



Control Number: 48039



Item Number: 11

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**RE: SOAH Docket # 473-18-2888. WS.**  
**Docket # 48039**

2018 APR 12 AM 9:15

PUBLIC UTILITY COMMISSION  
FILING CLERK

April 9, 2018

Public Utility Commission  
Central Records  
Attn: Filing Clerk  
1701 N. Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

**RE: PROTEST OF WATERCO's CONTINUED HARASSMENT and DECEPTIVE TRADE PRACTICES**

To Whom It May Concern:

This letter is written in protest of WATERCO, WATERCO's owners Jim Nelson and Gloria Moore, DECEPTIVE TRADE PRACTICES and. HARASSMENT.

On April 7, 2018, Jim Nelson hand delivered a notice once again demanding a \$50.00 payment for my water. (Attached)

WATERCO's owners, Jim Nelson and Gloria Moore, continue to demand discriminatory payment for a rate increased imposed upon my property on December 25, 2018.

As of today, April 9, 2018, WATERCO's owners Jim Nelson and Gloria Moore, have not provided the required information to obtain a CCN and have not provided the necessary information to obtain an Exempt Status.

As of today, April 9, 2018, WATERCO's owners Jim Nelson and Gloria Moore, have not submitted for approval on requested tariffs or to receive approval of tariffs increase.

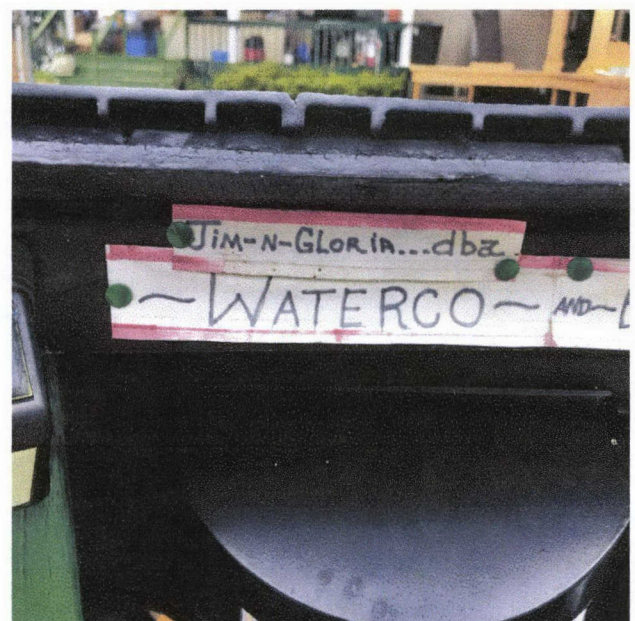
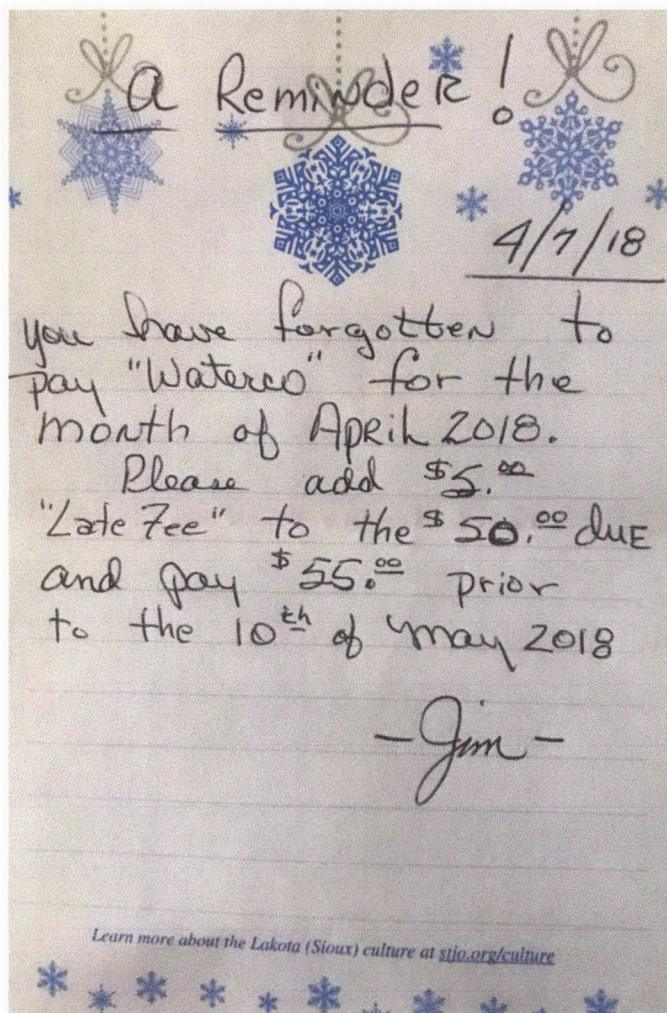
Resident, Kathleen Dickerson at 256 Oak Street, is currently paying the \$5.00 rate increase for her water service. The \$5.00 increase has not been approved by the PUC. WATERCO owners, Jim Nelson and Gloria Moore's, deceptive trade practices are not only targeting my residence but all connections.

In protest of WATERCO's deceptive trade practices, harassment, slander and libel attack against my company, lack of attempt to obtain the required CCN and incomplete application to obtain an Exempt Status in order to do business properly in the Nocona Lake Estates community - I will wait until PUC determines how much I am to pay for the monthly service. The truth is - I did not "forget" to pay my April payment. On April 6, 2018, I notified Jim Nelson of this protest via hand written note which was dropped in the drop box for WATERCO. In this note it included Item #39 from Docket 47411 which states the PUC will determine if I am being unreasonably prejudicial or discriminatory and also determining what is the correct amount for me to be charged.

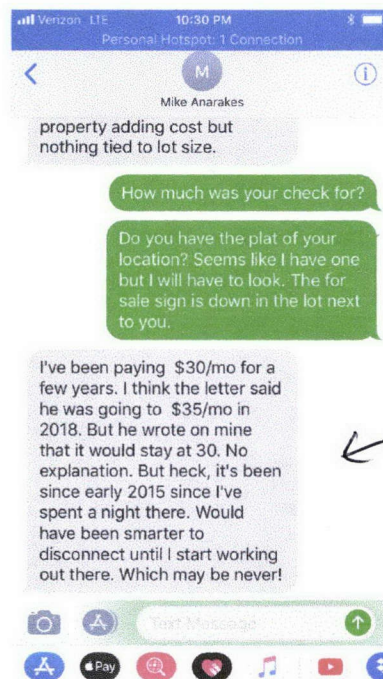
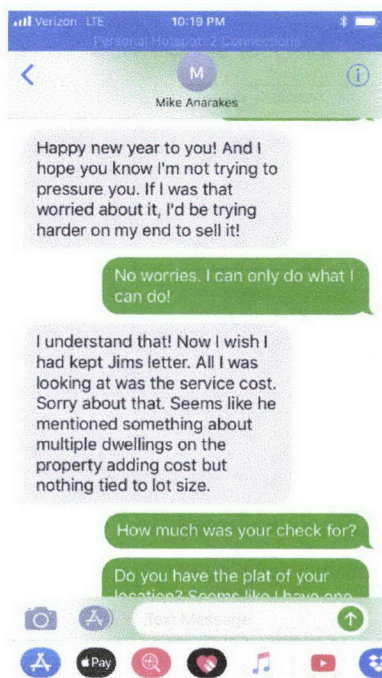
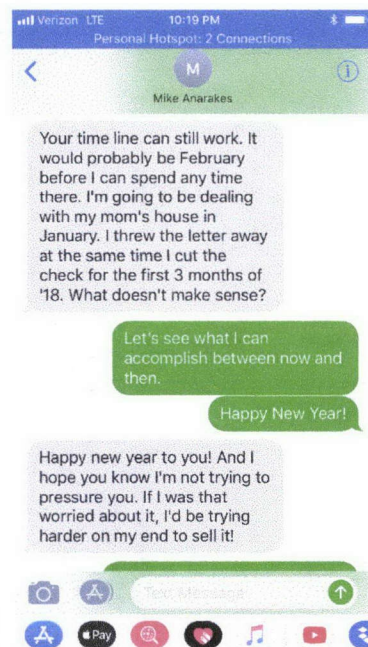
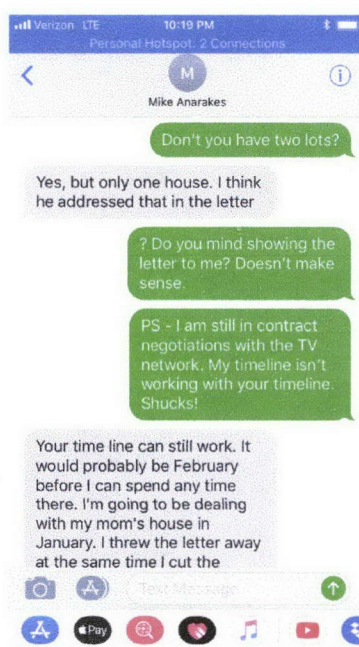
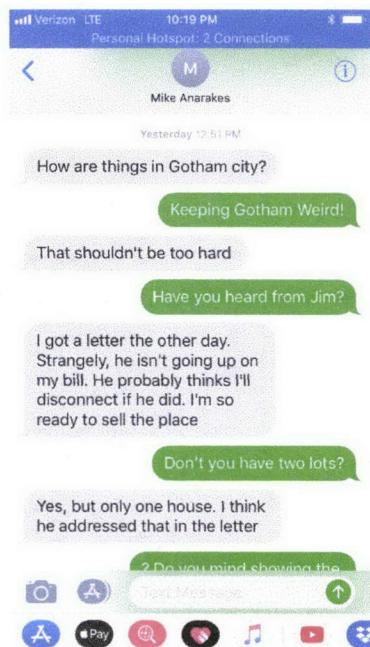
The note delivered to Nelson also included the attached text message conversation between myself and Mike Andrades, land owner at 106 Lake Street, addressing the discrepancies in rate increase between our two properties which have two lots with one residence. Mike Andrades, in his own words, states his rate did not include any rate increase, not even a \$5.00 increase.

In protest of WATERCO's deceptive trade practices, harassment, lack of attempt to obtain the required CCN and incomplete application to obtain an Exempt Status in order to do business properly in the Nocona Lake Estates community - I am requesting the PUC to STOP WATERCO owners Jim Nelson and Gloria Moore's efforts to collect a rate increase to all WATERCO connections.

Respectfully submitted,  
Tammy Bean







DATE of TEXTS

December 30, 2017

← TBean

← Mike Anarakes