



Control Number: 47897



Item Number: 50

Addendum StartPage: 0

**Fleming D. & Hilda L. Mitchell
163 Sunrise HL
Castroville, TX 78009**

RECEIVED
2018 JAN 10 AM 10:52
PUBLIC UTILITY COMMISSION
FILING CLERK

1/10/2018

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Ave.
Austin, TX 78711-3326**

To Whom It May Concern:

I submitted this Ratepayer Protest without completing the Customer Information portion in error. I am therefore re-submitting said document with corrected information.


I am also submitting a copy of the envelope forwarded with Ratepayer Proposed Rate Change Docket No. 47897 with disagreement.

- **Date notice delivered on form states 8/9/2017, yet it was postmarked 12/27/2017 (80 days later).**
- **Notification received 12/30/17, which is thirty-two days prior to the effective date. According to Docket, the time limit is insufficient. I should have been granted thirty-five days.**
- **If there hasn't been an increase since 2012, why are we receiving a 100% increase at this time? This is an unfair increase. Most residents did not reside in Potranco Ranch in 2012. The increase should have been imposed prior to it getting out of hand.**
- **Current rates are extremely high and should remain without change. My water/Sewage exceeds my electric and there are only two in my household.**

Could you please provide clarification for myself and other residents of Potranco Ranch.

Your consideration in this matter is greatly appreciated.

Respectfully Submitted


**Fleming D. Mitchell
Resident**

50

P.U.C. DOCKET NO. 47897

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

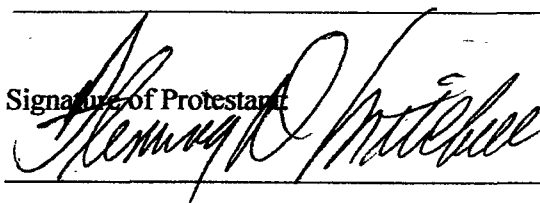
CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Fleming Last Name: Mitchell
Phone Number: 210-887-6045 Fax Number: _____
Address, City, State: 163 Sunrise Hill CASTROVILLE, TX 78009
Location where service is received: SAME
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- ☐ Water Rate Change ☒ Sewer Rate Change ☐ Both Water and Sewer Rate Change
☐ Other (please specify below)

Signature of Protestant:  Date: 12/29/17

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO TEX. WATER CODE § 13.1871**

FOREST GLEN UTILITY COMPANY

21070

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUC). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least _____ [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 2/1/2018

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for proposed Rate Change:

TO ENSURE RATES COVER ACTUAL OPERATING COSTS OF THE UTILITY. FGU'S RATES HAVE BEEN BELOW THE COST OF SERVICE SINCE 2012.

BILLING COMPARISON

Water

Existing	5,000 gallons:	\$ _____	/mo	Proposed	5,000 gallons:	\$ _____	/mo
Existing	10,000 gallons:	\$ _____	/mo	Proposed	10,000 gallons:	\$ _____	/mo
Existing	30,000 gallons:	\$ _____	/mo	Proposed	30,000 gallons:	\$ _____	/mo

Sewer

Existing	5,000 gallons:	\$ <u>35.00</u>	/mo	Proposed	5,000 gallons:	\$ <u>65.00</u>	/mo
Existing	10,000 gallons:	\$ _____	/mo	Proposed	10,000 gallons:	\$ _____	/mo

POTRANCO RANCH

Subdivision(s) or System(s) Affected by Rate Change

15720 BANDERA RD. #103	HELOTES	TX	78023
Company Address	City	State	Zip

(210) 695-5490

Company Phone Number

214,000.00

8/9/2017

Annual Revenue Increase

Date Notice Delivered

8/1/2012

Not Applicable

Date of Last Rate Change

Date Meters Typically Read

* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

NOTICE OF PROPOSED RATE CHANGE –SEWER

CURRENT RATES		PROPOSED RATES	
Monthly base rate including _____ gallons		Monthly base rate including _____ gallons	
Meter Size:		Meter Size:	
RESIDENTIAL		RESIDENTIAL	
5/8" or 3/4"	\$	5/8" or 3/4"	\$
1"	\$	1"	\$
1 1/2"	\$	1 1/2"	\$
2"	\$	2"	\$
3"	\$	3"	\$
Other:	\$	Other:	\$
GALLONAGE OR FIXED CHARGE:		GALLONAGE OR FIXED CHARGE:	
\$ 35.00		\$ 65.00	
<input checked="" type="checkbox"/> per month; OR		<input checked="" type="checkbox"/> per month; OR	
<input type="checkbox"/> for each additional 1,000 gallons over the minimum.		<input type="checkbox"/> for each additional 1,000 gallons over the minimum.	
Gallorage charges are determined based on average consumption for winter period which includes the following months:		Gallorage charges are determined based on average consumption for winter period which includes the following months:	
MISCELLANEOUS FEES		MISCELLANEOUS FEES	
Tap Fee	\$ 300.00	Tap Fee	\$ 300.00
Reconnect fee:		Reconnect fee:	
Non-payment		Non-payment	25.00
	\$ 25.00	(Maximum - \$25.00)	\$
Customer's Request	\$ 50.00	Customer's Request	\$ 50.00
Transfer Fee	\$ 50.00	Transfer Fee	\$ 50.00
Late Charge	\$ 5.00	Late charge: (Indicate either \$5.00 or 10%)	\$ 10%
Returned Check Charge	\$ 25.00	Returned Check Charge	\$ 25.00
Deposit		Deposit	
	\$ 50.00	(Maximum \$50.00)	\$ 50.00
Meter test fee	\$ Actual Cost	Meter test fee	\$ 25.00
		(Maximum - \$25.00)	

Regulatory Assessment of 1% is added to base rate and gallorage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income Ratepayers.

FGU has maintained rates below the cost of service since 2012.

Forest Glen Utility
15720 Bandera Rd. #103
Helotes, Texas 78023

SAN ANTONIO TX 780
RIO GRANDE DISTRICT
27 DEC 2017 PM 2 1

Fleming D. & Hilda L. Mitchell
163 Sunrise Hill
Castroville, TX 78009

78009-343963

