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DOCKET NO. 47712

FORMAL COMPLAINT OF NAOMI § PUBLIC UTILITY COMMISSION
BARRON AGAINST LONGSPUR §
CROSSING APARTMENTS AND § OF TEXAS
WESTDALE MANAGEMENT §

ORDER NO. 1
REQUIRING RESPONSES

I. Background

On October 17, 2017, Naomi Barron filed a complaint against Longspur Crossing Apartments and Westdale Management regarding water billing method and related charges. This complaint is filed under 16 Texas Administrative Code § 22.242 (TAC) and is available on the Commission's Interchange.¹

II. Requiring Response

In accordance with 16 TAC § 22.78, Longspur and Westdale shall file a response to the complaint no later than **November 8, 2017**, addressing the following:

1. the Commission's jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders and/or tariff provisions;
4. copies of any rates/tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

III. Statement of Position from Commission Staff

Commission Staff shall file a statement of position by **November 15, 2017**. As part of the statement of position, Commission Staff shall address whether Ms. Barron complied with the requirements for informal resolution under 16 TAC § 22.242.

¹ <http://interchange.puc.texas.gov>

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IV. Filings

To ensure the efficient processing of this proceeding, all pleadings and other filings shall be deemed filed when the proper number of copies are presented to the PUC Filing Clerk for filing under 16 TAC § 22.71(c). All filings related to this docket can be accessed on the PUC Interchange.

V. Ex Parte Communications

Ex parte communications with the administrative law judge are prohibited. Parties should communicate with the administrative law judge only through written documents filed with the Commission's Filing Clerk and served on all parties.

VI. Notifying Office of Public Utility Counsel

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

Signed at Austin, Texas the 19th day of October 2017.

PUBLIC UTILITY COMMISSION OF TEXAS



SUSAN E. GOODSON
ADMINISTRATIVE LAW JUDGE