



Filing Receipt

Filing Date - 2023-12-29 11:59:30 AM

Control Number - 48411

Item Number - 207



151 Southhall Lane, Ste. 450
Maitland, FL 32751
www.inteserra.com

December 29, 2023
Via E-File

Central Records
Public Utility Commission of Texas
1701 N. Congress Ave.
Austin, TX 78701

RE: Impact Telecom, LLC
Registration for an Interexchange Carrier, Prepaid Calling Service, Or Other Uncertificated
Nondominant Telecommunications Carrier
Project No. 48411

Central Records:

Enclosed for filing please find the Registration for an Interexchange Carrier, Prepaid Calling Services
Company and Other Uncertificated Nondominant Telecommunications Carrier submitted on behalf of
Impact Telecom, LLC.

Any questions you may have regarding this filing should be directed to my attention at 470-672-3934 or
via email to croesel@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Carey Roesel

Carey Roesel
Consultant

cc: Alex Valencia (Via E-Mail) - Lingo
tms: TXi2300
Enclosure
CR/sp



Public Utility Commission of Texas

1701 N. Congress Avenue or P.O. Box 13326

Austin, Texas 78711-3326

512-936-7180

Web Site: www.puc.texas.gov

Project No. 48411, Item No. _____

**REGISTRATION FOR AN INTEREXCHANGE CARRIER, PREPAID CALLING
SERVICES COMPANY AND OTHER UNCERTIFICATED NONDOMINANT
TELECOMMUNICATIONS CARRIER**

Registrant Name (Name under which services will be provided):

Impact Telecom, LLC

Legal Name of Registrant and all assumed names under which the Registrant conducts business
in Texas or any other state, if any:

Impact Telecom, LLC

1. Type of Registration (mark ALL that apply):

- ☒ **IXC (Long Distance Carrier)**
☐ **Pre Paid Calling Card Provider**
☐ **Pre Paid Local Calling Services**
☐ **Pre Paid Domestic Long Distance Calling Services**
☐ **Pre Paid International Long Distance Calling Services**
☐ **Other:** _____

2. Company Contact Information

Company Contact Name: **Alex Valencia**
Company Title: **Chief Compliance Officer**
Company/Physical Address (Street Address): **25925 Telegraph Road**
(Suite, Floor, Apartment Number, etc.): **Suite 210**
(City, State, Zip Code): **Southfield, MI 48033**
Phone Number: **972-910-1900**
Email Address: **alex.valencia@lingo.com**
Fax Number (Optional): **866-418-9750**
Toll-free Customer Service Phone Number: **866-557-8920**
Company Website Address (Optional): **www.lingo.com**

3. Mailing Address (If different from the Physical Address):

(Street Address/P.O. Box): **same as above**
(Suite, Floor, Apartment Number, etc.): _____
(City, State, Zip Code): _____

4. Authorized Representative:

Name: **Carey Roesel**
Company Title: **Consultant to Impact Telecom, LLC**

Address (Street Address): 151 Southhall Lane

(Suite, Floor, Apartment Number, etc.): Suite 450

(City, State, Zip Code): Maitland, FL 32751

Phone Number: 470-672-3934

Fax Number (Optional): 407-740-0613

Email Address: croesel@inteserra.com

5. Regulatory Representative:

Name: Alex Valencia

Company Title: Chief Compliance Officer

Address (Street Address): 25925 Telegraph Road

(Suite, Floor, Apartment Number, etc.): Suite 210

(City, State, Zip Code): Southfield, MI 48033

Phone Number: 972-910-1900

Fax Number (Optional): 866-418-9750

Email Address: alex.valencia@lingo.com

6. Complaint Representative:

Name: Mary Hope

Company Title: Regulatory Manager – Consumer Affairs

Address (Street Address): 25925 Telegraph Road

(Suite, Floor, Apartment Number, etc.): Suite 210

(City, State, Zip Code): Southfield, MI 48033

Complaint Phone Number 866-557-8920

Phone Number: 972-910-1900

Fax Number (Optional): 866-418-9750

Email Address: regulatory@lingo.com

7. Emergency Contact (List a primary and a secondary contact)

Primary

Name: Alex Valencia

Company Title: Chief Compliance Officer

Phone Number: 972-910-1900

Fax Number (Optional): 866-418-9750

Cell Phone Number (Optional): _____

Home Phone Number (Optional): _____

Email Address: alex.valencia@lingo.com

Emergency Contact (List a primary and a secondary contact) (Cont'd.)**Secondary**Name: **Bill Reichert**Company Title: **Sr. Manager, ITAC**Phone Number: **720-279-0550**

Fax Number (Optional): _____

Cell Phone Number (Optional): _____

Home Phone Number (Optional): _____

Email Address: **Bill.Reichert@lingo.com****8. Form of Business** (corporation, partnership, sole proprietorship, etc.): **Limited Liability Company**State and Date where registered business was formed: **Nevada, 5/25/2005**Texas Secretary of State (or County) File Number: **801187845**Texas Comptroller's office Tax Id. No.: **11419312464****9. Carrier Identification:**

FCC Carrier Identification Code (CIC) (if available): _____

National Exchange Carriers Association (NECA) Operating Carrier Numbers (OCNs) (if available): _____

10. Affiliates:

Names of all Telecommunications Affiliates:

The Applicant's affiliates are:**Lingo Telecom, LLC****Lingo Telecom of Virginia, LLC****Lingo Telecom of the West, LLC****Tempo Telecom, LLC****Lingo Communications of Kentucky, LLC**

States where Affiliates are Providing Services:

Lingo Telecom, LLC and Tempo Telecom, LLC provide services nationwide.**Lingo Telecom of Virginia, LLC provide services in Virginia****Lingo Telecom of the West, LLC. provides services in California****Lingo Communications of Kentucky, LLC provides services in Kentucky.**

Affiliates in Texas – Provide Certification/Registration Number and relationship to registrant:

Lingo Telecom, LLC (SPCOA 60108, IXC IX010828) – Affiliate**Tempo Telecom, LLC – Prepaid wireless provider – Affiliate**

Provide Organizational Chart (if available).

See Exhibit A

11. Owners, Directors, Officers, or Partners Information (List the information requested below for each person):

**Lingo Management, LLC 25925 Telegraph Road, Suite 210, Southfield, MI 48033
Managing Member**

**The following key management can be reached at:
25925 Telegraph Road, Suite 210, Southfield, MI 48033
Telephone: 972-910-1900**

**Ananth Velupillai, Chief Executive Officer
Christine Tarrago, Chief Financial Officer
Vilas Uchil, Chief Operating Officer
Alex Valencia, Chief Compliance Officer and Secretary**

12. Legal Status:

Are any owners, directors, officers, or partners in the organization convicted felons? If yes, provide a detailed explanation:

No.

AFFIDAVIT


STATE OF MICHIGAN §

§

COUNTY OF MACOMB §

1. My name is Alex Valencia. I am the Chief Compliance Officer and Secretary of the reporting company Impact Telecom, LLC.

2. I swear or affirm that I have personal knowledge of the facts stated in this report on Non-dominant Carriers, that I am competent to testify to them, and that I have the authority to make this report on behalf of the Company. I further swear or affirm that all of the statements and representations made in this report are true and correct. I swear or affirm that the Company understands and will continue to comply with all requirements of law applicable to Non-dominant Carriers.

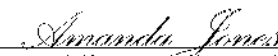


Signature

Alex Valencia

Typed or Printed Name

SWORN TO AND SUBSCRIBED before me on the 20th day of December, 2023



Notary Public In and For the
State of Michigan

My commission expires: May 18, 2028

Exhibit A
Organizational Chart

Lingo Management – Organizational Chart

