



Control Number: 47924



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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2017 Reporting Year

Entergy Texas (ETI)

Project 47924

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2017	1.276	0.16581	0.06088	0.14074	0.12414	0.10665	0.11047	0.11605	0.10275	0.06468	0.11711	0.07754	0.08944
Scheduled													
2017	0.060	0.00105	0.00047	0.00793	0.00147	0.00289	0.01045	0.00982	0.00889	0.00662	0.00448	0.00261	0.00326
Outside Causes													
2017	0.230	0.0181	0.00017	0.011	4.2E-05	0.01701	0.02011	0.03892	0.02939	0.01363	0.04011	0.01775	0.02398
Major Events													
2017	0.766	0	0	0	0	0	0	0	0.61566	0.14994	0	0	0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2017	174.82	22.5931	7.79232	28.3127	14.9804	13.127	12.7847	13.5327	12.777	6.28485	18.5646	12.868	11.198
Scheduled													
2017	5.33	0.06452	0.02937	1.19815	0.17569	0.35582	0.35562	0.31607	1.04371	0.74319	0.47415	0.19857	0.37672
Outside Causes													
2017	31.39	1.40776	0.01463	1.93343	0.00354	3.07726	1.86322	3.62283	7.32639	1.60976	6.00036	3.74776	0.78333
Major Events													
2017	1361.41	0	0	0	0	0	0	0	1252.85	108.561	0	0	0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

395

Add or Delete Rows as Necessary

Entergy Texas (ETI)

2017 SAIFI Ranking	2016 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIFI Value
1	172	CHEEK	166CH	366	6.475
2	51	MCLEWIS	382MC	853	6.409
3	153	PEE DEE	809PD	1,650	5.675
4	31	CRYSTAL	566CR	1,455	5.624
5	33	SPURLOCK	99SPU	746	4.972
6	109	HARDIN	35HDN	821	4.91
7	53	WARREN	592WR	2,266	4.176
8	6	TEMCO	628TE	400	3.938
9	170	HIMEX	223HI	4,824	3.64
10	154	RIVTRIN	269RV	2,984	3.627
11	67	CROWDER	103CD	1,442	3.602
12	296	GOREE	682GR	1,602	3.594
13	14	GOSLIN	709GL	3,641	3.587
14	121	NEW CANEY	337NC	590	3.492
15	163	CRYSTAL	570CR	1,083	3.472
16	208	CALVERT	6CAL	1,609	3.448
17	NA	FOREST	753FO	1,704	3.273
18	89	WOODVILLE (TX)	594WD	1,175	3.247
19	62	FOREST	751FO	3,875	3.235
20	185	CLEVELAND (TX)	406CV	1,667	3.209
21	1	NEW CANEY	335NC	2,160	3.197
22	113	LUMBERTON	441LU	4,428	3.148
23	138	FORT WORTH	99FTW	375	3.147
24	359	NECHES	197NE	150	3.12
25	157	CORDREY	327CO	966	3.102
26	197	VIDOR	164VD	802	3.076
27	289	CROCKETT	198CR	221	3.027
28	10	DOUCETTE	569DC	195	2.979
29	107	DOUCETTE	568DC	594	2.943
30	120	RIVTRIN	268RV	2,633	2.903
31	149	GEORGIA	670GE	693	2.883
32	NA	MAYHAW	673MA	1,834	2.821
33	7	GRIMES	982GR	753	2.757
34	295	NEW CANEY	338NC	2,458	2.752
35	304	PARKWAY	351PW	579	2.737
36	286	SILSBEE	462SI	799	2.725
37	18	MCLEWIS	380MC	2,414	2.717
38	71	DOUCETTE	570DC	1,127	2.715
39	105	LACON	539LA	2,028	2.649
40	NA	STILSON	733SN	47	2.574
41	96	BRIDGE CITY	363BD	2,146	2.56
42	273	ADAMS BAYOU	332AD	546	2.52
43	244	WYNTEX	634WT	1,328	2.487

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Entergy Texas (ETI)

2017 SAIFI Ranking	2016 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIFI Value
44	50	NECHES	194NE	11	2.455
45	276	CHEEK	165CH	110	2.418
46	340	JOHNSTOWN	342JT	716	2.418
47	4	BAYSHORE	213BA	1,776	2.402
48	2	STOWELL	232ST	1,168	2.384
49	246	DAYTON BULK	724DY	2,245	2.349
50	129	HUNTSVILLE	608HU	3,242	2.345
51	38	CORRIGAN BULK	239CR	497	2.344
52	40	APOLLO	321AP	1,467	2.333
53	135	GOSLIN	707GL	721	2.313
54	114	BAYOU FANNETT	250BY	314	2.287
55	191	GOSLIN	702GL	1,785	2.281
56	145	DAISETTA	743DA	369	2.238
57	112	NORTH SILSBEE	472NS	332	2.235
58	49	ROSEDALE (TX)	151RS	1,275	2.217
59	234	MCHALE	110MC	1,048	2.18
60	174	LINCOLN	15LCN	308	2.166
61	102	PARKWAY	350PW	966	2.148
62	220	KOUNTZE BULK	451KT	1,063	2.133
63	142	CORRIGAN BULK	238CR	611	2.098
64	117	CRYSTAL	567CR	1,316	2.097
65	229	KICKAPOO	251KP	1,336	2.075
66	266	SPEEDWAY	917SW	27	2.074
67	41	BRIARCLIFF	31BRC	873	2.071
68	277	HUNTSVILLE	607HU	3,482	2.061
69	270	NAVASOTA	969NA	928	2.056
70	334	TYRRELL	37TYR	520	2.05
71	306	WINSHIRE	240WS	937	2.044
72	160	CHEEK	160CH	708	2.025
73	12	MAGNOLIA AMES	711MG	804	2.007
74	378	PARKDALE	176PR	613	1.997
75	72	OAK RIDGE (TX)	744OK	2,952	1.976
76	249	VIRGINIA	131VI	1,393	1.957
77	24	LACON	540LA	1,061	1.936
78	151	HEARNE	25HRN	218	1.917
79	20	ORANGE	350ON	939	1.908
80	26	MCDONALD	479MD	776	1.906
81	15	FORT WORTH	567FT	475	1.88
82	198	CORDREY	324CO	1,556	1.831
83	254	LOEB	17LOB	899	1.79
84	3	WOODVILLE (TX)	593WD	712	1.787
85	52	DOBBIN	920DO	1,862	1.784
86	217	MAYHAW	671MA	78	1.782
87	211	TRAVIS	14TRV	17	1.765
88	267	HUMPHREY (TX)	106HM	1,111	1.755
89	119	WARREN	506WR	1,338	1.755
90	21	JOHNSTOWN	544JT	2,790	1.752
91	22	CLEVELAND (TX)	426CV	3,073	1.741

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92	233	WINFREE	341WN	729	1.739
93	54	WYNTEX	632WT	885	1.725
94	36	MCHALE	112MC	821	1.717
95	346	HANKS	24HKS	837	1.699
96	166	Alden Bridge	762AL	5,544	1.69
97	143	TAMINA	317TA	942	1.641
98	186	BAYSHORE	211BA	1,061	1.639
99	86	ELIZABETH	121EL	1,467	1.635
100	66	NAVASOTA	905NA	2,379	1.628
101	230	NORTH SILSBEE	471NS	1,119	1.613
102	318	ROSEDALE (TX)	153RS	732	1.612
103	237	WEST END	88WED	916	1.598
104	201	HUNTSVILLE	600HU	2,146	1.587
105	133	MERLIN	374MR	543	1.586
106	NA	FOREST	755FO	1,951	1.578
107	358	GOSLIN	703GL	2,157	1.575
108	82	HIMEX	221HI	111	1.55
109	116	BRIDGE CITY	361BD	1,098	1.516
110	79	GOREE	681GR	626	1.51
111	108	ECHO	71ECH	739	1.495
112	292	ELIZABETH	123EL	2,626	1.484
113	137	HAMPTON	158HA	1,148	1.466
114	180	SILSBEE	461SI	544	1.461
115	321	TAMINA	599TA	452	1.449
116	78	OAK RIDGE (TX)	740OK	1,272	1.443
117	283	CROWDER	104CD	1,642	1.438
118	103	CHINA	92CHI	659	1.426
119	27	WINFREE	342WN	1,185	1.424
120	42	NEW CANEY	304NC	1,668	1.418
121	11	TANGLEWOOD	137TG	1,520	1.374
122	16	CLEVELAND (TX)	425CV	2,688	1.352
123	139	TAMINA	598TA	822	1.32
124	132	LINDBERGH	40LNB	1,613	1.318
125	98	PORT ACRES SUB	68PTA	1,273	1.306
126	177	GROVES-EGSI	63GRO	1,324	1.305
127	146	HUMPHREY (TX)	107HM	894	1.304
128	316	TANGLEWOOD	136TG	620	1.3
129	179	ROSEDALE (TX)	152RS	742	1.299
130	81	MCLEWIS	381MC	1,230	1.293
131	140	CONAIR	514CN	1,226	1.29
132	95	JOHNSTOWN	345JT	1,971	1.284
133	13	GOSLIN	708GL	2,228	1.284
134	184	HEARNE	29HRN	329	1.283
135	88	CROCKETT	65CRK	565	1.273
136	83	CHINA	93CHI	1,380	1.251
137	150	KOLBS	35KOL	1,087	1.25
138	341	WALDEN	560WD	713	1.245
139	274	AMELIA BULK	182AM	969	1.241

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140	144	DAISETTA	744DA	705	1.228
141	351	CENTRAL	132CE	1,817	1.228
142	111	RAYWOOD	75RAY	120	1.217
143	312	LINDBERGH	43LNB	789	1.214
144	99	CLEVELAND (TX)	403CV	1,521	1.206
145	226	CALVERT	4CAL	2,176	1.203
146	238	DOBBIN	519DO	1,878	1.2
147	366	METRO	716ME	35	1.2
148	231	BAYSHORE	212BA	49	1.184
149	288	ELIZABETH	120EL	1,380	1.178
150	232	OILLA	345OI	1,456	1.174
151	183	CHEEK	159CH	543	1.169
152	227	STONEGATE	92STG	2,024	1.169
153	225	METRO	724ME	1,048	1.168
154	168	APOLLO	320AP	2,012	1.159
155	239	CALDWELL INDUSTRIAL	138CI	707	1.147
156	69	Alden Bridge	767AL	2,778	1.145
157	70	BRIARCLIFF	30BRC	2,404	1.132
158	169	VIDOR	163VD	1,648	1.132
159	377	JIROU	76JRU	167	1.114
160	371	HEARNE	28HRN	28	1.107
161	19	TAMINA	316TA	296	1.098
162	369	WESTSIDE	113WS	279	1.097
163	80	BEVIL	154BE	2,435	1.092
164	130	PANORAMA	525PA	1,425	1.086
165	NA	Alden Bridge	771AL	2,158	1.086
166	164	YANKEE DOODLE	23YAN	574	1.084
167	263	PEE DEE	806PD	2,576	1.082
168	344	LINCOLN	16LCN	295	1.061
169	279	Alden Bridge	766AL	1,660	1.057
170	35	METRO	719ME	1,820	1.055
171	76	HUMPHREY (TX)	108HM	45	1.044
172	106	HUNTSVILLE	611HU	1,334	1.043
173	93	LACON	537LA	2,176	1.04
174	215	ECHO	73ECH	787	1.037
175	202	KOUNTZE BULK	432KT	872	1.036
176	92	OAK RIDGE (TX)	741OK	834	1.036
177	324	PARKDALE	171PR	706	1.033
178	25	OAK RIDGE (TX)	745OK	527	1.028
179	110	STOWELL	233ST	677	1.007
180	171	CONROE BULK	577CN	641	1.005
181	128	TEMCO	627TE	903	1.002
182	365	CEDAR	698CE	23	1
183	391	BROOKS CREEK	270BC	49	1
184	194	LINDBERGH	41LNB	1,726	0.996
185	301	WALDEN	563WD	1,958	0.994
186	122	YANKEE DOODLE	22YAN	2,116	0.988
187	278	CONROE BULK	575CN	864	0.988

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188	173	TRANSCO	48TCO	216	0.977
189	264	CONAIR	512CN	1,255	0.977
190	28	CROCKETT	195CR	991	0.974
191	161	WEST END	86WED	507	0.964
192	84	JOHNSTOWN	343JT	1,570	0.964
193	94	BEVIL	155BE	4,061	0.937
194	361	LONGMIRE	581LM	2,532	0.929
195	319	LONGMIRE	584LM	1,409	0.911
196	104	CLEVELAND (TX)	405CV	1,867	0.901
197	118	LOEB	18LOB	560	0.896
198	205	RAYWOOD	74RAY	1,109	0.876
199	242	MANCHESTER	66MAN	2,039	0.851
200	167	SILSBEE	463SI	772	0.847
201	100	BENTWATER	522BW	711	0.842
202	258	EASTGATE	781EG	1,092	0.833
203	155	CORDREY	325CO	1,598	0.831
204	125	VIDOR	162VD	1,883	0.816
205	195	BENTWATER	520BW	2,011	0.781
206	323	LOVELLS LAKE	141LV	727	0.78
207	203	FORT WORTH	12FTW	1,476	0.765
208	373	EGYPT	550EP	986	0.761
209	282	WINFREE	340WN	467	0.756
210	268	FLETCHER	457FL	1,529	0.755
211	248	LOVELLS LAKE	142LV	375	0.733
212	32	SOUTH LIBERTY	714SL	116	0.733
213	48	CORDREY	326CO	1,221	0.711
214	235	FOREST	759FO	724	0.689
215	247	EGYPT	552EP	1,866	0.688
216	190	SPURLOCK	98SPU	726	0.686
217	17	VIWAY	682VI	1,725	0.685
218	175	VIDOR	161VD	593	0.681
219	134	ELIZABETH	122EL	742	0.675
220	75	NEW CANEY	334NC	6,584	0.673
221	206	VIRGINIA	129VI	598	0.669
222	101	ECHO	72ECH	505	0.665
223	305	FRONT STREET	308FR	365	0.663
224	281	WEST ORANGE	392WO	702	0.66
225	39	BRIDGE CITY	360BD	1,125	0.659
226	349	CONAIR	511CN	1,592	0.656
227	57	KOLBS	36KOL	1,355	0.655
228	209	OAK RIDGE (TX)	742OK	238	0.655
229	216	HANKAMER	206HA	672	0.652
230	156	GRIMES	883GR	891	0.635
231	178	GROVES-EGSI	62GRO	1,529	0.63
232	269	AMELIA BULK	180AM	1,411	0.627
233	34	ECHO	70ECH	1,687	0.625
234	213	LACON	538LA	1,447	0.61
235	285	NEW CANEY	336NC	4,718	0.601

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236	56	NECHES	193NE	1,496	0.594
237	337	APRIL	591AP	1,653	0.587
238	210	MCDONALD	476MD	972	0.587
239	85	DAYTON BULK	725DY	1,534	0.577
240	207	SPLENDORA	308SP	2,694	0.572
241	64	SPLENDORA	309SP	1,384	0.568
242	58	PLANTATION (TX)	545PL	1,084	0.568
243	222	LAKEVIEW	81LAV	1,286	0.563
244	159	BEVIL	156BE	601	0.561
245	152	KOLBS	37KOL	717	0.561
246	280	MERLIN	375MR	888	0.554
247	187	BRIDGE CITY	362BD	1,174	0.551
248	90	WINSHIRE	241WS	1,079	0.551
249	275	PLANTATION (TX)	546PL	869	0.545
250	124	NEW CANEY	333NC	5,587	0.543
251	332	CONROE BULK	572CN	1,455	0.54
252	97	CONROE BULK	505CN	1,299	0.533
253	45	EGYPT	551EP	2,479	0.532
254	298	CENTRAL	131CE	978	0.531
255	147	FLETCHER	456FL	832	0.526
256	223	BENTWATER	521BW	2,065	0.519
257	221	ORANGE	351ON	500	0.514
258	115	SOMERVILLE	126SO	857	0.512
259	224	PANSY	185PS	1,328	0.51
260	262	TANGLEWOOD	134TG	2,223	0.502
261	322	VIRGINIA	132VI	601	0.491
262	60	CROCKETT	61CRK	99	0.485
263	127	CLEVELAND (TX)	404CV	1,814	0.482
264	165	YANKEE DOODLE	25YAN	169	0.479
265	5	HANKS	25HKS	921	0.477
266	260	FORT WORTH	7FTW	1,218	0.469
267	162	VIRGINIA	130VI	1,152	0.465
268	240	CONROE BULK	507CN	2,199	0.462
269	257	TANGLEWOOD	135TG	676	0.45
270	259	METRO	718ME	2,054	0.45
271	219	HUNTSVILLE	610HU	1,901	0.448
272	243	BRIARCLIFF	32BRC	1,286	0.443
273	63	ORANGE	352ON	918	0.435
274	272	SOUR LAKE	105SL	1,247	0.428
275	43	KOLBS	34KOL	1,217	0.426
276	9	DAYTON BULK	726DY	1,563	0.411
277	299	HANKS	22HKS	1,141	0.411
278	123	VIWAY	681VI	934	0.404
279	91	CROWDER	105CD	932	0.403
280	181	MANCHESTER	67MAN	1,030	0.397
281	256	CONAIR	513CN	1,682	0.395
282	74	SHEAWILL	536SH	1,392	0.39
283	252	MCDONALD	477MD	1,594	0.389

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284	253	ADAMS BAYOU	330AD	152	0.388
285	309	MCHALE	111MC	669	0.386
286	46	GOSLIN	706GL	1,470	0.384
287	141	PORT ACRES BULK	70PAS	789	0.381
288	338	NORTH END	21NOE	1,898	0.378
289	310	WALDEN	564WD	2,850	0.378
290	44	DAYTON BULK	723DY	1,019	0.377
291	374	METRO	720ME	559	0.376
292	363	OAK RIDGE (TX)	743OK	1,047	0.374
293	308	PEE DEE	808PD	922	0.37
294	87	FRONT STREET	307FR	517	0.369
295	65	SPLENDORA	307SP	1,621	0.368
296	345	LILLARD	490LI	289	0.367
297	236	ROSEDALE (TX)	150RS	127	0.362
298	55	SARATOGA	761SA	432	0.347
299	315	PORT ACRES SUB	67PTA	596	0.346
300	199	CONROE BULK	504CN	241	0.34
301	335	JIROU	77JRU	317	0.338
302	148	RAYWOOD	73RAY	533	0.336
303	68	BATSON	53BAT	918	0.33
304	255	HANKS	23HKS	1,444	0.329
305	328	TYRRELL	38TYR	46	0.326
306	311	LONGMIRE	582LM	1,210	0.324
307	372	APRIL	592AP	1,104	0.321
308	327	Alden Bridge	765AL	666	0.317
309	176	SOMERVILLE	127SO	486	0.311
310	360	PORT ACRES SUB	69PTA	699	0.309
311	294	SHEAWILL	535SH	692	0.299
312	313	HANKAMER	207HA	758	0.296
313	290	MCDONALD	478MD	649	0.294
314	302	LONGMIRE	583LM	1,628	0.273
315	218	JIROU	75JRU	62	0.258
316	251	MAPLE	90MPL	339	0.257
317	241	CROWDER	102CD	1,754	0.253
318	342	GOSLIN	701GL	1,690	0.252
319	300	AMELIA BULK	181AM	2,310	0.245
320	303	GROVES-EGSI	61GRO	947	0.241
321	214	Alden Bridge	764AL	1,259	0.241
322	293	TRAVIS	11TRV	25	0.24
323	228	WEST ORANGE	393WO	656	0.239
324	317	CENTRAL	133CE	1,607	0.236
325	37	GROVES-EGSI	59GRO	1,715	0.236
326	265	BRIARCLIFF	33BRC	303	0.234
327	77	LONGMIRE	580LM	2,347	0.233
328	126	METRO	722ME	1,238	0.233
329	291	APRIL	590AP	1,601	0.232
330	307	FEDERAL	801FE	256	0.23
331	375	TESCO	36TSC	84	0.226

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332	23	PANSY	184PS	419	0.224
333	325	FRONT STREET	310FR	560	0.22
334	362	KOUNTZE BULK	435KT	46	0.217
335	356	PORT NECHES	45PTN	919	0.213
336	352	CENTRAL	130CE	741	0.209
337	61	STONEGATE	93STG	1,981	0.195
338	320	DAYTON BULK	727DY	785	0.186
339	136	NAVASOTA	904NA	1,495	0.183
340	383	PARKDALE	172PR	22	0.182
341	8	MCHALE	113MC	619	0.179
342	364	WESTSIDE	112WS	391	0.179
343	196	WEST END	80WED	268	0.164
344	297	WEST END	85WED	530	0.164
345	355	STONEGATE	91STG	1,365	0.163
346	381	GOSLIN	710GL	951	0.151
347	245	CONROE BULK	574CN	2,099	0.147
348	343	CONAIR	515CN	830	0.141
349	192	Alden Bridge	769AL	813	0.141
350	250	METRO	717ME	217	0.138
351	333	DAISETTA	741DA	256	0.137
352	354	CONROE BULK	506CN	2,110	0.132
353	261	PORT NECHES	46PTN	1,282	0.119
354	329	STOWELL	231ST	1,020	0.117
355	47	LINDBERGH	42LNB	315	0.111
356	339	SOUR LAKE	104SL	387	0.111
357	336	NORTH END	29NOE	350	0.094
358	193	WEST END	87WED	33	0.091
359	367	PARKWAY	782PW	351	0.091
360	NA	Alden Bridge	770AL	812	0.087
361	379	WEST END	82WED	493	0.085
362	326	NORTH END	26NOE	309	0.084
363	386	YANKEE DOODLE	24YAN	258	0.078
364	29	GRIMES	981GR	319	0.075
365	387	CONROE BULK	573CN	14	0.071
366	353	WESTSIDE	111WS	351	0.071
367	357	HIMEX	222HI	221	0.068
368	204	GOSLIN	705GL	1,294	0.066
369	200	STONEGATE	90STG	1,037	0.065
370	73	CROCKETT	64CRK	1,026	0.058
371	330	GOSLIN	704GL	1,679	0.055
372	NA	FOREST	757FO	276	0.051
373	370	Alden Bridge	763AL	1,167	0.048
374	348	CONAIR	516CN	299	0.047
375	380	WYNTEX	633WT	602	0.047
376	382	NORTH END	27NOE	95	0.042
377	131	ADAMS BAYOU	331AD	198	0.04
378	350	LAKEVIEW	80LAV	709	0.039
379	158	CONROE BULK	576CN	1,422	0.033

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2017 SAIFI Ranking	2016 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIFI Value
380	376	CROCKETT	63CRK	32	0.031
381	368	NORTH END	28NOE	175	0.029
382	182	MEMORIAL	280ML	940	0.026
383	331	METRO	723ME	728	0.026
384	314	CROCKETT	60CRK	205	0.02
385	287	MEMORIAL	281ML	806	0.019
386	59	JIROU	78JRU	307	0.016
387	347	Alden Bridge	768AL	66	0.015
388	188	MAPLE	91MPL	225	0.009
389	212	METRO	721ME	685	0.001
390	30	TRAVIS	13TRV	43	0
391	384	TRAVIS	6TRV	30	0
392	385	TRAVIS	8TRV	14	0
393	388	INDEPENDENCE (TX)	945ID	10	0
394	390	FAWIL	FAWIL	25	0
395	271	METRO	715ME	29	0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

395

Add or Delete Rows as Necessary

Entergy Texas (ETI)

2017 SAIDI Ranking	2016 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIDI Value
1	130	RIVTRIN	269RV	2,984	1144.4
2	365	NECHES	197NE	150	1132.8
3	174	HARDIN	35HDN	821	1092.5
4	265	SPEEDWAY	917SW	27	957.4
5	8	CRYSTAL	566CR	1,455	876.2
6	188	HEARNE	25HRN	218	768.2
7	256	FORT WORTH	99FTW	375	632.0
8	252	NEW CANEY	338NC	2,458	625.0
9	12	TEMCO	628TE	400	599.7
10	92	GEORGIA	670GE	693	598.4
11	151	HIMEX	223HI	4,824	594.0
12	78	WARREN	592WR	2,266	588.1
13	306	GOREE	682GR	1,602	586.5
14	200	RIVTRIN	268RV	2,633	577.7
15	263	CROCKETT	198CR	221	567.4
16	119	PEE DEE	809PD	1,650	556.9
17	131	CRYSTAL	570CR	1,083	551.3
18	64	TAMINA	317TA	942	523.5
19	315	TAMINA	599TA	452	512.6
20	245	Alden Bridge	762AL	5,544	509.8
21	3	NEW CANEY	335NC	2,160	504.6
22	128	DOUCETTE	568DC	594	501.4
23	7	DOUCETTE	569DC	195	492.8
24	43	MCLEWIS	382MC	853	487.1
25	298	WINSHIRE	240WS	937	484.2
26	53	NECHES	194NE	11	473.6
27	NA	STILSON	733SN	47	471.4
28	37	GOSLIN	709GL	3,641	468.1
29	14	JOHNSTOWN	544JT	2,790	463.7
30	1	MAGNOLIA AMES	711MG	804	432.0
31	102	CORRIGAN BULK	238CR	611	421.8
32	16	APOLLO	321AP	1,467	413.2
33	154	CHEEK	166CH	366	411.9
34	326	CEDAR	698CE	23	410.0
35	157	CONROE BULK	577CN	641	407.1
36	132	DAISETTA	743DA	369	402.8
37	161	KICKAPOO	251KP	1,336	402.8
38	114	BAYOU FANNETT	250BY	314	379.5
39	227	ADAMS BAYOU	332AD	546	375.2
40	5	FORT WORTH	567FT	475	371.0
41	288	TRAVIS	14TRV	17	365.3
42	66	TAMINA	598TA	822	350.7
43	23	FOREST	751FO	3,875	349.9

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2017 SAIDI Ranking	2016 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIDI Value
44	133	TRANSCO	48TCO	216	348.1
45	52	CORRIGAN BULK	239CR	497	347.7
46	378	JIROU	76JRU	167	345.6
47	173	CORDREY	324CO	1,556	337.8
48	140	ROSEDALE (TX)	151RS	1,275	333.5
49	9	BAYSHORE	213BA	1,776	325.8
50	NA	FOREST	753FO	1,704	319.8
51	147	NEW CANEY	337NC	590	318.5
52	35	LACON	540LA	1,061	317.5
53	126	LACON	539LA	2,028	316.1
54	152	CLEVELAND (TX)	406CV	1,667	312.0
55	201	CROWDER	104CD	1,642	309.0
56	24	LUMBERTON	441LU	4,428	302.3
57	304	HUMPHREY (TX)	106HM	1,111	299.7
58	38	CLEVELAND (TX)	426CV	3,073	299.4
59	214	NORTH SILSBEE	472NS	332	291.8
60	172	CROWDER	103CD	1,442	285.3
61	137	WOODVILLE (TX)	594WD	1,175	284.2
62	325	HANKS	24HKS	837	280.9
63	40	GRIMES	982GR	753	277.2
64	138	WARREN	506WR	1,338	276.3
65	80	CRYSTAL	567CR	1,316	271.3
66	344	FOREST	759FO	724	270.8
67	235	WALDEN	563WD	1,958	268.6
68	196	CORDREY	327CO	966	264.3
69	93	CHINA	92CHI	659	264.0
70	212	SPURLOCK	99SPU	746	263.2
71	211	DAYTON BULK	724DY	2,245	263.2
72	97	ELIZABETH	121EL	1,467	259.2
73	213	VIDOR	164VD	802	256.8
74	197	WEST END	88WED	916	250.2
75	29	STOWELL	232ST	1,168	247.9
76	95	OAK RIDGE (TX)	744OK	2,952	246.2
77	NA	MAYHAW	673MA	1,834	244.2
78	76	CHEEK	159CH	543	243.9
79	62	PARKWAY	350PW	966	243.3
80	54	BEVIL	155BE	4,061	242.8
81	58	CROCKETT	195CR	991	241.7
82	148	HUMPHREY (TX)	107HM	894	239.4
83	187	LINDBERGH	43LNB	789	237.4
84	350	GOSLIN	703GL	2,157	234.8
85	21	BRIARCLIFF	31BRC	873	234.1
86	259	LOEB	17LOB	899	233.4
87	153	BAYSHORE	212BA	49	229.2
88	255	ROSEDALE (TX)	153RS	732	227.5
89	120	ORANGE	350ON	939	226.0
90	239	VIRGINIA	131VI	1,393	225.5
91	141	ROSEDALE (TX)	152RS	742	225.3

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2017 SAIDI Ranking	2016 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIDI Value
92	240	HUNTSVILLE	600HU	2,146	224.8
93	185	WYNTEX	634WT	1,328	222.6
94	86	CROCKETT	65CRK	565	215.5
95	41	WINFREE	342WN	1,185	212.4
96	68	DOUCETTE	570DC	1,127	208.5
97	247	AMELIA BULK	182AM	969	203.2
98	122	MCLEWIS	381MC	1,230	202.8
99	246	NORTH SILSBEE	471NS	1,119	202.0
100	330	TANGLEWOOD	136TG	620	198.3
101	166	BAYSHORE	211BA	1,061	196.9
102	286	NAVASOTA	969NA	928	196.2
103	94	LINDBERGH	40LNB	1,613	194.0
104	13	MCHALE	112MC	821	192.5
105	207	CALVERT	4CAL	2,176	191.5
106	311	HUNTSVILLE	607HU	3,482	190.8
107	61	RAYWOOD	75RAY	120	188.2
108	290	GOSLIN	702GL	1,785	188.0
109	110	CORDREY	325CO	1,598	182.0
110	50	NEW CANEY	334NC	6,584	181.1
111	22	MCLEWIS	380MC	2,414	179.4
112	124	METRO	719ME	1,820	179.1
113	231	CALVERT	6CAL	1,609	178.6
114	164	MERLIN	374MR	543	170.8
115	223	CALDWELL INDUSTRIAL	138CI	707	170.5
116	367	LONGMIRE	581LM	2,532	170.1
117	228	HUNTSVILLE	608HU	3,242	168.5
118	96	OAK RIDGE (TX)	740OK	1,272	167.8
119	49	NAVASOTA	905NA	2,379	165.8
120	117	CHINA	93CHI	1,380	165.3
121	28	ELIZABETH	122EL	742	164.4
122	85	GOSLIN	707GL	721	163.7
123	108	CONAIR	514CN	1,226	163.0
124	56	KOUNTZE BULK	451KT	1,063	161.1
125	104	HIMEX	221HI	111	160.6
126	34	TANGLEWOOD	137TG	1,520	160.3
127	313	GROVES-EGSI	63GRO	1,324	160.2
128	NA	Alden Bridge	771AL	2,158	159.4
129	60	BRIARCLIFF	30BRC	2,404	158.2
130	115	APOLLO	320AP	2,012	158.1
131	219	EASTGATE	781EG	1,092	157.4
132	162	HAMPTON	158HA	1,148	157.0
133	91	WYNTEX	632WT	885	155.4
134	17	DOBBIN	519DO	1,878	154.9
135	340	JIROU	77JRU	317	154.4
136	251	CONAIR	512CN	1,255	154.0
137	83	GOSLIN	708GL	2,228	153.4
138	111	KOLBS	35KOL	1,087	153.1
139	299	SILSBEE	462SI	799	152.9

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2017 SAIDI Ranking	2016 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIDI Value
140	88	ECHO	72ECH	505	152.2
141	194	RAYWOOD	74RAY	1,109	149.9
142	31	MCHALE	113MC	619	149.3
143	309	PARKDALE	171PR	706	148.6
144	292	WINFREE	340WN	467	147.1
145	274	NEW CANEY	336NC	4,718	146.4
146	32	DOBBIN	920DO	1,862	146.1
147	106	HUNTSVILLE	611HU	1,334	146.1
148	103	BRIDGE CITY	363BD	2,146	145.1
149	158	DAISETTA	744DA	705	144.2
150	84	NEW CANEY	333NC	5,587	143.4
151	167	WOODVILLE (TX)	593WD	712	143.3
152	77	TEMCO	627TE	903	143.1
153	121	LACON	537LA	2,176	141.8
154	51	JOHNSTOWN	343JT	1,570	138.1
155	264	ELIZABETH	120EL	1,380	137.1
156	177	STOWELL	233ST	677	135.7
157	332	CHEEK	165CH	110	134.2
158	186	TYRRELL	37TYR	520	133.7
159	238	PEE DEE	806PD	2,576	131.9
160	310	WALDEN	560WD	713	130.1
161	149	SPLENDORA	309SP	1,384	130.1
162	163	METRO	724ME	1,048	129.9
163	176	LINCOLN	15LCN	308	128.9
164	280	MCHALE	111MC	669	128.4
165	47	CLEVELAND (TX)	425CV	2,688	128.0
166	218	CHEEK	160CH	708	127.9
167	75	MCHALE	110MC	1,048	126.6
168	206	AMELIA BULK	180AM	1,411	126.2
169	65	GOREE	681GR	626	125.4
170	234	SILSBEE	463SI	772	123.3
171	287	LOVELLS LAKE	141LV	727	120.6
172	90	LOEB	18LOB	560	120.3
173	146	LAKEVIEW	81LAV	1,286	120.2
174	339	CENTRAL	132CE	1,817	119.7
175	289	JOHNSTOWN	342JT	716	118.8
176	139	OILLA	345OI	1,456	118.7
177	127	YANKEE DOODLE	22YAN	2,116	118.6
178	335	Alden Bridge	766AL	1,660	115.1
179	305	PARKWAY	351PW	579	113.7
180	156	MCDONALD	479MD	776	113.5
181	113	VIDOR	162VD	1,883	111.5
182	361	CONAIR	511CN	1,592	111.5
183	25	BRIDGE CITY	360BD	1,125	111.3
184	82	PANORAMA	525PA	1,425	110.7
185	171	KOUNTZE BULK	432KT	872	109.9
186	112	VIDOR	163VD	1,648	107.4
187	101	BENTWATER	522BW	711	106.8

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2017 SAIDI Ranking	2016 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIDI Value
188	105	CLEVELAND (TX)	405CV	1,867	106.0
189	46	NEW CANEY	304NC	1,668	105.0
190	253	MAYHAW	671MA	78	104.9
191	123	KOLBS	34KOL	1,217	104.4
192	329	LINCOLN	16LCN	295	103.5
193	81	BENTWATER	520BW	2,011	103.5
194	312	WALDEN	564WD	2,850	103.3
195	NA	FOREST	755FO	1,951	103.2
196	372	PARKDALE	176PR	613	102.4
197	136	SPURLOCK	98SPU	726	102.2
198	266	ECHO	73ECH	787	102.0
199	216	VIRGINIA	129VI	598	100.2
200	241	STONEGATE	92STG	2,024	99.9
201	2	SOUTH LIBERTY	714SL	116	98.4
202	373	METRO	716ME	35	98.1
203	155	YANKEE DOODLE	25YAN	169	98.0
204	270	MANCHESTER	66MAN	2,039	97.2
205	282	FLETCHER	457FL	1,529	97.2
206	320	APRIL	591AP	1,653	96.1
207	145	EGYPT	551EP	2,479	94.9
208	87	KOLBS	36KOL	1,355	94.7
209	135	CLEVELAND (TX)	403CV	1,521	94.1
210	180	SILSBEE	461SI	544	94.0
211	220	WEST ORANGE	392WO	702	93.6
212	116	WEST END	86WED	507	90.9
213	203	MAPLE	90MPL	339	90.5
214	15	PLANTATION (TX)	545PL	1,084	90.2
215	202	FORT WORTH	12FTW	1,476	90.1
216	175	PORT ACRES SUB	68PTA	1,273	88.6
217	67	OAK RIDGE (TX)	741OK	834	87.9
218	199	SPLENDORA	308SP	2,694	87.8
219	377	HEARNE	28HRN	28	87.7
220	184	FLETCHER	456FL	832	87.4
221	209	ECHO	71ECH	739	87.3
222	182	LINDBERGH	41LNB	1,726	84.7
223	205	EGYPT	552EP	1,866	83.4
224	198	BEVIL	156BE	601	83.1
225	72	YANKEE DOODLE	23YAN	574	82.2
226	44	SOMERVILLE	126SO	857	82.0
227	279	ELIZABETH	123EL	2,626	81.8
228	308	MERLIN	375MR	888	80.6
229	143	GRIMES	883GR	891	79.9
230	57	NECHES	193NE	1,496	79.3
231	250	WINFREE	341WN	729	78.9
232	183	BENTWATER	521BW	2,065	76.9
233	55	ECHO	70ECH	1,687	76.8
234	134	LOVELLS LAKE	142LV	375	76.5
235	248	HUNTSVILLE	610HU	1,901	75.6

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2017 SAIDI Ranking	2016 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIDI Value
236	73	BRIDGE CITY	361BD	1,098	75.4
237	11	VIWAY	682VI	1,725	72.8
238	118	JOHNSTOWN	345JT	1,971	72.3
239	125	Alden Bridge	767AL	2,778	72.3
240	268	CONAIR	513CN	1,682	71.0
241	327	FRONT STREET	308FR	365	70.0
242	39	VIWAY	681VI	934	69.3
243	45	VIDOR	161VD	593	69.2
244	189	BRIARCLIFF	33BRC	303	68.5
245	18	OAK RIDGE (TX)	745OK	527	67.7
246	233	TANGLEWOOD	134TG	2,223	67.3
247	284	SOUR LAKE	105SL	1,247	67.2
248	244	HANKS	23HKS	1,444	66.5
249	79	DAYTON BULK	725DY	1,534	65.5
250	150	HANKAMER	206HA	672	64.6
251	276	WESTSIDE	113WS	279	63.4
252	225	TANGLEWOOD	135TG	676	63.4
253	336	CENTRAL	131CE	978	62.7
254	89	CORDREY	326CO	1,221	61.5
255	258	LONGMIRE	582LM	1,210	61.5
256	215	STONEGATE	93STG	1,981	61.4
257	20	HANKS	25HKS	921	61.2
258	293	LONGMIRE	584LM	1,409	60.8
259	357	FRONT STREET	310FR	560	60.3
260	222	PLANTATION (TX)	546PL	869	60.1
261	257	HUMPHREY (TX)	108HM	45	59.7
262	179	BRIDGE CITY	362BD	1,174	59.7
263	366	APRIL	592AP	1,104	59.4
264	277	GROVES-EGSI	62GRO	1,529	59.2
265	230	CONROE BULK	507CN	2,199	58.3
266	317	Alden Bridge	765AL	666	57.9
267	232	FORT WORTH	7FTW	1,218	57.6
268	316	PEE DEE	808PD	922	57.3
269	226	MCDONALD	476MD	972	56.9
270	242	MANCHESTER	67MAN	1,030	56.6
271	6	DAYTON BULK	726DY	1,563	56.5
272	236	KOLBS	37KOL	717	55.8
273	204	PORT ACRES BULK	70PAS	789	55.5
274	374	EGYPT	550EP	986	55.4
275	337	NORTH END	21NOE	1,898	55.3
276	169	CONROE BULK	505CN	1,299	55.0
277	369	METRO	720ME	559	54.6
278	160	PANSY	185PS	1,328	54.3
279	98	GOSLIN	706GL	1,470	52.5
280	275	CONROE BULK	572CN	1,455	52.2
281	33	BATSON	53BAT	918	51.5
282	331	HANKS	22HKS	1,141	51.1
283	42	SARATOGA	761SA	432	49.9

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2017 SAIDI Ranking	2016 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIDI Value
284	70	ORANGE	352ON	918	49.1
285	168	CONROE BULK	504CN	241	49.0
286	229	WINSHIRE	241WS	1,079	48.5
287	181	METRO	722ME	1,238	48.4
288	4	BEVIL	154BE	2,435	48.2
289	210	BRIARCLIFF	32BRC	1,286	48.1
290	364	KOUNTZE BULK	435KT	46	47.5
291	69	ORANGE	351ON	500	46.9
292	281	MCDONALD	477MD	1,594	46.7
293	63	CROWDER	105CD	932	46.2
294	107	VIRGINIA	130VI	1,152	46.1
295	190	OAK RIDGE (TX)	742OK	238	45.4
296	323	PORT ACRES SUB	69PTA	699	45.3
297	129	SHEAWILL	536SH	1,392	44.3
298	99	DAYTON BULK	723DY	1,019	44.2
299	165	RAYWOOD	73RAY	533	43.0
300	301	AMELIA BULK	181AM	2,310	43.0
301	273	HEARNE	29HRN	329	42.4
302	353	LILLARD	490LI	289	42.3
303	71	CLEVELAND (TX)	404CV	1,814	41.4
304	192	SOMERVILLE	127SO	486	41.3
305	48	SPLENDORA	307SP	1,621	39.5
306	338	HANKAMER	207HA	758	39.2
307	195	WEST END	80WED	268	39.0
308	178	LONGMIRE	580LM	2,347	38.6
309	261	TRAVIS	11TRV	25	38.5
310	341	METRO	718ME	2,054	38.4
311	354	PORT NECHES	45PTN	919	37.2
312	352	VIRGINIA	132VI	601	36.2
313	294	ROSEDALE (TX)	150RS	127	35.4
314	59	FRONT STREET	307FR	517	35.1
315	333	METRO	723ME	728	33.8
316	348	TYRRELL	38TYR	46	33.7
317	359	GOSLIN	701GL	1,690	33.6
318	278	APRIL	590AP	1,601	33.3
319	243	LONGMIRE	583LM	1,628	33.1
320	10	PANSY	184PS	419	32.5
321	285	ADAMS BAYOU	330AD	152	32.3
322	355	OAK RIDGE (TX)	743OK	1,047	31.1
323	391	BROOKS CREEK	270BC	49	31.0
324	321	MCDONALD	478MD	649	30.7
325	370	HIMEX	222HI	221	30.5
326	307	FEDERAL	801FE	256	30.1
327	297	PORT ACRES SUB	67PTA	596	29.8
328	314	SHEAWILL	535SH	692	29.8
329	191	LACON	538LA	1,447	29.6
330	334	CONROE BULK	575CN	864	27.8
331	356	PARKWAY	782PW	351	27.7

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2017 SAIDI Ranking	2016 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2017 SAIDI Value
332	387	CONROE BULK	573CN	14	26.8
333	368	WESTSIDE	112WS	391	26.2
334	381	GOSLIN	710GL	951	25.8
335	260	WEST END	85WED	530	25.7
336	349	STONEGATE	91STG	1,365	25.3
337	271	CROWDER	102CD	1,754	25.0
338	376	TESCO	36TSC	84	24.8
339	383	PARKDALE	172PR	22	24.5
340	27	TAMINA	316TA	296	23.0
341	100	GROVES-EGSI	59GRO	1,715	22.8
342	303	CENTRAL	133CE	1,607	21.8
343	254	JIROU	75JRU	62	21.7
344	363	CENTRAL	130CE	741	20.8
345	328	GROVES-EGSI	61GRO	947	20.6
346	170	CONROE BULK	574CN	2,099	19.7
347	322	Alden Bridge	764AL	1,259	19.0
348	300	PORT NECHES	46PTN	1,282	18.9
349	283	DAISETTA	741DA	256	18.7
350	74	CROCKETT	61CRK	99	18.6
351	324	DAYTON BULK	727DY	785	18.0
352	249	Alden Bridge	769AL	813	15.7
353	342	CONAIR	515CN	830	14.6
354	208	WEST ORANGE	393WO	656	14.1
355	351	STOWELL	231ST	1,020	13.3
356	360	CONROE BULK	506CN	2,110	13.0
357	267	WEST END	87WED	33	13.0
358	343	NORTH END	26NOE	309	12.6
359	193	METRO	717ME	217	12.0
360	NA	Alden Bridge	770AL	812	11.5
361	358	SOUR LAKE	104SL	387	11.3
362	109	NAVASOTA	904NA	1,495	11.2
363	19	LINDBERGH	42LNB	315	10.9
364	380	WEST END	82WED	493	9.5
365	319	GOSLIN	704GL	1,679	9.5
366	291	GOSLIN	705GL	1,294	9.4
367	375	CROCKETT	63CRK	32	9.1
368	296	NORTH END	29NOE	350	8.9
369	26	GRIMES	981GR	319	7.9
370	30	CROCKETT	64CRK	1,026	7.6
371	272	STONEGATE	90STG	1,037	7.4
372	362	Alden Bridge	763AL	1,167	7.1
373	347	WESTSIDE	111WS	351	6.8
374	295	CONAIR	516CN	299	5.5
375	382	NORTH END	27NOE	95	5.5
376	346	NORTH END	28NOE	175	5.0
377	NA	FOREST	757FO	276	4.5
378	379	WYNTEX	633WT	602	3.8
379	224	MEMORIAL	280ML	940	3.4

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380	142	MEMORIAL	281ML	806	3.3
381	371	Alden Bridge	768AL	66	3.3
382	302	LAKEVIEW	80LAV	709	3.2
383	237	CONROE BULK	576CN	1,422	2.8
384	386	YANKEE DOODLE	24YAN	258	2.7
385	159	ADAMS BAYOU	331AD	198	2.7
386	144	JIROU	78JRU	307	1.6
387	318	MAPLE	91MPL	225	1.4
388	262	CROCKETT	60CRK	205	0.9
389	221	METRO	721ME	685	0.4
390	36	TRAVIS	13TRV	43	0.0
391	384	TRAVIS	6TRV	30	0.0
392	385	TRAVIS	8TRV	14	0.0
393	388	INDEPENDENCE (TX)	945ID	10	0.0
394	390	FAWIL	FAWIL	25	0.0
395	217	METRO	715ME	29	0.0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2017 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	12.44%
Vegetation	17.56%
Animals and Birds	3.59%
People (Including cars and farm equip)	12.78%
Utility-owned Equipment	37.74%
Other	2.99%
Unknown	12.90%