



Control Number: 47833



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PUBLIC UTILITY COMMISSION
FILING CLERK

WATER AND WASTEWATER UTILITIES ANNUAL REPORT

Docket No. 47833

(this number will be assigned by the Public Utility Commission after your document is filed)

of

FLAMINGO LAKES LOA

Exact Legal Name of Utility/Respondent

12040

Certificate of Convenience and Necessity (CCN) No.

Submitted to the



for the

Calendar Year Ended

2017

11833

Section 1: Utility Information

Utility Name	<u>FLAMINGO LAKES LOA</u>		
Address	<u>P O BOX 679</u>		
	<u>MONTGOMERY, TX 77356</u>		
Please check this box if your Official Address, which is noted on the enclosed letter, has changed.			
Telephone Number	<u>(832) 458-6048</u>	Fax Number	_____
E-mail Address	<u>M-L-WHITE@OUTLOOK.COM</u>		
Contact Person	<u>MELANIE WHITE</u>	Title	<u>MANAGEMENT</u>
Check the business ownership entity of the utility as filed with the Internal Revenue Service			
<input type="checkbox"/>	Individual	<input type="checkbox"/>	Partnership
<input type="checkbox"/>	Corporation	<input type="checkbox"/>	Nonprofit Association

Section 2: Utility Background

Water CCN No.	<u>12040</u>
Number of PWSs	<u>1</u>
TCEQ PWS ID No.	<u>1700042</u>
TCEQ PWS ID No.	<u>NA</u>
<small>(if the utility has more PWS ID Nos., please indicate in Section 10)</small>	
Number of Wastewater Systems	<u>0</u>
Sewer CCN No.	<u>NA</u>
TCEQ Sewer Discharge Permit No.	<u>NA</u>
TCEQ Sewer Discharge Permit No.	<u>NA</u>
<small>(if the utility has more Discharge Permit Nos., please indicate in Section 10)</small>	

Section 3: Revenues

	Water	Wastewater	Total Water + Wastewater
OPERATING REVENUES:			
Utility Service/Sales	\$ 17,881.77	\$ 0.00	\$ 17,881.77
Fees (Tap, Reconnection, etc.)	\$ 150.00	\$ 0.00	\$ 150.00
OTHER REVENUES:			
Please Identify:	\$ 0.00	\$ 0.00	\$ 0.00
TOTAL REVENUES	\$ 18,031.77	\$ 0.00	\$ 18,031.77

Section 4: Expenses

	Water	Wastewater	Total Water + Wastewater
Salaries & Wages	\$ 10,400.00	\$ 0.00	\$ 10,400.00
Contract Labor		\$ 0.00	\$ 0.00
Purchased Water	\$ 0.00	\$ 0.00	\$ 0.00
Chemicals for Treatment	\$ 332.32	\$ 0.00	\$ 332.32
Utilities (electricity)	\$ 1,782.70	\$ 0.00	\$ 1,782.70
Repairs/Maintenance/Supplies	\$ 4,796.05	\$ 0.00	\$ 4,796.05
Office Expenses	\$ 1,798.42	\$ 0.00	\$ 1,798.42
Professional Fees (Accounting, Legal)	\$ 2,500.00	\$ 0.00	\$ 2,500.00
Insurance		\$ 0.00	\$ 0.00
Depreciation & Amortization		\$ 0.00	\$ 0.00
Miscellaneous (describe in remarks below)		\$ 0.00	\$ 0.00
Subtotal	\$ 21,609.49	\$ 0.00	\$ 21,609.49
Taxes:			
Federal Income Taxes		\$ 0.00	\$ 0.00
Property and Other Taxes (Payroll, etc.)	\$ 265.01	\$ 0.00	\$ 265.01
Regulatory Expenses (Rate Case, Permits)	\$ 772.10	\$ 0.00	\$ 772.10
Other (describe in remarks below)	\$ 1,089.02	\$ 0.00	\$ 1,089.02
TOTAL EXPENSES	\$ 23,735.62	\$ 0.00	\$ 23,735.62

Remarks: SECTION 4 - OTHER - LAB FEES AND TESTING

Section 5: Operating Items

Debt Information:

Annual interest expense on long and/or short term debt?	\$0.00
Annual principal payment on debt?	\$0.00
Annual interest rate on debt?	0 %
Annual debt principal and interest?	\$0.00
Principal balance on outstanding debt at end of this reporting period?	\$0.00

Regulatory Assessment Fee:

What was the Regulatory Assessment fee amount submitted to TCEQ for the applicable Calendar Year

\$ 178.82

Rate Change:

What was the effective date of the last Rate Change?

09/01/2018

Section 6: Customer Information

Connection Type	Number of Connections at	
	Beginning of the Calendar Year	End of the Calendar Year
Water		
Total	84	87

Connection Type	Number of Connections at	
	Beginning of the Calendar Year	End of the Calendar Year
Wastewater		
Total	0	0

Section 7: Water Production & Consumption

A What is the total amount of water produced/pumped?	5,253,920 00	gallons
B What is the total amount of water sold/billed?	5,147,240 00	gallons
C How much water was lost?	106,680 00	gallons
What is the total percent of water loss?	2.03	%

To calculate the above, please reference the attached document Water and Wastewater Utilities Annual Report Instructions. Comments?

Section 8: Wastewater Treated

What is the total amount of wastewater treated?	0.00	gallons
Comments?		

Section 9: Utility Management & Operations Assessment

Utility Policy and Procedures

Do you have an Application Form or Formal Process for New Customers?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
Do you have a copy of your approved tariff and drought contingency plan for customers to review?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
Do you have Written Operating Procedures for Routine Operations?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
Do you have Written Emergency Actions Plan(s)?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
Do you have Written Personnel Procedures?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
Do you have Risk Management & Safety Policies?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
Do you have Customer Service Policies (including billing & collection)?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
Do you have a Written Budget (normally updated annually)?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No

Did you or any utility staff attend any other utility/business related conferences?
this year? If so, please list them in Section 10.

Do you record complaints or keep a complaint log?

Yes No

Is a customer service representative, water system employee, or
answering service accessible by phone at all times to all customers?

Yes No

Rules and Regulations

If you own/operate a public water system, do you have a copy of
or have access to 30 Texas Administrative Code (TAC) Chapter 290?

Yes No

If you own/operate a sewer system, do you have a copy of or have access
to 30 TAC 30 Subchapter J, 30 TAC 217, 30 TAC 308, and 30 TAC 309?

Yes No

Do you have a copy of or have access to the TAC 16?

Yes No

Do you have a copy of or have access to Texas Water Code Chapter 13?

Yes No

Administrative Information

Do you notify customers prior to shutting down the system for repairs?

Yes No Sometimes Only if greater than 2 hours

How do you keep your customers informed?

Billing Statements Newsletter Meetings

Other _____

Are water records kept separate from other business and personal records?

Yes No

Are records kept for additions to fixed assets?

Yes No

Is the financial position of the system reviewed at least quarterly?

Yes No

Are accounting records for water and wastewater kept separately?

Yes No

Section 10: Remarks (please feel free to attach additional pages if necessary)

Section 11: Sworn Statement

I HEREBY CERTIFY THAT THE INFORMATION PROVIDED IN THIS REPORT IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF. (This document MUST be signed by the President or Owner of the Utility)

This 2 day of OCTOBER, 2018.

President or Owner:

Melanie White

(Signature)

MELANIE WHITE

(Printed name)