

Control Number: 48388



Item Number: 39

Addendum StartPage: 0

#### **DOCKET NO. 48388**

| APPLICATION OF CHUCK BELL DBA   | § | PUBLIC UTILITY 26 MM 48 SION 2: 45 |
|---------------------------------|---|------------------------------------|
| CHUCK BELL WATER SYSTEMS, LLC   | § |                                    |
| AND UNDINE TEXAS, LLC FOR SALE, | § | OF TEXAS FILING CLERK              |
| TRANSFER, OR MERGER OF          | § |                                    |
| FACILITIES AND CERTIFICATE      | § |                                    |
| RIGHTS IN JOHNSON AND TARRANT   | § |                                    |
| COUNTIES                        | § |                                    |

#### JOINT MOTION TO ADMIT EVIDENCE AND PROPOSED NOTICE OF APPROVAL

COME NOW, Chuck Bell dba Chuck Bell Water Systems, LLC (Chuck Bell) and Undine Texas, LLC (Undine) (together Applicants), together with the Staff of the Public Utility Commission of Texas (Staff), (collectively, the "Parties"), and file this Joint Motion to Admit Evidence and Proposed Notice of Approval. In support thereof, the Parties show the following:

#### I. BACKGROUND

On May 24, 2018, Chuck Bell dba Chuck Bell Water Systems, LLC (Chuck Bell) and Undine Texas, LLC (Undine) (together Applicants) filed an application for the sale, transfer, or merger of facilities and certificate rights in Johnson and Tarrant Counties. Specifically, Undine seeks approval to acquire all of the water system assets and service area held by Check Bell under water certificate of convenience and necessity number 12190. The requested area includes approximately 598 acres and 305 connections.

Order No. 3, issued on August 28, 2018, found the application administratively complete. Order No. 4, issued on September 26, 2018, found the proof of notice filed on September 14, 2018, sufficient. Order No. 5, issued on October 25, 2018, authorized the transaction as contemplated in the Application to proceed and be consummated. Pursuant to Order No. 5, the final closing documents were filed on March 6, 2019. On April 18, 2019, Chuck Bell and Undine filed consent forms for the final documentation.

#### II. JOINT MOTION TO ADMIT EVIDENCE

The Parties move to admit the following into the record evidence of this proceeding:

- (a) The applicants application, filed on May 24, 2018, and as supplemented on July 20, 2018, July 24, 2018, and August 16, 2018;
- (b) The Texas Register notice filed on May 30, 2018;
- (c) The applicants proof of notice documentation, filed on September 14, 2018;
- (d) Commission Staff's recommendation on final disposition, filed on October 15, 2018;
- (e) The applicants transaction closing documentation, filed March 6, 2019;
- (f) Commission Staff's recommendation on the closing of the transaction, filed March 21, 2019; and
- (g) The applicants consent forms, filed on April 18, 2019.

#### III. JOINT PROPOSED NOTICE OF APPROVAL

The attached Joint Proposed Notice of Approval would grant the approval of the sale to Undine of Chuck Bell's water service area, pursuant to a purchase agreement. Also attached are the final map, certificate and tariff that were consented to on April 18, 2019.

#### IV. CONCLUSION

The Parties respectfully request that the Commission grant the Motion to Admit Evidence, and adopt the attached Joint Proposed Notice of Approval.

Dated: April 29, 2019

Respectfully Submitted,

### PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

Margaret Uhlig Pemberton Division Director

Karen S. Hubbard Managing Attorney

Alexander Petak

State Bar No. 24088216

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(512) 936-7377

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Alexander.Petak@puc.texas.gov

#### **PUC DOCKET NO. 48388**

I certify that a copy of this document will be served on all parties of record April 29, 2019 in accordance with 16 TAC § 22.74.

Alexander Petak

#### **DOCKET NO. 48388**

| APPLICATION OF CHUCK BELL DBA   | § | <b>PUBLIC UTILITY COMMISSION</b> |
|---------------------------------|---|----------------------------------|
| CHUCK BELL WATER SYSTEMS, LLC   | § |                                  |
| AND UNDINE TEXAS, LLC FOR SALE, | § | OF TEXAS                         |
| TRANSFER, OR MERGER OF          | § |                                  |
| FACILITIES AND CERTIFICATE      | § |                                  |
| RIGHTS IN JOHNSON AND TARRANT   | § |                                  |
| COUNTIES                        | § |                                  |

#### JOINT PROPOSED NOTICE OF APPROVAL

This Notice addresses the application of Chuck Bell dba Chuck Bell Water Systems, LLC (Chuck Bell) and Undine Texas, LLC (Undine) (collectively, applicants) for the sale, transfer, or merger of facilities and certificate rights in Johnson and Tarrant Counties. The Commission approves the transfer of facilities and certificate rights formerly held by Chuck Bell to Undine to the extent provided in this Notice of Approval.

#### I. Findings of Fact

The Commission makes the following findings of fact:

#### **Applicants**

- 1. Chuck Bell is a domestic limited liability company registered with the secretary of state under file number 801104323.
- Chuck Bell operates, maintains, and controls facilities for providing water service under Certificate of Convenience and Necessity (CCN) No. 12190.
- 3. Undine is a foreign limited liability company registered with the secretary of state under file number 802339329.
- Undine operates, maintains, and controls facilities for providing water service under CCN No. 13260.

#### **Application**

5. On May 24, 2018, applicants filed the application at issue in this proceeding for approval of the sale, transfer, or merger of facilities and certificate rights in Johnson and Tarrant Counties.

- 6. Undine seeks approval to acquire all of the water system area and assets currently held by Chuck Bell, pursuant to a purchase agreement between Undine and Chuck Bell.
- 7. The total area requested in this application includes approximately 598 acres and 305 connections.
- 8. In Order No. 3 issued on August 28, 2018, the administrative law judge (ALJ) found the application sufficient.
- 9. In Order No. 5, issued on October 25, 2019, the ALJ approved the transaction to proceed.
- 10. On April 18, 2019, Undine and Chuck Bell filed consent forms concurring with the final map, tariff and certificate.
- 11. In Order No. \_\_, issued \_\_\_\_\_, the ALJ found the closing documents sufficient.

#### **Notice**

- 12. Notice of the application appeared in the *Texas Register* on June 15, 2018.
- 13. On September 14, 2018, applicants filed the affidavit Carey Thomas, senior vice president of Undine, attesting that notice was provided to current customers, neighboring utilities, and affected parties on August 24, 2018; and the publishers affidavit of Christine Lopez attesting to publication of notice in *Fort Worth Star Telegram* on Spetember 1, 2018 and September 8, 2018 in Tarrant and Johnson Counties.
- 14. In Order No. 3, issued on October 11, 2018, the ALJ deemed the notice sufficient.

#### Sale

- 15. In Order No. 5 issued on October 24, 2018, the ALJ allowed the transaction to proceed and required the applicants to file proof that the transaction had closed and that customer deposits had been addressed.
- 16. On March 6, 2019, applicants filed notice that the sale had closed and customer deposits had been transferred, along with an attached executed agreement for the sale and transfer of the requested area.
- 17. In Order No. \_\_, issued \_\_\_\_\_, the ALJ found the closing documents were sufficient.

#### Evidence

- 18. On April 29, 2019, the parties filed a joint motion to admit evidence.
- In Order No. \_\_\_\_ issued on \_\_\_\_\_\_, 2019, the ALJ admitted the following evidence into the record: (a) The applicants application, filed on May 24, 2018, and as supplemented on July 20, 2018, July 24, 2018, and August 16, 2018; (b) the *Texas Register* notice filed on May 30, 2018; (c) the applicants proof of notice documentation, filed on September 14, 2018; (d) Commission Staff's recommendation on final disposition, filed on October 15, 2018; (e) the applicants transaction closing documentation, filed March 6, 2019; (f) Commission Staff's recommendation on the closing of the transaction, filed March 21, 2019; and (g) the applicants consent forms, filed on April 18, 2019.

#### Compliance - TWC § 13.301(d) and (e)(3)(A), 16 TAC § 24.239(j)(3)(A) and (j)(5)(A)

- 20. Undine has several outstanding violations, however it is actively working with TCEQ to resolve all of the outstanding violations for the water systems they have acquired.
- 21. Chuck Bell has one outstanding violation with the TCEQ, and this transaction will help the system solve the issue.

## Adequacy of Existing Service - TWC § 13.301(d), 16 TAC § 24.239(j)(5)(B); TWC § 13.246(c)(1), 16 TAC § 24.227(d)(1)

- 22. Undine has 29 public water systems (PWS) registered with the Texas Commission on Environmental Quality (TCEQ) that are capable of providing drinking water that meets the requirements of the Texas Health and Safety Code, Chapter 341 and TCEQ rules and have access to an adequate supply of water
- 23. Chuck Bell has 8 public water systems registered with the TCEQ that meet the requirements of TCEQ rules and have access to an adequate supply of water.

## Need for Additional Service – TWC § 13.301(d), 16 TAC § 24.239(j)(5)(C); TWC § 13.246(c)(2), 16 TAC § 24.227(d)(2)

24. Customers are currently receiving water from the water systems requested to be transferred.

Additional area that is uncertificated has been requested in order to correct the CCN boundaries and accurately reflect the areas currently being served by the Seller.

Effect of Approving the Transaction and Granting the Amendment – TWC § 13.301(d), 16 TAC § 24.239(j)(5)(D); TWC § 13.246(c)(3), 16 TAC § 24.227(d)(3)

25. The applicants and landowners in the area are not adversely affected because Undine has requested dual certification for the requested area that overlaps other CCN service areas, and has obtained consent.

## Ability to Serve: Managerial and Technical – TWC §§ 13.301(b) and (e)(2), 16 TAC § 24.239(g), (j)(5)(E); TWC §§ 13.246(c)(4), 13.241(a), 16 TAC §§ 24.227(a), 24.227(d)(4)

26. Undine has access to an adequate supply of water and has the capacity to serve the requested area. Undine's employees have between 13 and 29 years of experience in the water and wastewater industry.

## <u>The Feasability of Obtaining Service from Adjacent Retail Public Utility – TWC 13.301(d), 16</u> <u>TAC § 24.239(j)(5)(F); TWC § 13.241(c)(5); 16 TAC § 24.227(d)(5)</u>

- 27. The requested area has existing facilities and is currently being served by Undine.
- 28. Utilities within a two mile radius were noticed and no protests or requests to opt out were received regarding the proposed transaction.
- 29. It is not feasible for an adjacent utility to provide service to the requested area.

#### Financial Assurance - TWC §§ 13.246(d) and 13.301(c); 16 TAC §§ 24.227(e) and 24.239(h)

30. There is no need to require Undine to provide a bond or other financial assurance to ensure continuous and adequate service.

## Ability to Serve: Financial Ability and Stability – TWC § 13.301(b), 16 TAC §§ 24.239(g), (j)(5)(G); TWC §§ 13.246(c)(6), 13.241(a), 16 TAC §§ 24.227(a), 24.227(d)(6)

- 31. Undine meets the debt to equity ratio requirement of less than 1 and has demonstrated the financial capability to serve the requested area
- 32. Undine has sufficient cash available and projected to cover any projected operations and maintenance shortages in the next five years of operations.
- 33. Undine has demonstrated adequate financial and managerial capability to provide continuous and adequate service to the requested area.
- 34. Undine is capable of providing continuous and adequate service to the requested area.

## Environmental Integrity – TWC § 13.301(d), 16 TAC § 24.239(j)(5)(H); TWC § 13.246(c)(7), 16 TAC § 24.227(d)(7)

35. The proposed transaction will not adversely impact the environmental integrity of the land because the requested area is currently receiving service.

#### Effect on Land -TWC § 13.246(c)(9), 16 TAC § 24.227(d)(9)

36. The requested area currently receives water service, and the transaction should have no effect on the land.

## <u>Improvement in Service or Lowering Cost to Consumers – TWC § 13.301(d), 16 TAC § 24.239(j)(5)(I); TWC § 13.246(c)(8), 16 TAC § 24.227(d)(8)</u>

37. The proposed transaction will improve customer service to existing customers because the water system will be integrated in the system of Undine, and the rates will not change.

#### Certificate and Map

- 38. Chuck Bell has transferred its service area under CCN No. 12190 to Undine, under CCN No. 13260.
- 39. On April 3, 2019, Commission Staff emailed its proposed maps and certificate to Chuck Bell and Undine related to this docket. On April 12, 2019, Commission Staff emailed its proposed tariff to Chuck Bell and Undine related to this docket.
- 40. On April 18, 2019, Chuck Bell and Undine filed their consent to the proposed maps, certificate and tariff.
- 41. On April 29, 2019, the parties filed the proposed maps, certificates and tariff as an attachment to the joint motion to admit evidence and proposed notice of approval.

#### Informal Disposition

- 42. More than 15 days have passed since the completion of notice provided in this docket.
- 43. No person filed a protest or motion to intervene.
- 44. Chuck Bell, Undine and Commission Staff are the only parties to this proceeding.
- 45. No party requested a hearing and no hearing is needed.
- 46. Commission Staff recommended that the ALJ find the closing documents sufficient.

- 47. Commission Staff recommended approval of the application.
- 48. This decision is not adverse to any party.

#### II. Conclusions of Law

- 1. The Commission has jurisdiction over this application under Texas Water Code (TWC) §§ 13.041, 13.241, 13.244, 13.246, 13.251, 13.254 and 13.301.
- 2. Chuck Bell and Undine are retail public utilities as defined in TWC § 13.002(19) and 16 Texas Administrative Code (TAC) § 24.3(59).
- 3. Public notice of the application was provided as required by TWC § 13.301(a) and 16 TAC § 24.239.
- 4. The Commission processed the application in accordance with the requirements of TWC, the Administrative Procedure Act, <sup>1</sup> and Commission rules.
- 5. Applicants completed the sale within 180 days from the date the Commission approved the sale to proceed as required by 16 TAC § 24.239(o).
- 6. After consideration of the factors in TWC § 13.246(c), Undine has demonstrated adequate financial, managerial, and technical capability for providing continuous and adequate service to the requested area and its current service area as required by TWC §§ 13.301(b), 13.241 and 13.251.
- 7. The sale of facilities and the transfer of service area requested in the application is necessary for the service, accommodation, convenience, and safety of the public as required by TWC §§ 13.301(d), 13.246(b).
- 8. Undine must record a certified copy of the approved CCN and map, along with a boundary description of the service area, in the real property records of Tarrant and Johnson Counties within 31 days of receiving this Notice of Approval and submit to the Commission evidence of the recording. TWC § 13.257(r) and (s).
- 9. The requirements for informal disposition in 16 TAC § 22.35 have been met in this proceeding.

<sup>&</sup>lt;sup>1</sup> Tex. Gov't Code ch. 2001.

#### III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders:

- 1. The Commission approves Undine's purchase of Chuck Bell's water system and CCN area operated under water CCN number 12190.
- 2. The Commission amends Undine's CCN No. 13260 to include the service area described by this Notice of Approval and shown on the maps attached to this Notice of Approval.
- 3. The Commission cancels Chuck Bell's CCN No. 12190.
- 4. The Commission approves the certificate and maps attached to the joint motion to admit evidence and proposed notice of approval filed on April 29, 2019.
- 5. Undine must serve every customer and applicant for service within the approved area under water CCN number 13260 that requests water service and meets the terms of Undine's water service, and such service will be continuous and adequate.
- 6. Undine must comply with the recording requirements in TWC § 13.257(r) and (s) for the area in Tarrant and Johnson Counties affected by the application.
- 7. Undine must submit to the Commission evidence of the recording no later than 45 days after the recording as required by Ordering Paragraph No. 6.
- 8. The Commission denies all other motions and any other requests for general or specific relief, if not expressly granted.

SIGNED AT AUSTIN TEXAS on the

| SIGNED AT AUST | in, 1EAA5 on the day of, 2019.     |
|----------------|------------------------------------|
|                | PUBLIC UTILITY COMMISSION OF TEXAS |
|                |                                    |
|                |                                    |

ADMINISTRATIVE LAW JUDGE

day of

2010



# **Public Utility Commission of Texas**

#### By These Presents Be It Known To All That

### Undine Texas, LLC

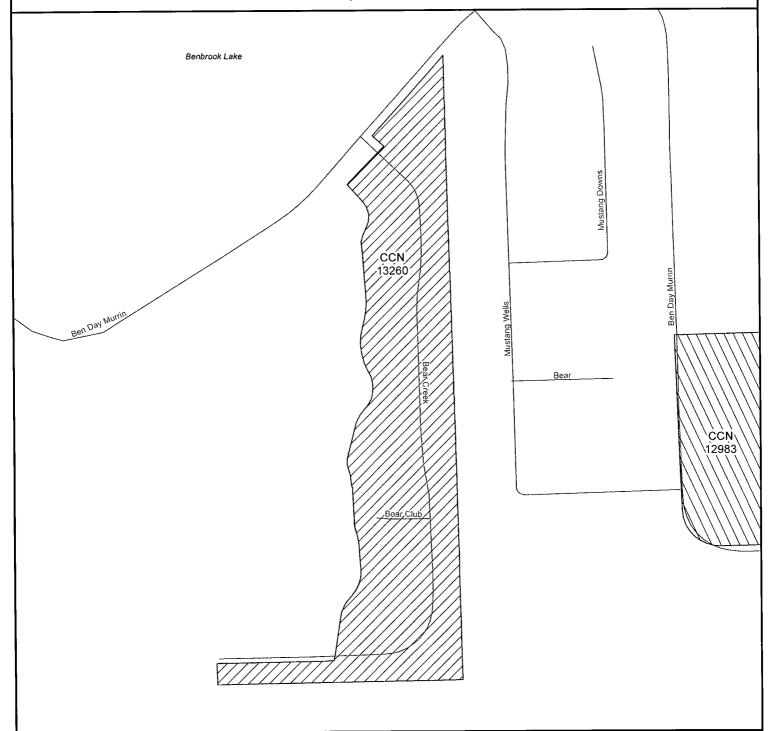
having obtained certification to provide water utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Undine Texas, LLC, is entitled to this

#### Certificate of Convenience and Necessity No. 13260

to provide continuous and adequate water utility service to that service area or those service areas in Brazoria, Fort Bend, Harris, Johnson, Matagorda, Montgomery, and Tarrant Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 48388 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of Undine Texas, LLC, to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.

| Issued at Austin, Texa | s, this | day of | 2019 |
|------------------------|---------|--------|------|
|------------------------|---------|--------|------|

## Undine Texas, LLC Portion of Water CCN No. 13260 PUC Docket No. 48388 Transferred all of Chuck Bell Water Systems, LLC, CCN No. 12190 in Tarrant County





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

#### **Water CCN**

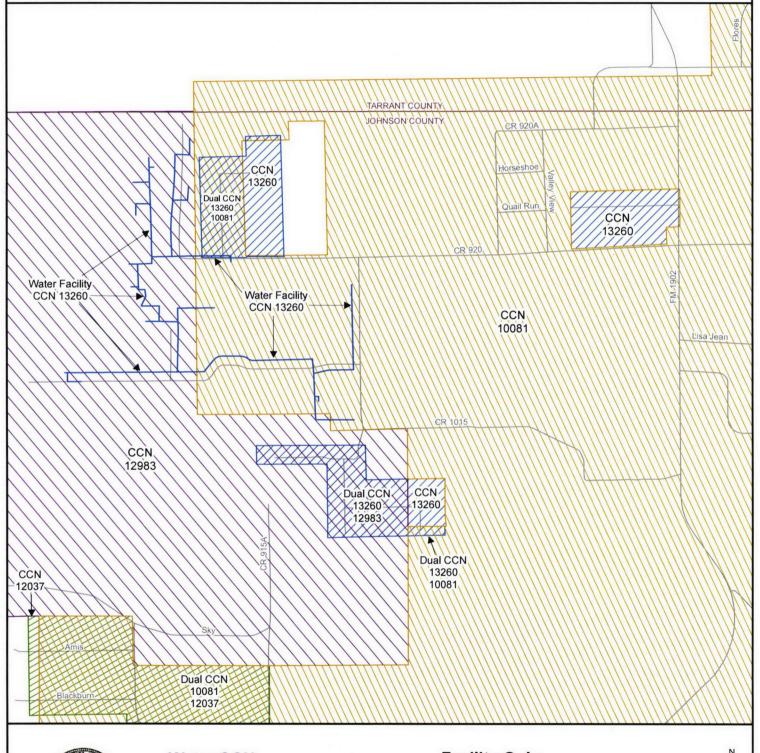
/// 13260 - Undine Texas LLC

12983 - Monarch Utilities I LP



Map by Komal Patel Date created March 20, 2019 Project Path n:\finalmapping\ 48388UndineMAP1 mxd

## Undine Texas, LLC Portion of Water CCN No. 13260 PUC Docket No. 48388 Transferred all of Chuck Bell Water Systems, LLC, CCN No. 12190 in Johnson County





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

#### **Water CCN**

13260 - Undine Texas LLC

10081 - Johnson County SUD

12037 - James A Dyche

12983 - Monarch Utilities I LP

#### **Facility Only**

1,000

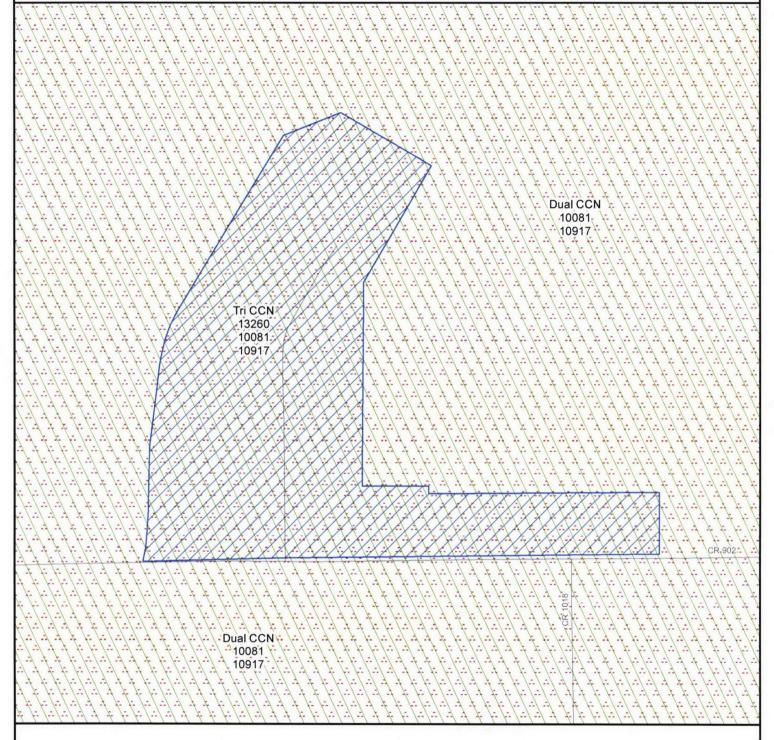
13260 - Undine Texas LLC

2,000



Map by: Komal Patel Date created: March 20, 2019 Project Path: n:\finalmapping\ 48388UndineMAP2.mxd

## Undine Texas, LLC Portion of Water CCN No. 13260 PUC Docket No. 48388 Transferred all of Chuck Bell Water Systems, LLC, CCN No. 12190 in Johnson County





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

#### **Water CCN**



13260 - Undine Texas LLC



10081 - Johnson County SUD

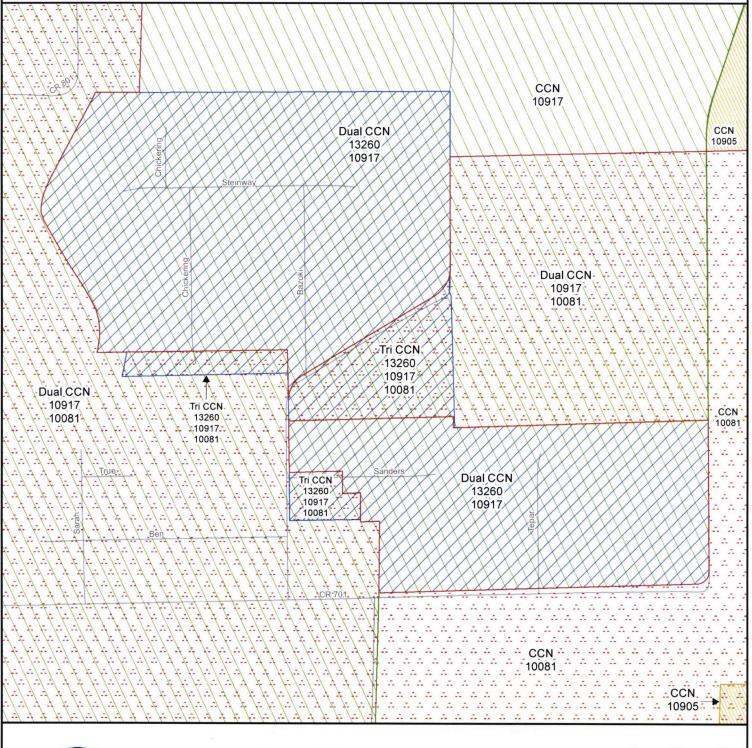


10917 - City of Cleburne



Map by: Komal Patel Date created: March 20, 2019 Project Path: n:\finalmapping\ 48388UndineMap3.mxd

## Undine Texas, LLC Portion of Water CCN No. 13260 PUC Docket No. 48388 Transferred all of Chuck Bell Water Systems, LLC, CCN No. 12190 in Johnson County





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

#### **Water CCN**



13260 - Undine Texas LLC



10917 - City of Cleburne



10081 - Johnson County SUD



10905 - City of Keene





Map by: Komal Patel Date created: March 20, 2019 Project Path: n:\finalmapping\ 48388UndineMAP4.mxd



#### WATER UTILITY TARIFF Docket No. 48388

Undine Texas, LLC. (Utility Name)

17681 Telge Rd. (Business Address)

Cypress, Texas 77429 (City, State, Zip Code)

(713) 574-5953 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

13260

This tariff is effective in the following counties:

Brazoria, Fort Bend, Harris, Johnson, Matagorda, Montgomery, and Tarrant

This utility provides service in the following cities or unincorporated towns (if any):

City of Manvel (Brandi Estates)

City of Iowa Colony (Magnolia Bend formerly Kucera Farms, Springs Crossing, and 288 Business Park)

"The rates set or approved by the city for the systems within its corporate boundary are not presented in this tariff. Those rates are not under the original jurisdiction of the Public Utility Commission of Texas and will have to be obtained from the city or utility."

This tariff is effective in the following subdivisions and public water systems:

#### See attached list

#### TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

| SECTION 1.0 RATE SCHEDULE              | 2  |
|--|----|
| SECTION 2.0 SERVICE RULES AND POLICIES |    |
| SECTION 3.0 EXTENSION POLICY           | 17 |

APPENDIX A -- DROUGHT CONTINGENCY PLAN APPENDIX B – SAMPLE SERVICE AGREEMENT APPENDIX C – APPLICATION FOR SERVICE

## LIST OF SUBDIVISIONS AND SYSTEMS (Formerly Orbit Systems Inc.)

| 722 Utility/Divorside Pench   |         |           |
|-------------------------------|---------|-----------|
| 723 Utility/Riverside Ranch   | 0790425 | Fort Bend |
| Subdivision                   |         |           |
| Angle Acres Water System      | 0200244 | Brazoria  |
| Bayou Colony Subdivision      | 0200358 | Brazoria  |
| Beechwood Subdivision         | 0200245 | Brazoria  |
| Bernard Oaks Subdivision      | 0200338 | Brazoria  |
| Blue Sage Gardens Subdivision | 0200323 | Brazoria  |
| Brandi Estates *              | 0200325 | Brazoria  |
| Brazos Oaks Subdivision       | 0200639 | Brazoria  |
| Briar Meadows                 | 0200410 | Brazoria  |
| Colony Cove                   | 0200324 | Brazoria  |
| Colony Trails                 | 0200604 | Brazoria  |
| Coronado Country              | 0200275 | Brazoria  |
| Country Acres Estates         | 0200274 | Brazoria  |
| Country Meadows               | 0200273 | Brazoria  |
| Crystal Lake Estates          | 0790510 | Fort Bend |
| Demi-John Place Water System  | 0200185 | Brazoria  |
| Demi-John Island Water System | 0200234 | Brazoria  |
| Larkspur Subdivision          | 0200339 | Brazoria  |
| Lee Ridge                     | 0200506 | Brazoria  |
| Mark V Estates                | 0200432 | Brazoria  |
| Mooreland                     | 0200094 | Brazoria  |
| Quail Valley Ranches Sec. IV  | 0200592 | Brazoria  |
| Riverside Estates             | 0200058 | Brazoria  |
| Rosharon Road Estates         | 0200346 | Brazoria  |
| Ryan Long I                   | 0200110 | Brazoria  |
| Ryan Long II                  | 0200108 | Brazoria  |
| San Bernard River Estates     | 0200460 | Brazoria  |
| Sandy Meadows Estates         | 0200335 | Brazoria  |
| Snug Harbor                   | 0200053 | Brazoria  |
| Spanish Bit Plantation        | 1610102 | Matagorda |
| Tejas Lakes Subdivision       | 0790504 | Fort Bend |
| Village Lakes                 | 0200638 | Brazoria  |
| Wilco Water/Holiday Beach     | 0200083 | Brazoria  |
| Wolf Glen                     | 0200370 | Brazoria  |

<sup>\*</sup>Brandi Estates subject to City of Manvel Approval

### LIST OF SUBDIVISIONS AND SYSTEMS (Formerly Community Utility Company)

| Forest Manor Subdivision | 1010264 | Harris     |
|--------------------------|---------|------------|
| Heathergate Estates      | 1011302 | Harris     |
| Sweetgum Estates         | 1700113 | Montgomery |

### LIST OF SUBDIVISIONS AND SYSTEMS (Formerly Consumers Water, Inc.)

|                                  | PWSIDNe. | (Comity 2  |
|----------------------------------|----------|------------|
| Greengate Acres                  | 1010132  | Harris     |
| Huffman Heights                  | 1010700  | Harris     |
| Highland Mobile Home Subdivision | 1010285  | Harris     |
| Highland Ridge                   | 1010157  | Harris     |
| Joy Village                      | 1700021  | Montgomery |
| Lakewood Colony                  | 1700029  | Montgomery |
| Meadowlake Estates               | 1010287  | Harris     |
| Pioneer Trails                   | 1700114  | Montgomery |
| Peach Creek Oaks                 | 1700051  | Montgomery |
| Porter Terrace                   | 1700161  | Montgomery |
| Spring Forest                    | 1700033  | Montgomery |
| Springmont                       | 1010255  | Harris     |
| Tall Cedars Mobile Home          | 1010219  | Harris     |
| Subdivision                      |          |            |
| Urban Acres Subdivision          | 1010252  | Harris     |

## LIST OF SUBDIVISIONS AND SYSTEMS (Formerly Suburban Utility Company)

| Sysiem Name (1) Fall (1)    | PWS:ID.No | County . |
|-----------------------------|-----------|----------|
| Beaumont Place              | 1010098   | Harris   |
| Castlewood Subdivision      | 1010111   | Harris   |
| Cypress Bend Subdivision    | 1010119   | Harris   |
| Reservoir Acres Subdivision | 1010197   | Harris   |

## LIST OF SUBDIVISIONS AND SYSTEMS (Formerly Gulf Coast Utility Company, Inc.)

|                                   | SEWS ID NO | CACOUNTY TANK |
|-----------------------------------|------------|---------------|
| Cold River Ranch Subdivision,     | 0200403    | Brazoria      |
| Southwood Estates                 |            |               |
| Magnolia Bend (formerly Kucera    | 0200665    | Brazoria      |
| Farms) Subdivision                |            |               |
| Spring Crossing Subdivision / 288 | 0200666    | Brazoria      |
| Business Park                     |            |               |

## LIST OF SUBDIVISIONS AND SYSTEMS (Formerly Chuck Bell dba Chuck Bell Water Systems, LLC)

|  | RYSPAGE | County  |
|--|---------|---------|
| Bear Creek Estates                                     | 2200336 | Tarrant |
| Bell Manor Subdivision                                 | 1260080 | Johnson |
| Buffalo Creek  | 1260084 | Johnson |
| Crowley II Acre Subdivision,<br>Stonefield Subdivision | 1260012 | Johnson |
| John Dame  | 1260090 | Johnson |
| Martin Creek Estates                                   | 1260122 | Johnson |
| Rock Creek Estates                                     | 1260082 | Johnson |
| Sanders View Subdivision                               | 1260086 | Johnson |

#### SECTION 1.0 -- RATE SCHEDULE

| Section | 1.01 | 1 - F | <b>Cates</b> |
|---------|------|-------|--------------|
|         |      |       |              |

| Monthly Base Rate            | Gallonage Charge  |
|------------------------------|---|
| \$35.00 (Includes 0 gallons) | \$3.00 per 1000 gallons   |
| <u>\$70.00</u>               |   |
| <u>\$175.00</u>              |   |
| \$280.00                     |   |
| <u>\$525.00</u>              |   |
| \$1,100.00                   |   |
|                              | \$35.00 (Includes 0 gallons)<br>\$70.00<br>\$175.00<br>\$280.00<br>\$525.00 |

Brazoria County Groundwater Conservation

North Fort Bend Water Authority Production Fee

FORM OF PAYMENT: The utility will accept the following forms of payment:

Check X , Money Order X , Other (specify) <u>Online Payment or Automatic Bank Draft</u>

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### Section 1.02 - Miscellaneous Fees

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

#### RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non-payment of bill (Maximum \$25.00) ......\$25.00
- b) Customer's request that service be disconnected ......\$50.00

#### TRANSFER FEE......\$25.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

RETURNED CHECK CHARGE \$25.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).....\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT......1/6TH OF ESTIMATED ANNUAL BILL

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the Utility shall be passed through as an adjustment to the water gallonage charge according to the following formula:

AG=G + B/(1-L), where

AG= adjusted gallonage charge, rounded to the nearest one cent:

G= approved gallonage charge (per 1,000 gallons);

B=change in purchased water/district gallonage charge (per 1,000 gallons);

L=system average line loss for preceding 12 months not to exceed 0.15

Undine Texas, LLC

Water Tariff Page No. 3

(Formerly Community Utility Company)

Only Forest Manor Subdivision, Montgomery Terrace: PWS #1010264 &

Heathergate Estates, Heathergate Public Utility Company, Holiday: PWS #1011302

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 – Rates

| Meter Size    | Monthly Minimum Charge       | <u>Gallonage</u>         |
|---------------|------------------------------|--------------------------|
| <u>Charge</u> |                              |                          |
| 5/8" or 3/4"  | \$34.63 (Includes 0 gallons) | \$2.09 per 1,000 gallons |
| 1"            | \$ <u>86.58</u>              |                          |
| 11/2"         | \$ <u>173.15</u>             |                          |
| 2"            | \$277.04                     |                          |
| 3"            | \$519.04                     |                          |
| 4"            | \$865.75                     |                          |

#### Pass Through Fees:

In addition to the gallonage charge, the City of Houston Groundwater Reduction Plan (GRP) Fee of \$1.05 per 1,000 gallons used will be charged to the customers of Forest Manor and Heathergate Subdivisions only. The pass through fees are adjusted for line loss. (Tariff Control No. 47051)

#### Capital Improvement Surcharge:

\$40.00 per month per connection for 180 months or project completion, whichever comes first. This fee is requested to collect sufficient revenues to pay for capital improvements mandated by the Texas Commission on Environmental Quality (TCEQ) and to bring the utility's facilities into compliance with TCEQ minimum standards. This surcharge can be increased or decreased based on the amount necessary to make required PUC approved capital improvements, thirty days after notice of any change in the surcharge is sent to all affected customers and the filing of notice with the PUC as required by 16 TAC §24.25(h).

FORM OF PAYMENT: The utility will accept the following forms of payment:

Check X, Money Order X, Other (specify) Online Payment or Automatic Bank Draft
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN
FOR CASH PAYMENTS.

#### Section 1.02 - Miscellaneous Fees

(Formerly Community Utility Company)

Only Forest Manor Subdivision, Montgomery Terrace: PWS #1010264 &

Heathergate Estates, Heathergate Public Utility Company, Holiday: PWS #1011302

#### SECTION 1.0 – RATE SCHEDULE (Continued)

| TAP FEE (Unique costs)  |
|---|
| TAP FEE (Large meter)Actual Cost TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.   |
| METER RELOCATION FEE  |
| METER TEST FEE  |
| RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): |
| a) Non-payment of bill (Maximum \$25.00)  |
| TRANSFER FEE  |
| LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)  |
| RETURNED CHECK CHARGE\$30.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.   |
| CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00  |
| COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL  |
| GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS. THE UTILITY MAY   |

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

(Formerly Community Utility Company)

Only Forest Manor Subdivision, Montgomery Terrace: PWS #1010264 &

Heathergate Estates, Heathergate Public Utility Company, Holiday: PWS #1011302

SECTION 1.0 – RATE SCHEDULE (Continued)

#### PASS THROUGH ADJUSTMENT CLAUSE:

The utility may pass on only to those customers served by a system subject to the jurisdiction of any Regional Water Authority and/or any Groundwater Reduction Plan, any increase or decrease in its Underground Water District Pumpage Fee or Purchased Water Fee, thirty days after noticing of any change to all affected customers and filing notice with the PUC as required by 16 TAC § 24.25(F). The charge per customer shall be calculated as follows:

 $(A \times B) / C + L [(A \times B) / C] = increase or decrease to existing gallonage rate$ 

Where:

A = utility's annualized change in cost of water subjected to district's fee

B = average number of gallons

C = 1,000 gallons

L = percentage systemwide line loss for the preceding 12 months, not to exceed 15%

#### PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the Utility shall be passed through to only the water system(s) affected by the increase or fee as an adjustment to the water gallonage charge according to the following formula:

$$AG = G + B/(1-L)$$

Where:

AG= adjusted gallonage charge, rounded to the nearest one cent:

G = approved gallonage charge (per 1,000 gallons);

B = change in purchased water/district gallonage charge (per 1,000 gallons);

L = system average line loss for preceding 12 months not to exceed 0.15

Water Tariff Page No. 4

(Formerly Community Utility Company)

Only Sweetgum Forest, Sweetgum Estates: PWS #1700113

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

| Meter Size                                   | Monthly Minimum Charge  | Gallonage  |
|--|---|--|
| <u>Charge</u> 5/8" or 3/4"                   | \$29.57 (Includes <u>0</u> gallons)   | \$2.40 per 1,000 gallons                                   |
| 1"<br>1½"                                    | \$ <u>73.93</u><br>\$147.85   |  |
| 2"   | \$ <u>236.56</u>  |  |
| 3"<br>4"                                     | \$ <u>443.55</u><br>\$ <u>650.54</u>  |  |
| *Pass Through Fees for Adloss)               | qua Texas, Inc.: (The Pass Through fe   | e is adjusted based on line                                |
| •  | onage Charge  | <u>\$1.31</u>  |
| Check X , Money Order THE UTILITY MAY RE     | ne utility will accept the following form $X$ , Other (specify) Online Payment EQUIRE EXACT CHANGE FOR PAYMENTS IG MORE THAN \$1.00 IN SMALL COINS. A V | or Automatic Bank Draft AND MAY REFUSE TO ACCEPT           |
|  | IENT<br>HE UTILITY TO COLLECT A FEE OF ONE PE<br>E TO THE TCEQ.   |  |
| Section 1.02 - Miscellaneou                  | s Fees  |  |
| TAP FEE COVERS THE                           | UTILITY'S COSTS FOR MATERIALS AND L<br>4" METER. AN ADDITIONAL FEE TO COVER<br>F.   | ABOR TO INSTALL A STANDARD                                 |
|  | BORE FOR CUSTOMERS OUTSIDE OF SUBD  |  |
| TAP FEE (Large meter) TAP FEE IS THE UTILITY | Y'S ACTUAL COST FOR MATERIALS AND LA  | Actual Cost<br>BOR FOR METER SIZE INSTALLED.               |
| METER RELOCATION FI                          | EE  | n Cost, Not to Exceed Tap Fee EXISTING METER BE RELOCATED. |
| THIS FEE WHICH SHO<br>REQUESTS A SECOND      | OULD REFLECT THE UTILITY'S COST MAY<br>METER TEST WITHIN A TWO-YEAR PERIOD<br>VING ACCURATELY. THE FEE MAY NOT EXC                                      | Y BE CHARGED IF A CUSTOMER O AND THE TEST INDICATES THAT   |

(Formerly Community Utility Company)

Only Sweetgum Forest, Sweetgum Estates: PWS #1700113

#### SECTION 1.0 – RATE SCHEDULE (Continued)

#### RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non-payment of bill (Maximum \$25.00) ......\$25.00
- b) Customer's request that service be disconnected......\$50.00

#### TRANSFER FEE \$35.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

RETURNED CHECK CHARGE \$30.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).....\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT...... 1/6TH OF ESTIMATED ANNUAL BILL

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

(Formerly Community Utility Company)

Only Sweetgum Forest, Sweetgum Estates: PWS #1700113

#### SECTION 1.0 – RATE SCHEDULE (Continued)

#### PASS THROUGH ADJUSTMENT CLAUSE:

The utility may pass on only to those customers served by a system subject to the jurisdiction of any Regional Water Authority and/or any Groundwater Reduction Plan, any increase or decrease in its Underground Water District Pumpage Fee or Purchased Water Fee, thirty days after noticing of any change to all affected customers and filing notice with the PUC as required by 16 TAC § 24.25(F). The charge per customer shall be calculated as follows:

 $(A \times B) / C + L [(A \times B) / C] = increase or decrease to existing gallonage rate$ 

#### Where:

A = utility's annualized change in cost of water subjected to district's fee

B = average number of gallons

C = 1,000 gallons

L = percentage systemwide line loss for the preceding 12 months, not to exceed 15%

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

| Meter Size   | Monthly Minimum Charge       | Gallonage Charge                    |
|--------------|------------------------------|-------------------------------------|
| 5/8" or 3/4" | \$30.23 (Includes 0 gallons) | \$1.72 per 1,000 gallons            |
| 1"           | \$ <u>75.58</u>              |                                     |
| 11/2"        | \$ <u>151.15</u>             | Plus                                |
| 2"           | \$ <u>241.84</u>             | *\$3.11 per 1,000 gallons (SJRA)    |
| 3"           | \$ <u>453.45</u>             | **\$3.41 per 1,000 gallons (NHCRWA) |
| 4"           | \$ <u>755.75</u>             | ***\$1.05 per 1,000 gallons (COH)   |
|              |                              | ****\$2.80 per 1,000 gallons (COH)  |

<sup>\*</sup>Gallonage charge from San Jacinto River Authority (SJRA) is \$2.64 per 1,000 gallons (effective 9/1/2017). The gallonage charge of \$3.11 above includes an adjustment for water loss of 15%. It applies to the following systems: Porter Terrace (PWS #1700161) and Spring Forest (PWS #1700033). (Tariff Control No. 47511)

\*\*Gallonage charge from North Harris County Regional Water Authority (NHCRWA) is \$2.90 per 1,000 gallons. The gallonage charge of \$3.41 above includes an adjustment for water loss of 15%. It applies to the Greengate Acres and Springmont systems only. (Tariff Control No. 47004)

\*\*\*Gallonage charge from City of Houston's GRP Fee for Huffman Heights (PWS #1010700) and Urban Acres (PWS #1010252) Revised City of Houston's GRP water use fee (April 1, 2017):  $$2.980 \times .30 = $0.894 \text{ per } 1000 \text{ gallons}$ . Adjusted Gallonage Charge = \$0.894 / (1-0.15); AG= \$0.894 / 0.85; AG = \$1.05 (Tariff Control No. 47049)

\*\*\*\*A pass through for the City of Houston's GRP Fee for the Meadowlake Estates Subdivision (PWS #1010287): Revised City of Houston's GRP water use fee (April 1, 2017): \$2.980 X .80 = \$2.384 per 1000 gallons. Adjusted Gallonage Charge =  $\{\$2.384 / (1+0.15)\}$ ; AG = \$2.384 / (0.85; AG = \$2.80) (Tariff Control No. 47049)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Check X , Money Order X , Other (specify) Online Payment or Automatic Bank Draft
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN
FOR CASH PAYMENTS.

(Formerly Consumers Water, Inc.)

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

#### Section 1.02 – Miscellaneous Fees

| TAP FEE  |
|--|
| TAP FEE (Unique costs)   |
| TAP FEE (Large meter)  |
| METER RELOCATION FEE   |
| METER TEST FEE   |
| RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):                                    |
| a) Nonpayment of bill (Maximum \$25.00)  |
| TRANSFER FEE\$35.00  THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED   |
| LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)   |
| RETURNED CHECK CHARGE\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.  |
| CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00   |
| COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL   |
| GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)] |

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

(Formerly Consumers Water, Inc.)

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

#### PASS THROUGH ADJUSTMENT CLAUSE:

The utility may pass on only to those customers served by a system subject to the jurisdiction of any regional water authority and/or any groundwater reduction plan, any increase or decrease in its underground water district pumpage fee or purchased water fee, thirty (30) days after noticing of any change to all affected customers and filing notice with the PUC as required by 16 TAC § 24.25(F). The change per customer shall be calculated as follows:

(AxB)/C + L[(AxB)/C]

#### Where:

A = utility's annualized change in cost of water subjected to district fees;

B = average number of gallons;

C = 1,000 gallons;

L = percentage system-wide line loss for the preceding 12 months, not to exceed 0.15 (15%)

Undine Texas, LLC

Water Tariff Page No. 6

(Formerly Consumers Water, Inc.)
Pioneer Trails Subdivision Only

#### **SECTION 1.0 -- RATE SCHEDULE**

#### Section 1.01 - Rates

| Meter Size   | Monthly Minimum Charge       | Gallonage Charge        |
|--------------|------------------------------|-------------------------|
| 5/8" or 3/4" | \$43.31 (Includes 0 gallons) | \$1.72 per 1000 gallons |
| 1"           | \$ <u>108.28</u>             |                         |
| 1½"          | \$ <u>216.55</u>             |                         |
| 2"           | \$ <u>346.48</u>             |                         |
| 3"           | \$ <u>649.65</u>             |                         |
| 4"           | \$1,082.75                   |                         |

#### Pass Through Fees:

In addition to the monthly minimum charge listed above, the Crystal Spring's wholesale purchase water fee of \$23.95 will be charged to all ratepayers. (Tariff Control No. 46849)

In addition to the gallonage charge listed above, the Crystal Spring's wholesale purchase water fee of \$8.41 per 1,000 gallons used will be charged to all. (Tariff Control No. 46849)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Check X , Money Order X , Other (specify) Online Payment or Automatic Bank Draft
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN
FOR CASH PAYMENTS.

#### SECTION 1.02 - Miscellaneous Fees

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

(Formerly Consumers Water, Inc.)
Pioneer Trails Subdivision Only

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

#### RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Nonpayment of bill (Maximum \$25.00).....\$25.00
- b) Customer's request that service be disconnected.......\$50.00

#### 

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

RETURNED CHECK CHARGE \$30.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).....\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT......1/6TH OF ESTIMATED ANNUAL BILL

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### PASS THROUGH ADJUSTMENT CLAUSE:

The utility may pass on only to those customers served by a system subject to the jurisdiction of any regional water authority and/or any groundwater reduction plan, any increase or decrease in its underground water district pumpage fee or purchased water fee, thirty (30) days after noticing of any change to all affected customers and filing notice with the PUC as required by 16 TAC § 24.25(F). The change per customer shall be calculated as follows:

(AxB)/C + L[(AxB)/C]

#### Where:

A = utility's annualized change in cost of water subjected to district fees;

B = average number of gallons;

C = 1,000 gallons;

L = percentage system-wide line loss for the preceding 12 months, not to exceed 0.15 (15%)

Undine Texas, LLC

Water Utility Tariff Page No. 7

(Formerly Suburban Utility Company)

Beaumont Place, Castlewood Subdivision,

Cypress Bend Subdivision, Reservoir Acres Subdivision

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

| Meter Size  | Monthly Minimum Charge       | Gallonage Charge                                      |
|-------------|------------------------------|---|
| 5/8" x 3/4" | \$23.00 (Includes 0 gallons) | \$2.15 per 1000 gallons up to 20,000 gallons          |
| 3/4"        | \$ <u>23.00</u>              | \$2.40 per 1000 gallons from 20,001 to 35,000 gallons |
| 1"          | \$ <u>57.50</u>              | \$2.65 per 1000 gallons from 35,001 to 50,000 gallons |
| 1½"         | \$ <u>115.00</u>             | \$3.00 per 1000 gallons from 50,001 gallons and up    |
| 2"          | \$ <u>184.00</u>             | *Plus Pass Through fees below                         |
| 3"          | \$ <u>345.00</u>             |   |

#### \*Pass Through For Cypress Bend Subdivision:

\$5.28 per 1000 gallons additional fee will be added as a Pass Through charge by North Harris County Regional Water Authority (NHCRWA) for the customers in Cypress Bend Subdivision. *Tariff Control No. 48307* 

#### \*Pass Through For Castlewood Subdivision:

\$1.04 per 1000 gallons (which is \$0.894 plus line loss of 15 percent) will be added as a Pass Through charge by the City of Houston for customers in Castlewood Subdivision.

Tariff Control No. 47168

#### \*Pass Through For Beaumont Place Subdivision:

\$4.75 per 1000 gallons will be added as a Pass Through charge by Harris County MUD No. 421 for all gallons used by customers. During the time of the emergency interconnect with Harris County MUD No. 421, Suburban's current gallonage charge will not apply.

\*Tariff Control No. 47883\*

#### FORM OF PAYMENT: The utility will accept the following forms of payment:

Check X , Money Order X , Other (specify) Online Payment or Automatic Bank Draft

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN
FOR CASH PAYMENTS.

#### 

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT FEE TO THE TCEQ.

#### Section 1.02 - Miscellaneous Fees

TAP FEE......\$600.00

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

(Formerly Suburban Utility Company)

Beaumont Place, Castlewood Subdivision,

Cypress Bend Subdivision, Reservoir Acres Subdivision

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

| TAP FEE (Unique costs)   |
|--|
| TAP FEE (Large meter)  |
| CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)  |
| COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL   |
| RETURNED CHECK CHARGE \$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.   |
| RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):  a) Nonpayment of bill (Maximum \$25.00) |
| TRANSFER FEE\$35.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.   |
| LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)   |
| METER TEST FEE   |
| METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee   |

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC  $\S$  24.25(b)(2)(G)]

<u>Undine Texas, LLC</u> (Formerly Suburban Utility Company)

Beaumont Place, Castlewood Subdivision,

Cypress Bend Subdivision, Reservoir Acres Subdivision

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

#### PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the utility shall be passed through as an adjustment to the water gallonage charge according to the following formula:

$$AG = \{G/(1-L)\}$$

Where

AG = adjusted gallonage charge, rounded to the nearest one cent;

G = new gallonage charge (per 1,000 gallons);

L = line loss for preceding 12 months, not to exceed 0.15

Undine Texas, LLC
(Formerly Gulf Coast Utility Company, Inc.)
Southwood Estates Subdivision

Water Tariff Page No. 8

# SECTION 1.0 -- RATE SCHEDULE

| Section 1.01 - Rates  |   |  |
|---|---|--|
| Meter Size  | Monthly Base Rate   | Gallonage Charge   |
| 5/8" or 3/4"  | \$25.14 (Includes 2000 gallons)                                     | \$1.40 per 1000 gallons, over the minimum                            |
| Cash_X_, Check_X_, Mor  |   |  |
| REGULATORY ASSESSM<br>PUC RULES REQUIRE T<br>BILL AND TO REMIT FE | IENT<br>THE UTILITY TO COLLECT A FEE OF O'<br>EE TO THE TCEQ.       | NE PERCENT OF THE RETAIL MONTHLY                                     |
| Section 1.02 - Miscellaneou                                       | s Fees  |  |
| TAP FEE COVERS THE  | UTILITY'S COSTS FOR MATERIALS A<br>4" METER. AN ADDITIONAL FEE TO C | AND LABOR TO INSTALL A STANDARD COVER UNIQUE COSTS IS PERMITTED IF   |
|   |   | Actual Cost<br>SUBDIVISIONS OR RESIDENTIAL AREAS.                    |
| TAP FEE (Large meter) TAP FEE IS THE UTILIT                       | Y'S ACTUAL COST FOR MATERIALS AN                                    | Actual Cost ND LABOR FOR METER SIZE INSTALLED.                       |
|   |   | cation Cost, Not to Exceed Tap Fee T AN EXISTING METER BE RELOCATED. |

(Formerly Gulf Coast Utility Company, Inc.)

Southwood Estates Subdivision

# SECTION 1.0 -- RATE SCHEDULE (Continued)

| METER TEST FEE \$25.00  THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25. |
|---|
| RECONNECTION FEE  |
| THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):   |
| a) Non-payment of bill (Maximum \$25.00)  |
| b) Customer's request that service be disconnected  |
| TO ANGRED BED   |
| TRANSFER FEE  |
| LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)  |
| RETURNED CHECK CHARGE\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.   |
| CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00  |
| COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL  |
| GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]       |
| LINE EXTENSION AND CONSTRUCTION CHARGES:  REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW  |

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Undine Texas, LLC

Water Tariff Page No. 8b

(Formerly Gulf Coast Utility Company, Inc.)

**Cold River Subdivision** 

#### SECTION 1.0 -- RATE SCHEDULE

# Section 1.01 - Rates

| Monthly Base Rate            | Gallonage Charge   |
|------------------------------|--|
| \$37.75 (Includes 0 gallons) | \$1.75 per 1000 gallons, 1st 8,000 gallons                                       |
| \$ <u>47.75</u>              | \$2.50 per 1000 gallons, next 5,000 gallons                                      |
| \$ <u>67.75</u>              | \$3.25 per 1000 gallons from thereafter  |
| \$ <u>87.75</u>              |  |
| \$ <u>127.75</u>             |  |
| \$ <u>187.75</u>             |  |
|                              |  |
|                              |  |
|                              | \$37.75 (Includes <u>0</u> gallons)<br>\$47.75<br>\$67.75<br>\$87.75<br>\$127.75 |

| FORM OF PAYMENT: | The utility will | accept the fol | llowing for | rms of payment: |
|------------------|------------------|----------------|-------------|-----------------|
|                  |                  |                |             |                 |

Cash\_X\_, Check\_X\_, Money Order\_\_\_, Credit Card\_\_\_, Other (specify)\_\_\_,

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

# Section 1.02 - Miscellaneous Fees

TAP FEE

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

<u>Undine Texas, LLC</u> (Formerly Gulf Coast Utility Company, Inc.)

Cold River Subdivision

# SECTION 1.0 -- RATE SCHEDULE (Continued)

| METER TEST FEE  |
|---|
| RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):  a) Non-payment of bill (Maximum \$25.00) |
| TRANSFER FEE  |
| LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)  |
| RETURNED CHECK CHARGE\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.   |
| CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)   |
| COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL  |
| GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]       |
| LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.   |

(Formerly Chuck Bell dba Chuck Bell Water Systems, LLC)

# SECTION 1.0 -- RATE SCHEDULE

# Section 1.01 - Rates

| Meter Size                           | Monthly Minimum Charge   | Gallonage Charge   |
|--------------------------------------|--|--|
|                                      | (including 0 gallons)  |  |
| 5/8" x <sup>3</sup> / <sub>4</sub> " | <u>\$42.71</u>   | \$3.73 per 1,000 gallons, over the minimum                                     |
| 3/4"                                 | <u>\$64.07</u>   |  |
| 1"                                   | <u>\$106.77</u>  |  |
| 1½"                                  | <u>\$213.55</u>  |  |
| 2"                                   | <u>\$341.67</u>  |  |
| Additional Gallona                   |  | itu Diatuiat   |
|                                      | ees for Johnson County Special Utili   |  |
| (Bell Manor Subdivision              | on customers only)   | \$2.51/1000 gallons  |
| Water Production I                   | Fee for Northern Trinity Groundwate  | er   |
| Conservation Distr                   | ict  | \$0.15/1,000 gallons   |
| (Bear Creek Estates Su               | abdivision customers only)   | (Tariff Control No. 48031)   |
|                                      | Fee for Prairielands Groundwater Co  |  |
| (For all subdivisions ex             | kcept Bear Creek Estates in Tarrant County)                                  | \$0.24/1,000 gallons   |
| Cash X, Check                        | MADE USING MORE THAN \$1.00 IN SMALI   |  |
| REGIII ATORY A                       | SSESSMENT  | 1.0%   |
| PUC RULES F                          |  | E OF ONE PERCENT OF THE RETAIL MONTHLY   |
| Section 1.02 - Miso                  | cellaneous Fees  |  |
| TAP FEE CO                           | VERS THE UTILITY'S COSTS FOR MATER<br>L 5/8" or 3/4" METER. AN ADDITIONAL FI | RIALS AND LABOR TO INSTALL A STANDARD EE TO COVER UNIQUE COSTS IS PERMITTED IF |
|                                      |  | IDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.                                      |
| TAP FEE (Large n                     | neter)<br>HE UTILITY'S ACTUAL COST FOR MATERI                                | ALS AND LABOR FOR METER SIZE INSTALLED.  |

<u>Undine Texas, LLC</u> (Formerly Chuck Bell dba Chuck Bell Water Systems, LLC)

# SECTION 1.0 -- RATE SCHEDULE (Continued)

| METER RELOCATION FEE  |
|---|
| METER TEST FEE  |
| LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)  |
| RETURNED CHECK CHARGE\$30.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.   |
| RECONNECTION FEE  THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): |
| a) Non-payment of bill (Maximum \$25.00)  |
| be charged and given an opportunity to decline the service at the time the "after hours" reconnect request is originally made.  |
| TRANSFER FEE  |
| CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) <u>\$50.00</u>  |
| COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL   |

(Formerly Chuck Bell dba Chuck Bell Water Systems, LLC)

# SECTION 1.0 -- RATE SCHEDULE (Continued)

# GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC  $\S$  24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the Utility shall be passed through as an adjustment to the water gallonage charge according to the following formula:

AG=G + B/(1-L), where:

AG= adjusted gallonage charge, rounded to the nearest one cent:

G= approved gallonage charge (per 1,000 gallons);

B=change in purchased water/district gallonage charge (per 1,000 gallons);

L=system average line loss for preceding 12 months not to exceed 0.15

FRANCHISE FEE ASSESSMENT. Franchise fees levied by a municipality may be passed through to those customers inside the city generating the revenues upon which the franchise fee is calculated. Implementation of this pass through clause shall be subject to the notice and approval process of the city having original jurisdiction over these fees. Franchise fees may not be passed through or allocated to utility customers outside the municipality.

EASEMENTS. Pursuant to 16 TAC § 24.161(d), easements from customers may be required as a precondition of service when:

- (1) Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the property of a service applicant, the public utility may require the service applicant or land owner to grant a permanent recorded public easement dedicated to the public utility to construct, install, maintain, inspect and test water and/or sewer facilities necessary to serve the applicant.
- (2) As a condition of service to a new subdivision, public utilities may require developers to provide permanent recorded public utility easements to and throughout the subdivision sufficient to construct, install, maintain, inspect, and test water and/or sewer facilities necessary to serve the subdivision's anticipated service demands upon full occupancy.

# **SECTION 2.0 -- SERVICE RULES AND POLICIES**

The utility will have the most current Public Utility Commission of Texas (PUC) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

# Section 2.01 - Application for Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

#### Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

# Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected

# (A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

<u>Refund of deposit.</u> - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent.

## (B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1.

Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged if listed specifically in Section 1 to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(a)(1)(C). For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

# (C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

# Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

# Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers may be required to install and maintain a cutoff valve on their side of the meter.

No direct connection between a public water supply system and any potential source of contamination or between a public water supply system and a private water source (ex. private well) will be allowed. A customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

# Section 2.06 - Customer Service Inspections

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environmental Quality (TCEQ) Rules and Regulations for Public Water Systems, 30 TAC § 290.46(j). The Utility is not required to perform these inspections for the applicant/customer, but will assist the applicant/customer in locating and obtaining the services of a certified inspector.

# Section 2.07 - Back Flow Prevention Devices

All non-residential customers requiring a greater than 1" meter or any customer with irrigation or firefighting systems, must install back flow prevention devices which have been approved by the utility or its consulting engineers on each of their customer service lines.

The back flow assembly shall be tested upon installation by a recognized prevention assembly tester and certified to be operation within specifications. Back flow prevention assemblies which are installed to provide protection against high health hazards must be tested and certified to be operating within specifications at least annually by a recognized back flow prevention device tester. The maintenance and testing of the back flow assembly shall occur at the customer's expense.

No water connection shall be made to any establishment where an actual or potential contamination or system hazard exists without an approved air gap or mechanical backflow prevention assembly. The air gap or back flow assembly shall be installed in accordance with the American Water works Association (AWWA) standards C510, C511 and AWWA Manual M14 or the University of Southern California Manual of Cross-Connection Control, current edition. The back flow assembly installation by a licensed plumber shall occur at the customer's expense.

# Section 2.08 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

# Section 2.09 - Meter Requirements, Readings, and Testing

One meter is required for each residential, commercial, or industrial connection. All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers.

Meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. - The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

# Section 2.10 - Billing

# (A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

#### (B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

# (C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

### (D) Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

#### Section 2.11- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid.

#### Section 2.12 - Service Disconnection

### (A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

#### B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

#### Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 36 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

# Section 2.14 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

# Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

# Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

#### Section 2.17 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

#### **SECTION 3.0 -- EXTENSION POLICY**

# Section 3.01 - Standard Extension Requirements

Line Extension and Construction Charges: No Contribution in Aid of Construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUC if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

The utility shall bear the cost of any over-sizing of water distribution lines or waste water collection lines necessary to serve other potential service applicants in the immediate area.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

### SECTION 3.0 -- EXTENSION POLICY (Continued)

## Section 3.02 - Costs Utilities Shall Bear

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction may not be required of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Within its certified area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

The Utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certified service area boundaries by the PUC.

#### Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(c). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(c)(3), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

# SECTION 3.0 -- EXTENSION POLICY (Continued)

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utility's approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission or executive director.
- For purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

# Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

#### Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant.

Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers.

#### SECTION 3.0 -- EXTENSION POLICY (Continued)

If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

# Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The Utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

# Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

# APPENDIX A – DROUGHT CONTINGENCY PLAN (Utility must attach a copy of TCEQ approved Drought Contingency Plan)

# APPENDIX B -- SAMPLE SERVICE AGREEMENTError! Bookmark not defined.

From 30 TAC Chapter 290.47(b), Appendix B

# SERVICE AGREEMENT

- I. PURPOSE. The NAME OF WATER SYSTEM is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the NAME OF WATER SYSTEM will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONSError! Bookmark not defined. The following unacceptable practices are prohibited by State regulations.
  - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENTError! Bookmark not defined. The following are the terms of the service agreement between the NAME OF WATER SYSTEM (the Water System) and NAME OF CUSTOMER (the Customer).
  - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
  - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
  - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
  - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
  - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. ENFORCEMENTError! Bookmark not defined.. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

| CUSTOMER'S SIGNATURE:              |  |
|------------------------------------|--|
| DATE:                              |  |
| APPENDIX C APPLICATION FOR SERVICE |  |
| (Utility Must Attach Blank Copy)   |  |

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