

Control Number: 48213



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DOCKET NO. 48213

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APPLICATION OF RIO CONCHO AVIATION, INC. FOR A PRICE INDEX RATE ADJUSTMENT

PUBLIC UTILITY COMPASSION PM 4: 02

OF TEXAS FILING CLERK

NOTICE OF APPROVAL

This Notice addresses the application of Rio Concho Aviation. Inc. (Rio Concho) for a price index rate adjustment. Commission Staff recommends approval of the application. The Commission approves the application.

The Commission adopts the following findings of fact and conclusions of law:

1. Findings of Fact

Procedural History

- 1. On April 2, 2018, Rio Concho filed an application for a price index rate adjustment to change water rates within the service area of certificate of convenience and necessity (CCN) No. 12835.
- 2. On May 1, 2018. Commission Staff recommended that the application be deemed administratively complete and approved. Commission Staff attached the tariff to be provided to the applicant.
- In Order No. 2 issued on May 18, 2018, the administrative law judge found the application 3. administratively complete and required Rio Concho to issue notice 30 days before the effective date.
- 4. The tariff described in finding of fact number 2 is attached to this Notice.

Rate Adjustment Requested

- 5. Rio Concho requested an adjustment to its base rates (monthly meter charge) and the gallonage rates based on the Commission's current price index of 3.50%.
- 6. Rio Concho requested an effective date of June 25, 2018. Staff recommended that Rio Concho be required to reissue notice with the amended effective date no later than



- May 25, 2018, to satisfy the 30-day noticing requirement of 16 Texas Administrative Code (TAC) § 24.36(e).
- 7. The rate adjustment affects ratepayers served by Rio Concho PWS No. 2200330.

II. Conclusions of Law

- 1. The Commission has jurisdiction over the application under Texas Water Code (TWC) §§ 13.041 and 13.1872.
- 2. Rio Concho is a utility as that term is defined in TWC § 13.002(23) and is a Class C utility under TWC § 13.002(4-c), which defines a Class C utility as one that provides retail utility service through fewer than 500 taps or connections.
- 3. Under TWC § 13.1872(e), a Class C utility is allowed to receive, without a hearing, an annual rate adjustment based on changes in the price index, as that term is defined in TWC § 13.1872(b).
- 4. The Commission-approved price index for calendar year 2018 is 3.5%.²
- 5. The application was processed in accordance with the requirements of the Administrative Procedure Act (APA).³ TWC, and the Commission's rules.
- 6. Rio Concho is entitled to approval of the price index rate adjustment having demonstrated that the requirements of TWC § 13.1872 and 16 TAC § 24.36 have been satisfied.
- 7. The requirements for informal disposition in 16 TAC § 22.35 have been met in this proceeding.

¹ Tex. Water Code Ann §§ 13 041 and 13.1872 (West 2008 & Supp. 2017) (TWC)

 $^{^2}$ Price Index Established Under Texas Water Code § 13.1872 and 16 Texas Administrative Code § 24.36(g), Project No. 45320, Order (Nov. 17, 2017)

³ Administrative Procedure Act. Tex. Gov't Code Ann. §§ 2001.001- 902 (West 2016 & Supp. 2017).

III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders:

- 1. The Commission approves the application.
- 2. Rio Concho's adjusted rates reflected in the tariff attached to this Notice may go into effect on or after June 25, 2018.
- 3. Rio Concho shall issue the amended notice of the approved rates at least 30 days before the effective date of the rate change.
- 4. All other motions and any other requests for general or specific relief, if not expressly granted, are denied.

Signed at Austin, Texas the 574 day of June 2018.

PUBLIC UTILITY COMMISSION OF TEXAS

GABRIEL P. SOTO

ADMINISTRATIVE LAW JUDGE

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WATER UTILITY TARIFF

Docket Number: 48213

(Utility Name)	(Business Addre	
Fort Worth Texas 76179	(817) 233-1():	

Fort Worth, Texas 76179 (City, State, Zip Code)

Rio Concho Aviation. Inc.

(817) 233-1058 (Area Code Telephone)

171 Aviator Drive

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

12835

This tariff is effective in the following counties:

Tarrant

This tariff is effective in the following cities or unincorporated towns (if any):

N/A

This tariff is effective in the following subdivisions or public water systems:

Rio Concho Aviation. Inc.: PWS ID #2200330

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size: Monthly Minimum Charge Gallonage Charge (Includes 0 gallons) 5/8" or 3/4" \$30.04 \$6.86 per 1,000 gallons Additional Pass Through Fee - applies to all gallonage used: Northern Trinity Groundwater Conservation District fee of \$0.12 per 1.000 gallons to be added to charges above. FORM OF PAYMENT: The utility will accept the following forms of payment: Money Order X Credit Card Check X THE UTILITY MAY REOURE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1,00 IN SMALL COINS. A WRITTEN RECTIPT WILL BE GIVEN TOR CASH PAYMENTS PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RELATE MONTHLY BILL AND TO REMIT THE LEE TO THE TOPO Section 1.02 - Miscellaneous Fee TAP FFE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5.8" of 3.4" METER. AN ADDITIONAL THE TO COVER UNIQUE COSTS IS PERMITTED IF LISH DON THIS LARIEF FOR EXAMPLE A ROAD BORL FOR CUSTOMERS OF ISIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS TAPILE IS THE CHIEFLY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED THIS LET MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED METER TEST FEE \$25.00 THIS LET WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

SECTION 1.0 – RATE SCHEDULE (Continued)

RECO	NNECTION FEE	
rebe o	THE RECONNECT FEL MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER W BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER S 2.0 OF THIS LARIEL)	
	a) Nonpayment of bill (Maximum \$25.00)	\$25.00
	b) Customer's request that service be disconnected	\$25.00
	c) Other reasons listed under Section 2.0	
TRAN	ISER FEE	\$15.00
	THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SELOCATION WHEN THE SERVICE IS NOT DISCONNECTED.	
LATE	CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	\$5.00
	PUC RULES ALLOW A ONL-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. AT ALL CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN PREVIOUS BILLING.	
RETU	RNED CHECK CHARGE	\$25.00
CUST	OMER DEPOSIT RESIDENTIAL (Maximum \$50)	\$50.00
COM	MERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUA	L BILI
GOVE	ERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:	
	WHEN AUTHORIZED IN WRITING BY TOLQ AND AFTER NOTICE TO CUSTOMERS. THE UTILITY INCREASE RATES TO RECOVER INCREASED COSES FOR INSPECTION FELS AND WATER TEST LAC 24 21(b)(2)(L)]	
LINUT	EVIENCIONI AND CONCEDUCTION CHADCES.	

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3 0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE

PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the Utility shall be passed through to only the water system(s) affected by the increase or fee as an adjustment to the water gallonage charge according to the following formula:

AG = G + B'(1-L), where

AG = adjusted gallonage charge, rounded to the nearest one cent:

G = approved gallonage charge (per 1.000 gallons):

B = change in purchased water/district gallonage charge (per 1.000 gallons):

L = system average line loss for preceding 12 months not to exceed 0.15

SECTION 2.0 - SERVICE RULES AND REGULATIONS

Section 2.01 – Public Utility Commission of Texas (PUC or Commission) Rules

The utility will have the most current Commission Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.02 - Application for and Provision of Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service location.

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

Section 2.03 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant a complaint may be filed with the Commission.

Section 2.04 - Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules. Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

Section 2.04 - Customer Deposits (cont.)

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

Section 2.05 - Meter Requirements, Readings, and Testing

All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers. One meter is required for each residential, commercial or industrial facility in accordance with the PUC Rules.

Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.06 - Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

A late penalty of either \$5.00 or 10% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a telephone number (or numbers) which may be reached by a local call by customers. At the utility's option, a toll-free telephone number or the equivalent may be provided.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.07 - Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or due to a hazardous condition.

Section 2.08 - Reconnection of Service

Service will be reconnected within 24 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

Section 2.09 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

<u>Prorated Bills</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.10 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the Texas Commission on Environmental Quality's (FCEQ) "Rules and Regulations for Public Water Systems."

Section 2.11 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the Commission complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with PUC Rules to be effective.

SECTION 3.0 - EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES. No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

COST UTILITIES SHALL BEAR. Within its certificate area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the TCEQ's "Rules and Regulations for Public Water Systems."

SECTION 3.20 - SPECIFIC UTILITY EXTENSION POLICY

This section contains the utility's specific extension policy which complies with the requirements already stated under Section 3.01. It must be reviewed and approved by the Commission and in compliance with PUC Rules to be effective.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the full cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Developers will be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

APPENDIX A – DROUGHT CONTINGENCY PLAN (Utility must attach copy of TCEQ approved Drought Contingency Plan)

APPENDIX B -- SAMPLE SERVICE AGREEMENT From 30 TAC Chapter 290.47(b), Appendix B SERVICE AGREEMENT

- 1. PURPOSE. The NAME OF WATER SYSTEM is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the NAME OF WATER SYSTEM will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT. The following are the terms of the service agreement between the NAME OF WATER SYSTEM (the Water System) and NAME OF CUSTOMER (the Customer).
 - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service: when there is reason to believe that cross-connections or other potential contamination hazards exist: or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE:	
DATE:	

APPENDIX C -- APPLICATION FOR SERVICE (Utility Must Attach Blank Copy)