



Control Number: 47191



Item Number: 52

Addendum StartPage: 0



## Registration of Submetered OR Allocated Utility Service

**NOTE:** Please **DO NOT** include any person or protected information on this form (ex: tax identification #'s, social security #'s, etc.)

Date: **47191**  
By: **47191**  
Docket No. \_\_\_\_\_  
(this number to be assigned by the PUC after your form is filed)

**PROPERTY OWNER:** Do not enter the name of the owner's contract manager, management company, or billing company.

Name | MIP Mission Gate LLC  
Mailing Address: | 225 North Columbus, Suite 100 | City | Chicago | State | IL | Zip | 60601  
Telephone# (AC) | (214) 252-2609 | Fax # (if applicable) | N/A  
E-mail | cgoodman@gables.com

### NAME, ADDRESS, AND TYPE OF PROPERTY WHERE UTILITY SERVICE IS PROVIDED

Name | Mission Gate Apartments  
Mailing Address: | 8025 Ohio Dr. | City | Plano | State | TX | Zip | 75024  
Telephone# (AC) | (972) 377-6550 | Fax # (if applicable) | N/A  
E-mail | rgober@gables.com and cgoodman@gables.com

☒ Apartment Complex ☐ Condominium ☐ Manufactured Home Rental Community ☐ Multiple-Use Facility

If applicable, describe the "multiple-use facility" here:

### INFORMATION ON UTILITY SERVICE

Tenants are billed for ☒ Water ☒ Wastewater ☐ Submetered OR ☒ Allocated ★★★  
Name of utility providing water/wastewater | City of Plano  
Date submetered or allocated billing begins (or began) | 2/1/2018 | Required

### METHOD USED TO OFFSET CHARGES FOR COMMON AREAS Check one line only.

☐ Not applicable, because ☐ Bills are based on the tenant's actual submetered consumption  
☐ There are neither common areas nor an installed irrigation system

☐ All common areas and the irrigation system(s) are metered or submetered:

We deduct the actual utility charges for water and wastewater to these areas then allocate the remaining charges among our tenants.

☐ This property has an installed irrigation system that is not separately metered or submetered:

We deduct  percent (we deduct at least 25 percent) of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

☒ This property has an installed irrigation system(s) that is/are separately metered or submetered:

We deduct the actual utility charges associated with the irrigation system(s), then deduct at least 5 percent of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

☐ This property does not have an installed irrigation system:

We deduct at least 5 percent of the retail public utility's total charges for water and wastewater consumption, and then allocate the remaining charges among our tenants.

### ★★★IF UTILITY SERVICES ARE ALLOCATED, YOU MUST ALSO COMPLETE PAGE TWO OF THIS FORM ★★★

Send this form by mail with a total of (3) copies to:

Filing Clerk, Public Utility Commission of Texas

1701 North Congress Avenue

P.O. Box 13326

Austin, Texas 78711-3326

RECEIVED  
2018 JAN 30 AM 9:18  
PUBLIC UTILITY COMMISSION  
FILING CLERK

52



## METHOD USED TO ALLOCATE UTILITY CHARGES

Check the box or boxes that describe the allocation method used to bill tenants.

|                                     |  |
|-------------------------------------|--|
| <input checked="" type="checkbox"/> | <b>Occupancy method:</b> The number of occupants in the tenant's dwelling unit is divided by the total number of occupants in all dwelling units at the beginning of the month for which bills are being rendered. |
|-------------------------------------|--|

|  |                            |   |
|--|----------------------------|---|
| <input type="checkbox"/> <b>Ratio occupancy method:</b><br><br>The number of occupants in the tenant's dwelling unit is adjusted as shown in the table to the right. This adjusted value is divided by the total of these values for all dwelling units occupied at the beginning of the retail public utility's billing period. | <b>Number of Occupants</b> | <b>Number of Occupants for Billing Purposes</b> |
|  | 1                          | 1.0   |
|  | 2                          | 1.6   |
|  | 3                          | 2.2   |
|  | >3                         | 2.2 + 0.4 for each additional occupant          |

|   |                           |   |
|---|---------------------------|---|
| <input type="checkbox"/> <b>Estimated occupancy method:</b><br><br>The estimated occupancy for each unit is based on the number of bedrooms as shown in the table to the right. The estimated occupancy in the tenant's dwelling unit is divided by the total estimated occupancy in all dwelling units regardless of the actual number of occupants or occupied units. | <b>Number of Bedrooms</b> | <b>Number of Occupants for Billing Purposes</b> |
|   | 0 (Efficiency)            | 1   |
|   | 1                         | 1.6   |
|   | 2                         | 2.8   |
|   | 3                         | 4.0   |
|   | >3                        | 4.0 + 1.2 for each additional bedroom           |

|                                     |   |
|-------------------------------------|---|
| <input checked="" type="checkbox"/> | <b>Occupancy and size of rental unit</b> <span style="border: 1px solid black; padding: 0 5px;">50%</span> percent (in which no more than 50%) of the utility bill for water/wastewater consumption is allocated using the occupancy method checked above. The remainder is allocated according to either: <ul style="list-style-type: none"> <li>the size of the tenant's dwelling unit divided by the total size of all dwelling units, <b>OR</b></li> <li>the size of the space rented by the tenant of a manufactured home divided by the size of all rental spaces.</li> </ul> |
|-------------------------------------|---|

|                          |   |
|--------------------------|---|
| <input type="checkbox"/> | <b>Submetered hot water:</b><br>The individually submetered hot water used in the tenant's dwelling unit is divided by all submetered hot water used in all dwelling units. |
|--------------------------|---|

|                          |  |
|--------------------------|--|
| <input type="checkbox"/> | <b>Submetered cold water is used to allocate charges for hot water provided through a central system:</b><br>The individually submetered cold water used in the tenant's dwelling unit is divided by all submetered cold water used in all dwelling units. |
|--------------------------|--|

|                          |   |
|--------------------------|---|
| <input type="checkbox"/> | <b>As outlined in the condominium contract.</b> Describe: |
|                          |   |

|                          |  |
|--------------------------|--|
| <input type="checkbox"/> | <b>Size of manufactured home rental space:</b><br>The size of the area rented by the tenant divided by the total area of all the size of rental spaces.                    |
| <input type="checkbox"/> | <b>Size of the rented space in a multi-use facility:</b><br>The square footage of the space rented by the tenant divided by the total square footage of all rental spaces. |



GABLES.  
RESIDENTIAL

*Taking Care of  
the Way People Live*

November 21, 2017

Tammy Holguin Benter  
Public Utility Commission of Texas  
Water Utility Division  
1701 North Congress Ave  
P.O. Box 13326  
Austin, TX 78711-3326

*RE: Conversion from Submetering to Allocation at Mission Gate Located at 8025 Ohio Dr, Plano, Texas  
75024*

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Dear Tammy Holguin Benter:

The submetering system at Mission Gate is an old submetering system in which is in need of replacement. Employees and contractors of Mission Gate have made diligent efforts to repair the meters without success.

The property has explored the feasibility of repairing the submetering system, but the cost would be prohibitive. Attached is a proposal for the repairs. As you can see, the cost is significant. Consequently, Mission Gate believes that good cause exists pursuant to Section 291.123(d) to change from submetered to allocated billing. The residents currently sign a Texas Apartment Association form lease which indicated that they will be responsible for water and wastewater and also sign a "Lease Addendum for Water/Wastewater Submeter Billing in Apartments" and receive the "Tenant Guide to Submetered Water or Wastewater Service". It is Mission Gate's intent to provide existing residents 35-day notice of the new allocation and request their written approval of such modification following Section 291.123(c). This would typically only occur upon new leases and when existing tenants renew their lease.

Mission Gate intends to use the following allocation system: deduct five (5%) of the water/wastewater bill to account for common area and allocate the remaining ninety-five (95%) back to the residents based on a combination of square footage and number of occupants in each unit per Section 291.124(e)(ii)(A)(iv). Irrigation is in use at the property and separately metered by the city, which will not be used in the allocation per Section 291.124(e)(iii).

Please provide written approval of the conversion to water allocation billing for Mission Gate. If you have any questions, please do not hesitate to contact me.

Sincerely,

Carrie T. Goodman  
Regional Manager  
[CGoodman@gables.com](mailto:CGoodman@gables.com)  
[www.gables.com](http://www.gables.com)

enc: (1)

3811 Turtle Creek Blvd. - Suite 1500 - Dallas, TX 75219  
o: 214.252.2638 f: 214.252.2607 [www.gables.com](http://www.gables.com)



**resident  
services**

## Service Repair Estimate

Estimate prepared on 11/08/17  
PCode: P6594

### Mission Gate

8025 Ohio Drive  
Attn: Property Manager  
Plano, TX 75024

Phone: (972) 377-6550  
Fax: (972) 377-6196  
Data Line: (972) 377-8481

### ★ Scope of Work

Unit(s) requiring service: see attached diagnostic.

AUM will schedule a technician to visit the property and service the water submetering system in the units listed above. The technician will make repairs to the submetering system and replace meters, transmitters, and other equipment in the listed units as necessary.

Details of service. Realpage (AUM) will replace all necessary equipment to bring Mission Gate up to 100% functionality.

### ★ Breakdown of Estimated Costs

|                               | QTY | Price per | Cost             |
|-------------------------------|-----|-----------|------------------|
| Labor                         | 1   |           | \$ 750.00        |
| Meter Part #: MAM750E-I       | 118 |           | \$ 18,526.00     |
| Read Switch Part #: MAM-RS000 |     |           | \$ -             |
| Transmitter Part #: INV-ES1   | 109 |           | \$ 8,284.00      |
| Repeater Part #: INV-ESRP     | 4   |           | \$ 1,080.00      |
| Touch Pad Part #: N/A         |     |           | \$ -             |
| Misc -                        |     |           | \$ -             |
| Subtotal                      |     |           | \$ 28,640.00     |
| Warranty Coverage             |     |           | \$ -             |
| <b>Total Repair Estimate</b>  |     | <b>\$</b> | <b>28,640.00</b> |

### ★ Additional Information

Property will be notified one week prior to the scheduled service date.

Property is responsible for resident notifications and providing keys to all units/areas where access is required. AUM is not responsible for repair work that cannot be performed due to refused entry.

Requests to inspect or service units not listed on estimate may be subject to additional fees.

Service will not be scheduled and parts will not be ordered prior to obtaining a signed service repair estimate.

Estimate includes all parts that would potentially be required. Only parts that are used will be on the final invoice.

Estimate does not include tax or shipping charges

Upon completion of repairs AUM will provide a report of service performed along with the invoice

This estimate is valid for 60 days from date of estimate

If the terms of this estimate are acceptable, please sign and date in the space provided below and submit a copy to AUM. Once received, AUM will schedule the service call, order the necessary parts and notify the date(s) of the service call. Warranty coverage does not include damage to systems caused by users, residents, maintenance personnel or modification to measured equipment.

|   |      |
|---|------|
|   |      |
| Signature   | Date |
| <small>I hereby understand and agree with all the terms listed above and authorize AUM to perform the work as described above and invoice accordingly. I am authorized to approve this work and approve payment of such work.</small> |      |

**FAX TO: AUM Engineering at (888) 493-9454**



**DIAGNOSTIC WORKSHEET**  
October 20, 2017

**Mission Gate**  
Plano, TX

1) INVESTIGATE EACH ISSUE (USE DIAGNOSTIC CHECKLIST). 2) Document findings in Results. 3) Email results and requests to [engineering@aum-inc.com](mailto:engineering@aum-inc.com)

It is requested that the property investigate all issues listed in the corresponding "Error Description" column using the guidelines in the attached letter and checklists.

Feedback should be provided to AUM by filling in the date and results of the investigation for each unit that is investigated and faxing this completed form to (888) 493-9454.

Contact AUM Sub-Metering Services at 1-800-419-5399 or [engineering@aum-inc.com](mailto:engineering@aum-inc.com) to request a printed or electronic report.

Gables Fee

P6594

**UNIT USAGE & ERROR DETAILS**

| Street       | Unit     | Status Reported    | Usage<br>(9 1 17-9 30 17) | Number of<br>Occupants | Action Needed           | Date<br>Investigated | Results of Investigation |
|--------------|----------|--------------------|---------------------------|------------------------|-------------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 2111 | Broken Transmitter | 0 gallons                 | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 2205 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 2208 | Broken Transmitter | 0 gallons                 | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 2209 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 2304 | Broken Transmitter | 0 gallons                 | Vacant                 | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 2305 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 2306 | Broken Transmitter | 0 gallons                 | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 2307 | Broken Transmitter | 0 gallons                 | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 2314 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 3106 | Broken Transmitter | 0 gallons                 | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 3202 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 3205 | Broken Transmitter | 0 gallons                 | Vacant                 | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 3206 | High Consumption   | 10740 gallons             | 1                      | PROPERTY TO INVESTIGATE |                      |                          |
| 8025 Ohio Dr | Apt 3208 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**

**Mission Gate**  
Plano, TX

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Contact AUM Sub-Metering Services at 1-800-418-5393 or [engineering@aum-inc.com](mailto:engineering@aum-inc.com) to request pricing or questions pertaining to this report.

Gables Fee

P6594

**UNIT USAGE & ERROR DETAILS**

| Street       | Unit     | Status Reported    | Usage<br>(9-1 17-9 30 17) | Number of<br>Occupants | Action Needed           | Date<br>Investigated | Results of Investigation |
|--------------|----------|--------------------|---------------------------|------------------------|-------------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 3302 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 3303 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 3304 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 3305 | Broken Transmitter | 0 gallons                 | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 4114 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 4204 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 4209 | High Consumption   | 15800 gallons             | 1                      | PROPERTY TO INVESTIGATE |                      |                          |
| 8025 Ohio Dr | Apt 4306 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 4309 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 4310 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 4311 | Broken Transmitter | 0 gallons                 | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 4312 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 4314 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 5209 | Broken Transmitter | 0 gallons                 | Vacant                 | Service Required        |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**



**Mission Gate**  
Plano, TX

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Contact AUM Sub-Metering Services at (888) 493-9454 or [engineering@aum-inc.com](mailto:engineering@aum-inc.com) to request printouts or questions pertaining to this report.

Gables Fee

P6594

**UNIT USAGE & ERROR DETAILS**

| Street       | Unit     | Status Reported    | Usage<br>(9/11/9/30/17) | Number of<br>Occupants | Action Needed           | Date<br>Investigated | Results of Investigation |
|--------------|----------|--------------------|-------------------------|------------------------|-------------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 6214 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6305 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6314 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6104 | Broken Transmitter | 0 gallons               | Vacant                 | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6106 | Broken Transmitter | 0 gallons               | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6203 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6204 | Low Consumption    | 30 gallons              | 1                      | PROPERTY TO INVESTIGATE |                      |                          |
| 8025 Ohio Dr | Apt 6205 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6207 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6210 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6214 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6304 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6305 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6306 | Broken Transmitter | 0 gallons               | 4                      | Service Required        |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**



# **DIAGNOSTIC WORKSHEET** October 20, 2017

## **Mission Gate** Plano, TX

1) INVESTIGATE EACH ISSUE (USE DIAGNOSTIC CHECKLIST). 2) Document findings in Results. 3) Email results and requests to [engineering@aum-inc.com](mailto:engineering@aum-inc.com)

It is requested that the property investigate all issues listed in the corresponding "Error Description" column using the guidelines in the attached letter and checklists.

Feedback should be provided to AUM by filling in the date and results of the investigation for each unit that is investigated and faxing this completed form to (888) 493-9454.

Contact AUM Sub Metering Services at 1-800-410-5393 or [engineering@aum-inc.com](mailto:engineering@aum-inc.com) to request pricing or questions pertaining to this report.

Gables Fee

P6644

### **UNIT USAGE & ERROR DETAILS**

| Street       | Unit     | Status Reported    | Usage<br>(9-17-9-30-17) | Number of<br>Occupants | Action Needed           | Date<br>Investigated | Results of Investigation |
|--------------|----------|--------------------|-------------------------|------------------------|-------------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 6307 | Broken Transmitter | 0 gallons               | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6309 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6311 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 6314 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 7107 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 7109 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 7210 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 7211 | High Consumption   | 21250 gallons           | 1                      | PROPERTY TO INVESTIGATE |                      |                          |
| 8025 Ohio Dr | Apt 7214 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 7305 | Broken Transmitter | 0 gallons               | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 7310 | Broken Transmitter | 0 gallons               | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8102 | Broken Transmitter | 0 gallons               | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8104 | Broken Transmitter | 0 gallons               | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8106 | Broken Transmitter | 0 gallons               | 2                      | Service Required        |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**

**Mission Gate**  
Plano, TX

1) INVESTIGATE EACH ISSUE (USE DIAGNOSTIC CHECKLIST). 2) Document findings in Results. 3) Email results and requests to [engineering@aum-inc.com](mailto:engineering@aum-inc.com)

It is requested that the property investigate all issues listed in the corresponding "Error Description" column using the guidelines in the attached letter and checklists.

Feedback should be provided to AUM by filling in the date and results of the investigation for each unit that is investigated and faxing this completed form to (888) 493-9454.

Contact AUM Sub-Metering Services at 1-800-416-5393 or [engineering@aum-inc.com](mailto:engineering@aum-inc.com) to request pricing or questions pertaining to this report.

Gables Fee

P6584

**UNIT USAGE & ERROR DETAILS**

| Street       | Unit     | Status Reported    | Usage<br>(9:1, 17-9:30, 17) | Number of<br>Occupants | Action Needed           | Date<br>Investigated | Results of Investigation |
|--------------|----------|--------------------|-----------------------------|------------------------|-------------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 8107 | Broken Transmitter | 0 gallons                   | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8108 | Broken Transmitter | 0 gallons                   | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8203 | Broken Transmitter | 0 gallons                   | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8301 | Broken Transmitter | 0 gallons                   | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8303 | Broken Transmitter | 0 gallons                   | Vacant                 | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8307 | Broken Transmitter | 0 gallons                   | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 8308 | Broken Transmitter | 0 gallons                   | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 9101 | High Consumption   | 10020 gallons               | 1                      | PROPERTY TO INVESTIGATE |                      |                          |
| 8025 Ohio Dr | Apt 9104 | No Consumption     | 0 gallons                   | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 9108 | Broken Transmitter | 0 gallons                   | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 9205 | Broken Transmitter | 0 gallons                   | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 9305 | Broken Transmitter | 0 gallons                   | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 9308 | Broken Transmitter | 0 gallons                   | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 9309 | Broken Transmitter | 0 gallons                   | 3                      | Service Required        |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**



# **DIAGNOSTIC WORKSHEET** October 20, 2017

**Mission Gate**  
**Piano, TX**

**1) INVESTIGATE EACH ISSUE (USE DIAGNOSTIC CHECKLIST). 2) Document findings in Results. 3) Email results and requests to [engineering@aum-inc.com](mailto:engineering@aum-inc.com)**

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Feedback should be provided to AUM by filling in the date and results of the investigation for each unit that is investigated and faxing this completed form to (888) 493-9454.

**Contact AUM Sub-Metering Services at (888) 493-9454 or [engineering@aum-inc.com](mailto:engineering@aum-inc.com) for assistance or any other questions pertaining to this report.**

Gables Fee

P6304

## UNIT USAGE & ERROR DETAILS

| Street       | Unit      | Status Reported    | Usage<br>(9/1/17-9/30/17) | Number of<br>Occupants | Action Needed           | Date<br>Investigated | Results of Investigation |
|--------------|-----------|--------------------|---------------------------|------------------------|-------------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 9312  | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10101 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10105 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10111 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10203 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10209 | High Consumption   | 23260 gallons             | 1                      | PROPERTY TO INVESTIGATE |                      |                          |
| 8025 Ohio Dr | Apt 10210 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10211 | Broken Transmitter | 0 gallons                 | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10212 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10213 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10303 | Broken Transmitter | 0 gallons                 | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10307 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10309 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10310 | Broken Transmitter | 0 gallons                 | 4                      | Service Required        |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**

**Mission Gate**  
Plano, TX

1) INVESTIGATE EACH ISSUE (USE DIAGNOSTIC CHECKLIST). 2) Document findings in Results. 3) Email results and requests to [engineering@aum-inc.com](mailto:engineering@aum-inc.com)

It is requested that the property investigate all issues listed in the corresponding "Error Description" column using the guidelines in the attached letter and checklists.

Feedback should be provided to AUM by filling in the date and results of the investigation for each unit that is investigated and faxing this completed form to (888) 493-9454.

Contact AUM Sub-Metering Services at (888) 493-9454 or [engineering@aum-inc.com](mailto:engineering@aum-inc.com) to request pricing for our services and to obtain a copy of our report.

Gables Fee

P6584

**UNIT USAGE & ERROR DETAILS**

| Street       | Unit      | Status Reported    | Usage<br>(9, 1 17-9 30 17) | Number of<br>Occupants | Action Needed           | Date<br>Investigated | Results of Investigation |
|--------------|-----------|--------------------|----------------------------|------------------------|-------------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 10311 | Broken Transmitter | 0 gallons                  | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10313 | Broken Transmitter | 0 gallons                  | 1                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 10314 | Broken Transmitter | 0 gallons                  | Vacant                 | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11106 | Broken Transmitter | 0 gallons                  | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11111 | Broken Transmitter | 0 gallons                  | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11114 | Broken Transmitter | 0 gallons                  | Vacant                 | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11210 | Broken Transmitter | 0 gallons                  | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11213 | Broken Transmitter | 0 gallons                  | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11303 | Broken Transmitter | 0 gallons                  | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11306 | Broken Transmitter | 0 gallons                  | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11308 | Broken Transmitter | 0 gallons                  | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 11311 | Broken Transmitter | 0 gallons                  | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 12102 | High Consumption   | 24410 gallons              | 2                      | PROPERTY TO INVESTIGATE |                      |                          |
| 8025 Ohio Dr | Apt 12112 | Broken Transmitter | 0 gallons                  | 2                      | Service Required        |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**



**DIAGNOSTIC WORKSHEET**  
October 20, 2017

**Mission Gate**  
Piano, TX

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Gables Fee

P6504

**UNIT USAGE & ERROR DETAILS**

| Street       | Unit      | Status Reported    | Usage<br>(9/1/17-9/30/17) | Number of<br>Occupants | Action Needed    | Date<br>Investigated | Results of Investigation |
|--------------|-----------|--------------------|---------------------------|------------------------|------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 12116 | Broken Transmitter | 0 gallons                 | 3                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 12207 | Broken Transmitter | 0 gallons                 | 2                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 12210 | Broken Transmitter | 0 gallons                 | 4                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 12303 | Broken Transmitter | 0 gallons                 | 3                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 12304 | Broken Transmitter | 0 gallons                 | Vacant                 | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 12307 | Broken Transmitter | 0 gallons                 | 3                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 12308 | Broken Transmitter | 0 gallons                 | 3                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 12309 | Broken Transmitter | 0 gallons                 | 4                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 13103 | Broken Transmitter | 0 gallons                 | 1                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 13107 | Broken Transmitter | 0 gallons                 | 3                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 13111 | Broken Transmitter | 0 gallons                 | 2                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 13114 | Broken Transmitter | 0 gallons                 | 1                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 13203 | Broken Transmitter | 0 gallons                 | 2                      | Service Required |                      |                          |
| 8025 Ohio Dr | Apt 13211 | Broken Transmitter | 0 gallons                 | 6                      | Service Required |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**

**Mission Gate**  
Plano, TX

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Gables Fee

P6584

**UNIT USAGE & ERROR DETAILS**

| Street       | Unit      | Status Reported    | Usage<br>(9 1 17-9 30 17) | Number of<br>Occupants | Action Needed           | Date<br>Investigated | Results of Investigation |
|--------------|-----------|--------------------|---------------------------|------------------------|-------------------------|----------------------|--------------------------|
| 8025 Ohio Dr | Apt 13213 | Broken Transmitter | 0 gallons                 | 3                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 13305 | High Consumption   | 12210 gallons             | 1                      | PROPERTY TO INVESTIGATE |                      |                          |
| 8025 Ohio Dr | Apt 13307 | Broken Transmitter | 0 gallons                 | 4                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 14102 | Broken Transmitter | 0 gallons                 | 5                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 14203 | Broken Transmitter | 0 gallons                 | 2                      | Service Required        |                      |                          |
| 8025 Ohio Dr | Apt 14307 | Broken Transmitter | 0 gallons                 | 3                      | Service Required        |                      |                          |

**PROVIDE MOVE OUT DATE FOR ALL VACANT UNITS**