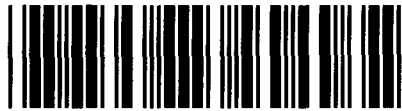




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February 21, 2018

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PUBLIC UTILITY COMMISSION
FILING CLERK

Public Utility Commission
State of Texas
1701 N Congress Ave.
PO Box 13326
Austin, Texas 78711-3326

RE: Docket #48039 - WATERCO Exempt Utility Registration Application

To Whom It May Concern,

This letter is written to you in protest of WATERCO receiving an Exempt Utility Status with the Public Utility Commission of Texas due to owner, James Nelson, deceptive practices and management of WATERCO.

I was personally involved in the deceptive manner in which Nelson claimed during the freezing weather issue last month the leak was under Ms. Bean's house in order to disconnect her water. Nelson determined the leak was under Ms. Bean's house. Nelson capped the line. After a professional licensed plumber came to trouble shoot, the plumber found no leak. The repairs were done at Ms. Bean's personal expense.

Nelson has lied to me time and time again about Ms Bean's water and his connection to her home.

Please contact me should you have any further questions or concerns.

Very Respectfully,

Randy Duckworth
Command Master Chief (SW)
600 E. Oak St
Nocona, Texas 76255
940.867.7601