO: 04/01

Table with 4 columns: METER NUMBER, PREVIOUS, CURRENT, USAGE X1000. Rows include meter numbers 005909306 and 005760627.

IMPORTANT INFORMATION

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http://cityofirving.org/347/Understanding-Your-Bill
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***Consumer Confidence Report:
www.cityofirving.org/ArchiveCenter/ViewFile/Item/1506 For questions, please call

To ensure proper credit, detach bottom portion and return in the enclosed envelope.

PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549535
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 04/27/17
DUE DATE: 05/11/17

CURRENT AMOUNT DUE: \$17,391.30
AMOUNT DUE AFTER DUE DATE: \$19,130.29
PARK DONATION:
ANIMAL SHELTER DONATION:

TOTAL AMOUNT PAID: \$

CURRENT MAILING ADDRESS:

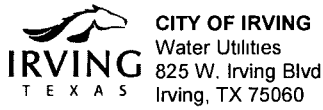


CITY OF IRVING-MUNICIPAL SERVICES BILL
PO BOX 152288
IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.

00000549535000173913000019130290

EXHIBIT D



Pay by Phone: (972) 721-3774
Pay Online at cityofirving.org

Billing Questions? Please Call: (972) 721-2411
All other inquiries please call: (972) 721-2600
Emergencies: (972) 721-2261

Office Hours. Mon - Fri. 8:00 a.m. to 5:00 p.m.
Wed. 7:30 a.m. to 5:30 p.m.

825 W. Irving Blvd., Irving TX 75060
customer-service@cityofirving.org

MUNICIPAL SERVICES BILL



103847AA20-Y-1
10373 Y SP 0.403000



BILLING SUMMARY FOR ACCOUNT NUMBER: 549534

BILLING DATE: 09/21/17

PREVIOUS BALANCE 16,603.47
PAYMENTS RECEIVED 16,603.47 CR
PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE 128.19
WATER USAGE 10,395.00
SEWER USAGE 3,352.89
SANITATION 16.80
SALES TAX 1.39
EMS FEE 1.50
DRAINAGE 662.68
UTILITY FRANCHISE 277.87

TOTAL CURRENT CHARGES \$14,836.32

TOTAL BALANCE DUE BY 5PM 10/06/17 \$14,836.32

AMOUNT DUE AFTER 5PM 10/06/17 \$16,319.81

SERVICE ADDRESS: 2900 ROYAL LN W

SERVICE DATES FROM: 08/01 TO: 09/01

Table with 4 columns: METER NUMBER, PREVIOUS, CURRENT, USAGE X1000. Rows include meter numbers 006905779 and 006907724.

IMPORTANT INFORMATION

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***Drought restrictions deactivated, mandatory conservation through twice-weekly watering remains in effect year-round

***Consumer Confidence Report: www.cityofirving.org/ArchiveCenter/ViewFile/Item/1506 For questions, please call

To ensure proper credit, detach bottom portion and return in the enclosed envelope.

PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549534
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 09/21/17
DUE DATE: 10/06/17

CURRENT AMOUNT DUE: \$14,836.32
AMOUNT DUE AFTER DUE DATE: \$16,319.81

PARK DONATION:
ANIMAL SHELTER DONATION:

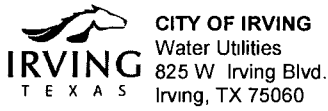
TOTAL AMOUNT PAID: \$

CURRENT MAILING ADDRESS:



CITY OF IRVING-MUNICIPAL SERVICES BILL
PO BOX 152288
IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.



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Wed. 7.30 a.m. to 5 30 p.m.

825 W. Irving Blvd., Irving TX 75060
customer-service@cityofirving.org



103847AA20-Y-1
10374 Y SP 0.403000



MUNICIPAL SERVICES BILL



BILLING SUMMARY FOR ACCOUNT NUMBER: 549535

BILLING DATE: 09/21/17

PREVIOUS BALANCE 11,454.72
PAYMENTS RECEIVED 11,454.72 CR
PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE 128.19
WATER USAGE 5,109.68
SEWER USAGE 7,952.34
SANITATION 16.80
SALES TAX 1.39
EMS FEE 715.50
UTILITY FRANCHISE 264.16

TOTAL CURRENT CHARGES \$14,188.06

TOTAL BALANCE DUE BY 5PM 10/06/17 \$14,188.06

AMOUNT DUE AFTER 5PM 10/06/17 \$15,606.73

SERVICE ADDRESS: 2900 ROYAL LN W			
SERVICE DATES FROM: 08/01		TO: 09/01	
METER NUMBER	PREVIOUS	CURRENT	USAGE X1000
005909306	42262	43197	935
005760627	551	551	0
IMPORTANT INFORMATION			
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PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549535
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 09/21/17
DUE DATE: 10/06/17

CURRENT AMOUNT DUE: \$14,188.06
AMOUNT DUE AFTER DUE DATE: \$15,606.73
PARK DONATION: _____
ANIMAL SHELTER DONATION: _____

TOTAL AMOUNT PAID: \$

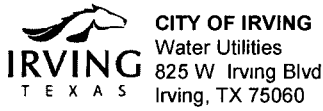
CURRENT MAILING ADDRESS:



CITY OF IRVING-MUNICIPAL SERVICES BILL
PO BOX 152288
IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.

EXHIBIT E



Pay by Phone: (972) 721-3774
Pay Online at cityofirving.org

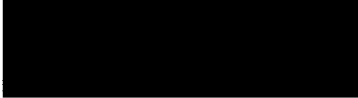
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Wed. 7:30 a.m. to 5:30 p m

825 W. Irving Blvd , Irving TX 75060
customer-service@cityofirving.org



108396AB19-Y-1
10784 Y SP 0-408000



MUNICIPAL SERVICES BILL



BILLING SUMMARY FOR ACCOUNT NUMBER: 549534
BILLING DATE: 06/21/18
PREVIOUS BALANCE 16,778.13
PAYMENTS RECEIVED 16,778.13 CR
PAST DUE BALANCE 0.00

CURRENT CHARGES

WATER SERVICE	135.76
WATER USAGE	14,731.00
SEWER USAGE	4,510.02
SANITATION	16.80
SALES TAX	1.39
EMS FEE	1.50
DRAINAGE	662.68
UTILITY FRANCHISE	387.88
TOTAL CURRENT CHARGES	\$20,447.03
TOTAL BALANCE DUE BY 5PM 07/05/18	\$20,447.03
AMOUNT DUE AFTER 5PM 07/05/18	\$22,491.59

SERVICE ADDRESS: 2900 ROYAL LN W			
SERVICE DATES	FROM: 05/01	TO: 06/01	
METER NUMBER	PREVIOUS	CURRENT	USAGE X1000
006905779	56808	59592	2784
006907724	503	503	0

IMPORTANT INFORMATION

***For further explanation of your statement, please visit our website at:
<http://cityofirving.org/347/Understanding-Your-Bill>
***Drought restrictions deactivated; mandatory conservation through twice-weekly watering remains in effect year-round
***Consumer Confidence Report
<https://cityofirving.org/Archive.aspx?AMID=64&Type=Recent> Questions call-

IWA02617ML86101 - 108396AB19 Y 1 10784 1 2 0 000 - www.dataprosse.com

To ensure proper credit, detach bottom portion and return in the enclosed envelope.

PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549534
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 06/21/18
DUE DATE: 07/05/18

CURRENT AMOUNT DUE: \$20,447.03
AMOUNT DUE AFTER DUE DATE: \$22,491.59
PARK DONATION: _____
ANIMAL SHELTER DONATION: _____

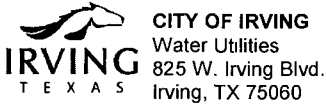
TOTAL AMOUNT PAID: \$

CURRENT MAILING ADDRESS:



CITY OF IRVING-MUNICIPAL SERVICES BILL
PO BOX 152288
IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back



Pay by Phone: (972) 721-3774
Pay Online at cityofirving.org

Billing Questions? Please Call: (972) 721-2411
All other inquiries please call. (972) 721-2600
Emergencies (972) 721-2261

Office Hours: Mon - Fri. 8.00 a.m. to 5:00 p.m.
Wed. 7.30 a.m. to 5:30 p.m.

825 W Irving Blvd., Irving TX 75060
customer-service@cityofirving.org



108396AB19-Y-1
10785 Y SP 0.408000



MUNICIPAL SERVICES BILL



BILLING SUMMARY FOR ACCOUNT NUMBER: 549535

BILLING DATE: 06/21/18

Table with 2 columns: Description, Amount. Rows: PREVIOUS BALANCE 9,667.69, PAYMENTS RECEIVED 9,667.69 CR, PAST DUE BALANCE 0.00

CURRENT CHARGES

Table with 2 columns: Description, Amount. Rows: WATER SERVICE 135.76, WATER USAGE 876.80, SEWER USAGE 9,667.79, SANITATION 16.80, SALES TAX 1.39, EMS FEE 715.50, UTILITY FRANCHISE 213.96

TOTAL CURRENT CHARGES \$11,628.00

TOTAL BALANCE DUE BY 5PM 07/05/18 \$11,628.00

AMOUNT DUE AFTER 5PM 07/05/18 \$12,790.66

SERVICE ADDRESS: 2900 ROYAL LN W

SERVICE DATES FROM: 05/01 TO: 06/01

Table with 4 columns: METER NUMBER, PREVIOUS, CURRENT, USAGE X1000. Rows: 005909306, 53948, 54118, 170; 005760627, 553, 553, 0

IMPORTANT INFORMATION

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***Drought restrictions deactivated, mandatory conservation through twice-weekly watering remains in effect year-round

***Consumer Confidence Report:

https://cityofirving.org/Archive.aspx?

AMID=64&Type=Recent Questions call-

To ensure proper credit, detach bottom portion and return in the enclosed envelope.

PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

BILLING CYCLE: 4
ACCOUNT NUMBER: 549535
SERVICE ADDRESS: 2900 ROYAL LN W
BILLING DATE: 06/21/18
DUE DATE: 07/05/18

CURRENT AMOUNT DUE: \$11,628.00
AMOUNT DUE AFTER DUE DATE: \$12,790.66
PARK DONATION:
ANIMAL SHELTER DONATION:

TOTAL AMOUNT PAID:

Form with dollar sign and empty box for amount paid

CURRENT MAILING ADDRESS:



CITY OF IRVING-MUNICIPAL SERVICES BILL
PO BOX 152288
IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.