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PUBLIC UTILITY COMMISSION OF TEXAS
REGULATORY DIVISION

Gexa ENERGY™

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Commissioner Brandy Marty Marquez
Commissioner Kenneth Anderson
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, Texas 78701

Re: Project 47552 – Issues Related to the Disaster Resulting from Hurricane Harvey

Dear Commissioners,

Gexa Energy, along with its parent company, NextEra Energy, is deeply saddened by the widespread destruction in Texas as a result of Hurricane Harvey. As part of its ongoing commitment to its customers, Gexa Energy is proactively reaching out to its customers in affected areas to inform them of the voluntary actions the company is taking to provide relief from Hurricane Harvey. Below, please find a summary of these voluntary actions:

- Waiver of all late fees for residential customers in affected areas through September 30, 2017
- Waiver of all deposit fees for residential customers in affected areas through September 30, 2017
- Suspension of all disconnections for residential customers in affected areas through September 30, 2017
- Suspension of reconnection fees for residential customers in affected areas through September 30, 2017

Moreover, Gexa's parent company, NextEra Energy, will be making a \$100,000 donation to the American Red Cross through the NextEra Energy Foundation. The company will also be matching employee contributions to the American Red Cross up to an additional \$100,000.

In addition to these proactive efforts, Gexa will continue to be attentive to the individual needs of its customers. If you have any additional questions, please contact me at 713-401-5936.

Sincerely,



Aundrea Williams
Vice President, Regulatory Affairs and Strategy