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September 18, 2017

Judith Talavera President and Chief Operating Officer AEP Texas 539 N Carancahua Corpus Christi, TX 78478

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National 🔆

Jara Energy

Momentis

Dear Judith:

As we survey and quantify the overwhelming damage caused by Hurricane Harvey, it is our understanding that it represents the worst storm to hit AEP's Texas territory in almost 44 years. On behalf of Just Energy and our affiliate companies, we wanted to take a moment to extend our deepest gratitude and appreciation to you and your staff for the spirit and resolve you demonstrated in dealing with the storm's devastating aftermath.

As one of the largest retail electric providers in Texas with operations across the State, we were deeply impacted by the hurricane, as were so many other people. It is these personal experiences that rouse a greater awareness and appreciation for the actions of AEP to help ease the hardship for an extraordinary number of people so severely impacted.

We are so proud to be part of Texas and to work alongside you. We recognize the tremendous help of your technicians to restore service, as well as the relentless effort of those from other utilities. For that, we remain truly grateful.

Our sincere appreciation for your steadfast care and action to help our communities in need.

James Leuro Q

James Lewis and Deborah Merril President & Co-CEO

> Commerce Energy

Cc: Commissioner Kenneth Anderson, PUCT Commissioner Brandi Marquez, PUCT

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