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PUBLIC UTILITY COMMISSION FILING CLERK

September 18, 2017

Scott Prochazka President and Chief Executive Officer CenterPoint Energy, Inc. P.O. Box 4567 Houston, Texas 77210-4567

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justenergy.com

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tion / Customer-Centricity / Responsibility / Enrichment / Exc

Dear Scott:

We wanted to take this opportunity, on behalf of Just Energy and our affiliate companies, to extend our deepest gratitude and appreciation to you and your staff for the spirit and resolve you demonstrated in the devastating aftermath of Hurricane Harvey.

As a retail electric provider with key operations in Houston, we were overwhelmed as well. Our Houston office sustained some damage and our employees were impacted by the storm in varying degrees, either personally or in having a family member, friend or colleague who was affected. These personal experiences have contributed to a greater awareness and appreciation for your actions to ease the hardship for so many residents as they move on to recover and rebuild.

We are truly proud to be part of Texas and to work alongside you. We recognize the tremendous help of your technicians to restore service, as well as the relentless effort of those from other utilities. We appreciate them all.

Again, thank you for an outstanding job!

Sincerely,

James Leuro

James Lewis and Deborah Merril President & Co-CEO

Cc: Commissioner Kenneth Anderson, PUCT Commissioner Brandi Marquez, PUCT

Commerce