

Raywood Water Supply Corporation
P.O. Box 125
Raywood, TX 77582
Ph: 936-587-4505, Mob.936-776-2981
Fax: 936-587-5000
Email: raywoodwsc@aol.com

2018 FEB 5 10:27

February 5, 2018

Public Utility Commission of Texas
1701 N. Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

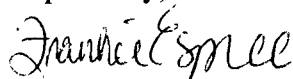
RE: DOCKET NO. 47805

Dear Hon. Judge Jeffery J. Huhn,

Please find attached, copies of information provided to Mr. Herman Simien as per his request by email on February 5, 2018 and January 30, 2018. The information was provided to Mr. Simien thru an email on February 5, 2018 and a copy of such was also mailed to him by certified mail. Copies of his emails were also included to ensure that you were aware of all information received from Mr. Simien as well.

It is our hope that all will prove that we are providing information in a timely manner while remaining respectful to our concerned member. If you need further information, please do not hesitate to contact me. Our office hours are Monday-Friday, 8am thru 3pm.

Respectfully,



Frankie Espree, Office Manager

Raywood Water Supply Corporation

Raywood Water Supply Corporation
P.O. Box 125
Raywood, TX 77582
936-587-4505

February 5, 2018

Herman Simien
P.O. Box 446
Raywood, TX 77582

Dear Mr. Simien,

Please find the attached copies of reprinted billing statements for the requested accounts. Also, please see the notes referencing each. I have also attached a publication copy of "Utili-Facts" published by the Public Utility Commission as a guide.

Acct #	Name on Acct.	Service Address	Comments on signatures by Petitioner
296	Luvenia Broussard	4051 FM 160 N	The person that signed the petition, Gloria Fountain, is her daughter as per your response to PUC. As per the guide, a petition can be signed by either the ratepayer or by their spouse. There is no alternate billing agreement on file for this person and she is not a member.
507	Juanita Lawson	151 CR 161	Juanita Lawson is the member. She signed the petition. Her son, Daniel Adams, also signed the petition on a different page and listed the same address. There is only supposed to be one signature per household and he is not a spouse.
656	Robin Brown	293 FM 2830 S	Robin Brown did not sign the petition. You indicated that Alicia Matthews signed for Robin Brown. I have no alternate billing agreement on file for this person authorizing her to do so, she is not a member, nor is she a spouse.
739	Wayne Krenzke	4281 FM 2830 S	This account is listed under Wayne Krenzke. Delores Kidd who you indicated is his wife signed the petition on one page and Mr. Krenzke signed on another page. There is only supposed to be one signature per household on petition.
134	Geraldine Broussard	1451 FM 2830 S	Mrs. Broussard signed the petition. Her husband John is deceased, but she has a son also named John Broussard who obviously signed the petition as well on another page. There is only supposed to be one signature per household.

Mr. Simien, as per your response letter to PUC on 2/2/18, you indicated you made a request for information. Our board of director's meeting was scheduled to begin at 6 pm on Monday, January 29, 2018. I had no knowledge of a request for information prior to the meeting. Then a few minutes before the meeting started while members were coming in to be seated you mentioned your request for some accounts and addresses to me. I could not interrupt the Board meeting to obtain the records, as well as by law, it was not in writing at that point which I shared with you that I had not received anything in writing at that time.

On January 30, 2018, you sent me an email requesting information that showed 10:46am. You stated that you wanted to mail the information on that same day. A certified copy of a letter written to the PUC was also received from you in the mail at 11:10am that same day. This was not written to Raywood Water Supply as a request for information.

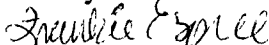
Mr. Simien, I would hope that you would understand that due to my already full load of work I currently have, I too have scheduled work duties and tasks that are already set in place before I receive a request for information. For instance tax documents needed to be mailed out to employees and contractors before January 31, 2018, and that is what I had to focus on that day in addition to scheduled duties and tasks for other employees that require my attention, etc.

I did not even have a full 10 days to respond before you sent in information to the PUC implying that I did not respond. In your 2/2/18 letter to PUC you mentioned that you followed up with a phone call. I did not receive any such phone call nor am I aware that any of my staff spoke to you. Our office hours are Monday thru Friday, 8 am thru 3 pm. My cell phone is also listed as a contact number as well. I can receive text also. If I am unable to speak at the time, I can call you back at my earliest convenience.

I understand the urgency of your request Mr. Simien, but I would also ask that common courtesy be exercised in understanding that I do have a job to do at my office and I try desperately to meet all deadlines to the best of my ability. I also have scheduled doctor appointments that may take me out of the office and one never knows when sickness may be a factor too.

I know that the rate appeal is very important to you, but my job is likewise very important to me. I have been working after hours quiet often until dark on a daily basis during the work week and that is without any extra pay. I would appreciate your cooperation and your belief that I am not holding up matters or being petty as you have mentioned in your emails. I am simply trying to abide by the rules as I understand them.

Thank you!


Frankie Espree, Office Manager
Raywood Water Supply Corp.

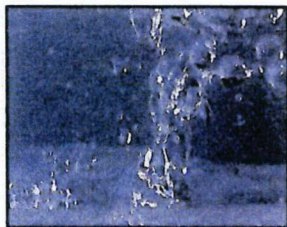
cc: Public Utility Commission

Utili-Facts

Appealing a Rate Change Decision

Made by a Board of Directors, A City Council, or County Commissioners

If your water or sewer utility¹ changes its rates and you wish to contest the decision, the Public Utility of Texas (PUCT) cannot review the retail rates charged by some types of utilities unless



you file an appeal in the form of a petition. [Texas Water Code (TWC), Section 13.043(b)] Parties to a rate proceeding before the governing body of a municipality may have different appeal rights under TWC, Section 13.043(a).

The petition must be signed by 10 percent of the affected ratepayers (customers) eligible to appeal. (If there are more than 100,000 eligible ratepayers, the petition is valid if at least 10,000 affected ratepayers sign it.)

You must send the petition to the PUCT within a specific period of time, as discussed later in this publication.

Who Can Appeal a Rate Change Decision?

You and your fellow ratepayers may file an appeal if you are served by one of the types of utilities listed below. Also shown is who has original authority to approve or "set" the rates.

Type of Utility	Who sets the rates?
Water Supply Corporations (WSC)	Board of Directors of the WSC
Water District or River Authority	Board of Directors of the District or Authority
Private- or Investor-Owned Utility Operating Inside a City	City Council
City-Owned Utility Serving Customers Outside the City ²	City Council
County within 50 Miles of the U.S.-Mexico Border Who Sets the Rates?	County Commissioners

Who Can Sign the Petition?

Each person receiving a separate bill is considered a "ratepayer." However, you can only be considered a single ratepayer regardless of the number of bills you receive. A petition can be signed by

¹ The term "utility," as used in this publication, corresponds with "retail public utility" as defined by the Texas Water Code, §13.002(19).

² Only ratepayers living outside the city are eligible to appeal. The PUCT does not have jurisdiction to review the rates charged by a city to in-city, retail customers.

either you as the ratepayer, or by your spouse.

What Should the Petition Say?

Each signature page of the petition should include the following:

1. A statement that the petition is an appeal of the decision that set the new rates. In the case of an investor-owned utility (IOU) operating within a city, the petition should state that it appeals the decision that the city made on a rate change requested by the utility.
2. A short description of the rate change, noting both the old and the new rates.
3. The effective date of the rate change and the date the ratepayers were notified of the rate change.
4. A statement about why you and your fellow ratepayers are requesting that the PUCT review the decision setting the rates.
5. The name and address of an individual or organization that is willing to act as the ratepayers' representative.
6. The mailing address and phone number of the utility. In the case of an IOU operating within a city, the petition should also include the name, mailing address, and phone number of the city.

Each ratepayer signing the petition should write legibly and provide the following information:

- Name,
- Telephone number,
- Street or rural address where the utility service is received (a post office box is not sufficient), and
- Mailing address (if it differs from the address where service is received).

A sample petition appears on the back of this information sheet. This sample should only be used as a guideline. The wording underlined on the sample should be revised as needed for your petition. All the information noted above should be included in your petition.

How is the Petition Filed?

Send a copy of the petition to the utility, and file seven copies of the petition, including the original with the PUCT at:



QUESTIONS:

Call: 512-936-7405

Write:

Public Utility Commission
Water Utility Division
1701 N. Congress Ave.
P.O. Box 13326,
Austin, TX 78711-3326

(continued on back)

Reprinted Billing Statement

RAYWOOD WATER SUPPLY CORP
P.O. BOX 125
RAYWOOD, TX 77582
936-587-4505

LUVENIA BROUSSARD
4051 FM 160 NORTH
LIBERTY TX 77575

Current Meter Reading	353.300	1/25/2018
Prior Meter Reading	348.350	12/24/2017
Usage Amount	<u>4,950</u>	

Due Date:02/15/18

Service	Charges
Water	52.88
Late Charge	8.00
regulatory assess	0.26
Previous Balance	<u>56.93</u>
Balance Due:	\$118.07

Customer Name: BROUSSARD, LUVENIA

Account 296 Route Number: 4

Please return this portion of the bill with your payment.

LUVENIA BROUSSARD
4051 FM 160 N

Account #: 296

Billing Date: 1/31/2018

Balance 118.07

Due Date: 02/15/18

Amount Enclosed: _____

Reprinted Billing Statement

Reprinted Billing Statement

RAYWOOD WATER SUPPLY CORP
P.O. BOX 125
RAYWOOD, TX 77582
936-587-4505

JUANITA LAWSON
(Physical: 151 CR 161)
P. O. Box 7
RAYWOOD TX 77582

Current Meter Reading	1,438,100	1/24/2018
Prior Meter Reading	1,435,030	12/22/2017
Usage Amount	<u>3,070</u>	

Due Date:02/15/18

Service	Charges
Water	48.65
regulatory assess	0.24
Previous Balance	46.94
Payments Received --Thank you	<u>-46.94</u>
Balance Due:	\$48.89

Customer Name: LAWSON, JUANITA

Account 507 Route Number: 2

Please return this portion of the bill with your payment.

JUANITA LAWSON
151 CR 161

Account #: 507

Billing Date: 1/31/2018

Balance 48.89

Due Date: 02/15/18

Amount Enclosed: _____

Reprinted Billing Statement

Reprinted Billing Statement

RAYWOOD WATER SUPPLY CORP
P.O. BOX 125
RAYWOOD, TX 77582
936-587-4505

ROBIN BROWN
293 FM 2830 SOUTH
Liberty TX 77575

Current Meter Reading	1,459,610	1/24/2018
Prior Meter Reading	1,445,730	12/22/2017
Usage Amount	<u>13.880</u>	

Due Date:02/15/18

<u>Service</u>	<u>Charges</u>
Water	76.88
regulatory assess	0.38
Previous Balance	58.08
Payments Received --Thank you	-58.08
Balance Due:	\$77.26

Customer Name: BROWN, ROBIN

Account 656 Route Number: 2

Please return this portion of the bill with your payment.

ROBIN BROWN
293 FM 2830 SOUTH

Account #: 656

Billing Date: 1/31/2018

Balance 77.26

Due Date: 02/15/18

Amount Enclosed: _____

Reprinted Billing Statement

Reprinted Billing Statement

RAYWOOD WATER SUPPLY CORP
P.O. BOX 125
RAYWOOD, TX 77582
936-587-4505

WAYNE KRENZKE
4281 CR 162
Liberty TX 77575

Current Meter Reading	356,010	1/24/2018
Prior Meter Reading	354,170	12/22/2017
Usage Amount	<u>1,840</u>	

Due Date:02/15/18

Service	Charges
Water	45.92
regulatory assess	<u>0.23</u>
Balance Due:	\$46.15

Customer Name: KRENZKE, WAYNE

Account 739 Route Number: 2

Please return this portion of the bill with your payment.

WAYNE KRENZKE
4281 CR 162

Account #: 739

Billing Date: 1/31/2018

Balance 46.15

Due Date: 02/15/18

Amount Enclosed: _____

Reprinted Billing Statement

Reprinted Billing Statement

RAYWOOD WATER SUPPLY CORP
P.O. BOX 125
RAYWOOD, TX 77582
936-587-4505

GERALDINE BROUSSARD
1451 FM 2830 SOUTH
LIBERTY TX 77575

Current Meter Reading	2,925,180	1/24/2018
Prior Meter Reading	2,918,470	12/22/2017
Usage Amount	<u>6,710</u>	

Due Date:02/15/18

Service	Charges
Water	57.02
regulatory assess	0.29
Previous Balance	52.19
Payments Received --Thank you	<u>-52.19</u>
Balance Due:	\$57.31

Customer Name: BROUSSARD, GERALDINE

Account 134 Route Number: 2

Please return this portion of the bill with your payment.

GERALDINE BROUSSARD
1451 FM 2830 S.

Account #: 134

Billing Date: 1/31/2018

Balance 57.31

Due Date: 02/15/18

Amount Enclosed: _____

Reprinted Billing Statement

From: Herman Simien <xpohjs1@gmail.com>

To: Raywood Wsc <raywoodwsc@aol.com>

Subject: Public Information Act Request

Date: Mon, Feb 5, 2018 7:54 am

Mr. Frank A. Fontenot and Mrs. Frankie Fontenot Espree,

I am requesting copies of the January 2018 Raywood Water Supply Corporation bills that were mailed to the customers and noted on this request. These bills are from customers who signed a petition to roll back the most recent water rate increase and are bills that are requested by the PUC. Please let me know when the information will be available and I will pick them up at your office or they can be emailed to me. Since your information from the PUC requesting the information from me indicates a time frame for some pending decisions, I hope you see the urgency of my request.

This request is for the January bills showing the service address and the name on the mailed bills:

Louvenia Broussard Account #296, Juanita Lawson Account #507, Robin Brown Account #656, Wayne Krenzke Account #739 and Geraline Broussard Account #134.

Keep in mind that the tips from the Texas AG indicates the request for records under the Open Records should be in writing.....it does not specify typed or any other methods, so my request should have been honored with a hand written request at the WSC BOD meeting on January 29th. Thanks,
Herman Simien

From: Herman Simien <xpohjs1@gmail.com>

To: Raywood Wsc <raywoodwsc@aol.com>

Subject: Re: Requested WSC bills

Date: Sat, Feb 3, 2018 9:58 am

Howdy Mrs. Espree,

Thanks for your reply to my most recent request for information relating to the ongoing request to the PUC to roll back the current rate charged by Raywood Water Supply Corporation. The request for the documents needed to continue the request by the Petition Signers should not be held up for petty reasons and the reply to the request should not be sent to me at times when the post office will be closed for the weekend. I once more request that the Raywood Water Supply Corporation provide copies of the January bills from the RWSC to the various rate payers showing the name and address of the sent bills: Account #296, 507, 656, 739, 134. I further request that this information be delivered to me as early as possible on Monday February 5th so I will be able to respond to and mail the request to the Public Utility Commission. I hope the PUC will reply to the obviously deliberate effort to delay my response by you and the Raywood Water Supply Corporation. I checked my email several times on Friday, Jan. 2nd several times for a possible response before I mailed the latest reply to the PUC by the Ratepayers on Jan. 2nd. In the future, any request that I make should either be honored or an explanation as to why the request cannot be complied with provided without delay. I would hope that a reply would be provided so the information required by the PUC or the Petitioners could be properly handled. I will mail a copy of this email to and the PUC via regular US Mail.

Thanks, Herman J. Simien

On Fri, Feb 2, 2018 at 5:59 PM, Raywood Wsc <raywoodwsc@aol.com> wrote:
Mr. Simien,

We are in receipt of your email dated January 30, 2018. As a reminder the Public Information Act provides that request for public information meet the two criteria listed below.

1. Your request must be in writing and addressed specially to the water system. Only written requests trigger a governmental body's obligations under the Public Information Act.
2. Your request should be for documents or other information that is already in existence. We recommend that all requests be sent by U.S. mail and that a copy of the original request and proof of its receipt by the governmental body be kept, however you may also request for documents by email.

If you are requesting specific documents from the system please send a request to the system. The letter which was sent to the Public Utility Commission does not meet criteria one. Thank you for your cooperation.

2/2/18

Frankie Espree, Office Manager

Raywood Wsc

P.O. Box 125

Raywood, TX 77582

936-587-4505 office

936-587-5000 fax
936-776-2981 mobile
raywoodwsc@aol.com

-----Original Message-----

From: Herman Simien <xpohjs1@gmail.com>

To: raywoodwsc <raywoodwsc@aol.com>

Sent: Tue, Jan 30, 2018 10:46 am

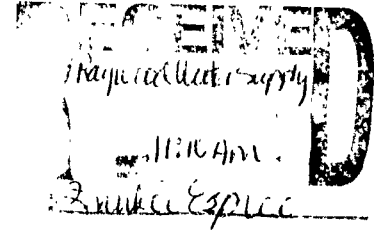
Subject: Requested WSC bills

Hi Mrs. Espree,

When will the requested RWSC bills for the accounts noted on my most recent request to you from the BOD meeting on 01/29/18 and registered letter dated 01/29/2018? I would like to mail the information to the PUC today.

Thks, Herman

Raywood Fair Water Rate Committee
Herman J. Simien
P. O. Box 446
3291 F. M. 160 North
Raywood, TX 77582-0446
Ph. 936-587-4523 mob. 936-346-1506
xpohjs1@gmail.com



January 28, 2018

Docket No. 47805

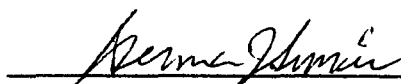

Public Utility Commission of Texas
P. O. Box 13326
Austin, TX 78711-3326

Honorable Judge Huhn,

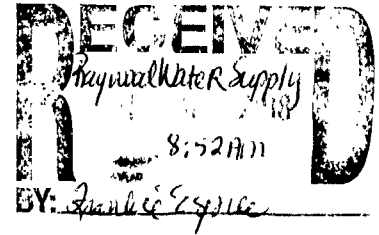
**Ratepayers Response to Staff's First Request for Information
Question No. Staff 1 – 1**

1. Gloria Fountain*	Daughter of Louvenia Broussard	#296 RWSC Acct.
2. Jerry Ross	No Information Available	
3. Daniel Adams	Son of Juanita Lawson	#507 RWSC Acct.
4. Ruby Rozier	No Information Available	
5. David Hadley	No Information Available	
6. Joseph Jackson	No Information Available	
7. Alicia Matthews *	Signed for Robin Brown	#656 RWSC Acct.
8. Delores M. Kidd	Wife of Wayne Krenzke	#739 RWSC Acct.
9. John Broussard	Deceased Father of Geraldine Broussard	#134 RWSC Acct.

I will attempt to get the most recent complete RWSC bill at the next BOD meeting for each of these and promptly mail. The petition drive was cut short due to Hurricane Harvey flooding. Some members who wanted to sign the petition was unable to participate due to the traveling conditions.


Prepared by Herman J. Simien

Witnessed by Clara Simien

Raywood Fair Water Rate Committee
Herman J. Simien
P. O. Box 446
3291 F. M. 160 North
Raywood, TX 77582-0446
Ph. 936-587-4523 mob. 936-346-1506
xpohjs1@gmail.com



February 2, 2018

Docket No. 47805

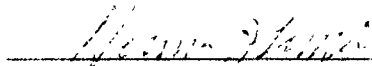
Public Utility Commission of Texas
P. O. Box 13326
Austin, TX 78711-3326

Honorable Judge Huhn,

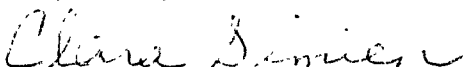
**Ratepayers Response to Staff's First Request for Information
Question No. Staff 1 – 1 Continuing**

1. Gloria Fountain*	Daughter of Louvenia Broussard	#296 RWSC Acct.
2. Jerry Ross	No Information Available	
3. Daniel Adams	Son of Juanita Lawson	#507 RWSC Acct.
4. Ruby Rozier	No Information Available	
5. David Hadley	No Information Available	
6. Joseph Jackson	No Information Available	
7. Alicia Matthews *	Signed for Robin Brown	#656 RWSC Acct.
8. Delores M. Kidd	Wife of Wayne Krenzke	#739 RWSC Acct.
9. John Broussard Dec. Father of Geraldine Broussard		#134 RWSC Acct.

I have been unable to obtain these requested records from RWSC with an in-person request at the ROD meeting on 12/29/17, a follow-up phone call and a certified letter. I suppose these RWSC bills to customers would come under the Freedom of Information Act. The account numbers (Ref. Actual Bills) are listed for each Petition Signer that was a question from Staff 1 – 1.



Prepared by Herman J. Simien



Witnessed by Clara Simien

cc: Raywood Water Supply Corporation