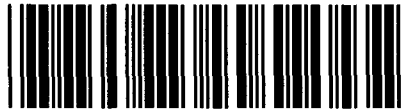


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COMPLAINTS OF MULTIPLE §
TENANTS AGAINST PALM SHADOWS §
RESORT, LLC , PALM SHADOWS MH §
& RV PARK, AND AFFORDABLE §
HOUSING COMMUNITIES, LLC §

PUBLIC UTILITY COMMISSION
PUBLIC UTILITY §
FILING CLERK
OF TEXAS

**ORDER NO. 1
REQUIRING RESPONSES**

I. Background

This Order addresses the complaints of multiple tenants¹ filed March 15, 2018 through March 22, 2018 against Palm Shadows Resort, LLC, Palm Shadows MH & RV Park, and Affordable Housing Communities LLC regarding water billing method and related charges. The complaints are filed under 16 Texas Administrative Code (TAC) § 22.242 and are available on the Commission’s Interchange at <http://interchange.puc.texas.gov>.

II. Requiring Response

Under 16 TAC § 22.78, Palm Shadows Resort, Palm Shadows RV Park, and Affordable Housing shall file a response to the complaints no later than April 13, 2018, addressing the following:

1. the Commission’s jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders, and tariff provisions;
4. copies of any rates or tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

¹ Earl and Beverly Powell, Larry Link, Greg Olson, Carol Singsaas, Ted Schnase, Steve and Beverly Bailey, Patricia Longland, Donald Higgs, Russell Grider, Rick Kirkpatrick, Terry Addison, Mike Legault, Edward Pittenger, David and Ann Phillips, Cam Morrison, Gary and Linda Duthler, Arlo and Pat Kranau, Phillip, Brunette, Bernie and Grace Wahlert, Paul Berube Kathleen Larson, Claude Roberts, Art and Kathy Hasert, Theresa Smitzniuk, Ed Tomlinson, Paul Sheibner, Patricia Middleton, Richard Guenther, Derrel and Bette Geahigan, Kenneth Schmidt, Robert and Elizabeth Mjoen Gale Hershberger, Mickey Evans, Rebecca Hoopingarmer, Jim and Sharon Waller, Margaret June, Robert Wilson, Richard Stokoloff, Deava Brewer, Edgar Morin, and Gary and Trish Spencer.

III. Statement of Position from Commission Staff

Commission Staff shall file a statement of position by April 20, 2018. As part of the statement of position, Commission Staff shall address whether the multiple tenants complied with the requirements for informal resolution.

IV. Filings

Unless otherwise specified, an original and 10 copies of documents relating to this proceeding must be filed with the Commission filing clerk.² A copy of each document filed with the Commission must also be served on all parties.³ All filings can be accessed on the Commission's interchange.

V. Ex Parte Communications

Ex parte communications with the administrative law judge are prohibited.⁴ Parties shall communicate with the ALJ only through written documents filed with the Commission's Filing Clerk and served on all parties. Questions concerning this Order or any other order must be submitted in writing, filed with the Commission, and served on all parties of record.

VI. Notifying Office of Public Utility Counsel

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

Signed at Austin, Texas the 13th day of March 2018.

PUBLIC UTILITY COMMISSION OF TEXAS



IRENE MONTELONGO
DIRECTOR, DOCKET MANAGEMENT

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² 16 TAC § 22.71.

³ 16 TAC § 22.74.

⁴ 16 TAC § 22.3(b)(2).