



Control Number: 47897



Item Number: 216

Addendum StartPage: 0

**PUC DOCKET NO. 47897
SOAH DOCKET NO. 473-18-3008.WS**

2018 AUG 10 AM 10:06
PUBLIC UTILITY COMMISSION
FILING CLERK

**APPLICATION OF INTERVENORS
AGAINST FOREST GLEN UTILITY
FOR AUTHORITY TO CHANGE**

**BEFORE THE
PUBLIC UTILITY COMMISSION
OF TEXAS**

**DIRECT TESTIMONY
OF
CECIL PERKINS
RESIDENT OF
POTRANCO RANCH SUBDIVISION
AUGUST 9, 2018**

216

Respectfully submitted,

Cecil Perkins
196 Misty Dawn
Castroville, TX 78009
210-380-1919
cecilsgroup@gmail.com

By: 

CERTIFICATE OF SERVICE

I, Cecil Perkins, hereby certify that I have or will serve a true and correct copy of the foregoing document via hand delivery, facsimile, electronic mail, overnight mail, U.S. mail, or Certified Mail Return Receipt Requested on all parties on the 9th of August 2018.

By: 
Cecil Perkins

**DIRECT TESTIMONY AND EXHIBITS OF
CECIL PERKINS**

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INTRODUCTION

I am Cecil Perkins and I have resided in the Potranco Ranch community since December 2013.

Presently, I am a business consultant and helps businesses create strategies to increase revenue, attract and retain customers, and setup infrastructure to optimize productivity.

Prior to becoming an independent consultant, I worked as a human resources executive in the telecommunications, oil and gas, information security, and retail industries. I also served 9-years in the United States Air Force.

My wife and I chose to build a home in Potranco Ranch because of the half-acre lots, number of building choices, open country atmosphere, and the cost to operate a home in this community. Another selling point was the availability of a reusable water system which was advertised by the builder to be less than half the cost of potable water.

PURPOSE OF TESTIMONY

The purpose of testimony is to object to the Forest Glen Utility (FGU) rate increase from \$35 to \$65, representing a 46% increase. This level of increase at one time is unreasonable.

Communications from FGU regarding rate information has been inconsistent, confusing, and inaccurate. This is not expected from a utility company. This is unreasonable.

Prior business decisions made by FGU have led to this proposed sewer rate increase which is planned to translate into additional cost to Potranco Ranch homeowners. This too is unreasonable.

GENERAL BACKGROUND

Prior to January 1, 2016, FGU communicated that the sewer rate for Potranco Ranch homeowners was a flat rate of \$12. See **Exhibit A**, Letter from Mr. Hausman dated October 7, 2015. The letter states the sewer rate would increase from \$12 to \$35 effective January 1, 2016.

I retained over 95% of my billing invoices since December of 2013. The cost of sewage ranged from \$17.06 to \$26.32 between December 2013 and December 2014. See **Exhibit B**, Yancey Water Supply Corporation (YWS) Audit History dated June 28, 2018.

The sewer rate has been variable for my residence since December 2013 up until January 2016 when the \$35 increase took affect.

The \$12 sewer rate which Mr. Hausman references in his October 2015 communication (**Exhibit A**) was actually a \$12.12. This sewer rate was applied to homebuilders as shown in **Exhibit B**. Once we purchased and moved into our home in December 2013, a different sewer rate schedule was applied. FGU also denied that the \$12.12 rate was only applied to homebuilders. **Exhibit B** states otherwise.

This type of communication is misleading, inaccurate, and unsatisfactory.

Between 2013 and 2015, questions were raised by homeowners about the sewer rate and how to calculate the cost of sewage. On July 27, 2015, FGU replied to a homeowner by email regarding how to calculate the rate for sewage. See **Exhibit C**.

FGU's response was they used YWS's water rate per gallon schedule to help determine and added 60% to arrive at the FGU sewer rate. FGU denied that a 60% up-charge existed prior to 2016 in a RFI response to me in July 2018.

I contacted YWS in June/July of 2018 to determine if their water rate schedule had changed since December 2013. They replied that it had not. See **Exhibit D**, Yancey Water Supply Corporation Welcome and Information Sheet for Members.

In FGU's sewer rate schedule shown in **Exhibit C**, FGU uses a different YWS water rate than communicated by YWS. FGU's interpretation of YWS's water rate is \$.30 higher than that published by YWS. In this case, using an incorrect water rate would result in an overcharge by FGU to its customers and refunds would be owed to customers. FGU neither admitted or denied that using incorrect rate information could result in incorrect charges.

This is highly unexpected of a utility company, unsatisfactory, and yet more reasons I am uncomfortable with FGU's business practices.

EXHIBITS

EXHIBIT A

**FOREST GLEN UTILITY COMPANY
15720 BANDERA RD. #103
HELOTES, TEXAS 78023
TEL 210-695-5490/ FAX 210-695-6580**

10/07/2015

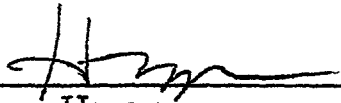
Potranco Ranch Homeowners;

Forest Glen Utility will be raising the base rate for sewer from \$12 to \$35 beginning the 1st of January 2016.

Forest Glen was approved by TCEQ from the beginning, 3 years ago, for a base rate of \$35. The owners of Forest Glen felt that it would be wise to start at a base rate of \$12 until the true expenses of the Utility could be determined. After losing money for 3 years in a row and expenses ballooning out of control, the owners have made the decision to raise the base rate to the originally authorized rate of \$35.

We appreciate your understanding in this matter.

Sincerely,



Harry Hausman
Manager

6/28/2018
1:39:40PM

Yancey Water Supply Corporation

Account: 016321800

AUDIT HISTORY

Program Version 17.10.100

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PERKINS, CECIL/VANESSA
PR MISTY DAWN (196)

EXHIBIT B

DATE: 06/28/2018
TIME: 13:38:36
USER: CLERK - 1

CUSTOMER FINANCIAL DETAIL
YANCEY WATER SUPPLY CORP

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For - CECIL OR VANESSA PERKINS - From 12/12/2016 To 07/28/2013

Account Number - 016321800

Service	Posting Date	Type	Check No	Cons	Charge Amount	Penalty Amount	Tax Amount	Pay Plan Amount	Total
Total Pay For 09/09/2013					\$64.73	\$0.00	\$0.00	\$5.00	\$69.73
WT	08/31/2013	Bill		1110	\$32.44	\$0.00	\$0.00	\$0.00	\$32.44
EAA	08/31/2013	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	08/31/2013	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	08/31/2013	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
LC	08/31/2013	Bill			\$15.00	\$0.00	\$0.00	\$0.00	\$15.00
PRS	08/31/2013	Bill			\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
Total Bill For 08/31/2013					\$64.73	\$0.00	\$0.00	\$5.00	\$69.73
WT	08/26/2013	Pay			\$30.00	\$0.00	\$0.00	\$0.00	\$30.00
EAA	08/26/2013	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	08/26/2013	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
PRS	08/26/2013	Pay			\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
PRU	08/26/2013	Pay	43622		\$18.00	\$0.00	\$0.00	\$0.00	\$18.00
Total Pay For 08/26/2013					\$65.29	\$0.00	\$0.00	\$0.00	\$65.29
WT	07/28/2013	Bill		0	\$30.00	\$0.00	\$0.00	\$0.00	\$30.00
EAA	07/28/2013	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	07/28/2013	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
PRS	07/28/2013	Bill			\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
PRU	07/28/2013	Bill		0	\$18.00	\$0.00	\$0.00	\$0.00	\$18.00
Total Bill For 07/28/2013					\$65.29	\$0.00	\$0.00	\$0.00	\$65.29

DATE: 06/28/2018
TIME: 13:38:36
USER: CLERK - 1

CUSTOMER FINANCIAL DETAIL
YANCEY WATER SUPPLY CORP
For - CECIL OR VANESSA PERKINS - From 12/12/2016 To 07/28/2013

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Account Number - 016321800

Service	Posting Date	Type	Check No	Cons	Charge Amount	Penalty Amount	Tax Amount	Pay Plan Amount	Total
WT	01/06/2014	Pay			\$38.03	\$0.00	\$0.00	\$0.00	\$38.03
EAA	01/06/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	01/06/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	01/06/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	01/06/2014	Pay	WEB PAY		\$17.06	\$0.00	\$0.00	\$0.00	\$17.06
Total Pay For 01/06/2014					\$60.26	\$0.00	\$0.00	\$5.00	\$65.26
WT	12/29/2013	Bill		3370	\$38.03	\$0.00	\$0.00	\$0.00	\$38.03
EAA	12/29/2013	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	12/29/2013	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	12/29/2013	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	12/29/2013	Bill			\$17.06	\$0.00	\$0.00	\$0.00	\$17.06
Total Bill For 12/29/2013					\$60.26	\$0.00	\$0.00	\$5.00	\$65.26
WT	12/10/2013	Pay			\$31.50	\$0.00	\$0.00	\$0.00	\$31.50
EAA	12/10/2013	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	12/10/2013	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	12/10/2013	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	12/10/2013	Pay	44058		\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
Total Pay For 12/10/2013					\$48.79	\$0.00	\$0.00	\$5.00	\$53.79
WT	11/30/2013	Bill		680	\$31.50	\$0.00	\$0.00	\$0.00	\$31.50
EAA	11/30/2013	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	11/30/2013	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	11/30/2013	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	11/30/2013	Bill			\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
Total Bill For 11/30/2013					\$48.79	\$0.00	\$0.00	\$5.00	\$53.79
WT	11/11/2013	Pay			\$32.53	\$0.00	\$0.00	\$0.00	\$32.53
EAA	11/11/2013	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	11/11/2013	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	11/11/2013	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	11/11/2013	Pay	43925		\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
Total Pay For 11/11/2013					\$49.82	\$0.00	\$0.00	\$5.00	\$54.82
WT	10/27/2013	Bill		1150	\$32.53	\$0.00	\$0.00	\$0.00	\$32.53
EAA	10/27/2013	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	10/27/2013	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	10/27/2013	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	10/27/2013	Bill			\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
Total Bill For 10/27/2013					\$49.82	\$0.00	\$0.00	\$5.00	\$54.82
WT	10/07/2013	Pay			\$31.87	\$0.00	\$0.00	\$0.00	\$31.87
EAA	10/07/2013	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	10/07/2013	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	10/07/2013	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	10/07/2013	Pay	43793		\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
Total Pay For 10/07/2013					\$49.16	\$0.00	\$0.00	\$5.00	\$54.16
WT	09/29/2013	Bill		850	\$31.87	\$0.00	\$0.00	\$0.00	\$31.87
EAA	09/29/2013	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	09/29/2013	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	09/29/2013	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	09/29/2013	Bill			\$12.12	\$0.00	\$0.00	\$0.00	\$12.12
Total Bill For 09/29/2013					\$49.16	\$0.00	\$0.00	\$5.00	\$54.16
WT	09/09/2013	Pay			\$32.44	\$0.00	\$0.00	\$0.00	\$32.44
EAA	09/09/2013	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	09/09/2013	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	09/09/2013	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
LC	09/09/2013	Pay			\$15.00	\$0.00	\$0.00	\$0.00	\$15.00
PRS	09/09/2013	Pay	43641		\$12.12	\$0.00	\$0.00	\$0.00	\$12.12

DATE: 06/28/2018
 TIME: 13:38:36
 USER: CLERK - 1

CUSTOMER FINANCIAL DETAIL
 YANCEY WATER SUPPLY CORP
 For - CECIL OR VANESSA PERKINS - From 12/12/2016 To 07/28/2013

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Account Number - 016321800

Service	Posting Date	Type	Check No	Cons	Charge Amount	Penalty Amount	Tax Amount	Pay Plan Amount	Total
WT	04/27/2014	Bill		3120	\$37.37	\$0.00	\$0.00	\$0.00	\$37.37
EAA	04/27/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	04/27/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	04/27/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	04/27/2014	Bill			\$16.36	\$0.00	\$0.00	\$0.00	\$16.36
PRU	04/27/2014	Bill		3500	\$23.10	\$0.00	\$0.00	\$0.00	\$23.10
Total Bill For 04/27/2014					\$82.00	\$0.00	\$0.00	\$5.00	\$87.00
WT	04/11/2014	Pay			\$36.73	\$0.00	\$0.00	\$0.00	\$36.73
EAA	04/11/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	04/11/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	04/11/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	04/11/2014	Pay			\$15.73	\$0.00	\$0.00	\$0.00	\$15.73
PRU	04/11/2014	Pay	CCP PAY		\$23.44	\$0.00	\$0.00	\$0.00	\$23.44
Total Pay For 04/11/2014					\$81.07	\$0.00	\$0.00	\$5.00	\$86.07
WT	03/30/2014	Bill		2880	\$36.73	\$0.00	\$0.00	\$0.00	\$36.73
EAA	03/30/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	03/30/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	03/30/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	03/30/2014	Bill			\$15.73	\$0.00	\$0.00	\$0.00	\$15.73
PRU	03/30/2014	Bill		3710	\$23.44	\$0.00	\$0.00	\$0.00	\$23.44
Total Bill For 03/30/2014					\$81.07	\$0.00	\$0.00	\$5.00	\$86.07
WT	03/24/2014	Pay			\$37.32	\$0.00	\$0.00	\$0.00	\$37.32
EAA	03/24/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	03/24/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	03/24/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	03/24/2014	Pay			\$16.30	\$0.00	\$0.00	\$0.00	\$16.30
PRU	03/24/2014	Pay			\$27.12	\$0.00	\$0.00	\$0.00	\$27.12
PRV	03/24/2014	Pay	CCP PAY		\$45.00	\$0.00	\$0.00	\$0.00	\$45.00
Total Pay For 03/24/2014					\$130.91	\$0.00	\$0.00	\$5.00	\$135.91
WT	02/23/2014	Bill		3100	\$37.32	\$0.00	\$0.00	\$0.00	\$37.32
EAA	02/23/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	02/23/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	02/23/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	02/23/2014	Bill			\$16.30	\$0.00	\$0.00	\$0.00	\$16.30
PRU	02/23/2014	Bill		6010	\$27.12	\$0.00	\$0.00	\$0.00	\$27.12
PRV	02/23/2014	Bill			\$45.00	\$0.00	\$0.00	\$0.00	\$45.00
Total Bill For 02/23/2014					\$130.91	\$0.00	\$0.00	\$5.00	\$135.91
WT	02/14/2014	Pay			\$40.26	\$0.00	\$0.00	\$0.00	\$40.26
EAA	02/14/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	02/14/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	02/14/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	02/14/2014	Pay			\$19.28	\$0.00	\$0.00	\$0.00	\$19.28
PRU	02/14/2014	Pay	CCP PAY		\$33.05	\$0.00	\$0.00	\$0.00	\$33.05
Total Pay For 02/14/2014					\$97.76	\$0.00	\$0.00	\$5.00	\$102.76
WT	01/26/2014	Bill		4210	\$40.26	\$0.00	\$0.00	\$0.00	\$40.26
EAA	01/26/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	01/26/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	01/26/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	01/26/2014	Bill			\$19.28	\$0.00	\$0.00	\$0.00	\$19.28
PRU	01/26/2014	Bill		9340	\$33.05	\$0.00	\$0.00	\$0.00	\$33.05
Total Bill For 01/26/2014					\$97.76	\$0.00	\$0.00	\$5.00	\$102.76

DATE: 06/28/2018

TIME: 13:38:36

USER: CLERK - 1

CUSTOMER FINANCIAL DETAIL

YANCEY WATER SUPPLY CORP

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INQUIRY2.FRX

For - CECIL OR VANESSA PERKINS - From 12/12/2016 To 07/28/2013

Account Number - 016321800

Service	Posting Date	Type	Check No	Cons	Charge Amount	Penalty Amount	Tax Amount	Pay Plan Amount	Total
WT	08/14/2014	Pay			\$39.30	\$0.00	\$0.00	\$0.00	\$39.30
EAA	08/14/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	08/14/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	08/14/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	08/14/2014	Pay			\$18.27	\$0.00	\$0.00	\$0.00	\$18.27
PRU	08/14/2014	Pay	CCP PAY		\$53.10	\$0.00	\$0.00	\$0.00	\$53.10
Total Pay For 08/14/2014					\$115.84	\$0.00	\$0.00	\$5.00	\$120.84
WT	07/27/2014	Bill		3850	\$39.30	\$0.00	\$0.00	\$0.00	\$39.30
EAA	07/27/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	07/27/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	07/27/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	07/27/2014	Bill			\$18.27	\$0.00	\$0.00	\$0.00	\$18.27
PRU	07/27/2014	Bill		18790	\$53.10	\$0.00	\$0.00	\$0.00	\$53.10
Total Bill For 07/27/2014					\$115.84	\$0.00	\$0.00	\$5.00	\$120.84
WT	07/17/2014	Pay			\$46.47	\$0.00	\$0.00	\$0.00	\$46.47
EAA	07/17/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	07/17/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	07/17/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	07/17/2014	Pay			\$24.49	\$0.00	\$0.00	\$0.00	\$24.49
PRU	07/17/2014	Pay	CCP PAY		\$84.53	\$0.00	\$0.00	\$0.00	\$84.53
Total Pay For 07/17/2014					\$160.66	\$0.00	\$0.00	\$5.00	\$165.66
WT	06/29/2014	Bill		6230	\$46.47	\$0.00	\$0.00	\$0.00	\$46.47
EAA	06/29/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	06/29/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	06/29/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	06/29/2014	Bill			\$24.49	\$0.00	\$0.00	\$0.00	\$24.49
PRU	06/29/2014	Bill		28490	\$84.53	\$0.00	\$0.00	\$0.00	\$84.53
Total Bill For 06/29/2014					\$160.66	\$0.00	\$0.00	\$5.00	\$165.66
WT	06/16/2014	Pay			\$48.58	\$0.00	\$0.00	\$0.00	\$48.58
EAA	06/16/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	06/16/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	06/16/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	06/16/2014	Pay			\$26.14	\$0.00	\$0.00	\$0.00	\$26.14
PRU	06/16/2014	Pay	0016170332		\$39.77	\$0.00	\$0.00	\$0.00	\$39.77
Total Pay For 06/16/2014					\$119.66	\$0.00	\$0.00	\$5.00	\$124.66
WT	05/31/2014	Bill		6860	\$48.58	\$0.00	\$0.00	\$0.00	\$48.58
EAA	05/31/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	05/31/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	05/31/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	05/31/2014	Bill			\$26.14	\$0.00	\$0.00	\$0.00	\$26.14
PRU	05/31/2014	Bill		12950	\$39.77	\$0.00	\$0.00	\$0.00	\$39.77
Total Bill For 05/31/2014					\$119.66	\$0.00	\$0.00	\$5.00	\$124.66
WT	05/13/2014	Pay			\$37.37	\$0.00	\$0.00	\$0.00	\$37.37
EAA	05/13/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	05/13/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	05/13/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	05/13/2014	Pay			\$16.36	\$0.00	\$0.00	\$0.00	\$16.36
PRU	05/13/2014	Pay	10715557		\$23.10	\$0.00	\$0.00	\$0.00	\$23.10
Total Pay For 05/13/2014					\$82.00	\$0.00	\$0.00	\$5.00	\$87.00

DATE: 06/28/2018
 TIME: 13:38:36
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CUSTOMER FINANCIAL DETAIL
 YANCEY WATER SUPPLY CORP
 For - CECIL OR VANESSA PERKINS - From 12/12/2016 To 07/28/2013

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Account Number - 016321800

Service	Posting Date	Type	Check No	Cons	Charge Amount	Penalty Amount	Tax Amount	Pay Plan Amount	Total
WT	11/29/2014	Bill		6930	\$48.82	\$0.00	\$0.00	\$0.00	\$48.82
EAA	11/29/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	11/29/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	11/29/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	11/29/2014	Bill			\$26.32	\$0.00	\$0.00	\$0.00	\$26.32
PRU	11/29/2014	Bill		3680	\$23.39	\$0.00	\$0.00	\$0.00	\$23.39
Total Bill For 11/29/2014					\$103.70	\$0.00	\$0.00	\$5.00	\$108.70
WT	11/18/2014	Pay			\$47.61	\$0.00	\$0.00	\$0.00	\$47.61
EAA	11/18/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	11/18/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	11/18/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	11/18/2014	Pay			\$25.38	\$0.00	\$0.00	\$0.00	\$25.38
PRU	11/18/2014	Pay	CCP PAY		\$52.19	\$0.00	\$0.00	\$0.00	\$52.19
Total Pay For 11/18/2014					\$130.35	\$0.00	\$0.00	\$5.00	\$135.35
WT	10/26/2014	Bill		6570	\$47.61	\$0.00	\$0.00	\$0.00	\$47.61
EAA	10/26/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	10/26/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	10/26/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	10/26/2014	Bill			\$25.38	\$0.00	\$0.00	\$0.00	\$25.38
PRU	10/26/2014	Bill		18510	\$52.19	\$0.00	\$0.00	\$0.00	\$52.19
Total Bill For 10/26/2014					\$130.35	\$0.00	\$0.00	\$5.00	\$135.35
WT	10/17/2014	Pay			\$38.64	\$0.00	\$0.00	\$0.00	\$38.64
EAA	10/17/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	10/17/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	10/17/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	10/17/2014	Pay			\$17.61	\$0.00	\$0.00	\$0.00	\$17.61
PRU	10/17/2014	Pay	CCP PAY		\$71.11	\$0.00	\$0.00	\$0.00	\$71.11
Total Pay For 10/17/2014					\$132.53	\$0.00	\$0.00	\$5.00	\$137.53
WT	09/28/2014	Bill		3600	\$38.64	\$0.00	\$0.00	\$0.00	\$38.64
EAA	09/28/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	09/28/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	09/28/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	09/28/2014	Bill			\$17.61	\$0.00	\$0.00	\$0.00	\$17.61
PRU	09/28/2014	Bill		24350	\$71.11	\$0.00	\$0.00	\$0.00	\$71.11
Total Bill For 09/28/2014					\$132.53	\$0.00	\$0.00	\$5.00	\$137.53
WT	09/16/2014	Pay			\$39.17	\$0.00	\$0.00	\$0.00	\$39.17
EAA	09/16/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	09/16/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	09/16/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	09/16/2014	Pay			\$18.13	\$0.00	\$0.00	\$0.00	\$18.13
PRU	09/16/2014	Pay	CCP PAY		\$61.59	\$0.00	\$0.00	\$0.00	\$61.59
Total Pay For 09/16/2014					\$124.06	\$0.00	\$0.00	\$5.00	\$129.06
WT	08/30/2014	Bill		3800	\$39.17	\$0.00	\$0.00	\$0.00	\$39.17
EAA	08/30/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	08/30/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	08/30/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	08/30/2014	Bill			\$18.13	\$0.00	\$0.00	\$0.00	\$18.13
PRU	08/30/2014	Bill		21410	\$61.59	\$0.00	\$0.00	\$0.00	\$61.59
Total Bill For 08/30/2014					\$124.06	\$0.00	\$0.00	\$5.00	\$129.06

DATE: 06/28/2018
TIME: 13:38:36
USER: CLERK - 1

CUSTOMER FINANCIAL DETAIL
YANCEY WATER SUPPLY CORP
For - CECIL OR VANESSA PERKINS - From 12/12/2016 To 07/28/2013
Account Number - 016321800

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Service	Posting Date	Type	Check No	Cons	Charge Amount	Penalty Amount	Tax Amount	Pay Plan Amount	Total
WT	03/18/2015	Pay			\$38.64	\$0.00	\$0.00	\$0.00	\$38.64
EAA	03/18/2015	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	03/18/2015	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	03/18/2015	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	03/18/2015	Pay			\$17.61	\$0.00	\$0.00	\$0.00	\$17.61
PRU	03/18/2015	Pay			\$20.21	\$0.00	\$0.00	\$0.00	\$20.21
PRV	03/18/2015	Pay	CCP PAY		\$50.00	\$0.00	\$0.00	\$0.00	\$50.00
Total Pay For 03/18/2015					\$131.63	\$0.00	\$0.00	\$5.00	\$136.63
WT	02/28/2015	Bill		3600	\$38.64	\$0.00	\$0.00	\$0.00	\$38.64
EAA	02/28/2015	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	02/28/2015	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	02/28/2015	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	02/28/2015	Bill			\$17.61	\$0.00	\$0.00	\$0.00	\$17.61
PRU	02/28/2015	Bill		1640	\$20.21	\$0.00	\$0.00	\$0.00	\$20.21
PRV	02/28/2015	Bill			\$50.00	\$0.00	\$0.00	\$0.00	\$50.00
Total Bill For 02/28/2015					\$131.63	\$0.00	\$0.00	\$5.00	\$136.63
WT	02/09/2015	Pay			\$40.97	\$0.00	\$0.00	\$0.00	\$40.97
EAA	02/09/2015	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	02/09/2015	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	02/09/2015	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	02/09/2015	Pay			\$19.91	\$0.00	\$0.00	\$0.00	\$19.91
PRU	02/09/2015	Pay	CCP PAY		\$18.00	\$0.00	\$0.00	\$0.00	\$18.00
Total Pay For 02/09/2015					\$84.05	\$0.00	\$0.00	\$5.00	\$89.05
WT	01/31/2015	Bill		4480	\$40.97	\$0.00	\$0.00	\$0.00	\$40.97
EAA	01/31/2015	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	01/31/2015	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	01/31/2015	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	01/31/2015	Bill			\$19.91	\$0.00	\$0.00	\$0.00	\$19.91
PRU	01/31/2015	Bill		0	\$18.00	\$0.00	\$0.00	\$0.00	\$18.00
Total Bill For 01/31/2015					\$84.05	\$0.00	\$0.00	\$5.00	\$89.05
WT	01/12/2015	Pay			\$42.79	\$0.00	\$0.00	\$0.00	\$42.79
EAA	01/12/2015	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	01/12/2015	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	01/12/2015	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
LC	01/12/2015	Pay			\$15.00	\$0.00	\$0.00	\$0.00	\$15.00
PRS	01/12/2015	Pay			\$21.61	\$0.00	\$0.00	\$0.00	\$21.61
PRU	01/12/2015	Pay	CCP PAY		\$22.75	\$0.00	\$0.00	\$0.00	\$22.75
Total Pay For 01/12/2015					\$107.32	\$0.00	\$0.00	\$5.00	\$112.32
WT	12/28/2014	Bill		5130	\$42.79	\$0.00	\$0.00	\$0.00	\$42.79
EAA	12/28/2014	Bill			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	12/28/2014	Bill			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	12/28/2014	Bill			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
LC	12/28/2014	Bill			\$15.00	\$0.00	\$0.00	\$0.00	\$15.00
PRS	12/28/2014	Bill			\$21.61	\$0.00	\$0.00	\$0.00	\$21.61
PRU	12/28/2014	Bill		3280	\$22.75	\$0.00	\$0.00	\$0.00	\$22.75
Total Bill For 12/28/2014					\$107.32	\$0.00	\$0.00	\$5.00	\$112.32
WT	12/23/2014	Pay			\$48.82	\$0.00	\$0.00	\$0.00	\$48.82
EAA	12/23/2014	Pay			\$4.77	\$0.00	\$0.00	\$0.00	\$4.77
TCQ	12/23/2014	Pay			\$0.40	\$0.00	\$0.00	\$0.00	\$0.40
AMP	12/23/2014	Pay			\$0.00	\$0.00	\$0.00	\$5.00	\$5.00
PRS	12/23/2014	Pay			\$26.32	\$0.00	\$0.00	\$0.00	\$26.32
PRU	12/23/2014	Pay	CCP PAY		\$23.39	\$0.00	\$0.00	\$0.00	\$23.39
Total Pay For 12/23/2014					\$103.70	\$0.00	\$0.00	\$5.00	\$108.70

EXHIBIT C**Forest Glen****Mary Hoyt** <marymhoyt@gmail.com>

Mon, Jul 27, 2015 at 12:05 PM

To: Lorrie Elizarraraz <lorrieeliz@gmail.com>

Hello,

Please see the attached sewer rates, please note that Forest Glen charges 60% of the rate charged by Yancey Water.

Thank you,

Mary M Hoyt**Hausman Holdings****15720 Bandera Rd. #103****Helotes, Texas 78023****(210) 695-5490 Office/ (210) 695-6580 Fax**

marymhoyt@gmail.com

OUR RATES: ZERO - 2000 = \$2.50 PER THOUSAND					
			YANCEY WTR		YWT * 60%
Zero	to	2000	galions	\$ 2.50	\$1.50 / 1,000
2,001	to	5000	galions	\$ 2.95	\$1.77 / 1,000
5,001	to	10,000	galions	\$ 3.40	\$2.04 / 1,000
10,001	to	15,000	galions	\$ 3.90	\$2.34 / 1,000
15,001	to	20,000	galions	\$ 4.40	\$2.64 / 1,000

[Quoted text hidden]

**WELCOME AND INFORMATION SHEET FOR MEMBERS
OF**

YANCEY WATER SUPPLY CORPORATION

EXHIBIT D

MAILING ADDRESS: P.O. BOX 127

YANCEY, TEXAS 78886

PHYSICAL ADDRESS: 150 COUNTY ROAD 743

PHONE: (830) 741-5264 FAX: (830) 741-8009

E MAIL: yanceywater@yahoo.com web site: www.yanceywater.com



GENERAL MANAGER: Doug Caffey

ASSISTANT MANAGER: Roland DeLeon

ACCOUNTS PAYABLE/RECEIVABLE: Lucinda Stephens

BILLING: Cheryl Ahr

NEW ACCOUNTS/TRANSFERS: Maria Tellez

FIELD PERSONNEL: Joe Martinez, Carlos Mena, August Schueling, Ernest Moreno

Welcome to our system. The information on this sheet will be helpful to you in the future.

OFFICE HOURS: MONDAY THROUGH FRIDAY 8:00 AM TO 5:00 PM

CLOSED ON HOLIDAYS AND WEEKENDS (Check with office for a complete list of holiday closings)

AFTER HOURS CALL (210) 215-7171. We have calls monitored 24 hours per day for emergencies.

YOUR METER WILL BE READ ON OR ABOUT THE 25TH OF EACH MONTH AND PAYMENT WILL BE DUE BEFORE THE 15TH OF FOLLOWING MONTH TO AVOID THE \$15.00 LATE CHARGE.

MINIMUM SERVICE AVAILABILITY..... \$35.17
..... *unless you have a larger size meter*

GALLONAGE CHARGE PER THOUSAND GALLONS UP TO 2,000 GALLONS: \$2.20
GALLONAGE CHARGE PER THOUSAND GALLONS FROM 2,001 TO 5,000:..... \$2.65
GALLONAGE CHARGE PER THOUSAND GALLONS FROM 5,001 TO 10,000:..... \$3.10
GALLONAGE CHARGE PER THOUSAND GALLONS FROM 10,001 TO 15,000:..... \$3.60
GALLONAGE CHARGE PER THOUSAND GALLONS FROM 15,001 TO 20,000:..... \$4.10
GALLONAGE CHARGE PER THOUSAND GALLONS FROM 20,001 TO 25,000:..... \$4.60
GALLONAGE CHARGE PER THOUSAND GALLONS FROM 25,001 TO 30,000:..... \$5.10
30,001 – PLUS GALLON \$5.60

WATER PERMIT FEE..... \$4.77
AUTOMATIC METER READ..... \$5.00
LATE FEE..... \$15.00
RECONNECT FEE \$50.00
SERVICE TRIP FEE..... \$25.00
NSF FEE..... \$30.00

COPIES OF THE TARIFF AND OTHER CORPORATION DOCUMENTS ARE AVAILABLE FOR REVIEW OR COPYING BY WRITTEN REQUEST, SET UP AN APPOINTMENT DURING NORMAL BUSINESS HOURS.

PLEASE REPORT ALL LEAKS, VANDALISM, OR SUSPICIOUS ACTIONS TO OUR OFFICE.
THANK YOU FOR ALLOWING US TO SERVE YOU.