

Control Number: 47552



Item Number: 19

Addendum StartPage: 0

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September 1, 2017

VIA FEDEX

Public Utility Commission of Texas 1701 N. Congress Ave. Austin, TX 78701

Re: Project No. 47552

Please see attached a news release from Stream SPE, Ltd regarding a commitment of \$25,000 to the American Red Cross to help assist those affected by Hurricane Harvey.

Sincerely,

Daniel Pickels

FOR IMMEDIATE RELEASE

MEDIA CONTACT

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Stream Provides Support to Customers and Sales Associates Impacted by Hurricane Harvey

The leading energy and connected life services provider takes measures to bring relief to impacted customers and members of its direct sales force.

(DALLAS) –September XX, 2017 – <u>Stream</u> (Stream Energy), a leading direct selling company and provider of connected life services, today announced measures it is taking to ease the suffering of customers and Independent Associates affected by Hurricane Harvey.

Along with the company's \$25,000 donation to the American Red Cross, Stream leadership made the decision to support 127,000 customers in the region by waiving late fees on energy invoices generated between August 29 and September 5. Additionally, Stream Wireless customers in those regions will have any late fees from this billing period credited back to their accounts.

Stream's direct sales community is also coming together to support their peers in impacted areas. A crowdfunding campaign was launched to provide aid to Independent Associates in the impacted region, and Stream has pledged to match donations up to \$25,000.

The company will continue to monitor the relief efforts in the Texas coastal region as they unfold and accept donations on behalf of the American Red Cross here.

About Stream

Stream (Stream Energy) is a leading direct selling company and provider of connected life services. Founded in 2005, the Dallas-based company's innovative use of direct selling revolutionized the energy industry, generating more than \$8 billion in lifetime revenue in 12 years and transforming it into one of the largest direct selling companies in the global energy market.

Stream Services (Energy Services, Wireless Services, Protective Services, and Home Services) work seamlessly together to fit customers' on-the-go lifestyles, keeping them connected, wherever they are. Energy Services are currently available in

Texas, Georgia, Pennsylvania, Maryland, New Jersey, Washington, D.C., and New York, and expanding soon to Illinois. All of Stream's other services are available nationwide.

To learn more about Stream, visit <u>MyStream.com</u> and connect with Stream on <u>Facebook</u>, <u>Twitter</u>, <u>YouTube</u> and <u>Instagram</u>.

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