



Control Number: 47372



Item Number: 1

Addendum StartPage: 0

47372

Pg 1

JOHNSTON WATER UTILITY, LLC.

14708 Olin Rd. Tomball, TX 77377

281-255-6213 office 281-351-1574

klane@johnstonwaterutility.com

kerryjww@aol.com

RECEIVED

2017 JUL -3 AM 9:33

PUBLIC UTILITY COMMISSION
FILING CLERK

June 27, 2017

Public Utilities Commission
Water Utility Regulation

Re: Pass Through Provision Application

I am submitting this revised tariff request pursuant to 16 TAC Section 24.21 (b) (3) in order to amend our current tariff to reflect increases in the pumpage fees charged by the North Harris County Regional Water Authority (NHCRWA). On April 1, 2017 the NHCRWA increased pumpage fees from \$2.40/1000 gallons to \$2.90/1000 gallons. This increase affects the tariff in Powder Mill Estates and Oaks of Rosehill included in our CCN #12788. Below are the calculations used to revise the rate for customers in Powder Mill Estates, Oaks of Rosehill and High Meadow Ranch.

Powder Mill Estates

Adjusted Gallonage Rate formula: $(AG) = G + [B/(1-L)]$ - **Powder Mill Estates**

AG= \$3.06 Adjusted Pass Through gallonage charge, rounded to the nearest one cent
G= \$2.54 Approved Pass Through gallonage charge, per 1000 gallons
B= \$ 0.50 Change in fee (per 1000 gallons)
L= 3.9% Water line loss for preceeding 12 months

$\$2.54 + [\$0.50/(1-.039)]$

$\$2.54 + [\$0.50/.961]$

$\$2.54 + .52 = \3.06 per 1000 gallons

Lost Water Calculations for Powder Mill Estates

Gallons Pumped April 2016 -March 2017	24,123,552
Gallons Sold April 2016 -March 2017	23,189,000
Lost Water (Gallons Pumped - Gallons Sold)	934,552
Lost Water divided by Gallons Pumped (% lost)	3.9%

Oaks Of Rosehill

Adjusted Gallonage Rate formula: $(AG) = G + [B/(1-L)]$ - **Oaks of Rosehill**

AG= \$3.36 Adjusted Pass Through gallonage charge, rounded to the nearest one cent
G= \$2.79 Approved Pass Through gallonage charge, per 1000 gallons
B= \$ 0.50 Change in fee (per 1000 gallons)
L= 12.5% Water line loss for preceeding 12 months

$\$2.79 + [\$0.50/(1-.125)]$

$\$2.79 + [\$0.50/.875]$

$\$2.79 + .57 = \3.36 per 1000 gallons

87871

Lost Water Calculations for Oaks of Rosehill

Gallons Pumped April 2016 –March 2017	9,666,377
Gallons Sold April 2016 –March 2017	8,457,000
Lost Water (Gallons Pumped - Gallons Sold)	1,209,377
Lost Water divided by Gallons Pumped (% lost)	12.5%

I have attached a copy of our Tariff, The Customer Notice and The NHCRWA letter with notation on page 12 for Powder Mill Estates and page 14 for Oaks of Rosehill of the changes to be made.

I am submitting this revised tariff request pursuant to 16 TAC Section 24.21 (b) (3) in order to amend our current tariff to reflect increases in the pumpage fees charged by the San Jacinto River Authority (SJRA). On September 1, 2016 the SJRA increased pumpage fees from \$2.32/1000 gallons to \$2.50/1000 gallons. On September 1, 2017 the SJRA increased pumpage fees from \$2.50/1000 gallons to \$2.64/1000 gallons. Total increase of \$.32. This increase affects the tariff in High Meadow Ranch Subdivision included in our CCN #12788. Below are the calculations used to revise the rate for customers in High Meadow Ranch Subdivision.

High Meadow Ranch

Adjusted Gallonage Rate formula: $(AG) = G + [B/(1-L)]$ - High Meadow Ranch

AG= \$2.91 Adjusted Pass Through gallonage charge, rounded to the nearest one cent
G= \$2.58 Approved Pass Through gallonage charge, per 1000 gallons
B= \$ 0.32 Change in fee (per 1000 gallons)
L= 2.2% Water line loss for preceeding 12 months

$$\$2.58 + [\$0.32/(1-.022)]$$

$$\$2.58 + [\$0.32/.978]$$

$$\$2.58 + .33 = \$2.91 \text{ per 1000 gallons}$$

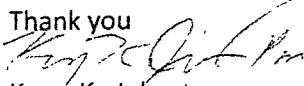
Lost Water Calculations for High Meadow Ranch

Gallons Pumped June 2016 –May 2017	143,165,213
Gallons Sold June 2016 –May 2017	140,004,000
Lost Water (Gallons Pumped - Gallons Sold)	3,161,213
Lost Water divided by Gallons Pumped (% lost)	2.2%

I have attached a copy of our Tariff, The Customer Notice and The SJRA letter's with notation on Page 16 for High Meadow Ranch of the changes to be made.

If you have any questions, please contact me at 281-255-6213 or by email at kerryjww@aol.com

Thank you


Kerry K. Johnston

Johnston Water Utility

NOTICE OF RATE CHANGE

Powder Mill Estates

Effective 8/1/17

JOHNSTON WATER UTILITY, LLC

14708 Olin Rd. TOMBALL, TX 77377

281-255-6213 Fax: 281-351-1574

This tariff change is being implemented in accordance with the utility's approved pumpage fee adjustment clause to recognize increase in the pumpage fee from the North Harris County Regional Water Authority. The cost of these charges to customers will not exceed Johnston Water Utility's increased cost of the pumpage fee.

This rate increase of \$0.52 to Johnston Water Utility, is due to the increase in pumpage fees of the North Harris County Regional Water Authority. (NHCRWA)

The pass through of the NHCRWA pumpage fees calculations are:

-The current approved pass through gallons charge is \$2.54 (includes Line Loss)

-The pass through fee increase is \$0.50

-The percentage of lost water is 3.9%

$\$2.54 + [(.50)/(1-.039)]$

$\$2.54 + [.50/.961]$

$\$2.54 + .52 = \3.06 per 1000 gallons

Lost Water Calculations

Gallons Pumped April 2016 -Mar. 2017 24,123,552

Gallons Sold April 2016-Mar. 2017 23,189,000

Lost Water (Gallons Pumped-Gallons Sold) 934,552

Lost Water divided by Gallons Pumped 3.9%

THE PRESENT APPROVED CALCULATION OF YOUR BILL IS:

NHCRWA Pumpage Fee \$2.54 per 1000 gallons

Regulatory Assessment: 1.0%

Johnston Water Utility base rate is \$30.00 includes 3,000 gallons and \$2.25 per 1000 gallons.

THE NEW CALCULATION OF YOUR BILL IS:

NHCRWA Pumpage Fee \$3.06 per 1000 gallons (includes 3.9 % Line Loss)

Regulatory Assessment: 1.0%

Johnston Water Utility base rate is \$30.00 includes 3000 gallons and \$2.25 per 1000 gallons.

More information on the North Harris County Regional Water Authority can be found at www.nhcrwa.com

Adjusted Gallonage Rate formula: $(AG) = G + [B/(1-L)]$ -

AG= Adjusted Pass Through gallonage charge, rounded to the nearest one cent

G= Approved Pass Through gallonage charge, per 1000 gallons

B= Change in fee (per 1000 gallons)

L= Water line loss for preceeding 12 months

NOTICE OF RATE CHANGE

Oaks of Rosehill

Effective 8/1/17

JOHNSTON WATER UTILITY, LLC

14708 Olin Rd. TOMBALL, TX 77377

281-255-6213 Fax: 281-351-1574

This tariff change is being implemented in accordance with the utility's approved pumpage fee adjustment clause to recognize increase in the pumpage fee from the North Harris County Regional Water Authority. The cost of these charges to customers will not exceed Johnston Water Utility's increased cost of the pumpage fee.

This rate increase of \$0.57 to Johnston Water Utility, is due to the increase in pumpage fees of the North Harris County Regional Water Authority. (NHCRA)

The pass through of the NHCRA pumpage fees calculations are:

-The current approved pass through gallons charge is \$2.79 (includes Line Loss)

-The pass through fee increase is \$0.50

-The percentage of lost water is 12.5%

$\$2.79 + [\$.50 / (1 - .125)]$

$\$2.79 + [\$.50 / .875]$

$\$2.79 + .57 = \3.36 per 1000 gallons

Lost Water Calculations

Gallons Pumped April 2016-Mar. 2017 9,666,377

Gallons Sold April 2016-Mar. 2017 8,457,000

Lost Water (Gallons Pumped-Gallons Sold) 1,209,377

Lost Water divided by Gallons Pumped 12.5%

THE PRESENT APPROVED CALCULATION OF YOUR BILL IS:

NHCRA Pumpage Fee \$2.79 per 1000 gallons

Regulatory Assessment: 1.0%

Johnston Water Utility base rate (since 1999) is \$30.00 includes 3,000 gallons and \$1.75 per 1000 gallons.

THE NEW CALCULATION OF YOUR BILL IS:

NHCRA Pumpage Fee \$3.36 per 1000 gallons (includes 12.5 % Line Loss)

Regulatory Assessment: 1.0%

Johnston Water Utility base rate is \$30.00 includes 3000 gallons and \$1.75 per 1000 gallons.

More information on the North Harris County Regional Water Authority can be found at www.nhcrwa.com

Adjusted Gallonage Rate formula: $(AG) = G + [B / (1 - L)]$

AG= Adjusted Pass Through gallonage charge, rounded to the nearest one cent

G= Approved Pass Through gallonage charge, per 1000 gallons

B= Change in fee (per 1000 gallons)

L= Water line loss for preceeding 12 months

NOTICE OF RATE CHANGE

High Meadow Ranch

Effective 8/1/17

JOHNSTON WATER UTILITY, LLC
14708 Olin Rd. TOMBALL, TX 77377
281-255-6213 Fax: 281-351-1574

This tariff change is being implemented in accordance with the utility's approved pumpage fee adjustment clause to recognize increase in the pumpage fee from the San Jacinto River Authority. The cost of these charges to customers will not exceed Johnston Water Utility's increased cost of the pumpage fee.

This rate increase of \$0.32 to Johnston Water Utility, is due to the increase in pumpage fees of the San Jacinto River Authority. (SJRA)

The pass through of the SJRA pumpage fees calculations are:

-The current approved pass through gallons charge is \$2.58 (includes Line Loss)

-The pass through fee increase is \$0.32

-The percentage of lost water is 2.2%

$$\$2.58 + [\$0.32 / (1 - 0.022)]$$

$$\$2.58 + [\$0.32 / 0.978]$$

$$\$2.58 + .33 = \$2.91 \text{ per 1000 gallons}$$

Lost Water Calculations

Gallons Pumped June 2016-May 2017 143,165,213

Gallons Sold June 2016-May 2017 140,004,000

Lost Water (Gallons Pumped-Gallons Sold) 3,161,213

Lost Water divided by Gallons Pumped 2.2%

THE PRESENT APPROVED CALCULATION OF YOUR BILL IS:

SJRA Pumpage Fee \$2.58 per 1000 gallons

Lone Star Groundwater Conservation District (LSGCD) .07 per 1000 gallons

Regulatory Assesment: 1.0%

Johnston Water Utility base rate (since 1999) is \$30.00 includes 3,000 gallons and \$1.75 per 1000 gallons.

THE NEW CALCULATION OF YOUR BILL IS:

SJRA Pumpage Fee \$2.91 per 1000 gallons (includes 2.2 % Line Loss)

Lone Star Groundwater Conservation District (LSGCD).07 per 1000 gallons

Regulatory Assesment: 1.0%

Johnston Water Utility base rate is \$30.00 includes 3000 gallons and \$1:75 per 1000 gallons.

More information on the San Jacinto River Authority can be found at www.sjra.net and the Lone Star Conservation District www.lonestargcd.org.



Jimmie Schindewolf, P.E.
General Manager

BOARD OF DIRECTORS
Alan J. Rendt, President
Kelly P. Fessler, Vice President
Lenox A. Sigler, Secretary
Ron Graham, Asst. Secretary
James D. Pulliam, Treasurer

February 22, 2017

Johnston Utilities, Inc.
Owner's Representative
14708 Olin Rd.
Tomball, TX 77377

Re: North Harris County Regional Water Authority
Rate Order and Updated Pricing Policy

Dear Owner's Representative:

Please consider this letter as a reminder of actions that were taken by the North Harris County Regional Water Authority (the "Authority") Board of Directors (the "Board") at its regular monthly Board meeting held on December 5, 2016. The Authority Board conducted a Budget Workshop on November 28, 2016, and a Public Hearing on December 5, 2016 to review and discuss the possibility of increasing the Authority's well pumpage fee and the cost of surface water. At its regular meeting on December 5th, the Board adopted an increase of the current well pumpage fee from \$2.40 per 1,000 gallons to \$2.90 per 1,000 gallons and an increase in the cost of surface water from \$2.85 per 1,000 gallons to \$3.35 per 1,000 gallons. These new rates will become effective as of April 1, 2017 with the payment due date of June 18, 2017.

Factors that impacted this decision include:

- The Harris-Galveston Subsidence District completed an update of the 1999 Regulatory Plan and adopted a 2013 Regulatory Plan. A major requirement of that plan is that the Authority achieve a 60% use of surface water by 2025 as compared to the current 30% requirement. In order to reach that 60% mandate, the Authority will have to deliver surface water to a significant number of additional utility districts which will require construction of a greatly expanded water transmission and distribution system.
- In addition, the Authority will be required to participate in the cost of the City's expansion of the Northeast Water Purification Plant as well as construction of a second transmission line from the plant and will also have to pay the Authority's prorata share of the cost of constructing the Luce Bayou Interbasin Transfer Project.

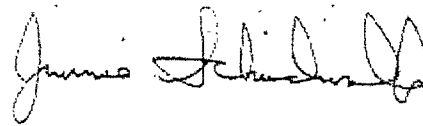
Enclosed for your information and reference is a copy of the Updated Pricing Policy. We will soon post a revision of the Authority's brochure, "The Rising Cost of Water", on the Authority website. The brochure will also be available in bulk quantities – at no charge – for

Johnston Utilities, Inc.
February 22, 2017
Page 2

utility districts to distribute to their customers. Please notify Lisa Sagstetter (281) 440-3924 if you would like to place an order for the brochure.

We certainly appreciate your support and cooperation. Please call Cyndi Plunkett, Authority Financial Assistant, at (281) 440-3924 if you have any questions or need any additional information relative to the Authority fees.

Sincerely,

A handwritten signature in black ink, appearing to read "Jimmie Schindewolf". The signature is fluid and cursive, with the first name "Jimmie" written in a larger, more prominent script than the last name "Schindewolf".

Jimmie Schindewolf, P.E.
General Manager

JAS/lr

Attachment

xc: Authority Board of Directors
Robin S. Bobbitt, Radcliffe Bobbitt Adams Polley PLLC
Jon Polley, Radcliffe Bobbitt Adams Polley PLLC
Tom Rolen, P.E., AECOM Technical Services, Inc.
Cyndi Plunkett, Authority Financial Assistant

UPDATED PRICING POLICY
OF THE NORTH HARRIS COUNTY REGIONAL WATER AUTHORITY
(Effective April 1, 2017)

This Updated Pricing Policy of the North Harris County Regional Water Authority (this "Updated Pricing Policy") is intended to define the Cost of Water paid to the Authority for Water used within the Authority and is an integral part of the Authority's Rate Order (the "Rate Order"), adopted on October 5, 2009. Unless specifically defined otherwise, capitalized terms in this Updated Pricing Policy shall have the meanings defined in the Rate Order.

Effective April 1, 2017, the following Cost of Water will apply to and be due by users of Water within the Authority:

Authority Water	\$3.35 per 1,000 gallons
Water pumped from a Non-Exempt Well	\$2.90 per 1,000 gallons
Imported Water	\$2.90 per 1,000 gallons

In addition to the above Fees, the Authority shall continue to provide a credit to each Converted Entity that constructed a Chloramine System prior to December 1, 2015 in accordance with the Authority's prior policy and procedures. Such credits shall be calculated as outlined below. Furthermore, any credits for capital contributions paid to the Authority by a Payor shall continue as provided in the applicable written agreement executed between the Payor and the Authority.

The Authority may revise the above Fees and modify, delete or add any credit(s), subject to the provisions of any applicable written agreements, if and when necessary. Payors will be notified of any such changes.

Chloramination Credits

The annual Chloramination Credit shall be calculated by amortizing the cost of the Chloramine System at 6% interest over a 30-year period, which shall begin the year the facilities are placed in service. The annual Chloramination Credit amount will be divided by 12 and the resultant amount will be credited monthly toward the fees payable to the Authority for the Water used by the Converted Entity.

New/Replacement Facilities

In order to help facilitate the effective implementation of the GRP, any Payor who anticipates the construction of new or replacement Water production, storage and/or treatment facilities and/or related appurtenances shall advise the Authority of those plans as early in the process as possible. The Authority will review such proposed improvements for conformity with the goals of the GRP and the possibility of the Authority being able to address those needs (i.e., by providing water in lieu of the Payor having to construct or replace facilities). Within the limits of its jurisdiction, the Authority will regulate construction of such facilities to accomplish the goals of the GRP.

Policy Implementation

The General Manager is authorized to take any actions on behalf of the Authority necessary and convenient to accomplish the purposes of this Updated Pricing Policy. The General Manager is also authorized to take actions necessary to comply with any special credit provisions provided under any agreements that may exist between a Payor and the Authority.



San Jacinto River Authority

Notice of Amended Rate Order for GRP Participants

June 23, 2016

Dear GRP Participant:

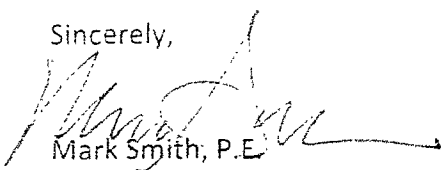
On June 20, 2016 the GRP Review Committee voted to recommend adoption of an amended GRP Rate Order. On June 23, 2016, the San Jacinto River Authority's (SJRA) Board of Directors adopted the amended GRP Rate Order as recommended. The amended GRP Rate Order is available on SJRA's website at www.SJRA.net/GRP under the "GRP Participant Info" tab. We recommend that you review and become familiar with the amended GRP Rate Order.

Please note the following provisions of the amended GRP Rate Order:

- Effective as of June 23, 2016, monthly water usage reports are due ten (10) days after the close of the calendar month. This will provide SJRA more timely data regarding Participant water usage. ***The due date for payment of Pumpage Fees, Import Fees and Surface Water Fees has not changed; payment will still be due forty-eight (48) days after the close of the calendar month.*** For example, water usage measured during June, 2016, must be reported by July 10, 2016, and payment of any associated Fees will be due on August 18, 2016; water usage measured during July, 2016, must be reported by August 10, 2016, and payment of any associated Fees will be due on September 18, 2016; etc.
- Effective as of September 1, 2016, the Pumpage Fee and Import Fee will increase from the current rate of \$2.32/1,000 gallons to \$2.50/1,000 gallons, and the Surface Water Fee will increase from the current rate of \$2.51/1,000 gallons to \$2.69/1,000 gallons. These fees generate the revenues necessary to pay for the operation and maintenance of the GRP facilities and to fund debt service and reserve accounts. SJRA strives at all times to manage the costs of implementation of the GRP so that the lowest responsible fees are adopted.

If you have any questions about the amended GRP Rate Order or would like to receive a paper copy of same, please feel free to contact GRP Division staff by telephone at (936) 588-1662.

Sincerely,



Mark Smith, P.E.

GRP Administrator

San Jacinto River Authority



San Jacinto River Authority

Notice of Amended Rate Order for GRP Participants

May 26, 2017

Dear GRP Participant:

On May 22, 2017 the GRP Review Committee voted to recommend adoption of an amended GRP Rate Order. On May 25, 2017, the San Jacinto River Authority's (SJRA) Board of Directors adopted the amended GRP Rate Order as recommended. The amended GRP Rate Order is available on SJRA's website at www.SJRA.net/GRP under the "Quick Links" and "GRP Participant Information" tab. We recommend that you review and become familiar with the amended GRP Rate Order.

Effective as of September 1, 2017, the Pumpage Fee and Import Fee will increase from the current rate of \$2.50/1,000 gallons to \$2.64/1,000 gallons, and the Surface Water Fee will increase from the current rate of \$2.69/1,000 gallons to \$2.83/1,000 gallons. These fees generate the revenues necessary to pay for the operation and maintenance of the GRP facilities and to fund debt service. SJRA strives at all times to manage the costs of implementation of the GRP so that the lowest responsible fees are adopted.

If you have any questions about the amended GRP Rate Order or would like to receive a paper copy of same, please feel free to contact GRP Division staff by telephone at (936) 588-1662.

Sincerely,

Mark Smith, P.E.

GRP Administrator

San Jacinto River Authority



WATER UTILITY TARIFF

Tariff Control Number: 45799

Johnston Water Utility, LLC
(Utility Name)

14750 Medical Complex Dr.
(Business Address)

Tomball, Texas 77377
(City, State, Zip Code)

(281) 351-5643
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

12788

This tariff is effective in the following county:

Harris and Montgomery

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and/or public water systems:

High Meadow Subdivision: PWS #1700603

Oaks of Rosehill: PWS #1013066

Powder Mill Estates: PWS #1012986

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 -- RATE SCHEDULE	2
SECTION 2.0 -- SERVICE RULES AND POLICIES	3
SECTION 3.0 -- EXTENSION POLICY	10

APPENDIX A -- DROUGHT CONTINGENCY PLAN

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

MAY 01 '99
CONTROL # _____

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum</u>	<u>Gallage Charge</u>
5/8" or 3/4"	<u>\$30.00</u> (including 3,000 gallons)	<u>\$2.25</u> (per 1000 gallons)
North Harris County Regional Water Authority		
(NHCRWA) Pumpage Fee <u>\$2.54</u> (per 1000 gallons)
(\$2.40 plus line loss of \$0.13) (Tariff Control No. 45799)		

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card , Other (specify)
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN
FOR CASH PAYMENTS.

REGULATORY ASSESSMENT 1.0%
PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY
BILL AND TO REMIT FEE TO THE TCEQ.

Section 1.02 - Miscellaneous Fees

TAP FEE \$350.00
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD
RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF
LISTED ON THIS TARIFF.

TAP FEE (Unique costs) Actual Cost
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL
AREAS.

TAP FEE (Large meter) Actual Cost
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE Actual Relocation Cost. Not to Exceed Tap Fee
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

MAY 01 '16 45799
DOCKET
#

CONTROL # _____

Tariff Control Number: 45799

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE\$25.00

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00)\$25.00
b) Customer's request that service be disconnected\$25.00

TRANSFER FEE\$15.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)10%

TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE\$25.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$0.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

MAY 01 '16

DOCUMENT

45799

CONTROL # _____

Tariff Control Number: 45799

SECTION 1.0 – RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallage Charge</u>
5/8" or 3/4"	\$30.00 (including 3,000 gallons)	\$1.75 (per 1000 gallons)

North Harris County Regional Water Authority
(NHCRWA) Pumpage Fee\$2.79 (per 1,000 gallons)
(\$2.40 plus line loss of \$0.39). (Tariff Control No. 45799)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card _____, Other (specify) _____
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN
FOR CASH PAYMENTS.

REGULATORY ASSESSMENT1.0%
PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY
BILL AND TO REMIT TO THE TCEQ.

Section 1.02 - Miscellaneous Fees

TAP FEE\$350.00
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD
RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF
LISTED ON THIS TARIFF.

TAP FEE (Unique costs)..... Actual Cost
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL
AREAS.

TAP FEE (Large meter)..... Actual Cost
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

MAY 01 '99 45799

CONTROL # _____

Tariff Control Number: 45799

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE \$25.00

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00) \$25.00
- b) Customer's request that service be disconnected \$25.00

TRANSFER FEE \$15.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) 10%

TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$25.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) \$0.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC 24.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

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SECTION 1.0 -- RATE SCHEDULE **Error! Bookmark not defined.**

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallonge Charge</u>
5/8" or 3/4"	<u>\$60.00</u> (Includes <u>3,000</u> gallons)	<u>\$1.75</u> per 1000 gallons -PLUS Additional charges below

Additional Charges:

*Lone Star Groundwater Conservation District (LSGCD) Water Use Fee of \$0.07 per 1,000 gallons (\$0.06 plus line loss of \$0.01)

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3

*San Jacinto River Authority (SJRA) Pumpage Fee of \$2.58 per 1,000 gallons (\$2.32 plus line loss of \$0.26) (Tariff Control No. 45301)

FORM OF PAYMENT: The utility will accept the following form(s) of payment:
Cash X, Check X, Money Order X, Credit Card _____, Other (specify) _____
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

REGULATORY ASSESSMENT 1.0%
PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT FEE TO THE TCEQ.

Section 1.02 - Miscellaneous Fees

TAP FEE \$350.00
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique costs) Actual Cost
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter) Actual Cost
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE
RELOCATED.

METER TEST FEE \$25.00
THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER
REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT
THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO
HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER
SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00) \$25.00
- b) Customer's request that service be disconnected \$25.00

TRANSFER FEE \$15.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME
SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) 10%
TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE
CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A
PREVIOUS BILLING.

RETURNED CHECK CHARGE \$25.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) \$0.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE
WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY
MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER
TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:
REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN
NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Johnston Water Utility, LLC
Powder Mill Estates
Oaks of Rosehill
High Meadows Subdivision

Water Utility Tariff Page No. 2f

SECTION 1.0 -- RATE SCHEDULE (Continued)

Pass Through Provision:

For Utilities subject to changes in costs imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

$AG = G + B / (1 - L)$. Where:

AG = adjusted gallonage charge, rounded to nearest one cent

G = approved gallonage charge, per 1,000 gallons

B = changed in fee (per 1,000 gallons)

L = water or sewer line loss for preceding 12 months, not to exceed 0.15 (15%)

Tariff Control Number: 45301

SECTION 2.0 -- SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission of Texas (PUC or Commission) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected**(A) Customer Deposits**

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

(B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged if listed specifically in Section 1 to cover unique costs not normally incurred as permitted by § 24.86(a)(1)(C). For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service.

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers may be required to install and maintain a cutoff valve on their side of the meter.

No direct connection between a public water supply system and any potential source of contamination or between a public water supply system and a private water source (ex. private well) will be allowed. A customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

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SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

Section 2.06 - Customer Service Inspections

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environmental Quality (TCEQ) Rules and Regulations for Public Water Systems, § 290.46(j). The Utility is not required to perform these inspections for the applicant/customer, but will assist the applicant/customer in locating and obtaining the services of a certified inspector.

Section 2.07 - Back Flow Prevention Devices

No water connection shall be allowed to any residence or establishment where an actual or potential contamination hazard exists unless the public water facilities are protected from contamination by either an approved air gap, backflow prevention assembly, or other approved device. The type of device or backflow prevention assembly required shall be determined by the specific potential hazard identified in § 290.47(i) Appendix I, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems.

The use of a backflow prevention assembly at the service connection shall be considered as additional backflow protection and shall not negate the use of backflow protection on internal hazards as outlined and enforced by local plumbing codes. When a customer service inspection certificate indicates that an adequate internal cross-connection control program is in effect, backflow protection at the water service entrance or meter is not required.

At any residence or establishment where it has been determined by a customer service inspection, that there is no actual or potential contamination hazard, as referenced in § 290.47(i) Appendix I, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems, then a backflow prevention assembly or device is not required. Outside hose bibs do require, at a minimum, the installation and maintenance of a working atmospheric vacuum breaker.

All backflow prevention assemblies or devices shall be tested upon installation by a TCEQ certified backflow prevention assembly tester and certified to be operating within specifications. Backflow prevention assemblies which are installed to provide protection against health hazards must also be tested and certified to be operating within specifications at least annually by a certified backflow prevention assembly tester.

If the utility determines that a backflow prevention assembly or device is required, the utility will provide the customer or applicant with a list of TCEQ certified backflow prevention assembly testers. The customer will be responsible for the cost of installation and testing, if any, of backflow prevention assembly or device. The customer should contact several qualified installers to compare prices before installation. The customer must pay for any required maintenance and annual testing and must furnish a copy of the test results demonstrating that the assembly is functioning properly to the utility within 30 days after the anniversary date of the installation unless a different date is agreed upon.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.08 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.09 - Meter Requirements, Readings, and Testing

One meter is required for each residential, commercial, or industrial connection. All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers.

Meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer.

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SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.10 - Billing(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.11 - Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid.

SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

Section 2.12 - Service Disconnection(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 36 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.14 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

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SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.17 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0--EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

Line Extension and Construction Charges: No contribution in aid of construction may be required of any customer except as provided in this approved extension policy.

The Utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certified service area boundaries by the PUC.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUC if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

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SECTION 3.0 -- EXTENSION POLICYError! Bookmark not defined. (Continued)

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction may not be required of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of § 24.86(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by § 24.85(e)(3), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utilities approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission.

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SECTION 3.0 -- EXTENSION POLICY (Continued)

- for purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

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SECTION 3.0 -- EXTENSION POLICY (Continued)

The Utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.