



Control Number: 47774



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PUBLIC UTILITY COMMISSION
FILING CLERK

December 4th, 2017

Public Utilities Commission of Texas
Water Utility Service

Complaint # CP2017110805
Docket #47774

I am writing this letter to protest the recent decision of Woodlands Oaks Utility Company to increase the water rates to us from 3.5 to 9.6, I truly think this is an outrageous increase. Also, it doesn't matter what I try to do every month to save water, the consumption has been increasing every month and this is odd since we haven't change our family size or habits. We don't even use the water sprinkler. I would like to find out why this is happening and why nine gallons difference from last month is making the bill so high. I spoke with the Lone Star GCD, they told me Woodland Oaks Utilities Co received from them an increase from 7.5¢ to 10.5¢ per gallon but they decided to increase 6.1 to us. The community of Woodland Oaks already are paying very high rates for the water services and this is making very difficult for many families to survive, including us.

Please reconsider your decision and the effects it will have in the community.

Sincerely,

Aracelly E. Myers

Aracelly E. Myers - Amel