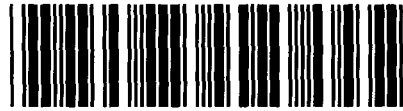


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PUBLIC UTILITY COMMISSION
FILING CLERK

September 18, 2017

Patricia K. Collawn
Chairman, President and Chief Executive Officer
Texas-New Mexico Power Co.
PNM Resources, Inc.
Corporate Headquarters – MS 1245
Albuquerque, NM 87158

27. H. 17
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Dear Patricia:

We wanted to take this opportunity, on behalf of Just Energy and our affiliate companies, to extend our deepest gratitude and appreciation to you and your staff for the spirit and resolve you demonstrated in the devastating aftermath of Hurricane Harvey to help those severely impacted by the storm.

As a retail electric provider with key operations in Houston, we were overwhelmed as well. Our Houston office sustained some damage and our employees were impacted by the deluge in varying degrees, either personally or in having a family member, friend or colleague who was affected. These personal experiences have prompted a greater awareness and appreciation for your actions to ease the hardship for so many people now facing a long road to recovery. Of particular note, we appreciate your decision to not assess move-in charges, service reconnections and certain disconnection requests through to the end of September in affected counties. These gestures will certainly be helpful to several impacted residents.

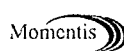
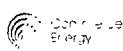
We are so proud to be part of Texas and to work alongside you. We recognize the tremendous help of your technicians to restore service, as well as the relentless effort of those from other utilities. We appreciate them all.

Thank you, again, for your considerable service measures to support those in need during this extraordinary time.

Sincerely,

James Lewis and Deborah Merrill
President & Co-CEO

Cc: Commissioner Kenneth Anderson, PUCT
Commissioner Brandi Marquez, PUCT



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