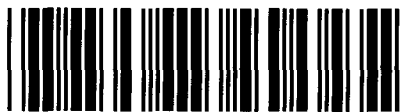




Control Number: 46717



Item Number: 2

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PUBLIC UTILITY COMMISSION
FILING CLERK

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2016 Reporting Year

AUSTIN ENERGY

Project 46717

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| System SAIFI | Annual | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|-----------------------|---------------|------------|------------|--------------|--------------|------------|-------------|-------------|------------|-------------|------------|------------|------------|
| Forced | | | | | | | | | | | | | |
| 2016 | 0.57 | 0.04 | 0.02 | 0.05 | 0.06 | 0.06 | 0.07 | 0.05 | 0.07 | 0.03 | 0.02 | 0.05 | 0.06 |
| Scheduled | | | | | | | | | | | | | |
| 2016 | 0.03 | 0.004 | 0.002 | 0.002 | 0.001 | 0.002 | 0.001 | 0.002 | 0.002 | 0.002 | 0.002 | 0.005 | 0.002 |
| Outside Causes | | | | | | | | | | | | | |
| 2016 | 0.03 | 0.00 | 0.01 | 0.00 | 0.00 | 0.00 | 0.00 | 0.01 | 0.00 | 0.01 | 0.00 | 0.00 | 0.00 |
| Major Events | | | | | | | | | | | | | |
| 2016 | 0.11 | 0.00 | 0.00 | 0.00 | 0.10 | 0.00 | 0.02 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| System SAIDI | | Annual | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|-----------------------|--|---------------|------------|------------|--------------|--------------|------------|-------------|-------------|------------|-------------|------------|------------|------------|
| Forced | | | | | | | | | | | | | | |
| 2016 | | 48.46 | 2.57 | 1.39 | 4.58 | 4.69 | 5.29 | 6.20 | 4.39 | 6.53 | 2.09 | 1.35 | 4.37 | 5.02 |
| Scheduled | | | | | | | | | | | | | | |
| 2016 | | 5.72 | 0.92 | 0.31 | 0.27 | 0.20 | 0.45 | 1.61 | 0.37 | 0.25 | 0.30 | 0.24 | 0.44 | 0.35 |
| Outside Causes | | | | | | | | | | | | | | |
| 2016 | | 1.74 | 0.00 | 0.74 | 0.00 | 0.00 | 0.00 | 0.00 | 0.27 | 0.00 | 0.65 | 0.09 | 0.00 | 0.00 |
| Major Events | | | | | | | | | | | | | | |
| 2016 | | 28.09 | 0.00 | 0.00 | 0.00 | 23.02 | 0.00 | 5.07 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

| |
|------------|
| 298 |
|------------|

Add or Delete Rows as Necessary

AUSTIN ENERGY

| 2016 SAIFI Ranking | 2015 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1 | 3 | Williamson | WI09 | 1554 | 4.04 |
| 2 | 184 | Salem Walk | SW07 | 2759 | 3.25 |
| 3 | 39 | Hidden Valley | HV06 | 911 | 3.03 |
| 4 | 139 | Onion Creek | OC02 | 144 | 2.68 |
| 5 | 145 | Wheless Lane | WL01 | 1888 | 2.41 |
| 6 | 158 | Commons Ford | CF07 | 945 | 2.33 |
| 7 | 21 | Northland | NL15 | 513 | 2.27 |
| 8 | 171 | Fiesta | FI04 | 1900 | 2.20 |
| 9 | 83 | Fiskville | FV05 | 2691 | 2.18 |
| 10 | 16 | Cameron | CM10 | 1457 | 2.17 |
| 11 | 85 | Steck | ST07 | 2860 | 2.16 |
| 12 | 225 | Stoney Ridge | SR01 | 2551 | 2.10 |
| 13 | 181 | Steck | ST08 | 729 | 2.09 |
| 14 | 107 | Lakeway | LW03 | 1718 | 2.08 |
| 15 | 12 | Cameron | CM03 | 1041 | 2.08 |
| 16 | 100 | Fiskville | FV01 | 1535 | 2.07 |
| 17 | 211 | Commons Ford | CF02 | 1477 | 2.07 |
| 18 | 102 | Patton Lane | PL11 | 2244 | 2.05 |
| 19 | 111 | Hamilton | HM09 | 685 | 2.05 |
| 20 | 154 | Hamilton | HM04 | 691 | 2.01 |
| 21 | 76 | Warren | WA01 | 2945 | 1.98 |
| 22 | 81 | Northland | NL08 | 1505 | 1.82 |
| 23 | 63 | Commons Ford | CF09 | 1034 | 1.68 |
| 24 | 175 | McNeil | MC05 | 1380 | 1.63 |
| 25 | 80 | Fiesta | FI02 | 1529 | 1.63 |
| 26 | 242 | Cardinal Lane | CL04 | 886 | 1.61 |
| 27 | not ranked | Techridge | TR01 | 12 | 1.50 |
| 28 | 41 | Daffin Gin | DG01 | 1329 | 1.46 |
| 29 | 206 | Oak Hill | OH09 | 1451 | 1.45 |
| 30 | 117 | Howard Lane | HL01 | 3688 | 1.43 |
| 31 | 172 | Koenig Lane | KL07 | 832 | 1.41 |
| 32 | 96 | Walnut Creek | WC08 | 1958 | 1.39 |
| 33 | 112 | Cardinal Lane | CL05 | 4910 | 1.36 |
| 34 | 113 | Lakeshore | LS06 | 506 | 1.36 |
| 35 | 70 | Howard Lane | HL02 | 1504 | 1.35 |
| 36 | 48 | Walnut Creek | WC10 | 2512 | 1.34 |
| 37 | 143 | Jollyville | JV08 | 1389 | 1.34 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIFI Ranking | 2015 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 38 | 68 | Seaholm Plant | SP08 | 2729 | 1.32 |
| 39 | 190 | Patton Lane | PL02 | 1692 | 1.26 |
| 40 | 204 | Pedernales | PE03 | 1441 | 1.25 |
| 41 | 192 | Stoney Ridge | SR02 | 1034 | 1.23 |
| 42 | 25 | Seaholm Plant | SP09 | 998 | 1.22 |
| 43 | 132 | Salem Walk | SW05 | 2339 | 1.21 |
| 44 | 37 | Fiesta | FI01 | 3569 | 1.21 |
| 45 | 20 | McNeil | MC06 | 2640 | 1.20 |
| 46 | 202 | Hi-Cross | HC07 | 4269 | 1.20 |
| 47 | 212 | Jett | JE04 | 1547 | 1.18 |
| 48 | not ranked | Dessau | DE02 | 569 | 1.18 |
| 49 | 29 | Wheless Lane | WL04 | 2008 | 1.17 |
| 50 | 159 | Justin Lane | JL03 | 1462 | 1.15 |
| 51 | 179 | Warren | WA03 | 656 | 1.13 |
| 52 | not ranked | Daffin Gin | DG05 | 3259 | 1.13 |
| 53 | 44 | Jett | JE02 | 1574 | 1.13 |
| 54 | 51 | Carson Creek | CC05 | 258 | 1.13 |
| 55 | 222 | Barton | BA04 | 697 | 1.13 |
| 56 | 9 | Seaholm Plant | SP10 | 471 | 1.13 |
| 57 | 121 | Brodie Lane | BL01 | 2444 | 1.10 |
| 58 | 180 | Northland | NL11 | 2784 | 1.10 |
| 59 | 57 | Brodie Lane | BL02 | 2848 | 1.10 |
| 60 | 78 | Wheless Lane | WL02 | 1514 | 1.09 |
| 61 | 241 | Riverplace | RP08 | 1406 | 1.09 |
| 62 | not ranked | Kingsbery | KB02 | 109 | 1.08 |
| 63 | 46 | Howard Lane | HL04 | 899 | 1.08 |
| 64 | 168 | Cameron | CM07 | 2437 | 1.08 |
| 65 | 7 | Hi-Cross | HC11 | 3789 | 1.07 |
| 66 | 153 | Steck | ST06 | 999 | 1.07 |
| 67 | 155 | Jollyville | JV03 | 1560 | 1.07 |
| 68 | 42 | Patton Lane | PL03 | 3585 | 1.07 |
| 69 | 157 | Lakeway | LW06 | 1025 | 1.05 |
| 70 | 166 | Kingsbery | KB01 | 609 | 1.05 |
| 71 | 8 | Summit | SU02 | 2044 | 1.04 |
| 72 | 170 | Kingsbery | KB03 | 3303 | 1.04 |
| 73 | 50 | Trading Post | TP02 | 2087 | 1.04 |
| 74 | 251 | Trading Post | TP06 | 1013 | 1.04 |
| 75 | 123 | Seaholm Plant | SP01 | 1598 | 1.03 |
| 76 | 35 | Bergstrom | BE03 | 415 | 1.03 |
| 77 | 47 | Hamilton | HM10 | 1578 | 1.03 |
| 78 | 198 | Brodie Lane | BL06 | 2316 | 1.02 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIFI Ranking | 2015 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 79 | 65 | Patton Lane | PL10 | 1708 | 1.02 |
| 80 | 237 | Magnesium Plant | MP03 | 1818 | 1.01 |
| 81 | not ranked | Hamilton | HM06 | 694 | 1.01 |
| 82 | not ranked | Williamson | WI10 | 1721 | 1.01 |
| 83 | 38 | Daffin Gin | DG04 | 662 | 1.01 |
| 84 | 88 | Grove | GR07 | 2715 | 1.01 |
| 85 | 238 | Hi-Cross | HC06 | 3222 | 1.01 |
| 86 | 221 | Sprinkle | SK01 | 343 | 1.01 |
| 87 | 218 | Slaughter Lane | SL04 | 3562 | 1.00 |
| 88 | not ranked | Summit | SU03 | 14 | 1.00 |
| 89 | not ranked | Patton Lane | PL13 | 21 | 1.00 |
| 90 | not ranked | Summit | SU10 | 709 | 1.00 |
| 91 | 91 | Northland | NL14 | 793 | 0.96 |
| 92 | 124 | Burleson | BU02 | 125 | 0.86 |
| 93 | 109 | Carson Creek | CC01 | 512 | 0.81 |
| 94 | 69 | Elroy | ER03 | 143 | 0.80 |
| 95 | 136 | Austin Dam | AD06 | 878 | 0.79 |
| 96 | 191 | Jollyville | JV07 | 2346 | 0.78 |
| 97 | 125 | Bee Creek | BC03 | 1452 | 0.75 |
| 98 | 97 | Lakeshore | LS04 | 1395 | 0.72 |
| 99 | 137 | Jollyville | JV04 | 938 | 0.66 |
| 100 | 199 | Hamilton | HM01 | 1384 | 0.65 |
| 101 | 56 | Oak Hill | OH07 | 1054 | 0.64 |
| 102 | 169 | Bergstrom | BE02 | 286 | 0.64 |
| 103 | 82 | Central Austin | CA02 | 2440 | 0.57 |
| 104 | 119 | Kingsbery | KB04 | 1088 | 0.54 |
| 105 | 122 | Wheless Lane | WL07 | 2479 | 0.53 |
| 106 | 105 | Angus Valley | AG04 | 2746 | 0.52 |
| 107 | 34 | Salem Walk | SW04 | 1941 | 0.51 |
| 108 | 43 | Pedernales | PE07 | 2353 | 0.50 |
| 109 | 14 | Central Austin | CA05 | 2927 | 0.48 |
| 110 | 194 | Wheless Lane | WL06 | 1974 | 0.47 |
| 111 | 74 | Bergstrom | BE05 | 1583 | 0.46 |
| 112 | 13 | Seaholm Plant | SP12 | 2049 | 0.44 |
| 113 | 165 | Salem Walk | SW06 | 1190 | 0.44 |
| 114 | 129 | Williamson | WI04 | 3933 | 0.43 |
| 115 | 213 | Jollyville | JV05 | 1329 | 0.43 |
| 116 | 239 | Cameron | CM01 | 351 | 0.43 |
| 117 | 133 | Magnesium Plant | MP05 | 1951 | 0.43 |
| 118 | not ranked | Carson Creek | CC06 | 24 | 0.42 |
| 119 | 89 | Steck | ST03 | 2113 | 0.41 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIFI Ranking | 2015 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 120 | 86 | Cardinal Lane | CL08 | 2442 | 0.40 |
| 121 | 1 | Sprinkle | SK05 | 924 | 0.39 |
| 122 | 196 | McNeil | MC02 | 2318 | 0.39 |
| 123 | 104 | Steck | ST02 | 1398 | 0.38 |
| 124 | 156 | Magnesium Plant | MP07 | 2435 | 0.36 |
| 125 | not ranked | Met Center | MT02 | 115 | 0.36 |
| 126 | 189 | Oak Hill | OH06 | 1786 | 0.35 |
| 127 | 220 | Koenig Lane | KL04 | 376 | 0.35 |
| 128 | 5 | Warren | WA06 | 678 | 0.34 |
| 129 | 103 | Northwest | NW03 | 2124 | 0.34 |
| 130 | 4 | Summit | SU13 | 3357 | 0.32 |
| 131 | 71 | McNeil | MC10 | 106 | 0.31 |
| 132 | not ranked | Hi-Cross | HC08 | 2549 | 0.31 |
| 133 | not ranked | Mueller | MU04 | 330 | 0.31 |
| 134 | 208 | Hamilton | HM11 | 2380 | 0.31 |
| 135 | 30 | Howard Lane | HL03 | 816 | 0.30 |
| 136 | 49 | Slaughter Lane | SL01 | 3814 | 0.29 |
| 137 | 110 | Central Austin | CA01 | 1437 | 0.29 |
| 138 | 95 | Cardinal Lane | CL12 | 1711 | 0.29 |
| 139 | 149 | Lakeshore | LS01 | 1446 | 0.28 |
| 140 | 54 | Slaughter Lane | SL02 | 3063 | 0.28 |
| 141 | 93 | Cardinal Lane | CL10 | 2151 | 0.27 |
| 142 | not ranked | Met Center | MT10 | 174 | 0.26 |
| 143 | 127 | Burleson | BU03 | 2193 | 0.26 |
| 144 | 131 | Brodie Lane | BL04 | 2452 | 0.25 |
| 145 | 27 | Lakeway | LW05 | 2073 | 0.25 |
| 146 | 163 | Salem Walk | SW01 | 2447 | 0.24 |
| 147 | 151 | Magnesium Plant | MP09 | 1038 | 0.24 |
| 148 | 84 | Walnut Creek | WC07 | 396 | 0.24 |
| 149 | not ranked | Hidden Valley | HV04 | 1302 | 0.24 |
| 150 | 72 | Northland | NL01 | 2518 | 0.23 |
| 151 | 66 | Burleson | BU04 | 266 | 0.23 |
| 152 | 146 | Cameron | CM09 | 1973 | 0.23 |
| 153 | 176 | Barton | BA05 | 1019 | 0.22 |
| 154 | 26 | Steck | ST05 | 1125 | 0.22 |
| 155 | 200 | Carson Creek | CC03 | 1239 | 0.21 |
| 156 | not ranked | Burleson | BU05 | 128 | 0.21 |
| 157 | 227 | Oak Hill | OH08 | 1319 | 0.20 |
| 158 | 75 | Pedernales | PE05 | 803 | 0.20 |
| 159 | 115 | Fiskville | FV03 | 2783 | 0.19 |
| 160 | 120 | Austin Dam | AD02 | 890 | 0.19 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIFI Ranking | 2015 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 161 | 73 | Koenig Lane | KL03 | 644 | 0.19 |
| 162 | 224 | Kingsbery | KB05 | 773 | 0.19 |
| 163 | 188 | Salem Walk | SW02 | 3591 | 0.19 |
| 164 | 23 | Magnesium Plant | MP06 | 3287 | 0.18 |
| 165 | not ranked | Jett | JE05 | 920 | 0.18 |
| 166 | 22 | Pedernales | PE06 | 3531 | 0.18 |
| 167 | 10 | Justin Lane | JL04 | 1474 | 0.18 |
| 168 | 87 | Fiesta | FI05 | 2560 | 0.18 |
| 169 | 162 | Magnesium Plant | MP02 | 4085 | 0.17 |
| 170 | 19 | McNeil | MC08 | 2039 | 0.17 |
| 171 | 235 | Cardinal Lane | CL09 | 1426 | 0.17 |
| 172 | 219 | Hi-Cross | HC01 | 3558 | 0.17 |
| 173 | 161 | Northland | NL13 | 1645 | 0.17 |
| 174 | 253 | Dessau | DE22 | 3513 | 0.16 |
| 175 | 128 | Williamson | WI06 | 2911 | 0.16 |
| 176 | 233 | Oak Hill | OH02 | 1678 | 0.16 |
| 177 | 101 | McNeil | MC11 | 739 | 0.16 |
| 178 | 108 | Cardinal Lane | CL02 | 3698 | 0.16 |
| 179 | 6 | Wheless Lane | WL08 | 1909 | 0.16 |
| 180 | 142 | Hi-Cross | HC04 | 1734 | 0.15 |
| 181 | 130 | Commons Ford | CF04 | 1968 | 0.15 |
| 182 | not ranked | Summit | SU15 | 615 | 0.15 |
| 183 | 174 | Slaughter Lane | SL08 | 2520 | 0.14 |
| 184 | 15 | Daffin Gin | DG02 | 42 | 0.14 |
| 185 | 134 | McNeil | MC07 | 690 | 0.14 |
| 186 | 231 | Barton | BA09 | 1888 | 0.14 |
| 187 | 150 | Cardinal Lane | CL11 | 1288 | 0.14 |
| 188 | 24 | Sprinkle | SK06 | 1078 | 0.14 |
| 189 | 138 | Austin Dam | AD05 | 2368 | 0.13 |
| 190 | 182 | Oak Hill | OH03 | 596 | 0.13 |
| 191 | 160 | Pedernales | PE01 | 2605 | 0.13 |
| 192 | 106 | Northland | NL02 | 1131 | 0.13 |
| 193 | 243 | Hi-Cross | HC10 | 2673 | 0.13 |
| 194 | 17 | Koenig Lane | KL06 | 1540 | 0.13 |
| 195 | 177 | Commons Ford | CF03 | 453 | 0.12 |
| 196 | 186 | Cardinal Lane | CL01 | 1038 | 0.12 |
| 197 | 59 | Williamson | WI02 | 1802 | 0.12 |
| 198 | not ranked | Trading Post | TP07 | 1229 | 0.12 |
| 199 | 210 | Bee Creek | BC09 | 850 | 0.12 |
| 200 | 18 | Warren | WA05 | 578 | 0.12 |
| 201 | 40 | Barton | BA10 | 699 | 0.11 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIFI Ranking | 2015 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIFI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 202 | 216 | Burleson | BU06 | 3134 | 0.11 |
| 203 | 2 | Wheless Lane | WL05 | 691 | 0.11 |
| 204 | 141 | Steck | ST04 | 1106 | 0.11 |
| 205 | 52 | Brodie Lane | BL08 | 3404 | 0.11 |
| 206 | 94 | Grove | GR08 | 3600 | 0.11 |
| 207 | 58 | Angus Valley | AG05 | 2049 | 0.11 |
| 208 | 92 | Dessau | DE24 | 2903 | 0.10 |
| 209 | 32 | Techridge | TR02 | 3402 | 0.10 |
| 210 | 77 | Warren | WA02 | 430 | 0.10 |
| 211 | 197 | Burleson | BU09 | 3263 | 0.10 |
| 212 | 217 | Trading Post | TP04 | 171 | 0.10 |
| 213 | 248 | Carson Creek | CC02 | 1009 | 0.10 |
| 214 | 209 | Riverplace | RP07 | 1973 | 0.10 |
| 215 | 126 | Kingsbery | KB06 | 3098 | 0.10 |
| 216 | 236 | Koenig Lane | KL08 | 1461 | 0.09 |
| 217 | 193 | Jollyville | JV01 | 2133 | 0.09 |
| 218 | 79 | Onion Creek | OC04 | 87 | 0.09 |
| 219 | 223 | Lakeway | LW02 | 1676 | 0.09 |
| 220 | 232 | Barton | BA02 | 349 | 0.09 |
| 221 | 36 | Bee Creek | BC08 | 690 | 0.09 |
| 222 | 90 | Hamilton | HM05 | 2804 | 0.08 |
| 223 | 245 | Seaholm Plant | SP07 | 260 | 0.08 |
| 224 | 215 | Summit | SU04 | 1908 | 0.08 |
| 225 | 135 | Koenig Lane | KL01 | 1578 | 0.08 |
| 226 | 62 | Seaholm Plant | SP02 | 2057 | 0.08 |
| 227 | 201 | Barton | BA03 | 2114 | 0.07 |
| 228 | 28 | Howard Lane | HL05 | 1847 | 0.07 |
| 229 | 116 | Summit | SU06 | 924 | 0.07 |
| 230 | 144 | Salem Walk | SW08 | 2318 | 0.07 |
| 231 | 246 | Oak Hill | OH05 | 2763 | 0.07 |
| 232 | 60 | Williamson | WI01 | 2469 | 0.07 |
| 233 | 187 | Slaughter Lane | SL05 | 2495 | 0.07 |
| 234 | 67 | Warren | WA04 | 192 | 0.07 |
| 235 | 229 | Burleson | BU01 | 1541 | 0.06 |
| 236 | 207 | McNeil | MC01 | 914 | 0.06 |
| 237 | 152 | Fiskville | FV04 | 1575 | 0.06 |
| 238 | 254 | Brodie Lane | BL07 | 2273 | 0.06 |
| 239 | not ranked | Northwest | NW02 | 1946 | 0.06 |
| 240 | 45 | Cardinal Lane | CL07 | 1054 | 0.06 |
| 241 | 234 | Cameron | CM02 | 4562 | 0.05 |
| 242 | 203 | Hi-Cross | HC02 | 529 | 0.05 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIFI Ranking | 2015 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 243 | not ranked | Jett | JE03 | 1111 | 0.05 |
| 244 | 226 | Lakeshore | LS02 | 432 | 0.05 |
| 245 | 250 | Hidden Valley | HV02 | 1721 | 0.05 |
| 246 | 185 | Hi-Cross | HC03 | 2286 | 0.04 |
| 247 | 244 | Burleson | BU07 | 372 | 0.04 |
| 248 | not ranked | Dunlop | DL01 | 2532 | 0.04 |
| 249 | 183 | Commons Ford | CF05 | 1015 | 0.04 |
| 250 | 53 | Barton | BA11 | 2235 | 0.04 |
| 251 | 11 | Northland | NL12 | 2066 | 0.04 |
| 252 | not ranked | Techridge | TR07 | 1030 | 0.03 |
| 253 | 55 | Summit | SU01 | 578 | 0.03 |
| 254 | not ranked | Techridge | TR03 | 1896 | 0.03 |
| 255 | 140 | Slaughter Lane | SL09 | 3285 | 0.03 |
| 256 | 33 | Sprinkle | SK03 | 606 | 0.03 |
| 257 | 164 | Bee Creek | BC05 | 894 | 0.03 |
| 258 | 230 | Williamson | WI08 | 1476 | 0.03 |
| 259 | 98 | Seaholm Plant | SP11 | 2021 | 0.02 |
| 260 | 214 | Central Austin | CA04 | 2932 | 0.02 |
| 261 | 147 | Angus Valley | AG02 | 1242 | 0.02 |
| 262 | 64 | Howard Lane | HL06 | 1733 | 0.02 |
| 263 | not ranked | Sprinkle | SK04 | 1605 | 0.02 |
| 264 | 195 | Justin Lane | JL01 | 1465 | 0.02 |
| 265 | not ranked | Trading Post | TP08 | 1263 | 0.02 |
| 266 | 148 | Justin Lane | JL06 | 210 | 0.01 |
| 267 | not ranked | Lakeway | LW04 | 145 | 0.01 |
| 268 | 173 | Hamilton | HM03 | 1010 | 0.01 |
| 269 | 99 | Burleson | BU08 | 2264 | 0.01 |
| 270 | 31 | Angus Valley | AG03 | 1223 | 0.01 |
| 271 | 118 | Hamilton | HM08 | 1000 | 0.01 |
| 272 | not ranked | Techridge | TR08 | 1743 | 0.01 |
| 273 | 240 | Bergstrom | BE06 | 294 | 0.01 |
| 274 | 249 | Jett | JE06 | 260 | 0.00 |
| 275 | 228 | Trading Post | TP01 | 1102 | 0.00 |
| 276 | 252 | Hidden Valley | HV01 | 1144 | 0.00 |
| 277 | not ranked | Williamson | WI05 | 296 | 0.00 |
| 278 | not ranked | Summit | SU07 | 352 | 0.00 |
| 279 | 114 | Austin Dam | AD01 | 1349 | 0.00 |
| 280 | 61 | Pedernales | PE04 | 1562 | 0.00 |
| 281 | 247 | Hidden Valley | HV05 | 1939 | 0.00 |
| 282 | not ranked | Barton | BA06 | 32 | 0.00 |
| 283 | not ranked | Elroy | ER02 | 20 | 0.00 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIFI Ranking | 2015 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 284 | not ranked | Jollyville | JV02 | 40 | 0.00 |
| 285 | not ranked | Summit | SU14 | 488 | 0.00 |
| 286 | not ranked | Jollyville | JV09 | 1446 | 0.00 |
| 287 | not ranked | Mueller | MU03 | 1258 | 0.00 |
| 288 | 178 | Grove | GR09 | 499 | 0.00 |
| 289 | not ranked | Barton | BA08 | 230 | 0.00 |
| 290 | not ranked | Bergstrom | BE01 | 28 | 0.00 |
| 291 | not ranked | Williamson | WI11 | 20 | 0.00 |
| 292 | not ranked | Mueller | MU02 | 511 | 0.00 |
| 293 | not ranked | Fiskville | FV02 | 1029 | 0.00 |
| 294 | 205 | Dessau | DE03 | 1618 | 0.00 |
| 295 | not ranked | Techridge | TR04 | 17 | 0.00 |
| 296 | 167 | Northwest | NW01 | 1541 | 0.00 |
| 297 | not ranked | Bergstrom | BE04 | 75 | 0.00 |
| *298 | not ranked | Jett | JE01 | 117 | 0.00 |

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

| |
|------------|
| 298 |
|------------|

Add or Delete Rows as Necessary

AUSTIN ENERGY

| 2016 SAIDI Ranking | 2015 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1 | 66 | CF07 | Commons Ford | 945 | 471.07 |
| 2 | 108 | OC02 | Onion Creek | 144 | 352.52 |
| 3 | 13 | HV06 | Hidden Valley | 911 | 312.33 |
| 4 | 204 | SW07 | Salem Walk | 2759 | 285.37 |
| 5 | 166 | NL14 | Northland | 793 | 270.53 |
| 6 | not ranked | SU03 | Summit | 14 | 269.06 |
| 7 | 19 | WI09 | Williamson | 1554 | 245.05 |
| 8 | 41 | NL15 | Northland | 513 | 229.24 |
| 9 | 163 | JV03 | Jollyville | 1560 | 211.59 |
| 10 | 151 | WL01 | Wheless Lane | 1888 | 204.19 |
| 11 | 101 | LS06 | Lakeshore | 506 | 192.66 |
| 12 | 190 | OH09 | Oak Hill | 1451 | 190.45 |
| 13 | 131 | PL11 | Patton Lane | 2244 | 185.96 |
| 14 | 247 | CL04 | Cardinal Lane | 886 | 180.34 |
| 15 | 128 | HM09 | Hamilton | 685 | 180.10 |
| 16 | not ranked | MT02 | Met Center | 115 | 176.57 |
| 17 | 21 | CC01 | Carson Creek | 512 | 173.13 |
| 18 | 138 | WI04 | Williamson | 3933 | 168.36 |
| 19 | 86 | FI04 | Fiesta | 1900 | 164.14 |
| 20 | 23 | HL02 | Howard Lane | 1504 | 163.01 |
| 21 | 57 | CC05 | Carson Creek | 258 | 161.33 |
| 22 | 145 | JV08 | Jollyville | 1389 | 151.17 |
| 23 | 40 | NL08 | Northland | 1505 | 143.55 |
| 24 | 206 | HM01 | Hamilton | 1384 | 138.34 |
| 25 | 34 | ER03 | Elroy | 143 | 134.57 |
| 26 | 197 | MC05 | McNeil | 1380 | 133.62 |
| 27 | 134 | FI01 | Fiesta | 3569 | 131.35 |
| 28 | 11 | CF09 | Commons Ford | 1034 | 129.71 |
| 29 | 69 | HL01 | Howard Lane | 3688 | 128.05 |
| 30 | 68 | SP10 | Seaholm Plant | 471 | 127.81 |
| 31 | 54 | JE02 | Jett | 1574 | 124.36 |
| 32 | 39 | FI02 | Fiesta | 1529 | 117.85 |
| 33 | not ranked | WI10 | Williamson | 1721 | 116.88 |
| 34 | 35 | CM10 | Cameron | 1457 | 112.67 |
| 35 | 119 | WL07 | Wheless Lane | 2479 | 112.49 |
| 36 | 121 | CL05 | Cardinal Lane | 4910 | 109.88 |
| 37 | 14 | DG01 | Daffin Gin | 1329 | 106.49 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIDI Ranking | 2015 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 38 | 125 | BC03 | Bee Creek | 1452 | 104.62 |
| 39 | 158 | KB03 | Kingsbery | 3303 | 104.62 |
| 40 | not ranked | KB02 | Kingsbery | 109 | 104.28 |
| 41 | 44 | ST07 | Steck | 2860 | 102.52 |
| 42 | 154 | ST08 | Steck | 729 | 101.51 |
| 43 | 179 | SR02 | Stoney Ridge | 1034 | 100.12 |
| 44 | 192 | KL07 | Koenig Lane | 832 | 97.92 |
| 45 | 132 | JL03 | Justin Lane | 1462 | 96.55 |
| 46 | 53 | CA02 | Central Austin | 2440 | 96.55 |
| 47 | 112 | FV03 | Fiskville | 2783 | 95.40 |
| 48 | 143 | BE02 | Bergstrom | 286 | 94.53 |
| 49 | 215 | HC07 | Hi-Cross | 4269 | 92.55 |
| 50 | 8 | GR07 | Grove | 2715 | 90.64 |
| 51 | 114 | LS04 | Lakeshore | 1395 | 86.78 |
| 52 | 152 | WC10 | Walnut Creek | 2512 | 83.51 |
| 53 | 106 | CL12 | Cardinal Lane | 1711 | 83.44 |
| 54 | 64 | AG04 | Angus Valley | 2746 | 83.03 |
| 55 | not ranked | HM06 | Hamilton | 694 | 80.19 |
| 56 | 200 | JE04 | Jett | 1547 | 79.32 |
| 57 | 104 | PL03 | Patton Lane | 3585 | 79.00 |
| 58 | 133 | JV07 | Jollyville | 2346 | 77.85 |
| 59 | 252 | TP06 | Trading Post | 1013 | 77.44 |
| 60 | 172 | OH07 | Oak Hill | 1054 | 74.19 |
| 61 | 155 | BU02 | Burleson | 125 | 72.62 |
| 62 | 232 | RP08 | Riverplace | 1406 | 72.58 |
| 63 | not ranked | TR01 | Techridge | 12 | 72.00 |
| 64 | 115 | MP05 | Magnesium Plant | 1951 | 71.93 |
| 65 | 16 | BC08 | Bee Creek | 690 | 71.59 |
| 66 | 142 | WA01 | Warren | 2945 | 70.66 |
| 67 | 113 | WL02 | Wheless Lane | 1514 | 69.16 |
| 68 | 24 | SW04 | Salem Walk | 1941 | 68.52 |
| 69 | 4 | MC06 | McNeil | 2640 | 68.21 |
| 70 | 167 | CF02 | Commons Ford | 1477 | 65.11 |
| 71 | 201 | PL02 | Patton Lane | 1692 | 63.12 |
| 72 | 51 | CM03 | Cameron | 1041 | 61.15 |
| 73 | 222 | PE03 | Pedernales | 1441 | 60.59 |
| 74 | 60 | WL04 | Wheless Lane | 2008 | 59.63 |
| 75 | 30 | SP08 | Seaholm Plant | 2729 | 59.57 |
| 76 | 85 | NW03 | Northwest | 2124 | 58.69 |
| 77 | 129 | CM07 | Cameron | 2437 | 57.20 |
| 78 | 107 | MP07 | Magnesium Plant | 2435 | 57.13 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIDI Ranking | 2015 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 79 | 111 | JV04 | Jollyville | 938 | 56.81 |
| 80 | 38 | SP09 | Seaholm Plant | 998 | 56.06 |
| 81 | 246 | CM01 | Cameron | 351 | 54.94 |
| 82 | 199 | MC02 | McNeil | 2318 | 54.55 |
| 83 | 183 | BL02 | Brodie Lane | 2848 | 54.46 |
| 84 | 97 | FV01 | Fiskville | 1535 | 53.54 |
| 85 | 20 | WL08 | Wheless Lane | 1909 | 53.33 |
| 86 | 3 | SK05 | Sprinkle | 924 | 52.77 |
| 87 | 173 | SW06 | Salem Walk | 1190 | 52.04 |
| 88 | 235 | SL04 | Slaughter Lane | 3562 | 51.95 |
| 89 | not ranked | HC08 | Hi-Cross | 2549 | 51.74 |
| 90 | not ranked | SU10 | Summit | 709 | 50.65 |
| 91 | 242 | MP03 | Magnesium Plant | 1818 | 50.40 |
| 92 | 48 | FV05 | Fiskville | 2691 | 50.27 |
| 93 | 110 | BL01 | Brodie Lane | 2444 | 49.96 |
| 94 | 231 | SR01 | Stoney Ridge | 2551 | 48.40 |
| 95 | 47 | OC04 | Onion Creek | 87 | 47.72 |
| 96 | 96 | ST06 | Steck | 999 | 47.61 |
| 97 | 109 | HL04 | Howard Lane | 899 | 46.66 |
| 98 | 70 | MC10 | McNeil | 106 | 46.55 |
| 99 | 15 | HC11 | Hi-Cross | 3789 | 46.44 |
| 100 | 2 | WA06 | Warren | 678 | 46.34 |
| 101 | 33 | ST03 | Steck | 2113 | 46.10 |
| 102 | 184 | NL11 | Northland | 2784 | 44.81 |
| 103 | 6 | HL03 | Howard Lane | 816 | 44.79 |
| 104 | 217 | BL06 | Brodie Lane | 2316 | 44.53 |
| 105 | 180 | WA03 | Warren | 656 | 43.01 |
| 106 | 17 | DG04 | Daffin Gin | 662 | 42.98 |
| 107 | 120 | MP02 | Magnesium Plant | 4085 | 42.45 |
| 108 | 127 | CF04 | Commons Ford | 1968 | 41.26 |
| 109 | 31 | LS01 | Lakeshore | 1446 | 40.73 |
| 110 | 74 | BE03 | Bergstrom | 415 | 40.41 |
| 111 | 71 | SL02 | Slaughter Lane | 3063 | 40.26 |
| 112 | 55 | WC07 | Walnut Creek | 396 | 39.75 |
| 113 | 202 | SK01 | Sprinkle | 343 | 39.16 |
| 114 | 42 | TP02 | Trading Post | 2087 | 37.88 |
| 115 | 117 | BL04 | Brodie Lane | 2452 | 37.81 |
| 116 | 239 | HC06 | Hi-Cross | 3222 | 37.35 |
| 117 | 27 | ST05 | Steck | 1125 | 37.29 |
| 118 | 236 | BA04 | Barton | 697 | 36.96 |
| 119 | 9 | SU13 | Summit | 3357 | 36.92 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIDI Ranking | 2015 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 120 | 198 | OH06 | Oak Hill | 1786 | 36.58 |
| 121 | 82 | CL10 | Cardinal Lane | 2151 | 36.33 |
| 122 | 45 | WA02 | Warren | 430 | 35.74 |
| 123 | 100 | WC08 | Walnut Creek | 1958 | 34.49 |
| 124 | 118 | SL01 | Slaughter Lane | 3814 | 34.12 |
| 125 | 62 | MP06 | Magnesium Plant | 3287 | 33.15 |
| 126 | 91 | BE05 | Bergstrom | 1583 | 32.96 |
| 127 | 174 | HC04 | Hi-Cross | 1734 | 31.22 |
| 128 | 87 | FI05 | Fiesta | 2560 | 31.10 |
| 129 | 210 | HM11 | Hamilton | 2380 | 30.93 |
| 130 | 165 | BA05 | Barton | 1019 | 30.55 |
| 131 | 10 | WL05 | Wheless Lane | 691 | 29.84 |
| 132 | 216 | JV05 | Jollyville | 1329 | 29.38 |
| 133 | 181 | LW06 | Lakeway | 1025 | 28.71 |
| 134 | not ranked | MU04 | Mueller | 330 | 28.70 |
| 135 | 81 | KB04 | Kingsbery | 1088 | 28.65 |
| 136 | not ranked | DE02 | Dessau | 569 | 28.56 |
| 137 | 56 | PE06 | Pedernales | 3531 | 28.34 |
| 138 | 150 | SW05 | Salem Walk | 2339 | 28.29 |
| 139 | 72 | ST02 | Steck | 1398 | 28.01 |
| 140 | not ranked | PL13 | Patton Lane | 21 | 28.00 |
| 141 | 146 | WL06 | Wheless Lane | 1974 | 27.81 |
| 142 | 209 | BU06 | Burleson | 3134 | 27.58 |
| 143 | 229 | KB05 | Kingsbery | 773 | 26.86 |
| 144 | 169 | CM09 | Cameron | 1973 | 26.31 |
| 145 | 148 | MP09 | Magnesium Plant | 1038 | 25.34 |
| 146 | 164 | SW01 | Salem Walk | 2447 | 25.15 |
| 147 | 80 | BA10 | Barton | 699 | 25.09 |
| 148 | 218 | HC01 | Hi-Cross | 3558 | 24.96 |
| 149 | 105 | CA01 | Central Austin | 1437 | 24.64 |
| 150 | not ranked | SU15 | Summit | 615 | 24.34 |
| 151 | 126 | AD06 | Austin Dam | 878 | 24.28 |
| 152 | 59 | AD02 | Austin Dam | 890 | 24.03 |
| 153 | 26 | KL06 | Koenig Lane | 1540 | 23.85 |
| 154 | 88 | PE07 | Pedernales | 2353 | 23.55 |
| 155 | 175 | CC03 | Carson Creek | 1239 | 23.26 |
| 156 | not ranked | MT10 | Met Center | 174 | 23.13 |
| 157 | 78 | NL02 | Northland | 1131 | 22.92 |
| 158 | 219 | KL04 | Koenig Lane | 376 | 22.82 |
| 159 | not ranked | JE05 | Jett | 920 | 22.57 |
| 160 | 5 | SU02 | Summit | 2044 | 22.54 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIDI Ranking | 2015 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 161 | 94 | LW05 | Lakeway | 2073 | 22.39 |
| 162 | 137 | PE05 | Pedernales | 803 | 22.35 |
| 163 | 50 | KL03 | Koenig Lane | 644 | 22.18 |
| 164 | 1 | CA05 | Central Austin | 2927 | 22.06 |
| 165 | not ranked | HV04 | Hidden Valley | 1302 | 21.58 |
| 166 | 196 | BC09 | Bee Creek | 850 | 20.94 |
| 167 | 7 | DG02 | Daffin Gin | 42 | 20.81 |
| 168 | 18 | BU04 | Burleson | 266 | 20.28 |
| 169 | not ranked | BU05 | Burleson | 128 | 20.22 |
| 170 | 52 | TR02 | Techridge | 3402 | 19.99 |
| 171 | 116 | LW03 | Lakeway | 1718 | 19.69 |
| 172 | 98 | HM04 | Hamilton | 691 | 19.69 |
| 173 | 168 | SW02 | Salem Walk | 3591 | 19.65 |
| 174 | 84 | AD05 | Austin Dam | 2368 | 19.42 |
| 175 | 92 | JL04 | Justin Lane | 1474 | 19.19 |
| 176 | 29 | WA05 | Warren | 578 | 19.19 |
| 177 | 225 | BA09 | Barton | 1888 | 18.79 |
| 178 | 32 | MC11 | McNeil | 739 | 18.58 |
| 179 | 238 | HC10 | Hi-Cross | 2673 | 18.20 |
| 180 | 124 | BU03 | Burleson | 2193 | 18.05 |
| 181 | not ranked | CC06 | Carson Creek | 24 | 17.58 |
| 182 | 177 | KB01 | Kingsbery | 609 | 17.12 |
| 183 | 136 | WI06 | Williamson | 2911 | 16.11 |
| 184 | 176 | NL13 | Northland | 1645 | 15.99 |
| 185 | 103 | HL05 | Howard Lane | 1847 | 15.93 |
| 186 | 43 | NL01 | Northland | 2518 | 15.46 |
| 187 | 203 | MC07 | McNeil | 690 | 15.35 |
| 188 | 248 | RP07 | Riverplace | 1973 | 15.31 |
| 189 | 227 | OH08 | Oak Hill | 1319 | 15.18 |
| 190 | 157 | PE01 | Pedernales | 2605 | 15.01 |
| 191 | 130 | SU06 | Summit | 924 | 14.74 |
| 192 | 122 | CL02 | Cardinal Lane | 3698 | 14.66 |
| 193 | not ranked | DG05 | Daffin Gin | 3259 | 14.66 |
| 194 | 162 | WI02 | Williamson | 1802 | 14.52 |
| 195 | 67 | DE24 | Dessau | 2903 | 14.42 |
| 196 | 223 | BU01 | Burleson | 1541 | 14.30 |
| 197 | 182 | TP04 | Trading Post | 171 | 14.15 |
| 198 | 77 | CL08 | Cardinal Lane | 2442 | 14.05 |
| 199 | 160 | CF03 | Commons Ford | 453 | 13.82 |
| 200 | 58 | MC08 | McNeil | 2039 | 13.69 |
| 201 | 188 | CL11 | Cardinal Lane | 1288 | 13.36 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIDI Ranking | 2015 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 202 | 214 | OH03 | Oak Hill | 596 | 12.77 |
| 203 | 228 | CL09 | Cardinal Lane | 1426 | 12.76 |
| 204 | 211 | CL01 | Cardinal Lane | 1038 | 12.47 |
| 205 | 140 | SW08 | Salem Walk | 2318 | 12.09 |
| 206 | 95 | AG05 | Angus Valley | 2049 | 11.73 |
| 207 | 195 | LW02 | Lakeway | 1676 | 11.67 |
| 208 | 73 | SP01 | Seaholm Plant | 1598 | 11.45 |
| 209 | 170 | MC01 | McNeil | 914 | 11.06 |
| 210 | 233 | KL08 | Koenig Lane | 1461 | 10.90 |
| 211 | 208 | JV01 | Jollyville | 2133 | 10.88 |
| 212 | 76 | HM10 | Hamilton | 1578 | 10.74 |
| 213 | 178 | SL08 | Slaughter Lane | 2520 | 10.66 |
| 214 | 237 | OH02 | Oak Hill | 1678 | 10.41 |
| 215 | 99 | BL08 | Brodie Lane | 3404 | 10.28 |
| 216 | 12 | WA04 | Warren | 192 | 10.18 |
| 217 | 25 | SP12 | Seaholm Plant | 2049 | 10.03 |
| 218 | 156 | KB06 | Kingsbery | 3098 | 10.00 |
| 219 | 49 | SK06 | Sprinkle | 1078 | 9.69 |
| 220 | 254 | DE22 | Dessau | 3513 | 9.52 |
| 221 | 161 | FV04 | Fiskville | 1575 | 9.41 |
| 222 | 63 | WI01 | Williamson | 2469 | 8.91 |
| 223 | 141 | KL01 | Koenig Lane | 1578 | 8.53 |
| 224 | 187 | BU09 | Burleson | 3263 | 8.14 |
| 225 | 221 | BA02 | Barton | 349 | 8.02 |
| 226 | 212 | SU04 | Summit | 1908 | 8.02 |
| 227 | not ranked | JE03 | Jett | 1111 | 7.68 |
| 228 | 241 | OH05 | Oak Hill | 2763 | 7.40 |
| 229 | 186 | SL05 | Slaughter Lane | 2495 | 7.04 |
| 230 | 83 | HM05 | Hamilton | 2804 | 6.87 |
| 231 | 243 | CC02 | Carson Creek | 1009 | 6.79 |
| 232 | 220 | LS02 | Lakeshore | 432 | 6.61 |
| 233 | 253 | BL07 | Brodie Lane | 2273 | 6.43 |
| 234 | 153 | HC03 | Hi-Cross | 2286 | 6.07 |
| 235 | 147 | ST04 | Steck | 1106 | 6.05 |
| 236 | not ranked | TP07 | Trading Post | 1229 | 6.00 |
| 237 | 89 | GR08 | Grove | 3600 | 5.82 |
| 238 | not ranked | NW02 | Northwest | 1946 | 5.79 |
| 239 | 193 | BA03 | Barton | 2114 | 5.31 |
| 240 | 93 | SP02 | Seaholm Plant | 2057 | 5.08 |
| 241 | 139 | SL09 | Slaughter Lane | 3285 | 4.99 |
| 242 | 144 | CF05 | Commons Ford | 1015 | 4.92 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIDI Ranking | 2015 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 243 | 226 | WI08 | Williamson | 1476 | 4.90 |
| 244 | not ranked | TR03 | Techridge | 1896 | 4.74 |
| 245 | 194 | HC02 | Hi-Cross | 529 | 4.71 |
| 246 | 61 | BA11 | Barton | 2235 | 4.55 |
| 247 | 213 | JL01 | Justin Lane | 1465 | 4.36 |
| 248 | 224 | CM02 | Cameron | 4562 | 4.23 |
| 249 | 22 | NL12 | Northland | 2066 | 4.14 |
| 250 | not ranked | TR07 | Techridge | 1030 | 3.92 |
| 251 | 250 | HV02 | Hidden Valley | 1721 | 3.92 |
| 252 | 185 | BC05 | Bee Creek | 894 | 3.80 |
| 253 | 46 | HL06 | Howard Lane | 1733 | 3.78 |
| 254 | 90 | SP11 | Seaholm Plant | 2021 | 3.55 |
| 255 | 249 | BU07 | Burleson | 372 | 3.33 |
| 256 | not ranked | DL01 | Dunlop | 2532 | 3.11 |
| 257 | 159 | AG02 | Angus Valley | 1242 | 3.04 |
| 258 | 65 | CL07 | Cardinal Lane | 1054 | 2.80 |
| 259 | 36 | SK03 | Sprinkle | 606 | 2.58 |
| 260 | 28 | SU01 | Summit | 578 | 2.51 |
| 261 | 37 | PL10 | Patton Lane | 1708 | 2.37 |
| 262 | 102 | BU08 | Burleson | 2264 | 2.33 |
| 263 | not ranked | TP08 | Trading Post | 1263 | 2.17 |
| 264 | not ranked | SK04 | Sprinkle | 1605 | 2.02 |
| 265 | 191 | JL06 | Justin Lane | 210 | 1.97 |
| 266 | 75 | AG03 | Angus Valley | 1223 | 1.94 |
| 267 | 189 | CA04 | Central Austin | 2932 | 1.83 |
| 268 | 149 | HM03 | Hamilton | 1010 | 1.80 |
| 269 | not ranked | SU07 | Summit | 352 | 1.54 |
| 270 | not ranked | TR08 | Techridge | 1743 | 1.07 |
| 271 | 240 | BE06 | Bergstrom | 294 | 1.06 |
| 272 | 245 | SP07 | Seaholm Plant | 260 | 0.89 |
| 273 | 251 | HV01 | Hidden Valley | 1144 | 0.77 |
| 274 | 244 | JE06 | Jett | 260 | 0.57 |
| 275 | 230 | TP01 | Trading Post | 1102 | 0.52 |
| 276 | 135 | HM08 | Hamilton | 1000 | 0.43 |
| 277 | not ranked | WI05 | Williamson | 296 | 0.26 |
| 278 | not ranked | LW04 | Lakeway | 145 | 0.25 |
| 279 | 234 | HV05 | Hidden Valley | 1939 | 0.19 |
| 280 | 79 | PE04 | Pedernales | 1562 | 0.12 |
| 281 | 123 | AD01 | Austin Dam | 1349 | 0.07 |
| 282 | not ranked | JV09 | Jollyville | 1446 | 0.00 |
| 283 | not ranked | WI11 | Williamson | 20 | 0.00 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

| 2016 SAIDI Ranking | 2015 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2016 SAIDI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 284 | not ranked | BA08 | Barton | 230 | 0.00 |
| 285 | 171 | NW01 | Northwest | 1541 | 0.00 |
| 286 | not ranked | JE01 | Jett | 117 | 0.00 |
| 287 | not ranked | ER02 | Elroy | 20 | 0.00 |
| 288 | not ranked | BA06 | Barton | 32 | 0.00 |
| 289 | not ranked | MU02 | Mueller | 511 | 0.00 |
| 290 | not ranked | JV02 | Jollyville | 40 | 0.00 |
| 291 | not ranked | MU03 | Mueller | 1258 | 0.00 |
| 292 | 205 | GR09 | Grove | 499 | 0.00 |
| 293 | 207 | DE03 | Dessau | 1618 | 0.00 |
| 294 | not ranked | BE01 | Bergstrom | 28 | 0.00 |
| 295 | not ranked | FV02 | Fiskville | 1029 | 0.00 |
| 296 | not ranked | TR04 | Techridge | 17 | 0.00 |
| 297 | not ranked | BE04 | Bergstrom | 75 | 0.00 |
| 298 | not ranked | SU14 | Summit | 488 | 0.00 |

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2016 Reporting Year

| Causes of Forced Interruptions | Percentage |
|--|-------------------|
| Weather (Including Lightning) | 17.36% |
| Vegetation | 12.03% |
| Animals and Birds | 7.95% |
| People (Including cars and farm equip) | 16.79% |
| Utility-owned Equipment | 35.76% |
| Other | |
| Unknown | 10.11% |
| | 100.00% |