



Control Number: 47897



Item Number: 109

Addendum StartPage: 0

SOAH Doc No: 473-18-3008
P.U.C. Doc No: 47897

2018 MAY 11 AM 9:39

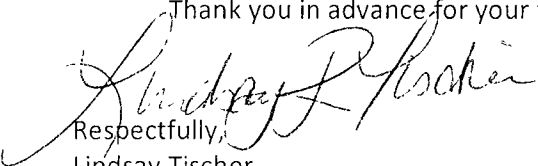
TO whom it may concern,

In this folder you will find the original PROTEST paperwork sign by husband and I with additional note under stating "second protest notice" with my signature and date.

Apparently, Forest Glenn utilities met the requirements of the board and are now scheduled to appear before the governing body to present their case to raise the sewer rate and our original objections do NOT count. This is flat out ridiculous. Not only to raise the rate, but to go through the trouble once but now two time of creating 10 copies of our PROTESTs to be mailed. What WORSE, is that this time, all we got was a simple letter stating if we want to protest, an objection must be mailed in or you can appear in person in Austin. Are you kidding me? There was no additional paperwork (unlike the first time). No listed procedure (send 10 copies).

So, you are getting the original PROTEST paperwork with the new SOAH Doc No: 473-18-3008, 10 copies, sent priority mail to ensure it arrives on time because I want our voices heard. \$65 for sewer alone is RIDICULOUS.

Thank you in advance for your time and consideration.


Respectfully,

Lindsay Tischer
277 Stone Trail
Castroville, TX 78009
Potranco Ranch Community

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO TEX. WATER CODE § 13.1871**

FOREST GLEN UTILITY COMPANY

21070

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUC). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least _____ [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 2/1/2018

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for proposed Rate Change:

TO ENSURE RATES COVER ACTUAL OPERATING COSTS OF THE UTILITY. FGU'S RATES HAVE BEEN BELOW THE COST OF SERVICE SINCE 2012.

BILLING COMPARISON**Water**

Existing	5,000 gallons:	\$ _____ /mo	Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo
Existing	30,000 gallons:	\$ _____ /mo	Proposed	30,000 gallons:	\$ _____ /mo

Sewer

Existing	5,000 gallons:	\$ 35.00 /mo	Proposed	5,000 gallons:	\$ 65.00 /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo

POTRANCO RANCH

Subdivision(s) or System(s) Affected by Rate Change

15720 BANDERA RD. #103	HELOTES	TX	78023
Company Address	City	State	Zip

(210) 695-5490

Company Phone Number

214,000.00

Annual Revenue Increase

8/9/2017

Date Notice Delivered

8/1/2012

Date of Last Rate Change

Not Applicable

Date Meters Typically Read

* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

P.U.C. DOCKET NO. 47897

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Lindsay + Michael Last Name: Tischer

Phone Number: (610) 969-6504 Fax Number: _____

Address, City, State: 272 Stone Trail

Location where service is received: _____

(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☐ Water Rate Change ☒ Sewer Rate Change ☐ Both Water and Sewer Rate Change

☐ Other (please specify below)

Signature of Protester:

Lindsay Tischer / Michael S. Tischer Date: 02 Jan 2018

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136

* Second notice of protest
Lindsay R Tischer 07 May 18

NOTICE OF PROPOSED RATE CHANGE -SEWER

CURRENT RATES		PROPOSED RATES	
Monthly base rate including _____ gallons		Monthly base rate including _____ gallons	
Meter Size:		Meter Size:	
RESIDENTIAL		RESIDENTIAL	
5/8" or 3/4"	\$	5/8" or 3/4"	\$
1"	\$	1"	\$
1 1/2"	\$	1 1/2"	\$
2"	\$	2"	\$
3"	\$	3"	\$
Other:	\$	Other:	\$
GALLONAGE OR FIXED CHARGE:		GALLONAGE OR FIXED CHARGE:	
\$ 35.00		\$ 65.00	
<input checked="" type="checkbox"/> per month; OR		<input checked="" type="checkbox"/> per month; OR	
<input type="checkbox"/> for each additional 1,000 gallons over the minimum.		<input type="checkbox"/> for each additional 1,000 gallons over the minimum.	
Gallage charges are determined based on average consumption for winter period which includes the following months:		Gallage charges are determined based on average consumption for winter period which includes the following months:	
MISCELLANEOUS FEES		MISCELLANEOUS FEES	
Tap Fee	\$ 300.00	Tap Fee	\$ 300.00
Reconnect fee:		Reconnect fee:	
Non-payment	\$ 25.00	Non-payment	\$ 25.00
		(Maximum - \$25.00)	\$
Customer's Request	\$ 50.00	Customer's Request	\$ 50.00
Transfer Fee	\$ 50.00	Transfer Fee	\$ 50.00
Late Charge	\$ 5.00	Late charge: (Indicate either \$5.00 or 10%)	\$ 10%
Returned Check Charge	\$ 25.00	Returned Check Charge	\$ 25.00
Deposit	\$ 50.00	Deposit	\$ 50.00
		(Maximum \$50.00)	\$
Meter test fee	\$ Actual Cost	Meter test fee	\$ 25.00
		(Maximum - \$25.00)	

Regulatory Assessment of 1% is added to base rate and gallage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income Ratepayers.

FGU has maintained rates below the cost of service since 2012.