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Public Utility Commission of Texas

Memorandum

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To:

Interested Parties

From:

Brian Lloyd, Executive Director

Date:

September 7, 2017

Re:

Project 47552, Issues Related to the Disaster Resulting From Hurricane Harvey,

Governors' Disaster Proclamation

In recognition of the widespread damage and flooding caused by Hurricane Harvey, I issued three memorandums governing rules for which the PUCT would utilize enforcement discretion in light of the ongoing recovery efforts after Hurricane Harvey. To further these efforts and to ensure that affected customers can focus on recovery and returning to normalcy, Texas-New Mexico Power Company, AEP Texas Inc., CenterPoint Energy Houston Electric LLC, and Entergy Texas Inc. have each agreed to:

- Not process disconnections for non-payment through September 29 for residential premises, apartment houses, and mobile home parks in those counties within the utility's certificated service area that were directly affected by Hurricane Harvey; and
- 2) Not assess charges for move-ins, reconnection of service, disconnection requests where needed to perform repairs or assess damage through September 29 in the same affected counties.