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PUBLIC UTILITY COMMISSION
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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Texas Administrative Code §25.81
2016 Reporting Year

EL PASO ELECTRIC COMPANY

Project 46717

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2016	0.41166	0.00933	0.01309	0.01659	0.03694	0.01765	0.06409	0.05819	0.05775	0.02667	0.00934	0.01890	0.08311
Scheduled 2016	0.07232	0.01143	0.00661	0.00032	0.00000	0.00081	0.01713	0.00213	0.01823	0.00077	0.01399	0.00031	0.00058
Outside Causes 2016	0.24867	0.00292	0.00104	0.00147	0.04779	0.02236	0.02469	0.02854	0.03017	0.05827	0.02011	0.00263	0.00867
Major Events 2016	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2016	43.06235	0.63211	1.06777	1.22483	2.44974	1.61638	6.63619	6.53157	6.26072	2.83946	1.64129	1.66927	10.49303
Scheduled 2016	4.39504	1.76576	0.04945	0.01303	0.22866	0.06934	0.27105	0.19389	0.60745	0.05800	1.09957	0.01202	0.02682
Outside Causes 2016	15.27310	0.06603	0.03751	0.06788	1.64819	1.34416	0.18649	2.89143	2.94434	4.42658	0.67521	0.39586	0.58941
Major Events 2016	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

247

Add or Delete Rows as Necessary

EL PASO ELECTRIC COMPANY

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
1	231	SANTA FE	4	134	3.82707
2	110	LEO	1	965	3.03911
3	158	CHAPARRAL	10	2301	3.00218
4	7	ALAMO	21	665	2.34737
5	169	SIERRA BLANCA	1	195	2.21192
6	56	PARKDALE	1	961	2.13305
7	3	CINECUE	1	1403	2.06688
8	145	LEO	2	278	2.01216
9	53	SIERRA BLANCA	20	253	1.90119
10	55	RIO GRANDE	15	1342	1.83445
11	130	AUSTIN	4	1479	1.74342
12	139	LEO	12	2949	1.64314
13	114	ASCARATE	10	3313	1.44472
14	12	FELIPE	20	1889	1.39606
15	171	ASCARATE	13	1049	1.37576
16	140	MORNINGSIDE	1	653	1.33727
17	151	RANCLAND	2	426	1.32093
18	28	VISTA	11	2172	1.30043
19	198	GRACE	1	605	1.29632
20	191	MILAGRO	14	2198	1.28599
21	34	TOBIN	1	1143	1.26619
22	36	ALTURA	1	577	1.26123
23	156	CHAPARRAL	11	2597	1.21836
24	74	MILAGRO	17	3359	1.16413
25	162	CORONADO	1	1171	1.15680
26	154	CIELO	1	768	1.12641
27	149	AMERICAS	10	1488	1.11748
28	37	DIANA	1	1082	1.10595
29	29	TOBIN	2	1350	1.10506
30	182	PARKDALE	2	425	1.09412
31	181	DYER	12	719	1.08210
32	119	HORIZON	10	2837	1.07785
33	34	FRONTERA	1	446	1.07460
34	167	CANUTILLO	1	771	1.07396
35	11	FARAH	12	1973	1.06669
36	31	CALIENTE	10	3482	1.05951
37	134	RANCLAND	1	799	1.05764
38	116	MISSION	1	472	1.05747
39	199	SUNSET	14	1343	1.05660
40	81	AMERICAS	11	3989	1.05654
41	123	PATRIOT	11	3197	1.05470
42	157	FT HANCOCK	1	242	1.05372
43	17	RIO GRANDE	13	2778	1.04434

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
44	107	ASCARATE	1	514	1.04223
45	106	RIO BOSQUE	12	2104	1.03887
46	152	ALTURA	6	680	1.02631
47	203	AUSTIN	13	456	1.02412
48	129	COPPER	10	362	1.02192
49	143	ALTURA	3	739	1.01485
50	246	WRANGLER	12	194	1.01058
51	5	MESA	18	370	1.01024
52	92	FABENS	2	1287	1.00775
53	150	SCOTSDALE	13	769	1.00261
54	208	COPPER	11	523	1.00000
55	219	LANE	14	22	1.00000
56	N/A	SANTA FE	53	12	1.00000
57	242	SUNSET NORTH	12	201	1.00000
58	243	TRANSMOUNTAIN	21	465	1.00000
59	41	ALAMO	20	1161	0.90280
60	6	CALIENTE	12	993	0.78958
61	85	THORN	15	1700	0.78724
62	54	RIPLEY	10	959	0.71599
63	48	COYOTE	11	2454	0.71572
64	82	SOCORRO	10	2011	0.69354
65	138	RIPLEY	11	1712	0.66797
66	N/A	MONTOYA	27	3876	0.59479
67	128	CLINT	11	3420	0.56955
68	16	CALIENTE	11	1799	0.52116
69	78	VISTA	15	1438	0.51607
70	127	DIANA	3	1432	0.48902
71	N/A	ANTHONY	21	434	0.48389
72	206	BUTTERFIELD	11	102	0.46154
73	135	NEWTEX	1	1112	0.43017
74	86	CROMO	12	1886	0.42013
75	97	YSLETA	1	1037	0.41576
76	220	MANN	13	1087	0.41441
77	121	FARMERS	21	823	0.41231
78	217	KEMP	1	223	0.38979
79	115	WRANGLER	13	2423	0.38942
80	221	MESA	13	505	0.37859
81	58	VALLEY	10	2358	0.37039
82	71	LANE	11	1898	0.34998
83	66	DALLAS	17	675	0.34807
84	88	SANTA FE	2	380	0.34566
85	95	SOCORRO	11	3321	0.34422
86	105	ASCARATE	2	453	0.34222
87	80	DIAMOND HEAD	12	1459	0.32207
88	75	FIVE POINTS	3	605	0.31891
89	14	ANTHONY	22	3617	0.30559
90	73	SPARKS	12	2094	0.29164
91	132	VISTA	14	4037	0.28948

Service Quality Report to the Public Utility Commission of Texas

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2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
92	94	AUSTIN	17	677	0.28493
93	65	MANN	12	827	0.28364
94	70	MESA	16	868	0.28306
95	172	MANN	11	1580	0.27944
96	23	LEO	11	1677	0.27352
97	30	THORN	11	2803	0.27239
98	112	PENDALE	10	3777	0.27208
99	68	MILAGRO	12	3405	0.27179
100	64	MESA	17	1693	0.26656
101	142	SUNSET	15	620	0.25713
102	19	TRANSMOUNTAIN	20	2653	0.25035
103	168	COTTON	1	535	0.24236
104	49	COYOTE	10	2563	0.23864
105	113	SUNSET	5	884	0.22595
106	236	SOL	15	1356	0.20492
107	173	CLARDY	1	1410	0.20312
108	57	HORIZON	12	1520	0.19296
109	50	CLINT	12	2621	0.18881
110	45	SOL	11	1895	0.18517
111	193	CROMO	13	753	0.18513
112	131	PATRIOT	10	1814	0.16931
113	153	RIO BOSQUE	10	1894	0.16448
114	79	SOL	14	762	0.16211
115	60	MANN	10	1583	0.16017
116	122	ALTURA	5	785	0.16013
117	51	PELLICANO	20	3409	0.15635
118	155	SCOTSDALE	12	2387	0.15021
119	44	MILAGRO	19	634	0.14233
120	133	ASCARATE	4	1018	0.14130
121	102	VISTA	12	2695	0.14031
122	111	SCOTSDALE	16	1116	0.13884
123	196	MESA	12	3396	0.13847
124	90	CROMO	15	1579	0.13812
125	24	GLOBAL REACH	11	4456	0.13811
126	63	FRESNO	1	544	0.13289
127	67	SOL	13	1859	0.12860
128	46	RIPLEY	12	1088	0.12783
129	15	MILAGRO	18	877	0.12678
130	227	MULBERRY	1	357	0.12559
131	166	SOL	10	3095	0.11734
132	165	LOMALAND	2	500	0.11376
133	52	SHEARMAN	10	3712	0.10984
134	146	ASCARATE	11	1586	0.10964
135	69	DALLAS	11	993	0.10705
136	197	AUSTIN	12	621	0.10623
137	104	MESA	14	1693	0.10354
138	38	VISTA	13	4347	0.10247
139	177	SUNSET	4	980	0.10198

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2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
140	186	DALLAS	12	1020	0.10067
141	98	MILAGRO	11	1045	0.09964
142	61	VAN HORN	1	504	0.09815
143	91	AUSTIN	15	153	0.09804
144	170	DYER	15	184	0.09783
145	188	LATTA	1	807	0.09579
146	117	AUSTIN	16	756	0.09186
147	230	SANTA FE	1	284	0.09184
148	204	AUSTIN	14	99	0.08824
149	136	MILAGRO	15	1206	0.08634
150	238	SUNSET	7	381	0.08556
151	175	WRANGLER	10	2891	0.08464
152	20	PELLICANO	21	2396	0.08423
153	210	DALLAS	1	276	0.07774
154	99	GLOBAL REACH	10	3660	0.07578
155	18	DIAMOND HEAD	11	3177	0.07470
156	39	AUSTIN	2	499	0.07374
157	147	SCOTSDALE	14	1206	0.07353
158	9	MONTOYA	20	4313	0.06657
159	96	MIDWAY	1	919	0.06565
160	180	MONTOYA	23	3743	0.06523
161	42	SPARKS	11	2529	0.06160
162	239	SUNSET	8	98	0.06000
163	126	DYER	11	1959	0.05883
164	43	HACIENDA	1	749	0.05703
165	10	MONTWOOD	21	4275	0.05282
166	184	DALLAS	16	1583	0.05269
167	125	BEAUMONT	1	1717	0.05149
168	137	ASCARATE	3	1214	0.05056
169	190	FIVE POINTS	2	418	0.05012
170	226	MORNINGSIDE	2	1341	0.04713
171	176	DYER	14	1501	0.04622
172	8	HORIZON	11	3786	0.04583
173	25	AUSTIN	1	901	0.04530
174	77	WHITE	1	179	0.04426
175	109	MISSION	2	777	0.04418
176	21	SCOTSDALE	15	2689	0.03922
177	84	SHEARMAN	12	2681	0.03877
178	26	MONTOYA	25	2612	0.03748
179	120	ALTURA	4	971	0.03628
180	187	THORN	13	1164	0.03565
181	213	EAST	1	313	0.03406
182	93	MILAGRO	16	1444	0.03290
183	235	SCOTSDALE	11	1301	0.03250
184	62	VISTA	10	1382	0.03179
185	89	MONTOYA	21	3036	0.02893
186	27	LOMALAND	1	817	0.02810
187	237	SPARKS	10	1347	0.02717

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2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
188	194	HACIENDA	2	893	0.02480
189	185	MILAGRO	13	935	0.02275
190	164	AMERICAS	12	872	0.02125
191	1	SUMMIT	1	444	0.02021
192	207	BUTTERFIELD	12	67	0.01961
193	2	DYER	13	2106	0.01896
194	76	THORN	10	1484	0.01758
195	103	SOL	12	1700	0.01754
196	215	FIVE POINTS	1	695	0.01585
197	118	AUSTIN	10	1024	0.01572
198	108	AUSTIN	3	629	0.01553
199	233	SANTA FE	11	660	0.01499
200	225	MONTWOOD	22	6141	0.01314
201	32	THORN	14	2262	0.00868
202	192	MIDWAY	2	1095	0.00822
203	159	VISCOUNT	12	1263	0.00683
204	148	MONTWOOD	20	4959	0.00588
205	248	SUNSET	17	390	0.00506
206	216	FIVE POINTS	4	429	0.00459
207	13	SANTA TERESA	21	195	0.00332
208	33	THORN	12	1256	0.00331
209	179	WRANGLER	14	684	0.00303
210	35	MANN	14	556	0.00180
211	160	NEWTEX	2	810	0.00123
212	200	ALTURA	2	169	0.00000
213	201	ASCARATE	14	14	0.00000
214	202	AUSTIN	11	55	0.00000
215	205	BUTTERFIELD	10	127	0.00000
216	178	COPPER	12	1093	0.00000
217	87	CROMO	10	981	0.00000
218	40	CROMO	11	2798	0.00000
219	209	CROMO	14	241	0.00000
220	174	DALLAS	2	436	0.00000
221	211	DALLAS	13	183	0.00000
222	72	DIAMOND HEAD	10	1147	0.00000
223	212	DURAZNO	10	50	0.00000
224	101	FARAH	11	398	0.00000
225	214	FARAH	13	34	0.00000
226	189	GLOBAL REACH	12	229	0.00000
227	218	LANE	12	255	0.00000
228	83	LANE	13	520	0.00000
229	22	MANN	15	203	0.00000
230	222	MONTOYA	22	568	0.00000
231	223	MONTOYA	24	315	0.00000
232	224	MONTOYA	26	354	0.00000
233	N/A	MONTWOOD	23	2582	0.00000
234	228	OCTAVIA	1	407	0.00000
235	183	PENDALE	11	180	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
236	163	PENDALE	12	227	0.00000
237	229	RIO BOSQUE	11	330	0.00000
238	234	SANTA FE	5	622	0.00000
239	47	SANTA FE	12	219	0.00000
240	100	SHEARMAN	11	775	0.00000
241	4	SUMMIT	2	474	0.00000
242	141	SUNSET	2	414	0.00000
243	240	SUNSET	13	96	0.00000
244	241	SUNSET NORTH	11	36	0.00000
245	161	VISCOUNT	10	1112	0.00000
246	244	VISCOUNT	11	16	0.00000
247	245	WRANGLER	11	84	0.00000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

247

Add or Delete Rows as Necessary

EL PASO ELECTRIC COMPANY

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
1	91	LEO	1	965	455.30829
2	171	CHAPARRAL	10	2301	358.20496
3	45	PARKDALE	1	961	290.91891
4	163	PATRIOT	11	3197	261.55435
5	99	DIANA	1	1082	229.39332
6	38	ALAMO	21	665	225.73191
7	46	TOBIN	2	1350	214.50761
8	153	CHAPARRAL	11	2597	185.68515
9	113	FT HANCOCK	1	242	184.86798
10	161	PARKDALE	2	425	180.59440
11	168	ASCARATE	13	1049	170.94909
12	62	RIO GRANDE	15	1342	156.46863
13	44	THORN	15	1700	154.96032
14	151	AUSTIN	4	1479	148.56134
15	31	FELIPE	20	1889	144.66103
16	98	HORIZON	10	2837	142.09168
17	126	ASCARATE	10	3313	139.69452
18	206	BUTTERFIELD	11	102	137.17692
19	136	MORNINGSIDE	1	653	136.18458
20	139	MISSION	1	472	126.52807
21	N/A	SANTA FE	53	12	122.70000
22	144	FRONTERA	1	446	122.29607
23	8	CINECUE	1	1403	121.29635
24	2	RIO GRANDE	13	2778	119.32750
25	94	SIERRA BLANCA	20	253	118.83176
26	63	MESA	17	1693	118.26655
27	96	FABENS	2	1287	116.63184
28	5	CALIENTE	12	993	116.57347
29	147	RIPLEY	11	1712	113.68128
30	195	SUNSET	14	1343	106.81462
31	17	TOBIN	1	1143	97.85283
32	109	RANCHLAND	1	799	97.54348
33	220	MANN	13	1087	96.68228
34	248	WRANGLER	12	194	93.32767
35	115	LEO	12	2949	93.09999
36	145	CIELO	1	768	90.25449
37	140	CLINT	11	3420	90.25417
38	152	RANCHLAND	2	426	86.64084
39	119	ASCARATE	1	514	82.73353
40	19	ALAMO	20	1161	81.51067
41	67	FARAH	12	1973	80.65092
42	78	CROMO	12	1886	79.48052
43	150	VISTA	15	1438	79.05201

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
44	208	COPPER	11	523	76.03334
45	9	ALTURA	1	577	72.80021
46	198	GRACE	1	605	72.23901
47	83	SOCORRO	10	2011	69.52145
48	40	TRANSMOUNTAIN	20	2653	68.26382
49	219	LANE	14	22	67.75508
50	129	ASCARATE	2	453	66.43458
51	187	DYER	12	719	64.33813
52	64	MILAGRO	17	3359	64.14299
53	116	RIO BOSQUE	12	2104	63.97503
54	156	CORONADO	1	1171	63.71483
55	103	YSLETA	1	1037	62.25048
56	141	FARMERS	21	823	61.78419
57	181	MILAGRO	14	2198	61.21632
58	102	VISTA	14	4037	58.07849
59	166	CANUTILLO	1	771	57.46949
60	132	ALTURA	3	739	56.93568
61	155	ALTURA	6	680	56.78157
62	203	AUSTIN	13	456	55.30263
63	135	SCOTSDALE	13	769	53.50164
64	245	TRANSMOUNTAIN	21	465	52.00000
65	N/A	ANTHONY	21	434	48.70704
66	221	MESA	13	505	48.03511
67	121	DALLAS	17	675	46.81128
68	34	THORN	11	2803	46.51307
69	175	SIERRA BLANCA	1	195	44.62631
70	217	KEMP	1	223	44.43417
71	133	ASCARATE	4	1018	44.05145
72	68	DIAMONDHEAD	12	1459	39.86933
73	114	SANTA FE	2	380	38.35235
74	86	WRANGLER	13	2423	37.62216
75	74	MESA	14	1693	36.89103
76	231	SANTA FE	4	134	35.65549
77	148	AMERICAS	10	1488	35.56519
78	122	PATRIOT	10	1814	35.41197
79	39	RIPLEY	10	959	34.12656
80	244	SUNSET NORTH	12	201	33.95000
81	81	AUSTIN	17	677	32.31893
82	196	AUSTIN	12	621	32.28622
83	27	LEO	11	1677	30.49444
84	61	SOL	11	1895	30.18672
85	N/A	MONTOYA	27	3876	30.17051
86	118	SUNSET	15	620	30.05456
87	6	CLINT	12	2621	28.83761
88	23	VALLEY	10	2358	28.19613
89	52	SOL	14	762	27.74278
90	30	MESA	18	370	27.68027
91	70	SPARKS	12	2094	27.19520

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
92	120	FIVE POINTS	3	605	27.17551
93	51	CALIENTE	10	3482	26.55339
94	54	MANN	12	827	26.33022
95	73	MILAGRO	12	3405	26.27879
96	89	SOCORRO	11	3321	26.07329
97	236	SOL	15	1356	25.72715
98	85	COPPER	10	362	25.60895
99	235	SCOTSDALE	11	1301	25.51351
100	108	LANE	11	1898	25.24351
101	112	SCOTSDALE	16	1116	24.52844
102	33	VISTA	11	2172	24.46006
103	20	CALIENTE	11	1799	23.80554
104	182	COTTON	1	535	23.71609
105	100	DIANA	3	1432	23.61032
106	87	PENDALE	10	3777	23.51770
107	93	VISTA	12	2695	22.90616
108	14	FRESNO	1	544	22.48076
109	188	DALLAS	16	1583	21.98494
110	43	RIPLEY	12	1088	21.81629
111	88	BEAUMONT	1	1717	21.46270
112	36	ANTHONY	22	3617	21.18575
113	162	CLARDY	1	1410	21.16700
114	189	MANN	11	1580	20.98354
115	110	DALLAS	11	993	20.08531
116	71	CROMO	15	1579	19.22641
117	167	LEO	2	278	18.53347
118	50	HORIZON	12	1520	18.31158
119	22	MANN	10	1583	17.71679
120	227	MULBERRY	1	357	17.17681
121	47	MILAGRO	19	634	17.17564
122	192	MESA	12	3396	16.51703
123	69	AUSTIN	15	153	15.71242
124	179	NEWTEX	1	1112	15.66121
125	191	CROMO	13	753	15.10687
126	137	RIO BOSQUE	10	1894	14.25595
127	125	SUNSET	5	884	13.55648
128	29	SHEARMAN	10	3712	13.29315
129	97	ALTURA	5	785	12.73157
130	185	WRANGLER	10	2891	12.66860
131	106	SHEARMAN	12	2681	12.55273
132	32	COYOTE	10	2563	12.50444
133	72	MILAGRO	18	877	12.06647
134	11	MONTOYA	20	4313	11.77188
135	79	GLOBAL REACH	10	3660	11.53209
136	183	SUNSET	4	980	11.51615
137	143	DYER	11	1959	11.12374
138	1	SUMMIT	1	444	11.12338
139	42	VISTA	13	4347	11.07834

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
140	92	SOL	13	1859	11.01052
141	174	SOL	10	3095	10.44724
142	76	VAN HORN	1	504	9.93430
143	123	ASCARATE	11	1586	9.62786
144	134	SPARKS	11	2529	8.84394
145	105	MIDWAY	1	919	8.83254
146	204	AUSTIN	14	99	8.62647
147	127	MILAGRO	15	1206	7.91437
148	60	AMERICAS	11	3989	7.65706
149	82	MILAGRO	16	1444	7.12406
150	48	GLOBAL REACH	11	4456	7.01702
151	210	DALLAS	1	276	6.92519
152	239	SUNSET	7	381	6.88770
153	146	ASCARATE	3	1214	6.33732
154	58	HACIENDA	1	749	6.08548
155	56	MONTOYA	21	3036	6.07617
156	35	PELLICANO	20	3409	6.07500
157	138	MISSION	2	777	6.06138
158	55	AUSTIN	2	499	6.04982
159	170	LOMALAND	2	500	5.94689
160	177	THORN	13	1164	5.78659
161	13	MONTWOOD	21	4275	5.57683
162	107	AUSTIN	16	756	5.16457
163	21	SCOTSDALE	15	2689	5.11098
164	158	LATTA	1	807	5.10861
165	84	MILAGRO	11	1045	5.08768
166	234	SANTA FE	11	660	5.06271
167	7	HORIZON	11	3786	4.54052
168	186	DALLAS	12	1020	4.53642
169	159	MONTOYA	23	3743	4.25283
170	124	MESA	16	868	4.22707
171	160	SCOTSDALE	14	1206	4.19258
172	57	DIAMONDHEAD	11	3177	4.14804
173	230	SANTA FE	1	284	4.01327
174	66	WHITE	1	179	3.65873
175	95	AUSTIN	3	629	3.38912
176	172	AMERICAS	12	872	3.27970
177	65	PELLICANO	21	2396	3.26780
178	226	MORNINGSIDE	2	1341	3.25199
179	194	FIVE POINTS	2	418	3.22267
180	240	SUNSET	8	98	2.99600
181	149	DYER	15	184	2.83043
182	3	AUSTIN	1	901	2.66929
183	90	ALTURA	4	971	2.57034
184	237	SPARKS	10	1347	2.38429
185	213	EAST	1	313	2.34133
186	104	THORN	10	1484	2.08146
187	28	LOMALAND	1	817	1.73701

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EL PASO ELECTRIC COMPANY

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188	10	DYER	13	2106	1.71080
189	215	FIVE POINTS	1	695	1.52901
190	26	MONTOYA	25	2612	1.50991
191	197	HACIENDA	2	893	1.33191
192	176	DYER	14	1501	1.29464
193	184	MILAGRO	13	935	1.17362
194	207	BUTTERFIELD	12	67	1.16245
195	25	VISTA	10	1382	1.08145
196	16	SANTA TERESA	21	195	1.07182
197	59	AUSTIN	10	1024	1.03890
198	37	THORN	12	1256	0.98000
199	75	SOL	12	1700	0.92924
200	193	MIDWAY	2	1095	0.90865
201	169	MONTWOOD	20	4959	0.59068
202	225	MONTWOOD	22	6141	0.58376
203	18	THORN	14	2262	0.35098
204	165	VISCOUNT	12	1263	0.32629
205	242	SUNSET	17	390	0.32311
206	216	FIVE POINTS	4	429	0.24259
207	157	SCOTSDALE	12	2387	0.15021
208	173	NEWTEX	2	810	0.14553
209	154	WRANGLER	14	684	0.10303
210	24	MANN	14	556	0.07595
211	200	ALTURA	2	169	0.00000
212	201	ASCARATE	14	14	0.00000
213	202	AUSTIN	11	55	0.00000
214	205	BUTTERFIELD	10	127	0.00000
215	178	COPPER	12	1093	0.00000
216	15	COYOTE	11	2454	0.00000
217	49	CROMO	10	981	0.00000
218	41	CROMO	11	2798	0.00000
219	209	CROMO	14	241	0.00000
220	180	DALLAS	2	436	0.00000
221	211	DALLAS	13	183	0.00000
222	117	DIAMONDHEAD	10	1147	0.00000
223	212	DURAZNO	10	50	0.00000
224	101	FARAH	11	398	0.00000
225	214	FARAH	13	34	0.00000
226	190	GLOBAL REACH	12	229	0.00000
227	218	LANE	12	255	0.00000
228	77	LANE	13	520	0.00000
229	12	MANN	15	203	0.00000
230	222	MONTOYA	22	568	0.00000
231	223	MONTOYA	24	315	0.00000
232	224	MONTOYA	26	354	0.00000
233	N/A	MONTWOOD	23	2582	0.00000
234	228	OCTAVIA	1	407	0.00000
235	164	PENDALE	11	180	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
236	130	PENDALE	12	227	0.00000
237	229	RIO BOSQUE	11	330	0.00000
238	233	SANTA FE	5	622	0.00000
239	80	SANTA FE	12	219	0.00000
240	111	SHEARMAN	11	775	0.00000
241	4	SUMMIT	2	474	0.00000
242	131	SUNSET	2	414	0.00000
243	238	SUNSET	13	96	0.00000
244	243	SUNSET NORTH	11	36	0.00000
245	128	VISCOUNT	10	1112	0.00000
246	246	VISCOUNT	11	16	0.00000
247	247	WRANGLER	11	84	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2016 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	26.23%
Vegetation	4.49%
Animals and Birds	26.47%
People (Including cars and farm equip)	4.31%
Utility-owned Equipment	14.94%
Other	14.94%
Unknown	8.62%