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PUC PROJECT NO. 39410

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PAYMENT PLAN SWITCH-HOLD

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PUBLIC UTILITY COMMISSION

STAFF CLERK

TRACKING REPORTS

OF TEXAS

**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
PAYMENT PLAN SWITCH-HOLD TRACKING REPORTS
FOR SEPTEMBER 2017**

October 13, 2017

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Deferred Payment Switch Hold

Calendar Month's Reporting Period 09-01-2017 - 09-30-2017

TDSP Name Center Point Energy

TDSP DUNS 957877905

Competitive Retailer Name All ACTIVE Competitive Retailers			CR DUNS	All
Row	Measure	Parameters for Reporting	Numbers	Type
1	Snapshot Number of ESI IDs	Snapshot of the number of ESI IDs as of the last calendar day of the reporting Month that are for Active Residential Premise types assigned to Active CR(s) in TDU's service territory	2163188	Residential Premises
2	Snapshot Number of ESI IDs on Payment Plan Switch-Hold	Snapshot of the number of ESI IDs as of the last calendar day of the reporting Month that are for Active Residential Premise types assigned to Active CR(s) in TDU's service territory that are on a Payment Plan Switch-Hold	30568	Residential Premises
3	Total number of Payment Plan Switch-Hold removal requests received from the REP of Record by the TDU by 1 00 PM on a business day during the reporting month	Total number of Payment Plan Switch-Hold removal requests received from the REP of Record by the TDU by 1 00 PM on a business day during the reporting month This total is for Active Residential Premise types only Note Initially this will be MarkeTrak based reporting until the implementation of TX SET 4 0 where TX SET transactions will replace the MarkeTrak process for REP of Record requested Payment Plan Switch Hold Removals	4101	Residential Premises
4	Total number of Payment Plan Switch-Holds the were removed by the TDU by 8 00 p m of the same business day when the REP of Record's request was received by 1 00 p m on a business day during the reporting month,	Total number of Payment Plan Switch-Holds the were removed by the TDU by 8 00 p m on same business day when the REP of Record's request was received by 1 00 p m on a business day during the reporting month This total is for Active Residential Premise types only Note Initially this will be MarkeTrak based reporting until the implementation of TX SET 4 0 where TX SET transactions will replace the MarkeTrak process for REP of Record requested Payment Plan Switch Hold Removals	4101	Residential Premises

Reporting Criteria/Timeline**14.1.**

All monthly reports will be filed as confidential to the PUCT and each filing will be due on the 10th business day of the following month making the first monthly report due July 15, 2011 for the first reporting period of June 1, 2011 through June 30, 2011.

14.2.

Cover (worksheet 1) of this Excel workbook will provide an aggregate of all Active CRs for the calendar month's reporting period and all subsequent pages of the Excel workbook will provide CR specific information

14.3.

For the CR specific information if a CR doesn't have any Payment Plan Switch-Hold(s) for any of their active Residential Premise types then the TDU will provide zero (0) in their reports for rows 2, 3 and/or 4 above to ensure that all active CRs are included into the workbook for the month's reporting period

14.4.

Monthly report statistics will be limited to Active Residential Premise types

14.5.

Monthly report statistics will be limited to Active Competitive Retailers operating in TDU's service territory

14.6.

Monthly reporting period will include statistics for the first calendar date through last calendar date of each month

TDU Comments: