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PUBLIC UTILITY COMMISSION
FILING CLERK

Application for Sale of a Public Utility
Crest Water Company
Mustang Creek Estates
PWS # 2200353
CCN # 13055

On June 19, 2018, Mr. Jim Dyche with Crest Water Company contacted Ms. Patricia Garcia with the Public Utilities Commission and discussed the situation involving the ownership and responsibilities involved with the existing Mustang Creek Estates water system. To summarize, the current owner of Mustang Creek is unresponsive to traditional methods of contact and included in this packet are copies of the tracking and proof of delivery to the owner.

To further complicate the situation it was discovered that the owner of the system does not own the property which the physical components of the well reside. This was discovered after an agreement for purchase was completed (December 12, 2016).

Crest Water Company has since that time repaired the system in accordance with standard TCEQ requirements and has continued to operate the system to provide water utility service to the best of their ability so that the existing customers will continue to have reliable service.

Recently (June 22, 2018) a complication has occurred on the main well and production has dropped, stage 4 notices were provided to customers and a water well repair service has been engaged. With the reduced output the two existing wells are unable to maintain equitable service to the customers.

The scheduled repairs will hopefully bring the system back into compliance and operation and the use restrictions can be removed.

With this recent change in the system status we are requesting any possible expedition of this transfer and increase in rates so that the system may continue to operate, make improvements and provide continued reliable service to the customers.

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