



Control Number: 47897



Item Number: 5

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P.U.C. DOCKET NO. 47897

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

2018 JAN -5 AM 9:38
PUBLIC UTILITY COMMISSION
FILING CLERK

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: LORRIE & MANUEL Last Name: ELIZARRAZA

Phone Number: 210-482-9131 Fax Number: _____

Address, City, State: 180 Misty Dawn, Castroville TX 78009

Location where service is received: 180 Misty Dawn, Castroville TX 78009
(if different from the mailing address)

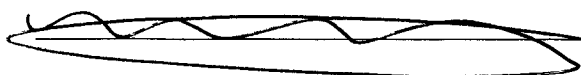
Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- ☐ Water Rate Change ☐ Sewer Rate Change ☒ Both Water and Sewer Rate Change
☒ Other (please specify below)

*is this Rate Increase due to Having Inadequate/sub standard System?
Yancey water Supply Says Community Has an Inadequate System.*

Signature of Protester:



Date: 1/3/2018

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136

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**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO TEX. WATER CODE § 13.1871**

FOREST GLEN UTILITY COMPANY

21070

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUC). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least _____ [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 2/1/2018

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for proposed Rate Change:

TO ENSURE RATES COVER ACTUAL OPERATING COSTS OF THE UTILITY. FGU'S RATES HAVE BEEN BELOW THE COST OF SERVICE SINCE 2012.

BILLING COMPARISON**Water**

Existing	5,000 gallons:	\$ _____ /mo	Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo
Existing	30,000 gallons:	\$ _____ /mo	Proposed	30,000 gallons:	\$ _____ /mo

Sewer

Existing	5,000 gallons:	\$ <u>35.00</u> /mo	Proposed	5,000 gallons:	\$ <u>65.00</u> /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo

POTRANCO RANCH

Subdivision(s) or System(s) Affected by Rate Change

15720 BANDERA RD. #103

HELOTES

TX

78023

Company Address

City

State

Zip

(210) 695-5490

Company Phone Number

214,000.00

Annual Revenue Increase

8/9/2017

Date Notice Delivered

8/1/2012

Date of Last Rate Change

Date Meters Typically Read

Not Applicable

* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

NOTICE OF PROPOSED RATE CHANGE –SEWER

CURRENT RATES	PROPOSED RATES
Monthly base rate including _____ gallons	Monthly base rate including _____ gallons
Meter Size:	Meter Size:
RESIDENTIAL	RESIDENTIAL
5/8" or 3/4" \$	5/8" or 3/4" \$
1" \$	1" \$
1 1/2" \$	1 1/2" \$
2" \$	2" \$
3" \$	3" \$
Other: \$	Other: \$
GALLONAGE OR FIXED CHARGE:	GALLONAGE OR FIXED CHARGE:
\$ <u>35.00</u>	\$ <u>65.00</u> — Really!!!
<input checked="" type="checkbox"/> per month; OR	<input checked="" type="checkbox"/> per month; OR
<input type="checkbox"/> for each additional 1,000 gallons over the minimum.	<input type="checkbox"/> for each additional 1,000 gallons over the minimum.
Gallage charges are determined based on average consumption for winter period which includes the following months:	Gallage charges are determined based on average consumption for winter period which includes the following months:
MISCELLANEOUS FEES	MISCELLANEOUS FEES
Tap Fee \$ 300.00	Tap Fee \$ 300.00
Reconnect fee: Non-payment \$ 25.00	Reconnect fee: Non-payment 25.00 (Maximum - \$25.00) \$
Customer's Request \$ 50.00	Customer's Request \$ 50.00
Transfer Fee \$ 50.00	Transfer Fee \$ 50.00
Late Charge \$ 5.00	Late charge: (Indicate either \$5.00 or 10%) \$ 10%
Returned Check Charge \$ 25.00	Returned Check Charge \$ 25.00
Deposit \$ 50.00	Deposit (Maximum \$50.00) \$ 50.00
Meter test fee \$ Actual Cost	Meter test fee \$ 25.00 (Maximum - \$25.00)

Regulatory Assessment of 1% is added to base rate and gallage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income Ratepayers.

FGU has maintained rates below the cost of service since 2012.