



Control Number: 46717



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PUBLIC UTILITY COMMISSION
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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2016 Reporting Year

Entergy Texas, Inc.

Project 46717

Service Quality Report to the Public Utility Commission of Texas

Energy Texas, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2016	1.40	0.06	0.09	0.11	0.11	0.13	0.17	0.12	0.19	0.13	0.06	0.10	0.14
Scheduled													
2016	0.03	0.00	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.00	0.00
Outside Causes													
2016	0.30	0.01	0.03	0.05	0.04	0.04	0.03	0.01	0.01	0.01	0.03	0.02	0.02
Major Events													
2016	0.42	0.00	0.00	0.00	0.17	0.24	0.01	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
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Forced	173.2	7.6	9.7	10.5	16.9	17.3	27.1	12.7	21.4	16.0	5.9	10.8	17.5
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Scheduled	2.0	0.3	0.2	0.1	0.1	0.1	0.1	0.1	0.2	0.1	0.2	0.2	0.3
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Outside Causes	32.2	0.8	3.3	5.0	4.9	6.3	2.3	0.8	1.0	0.9	0.8	4.1	1.9
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Major Events	340.6	0.0	0.0	0.0	73.5	266.2	1.0	0.0	0.0	0.0	0.0	0.0	0.0
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Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

391

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
1	134	NEW CANEY	335NC	2,100	5.290
2	312	STOWELL	232ST	1,155	4.988
3	230	WOODVILLE (TX)	593WD	705	4.945
4	67	BAYSHORE	213BA	1,763	4.825
5	270	HANKS	25HKS	915	4.796
6	21	TEMCO	628TE	395	4.752
7	6	GRIMES	982GR	748	4.556
8	124	MCHALE	113MC	624	4.478
9	36	DAYTON BULK	726DY	1,569	4.445
10	24	DOUCETTE	569DC	197	4.431
11	245	TANGLEWOOD	137TG	1,520	4.258
12	89	MAGNOLIA AMES	711MG	793	3.989
13	92	GOSLIN	708GL	2,228	3.964
14	304	GOSLIN	709GL	3,641	3.949
15	5	FORT WORTH	567FT	476	3.901
16	3	CLEVELAND (TX)	425CV	2,558	3.801
17	23	VIWAY	682VI	1,798	3.748
18	78	MCLEWIS	380MC	2,446	3.720
19	25	TAMINA	316TA	313	3.703
20	267	ORANGE	350ON	955	3.694
21	208	JOHNSTOWN	544JT	2,770	3.574
22	64	CLEVELAND (TX)	426CV	3,016	3.533
23	254	PANSY	184PS	435	3.506
24	2	LACON	540LA	1,040	3.410
25	150	OAK RIDGE (TX)	745OK	1,772	3.410
26	327	MCDONALD	479MD	762	3.392
27	265	WINFREE	342WN	1,174	3.200
28	292	CROCKETT	195CR	980	3.138
29	196	GRIMES	981GR	319	3.132
30	371	TRAVIS	13TRV	43	3.093
31	13	CRYSTAL	566CR	1,447	3.084
32	79	SOUTH LIBERTY	714SL	120	3.083
33	66	SPURLOCK	99SPU	737	3.023
34	110	ECHO	70ECH	1,685	2.969
35	39	METRO	719ME	1,821	2.756
36	205	MCHALE	112MC	824	2.727
37	14	GROVES-EGSI	59GRO	1,717	2.714
38	127	CORRIGAN BULK	239CR	495	2.699
39	303	BRIDGE CITY	360BD	1,117	2.676
40	227	APOLLO	321AP	1,315	2.642
41	107	BRIARCLIFF	31BRC	882	2.617
42	47	NEW CANEY	304NC	1,647	2.614
43	16	KOLBS	34KOL	1,216	2.591

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
44	68	DAYTON BULK	723DY	1,010	2.590
45	249	EGYPT	551EP	2,450	2.533
46	257	GOSLIN	706GL	1,477	2.523
47	94	LINDBERGH	42LNB	313	2.492
48	119	CORDREY	326CO	1,233	2.480
49	238	ROSEDALE (TX)	151RS	1,270	2.468
50	143	NECHES	194NE	11	2.364
51	289	MCLEWIS	382MC	845	2.346
52	49	DOBBIN	920DO	1,816	2.335
53	1	WARREN	592WR	2,248	2.323
54	189	WYNTEX	632WT	892	2.305
55	100	SARATOGA	761SA	431	2.265
56	135	NECHES	193NE	1,494	2.260
57	115	KOLBS	36KOL	1,358	2.231
58	212	PLANTATION (TX)	545PL	1,121	2.219
59	333	JIROU	78JRU	306	2.193
60	34	CROCKETT	61CRK	93	2.183
61	164	STONEGATE	93STG	2,066	2.153
62	#N/A	FOREST	751FO	3,762	2.153
63	161	ORANGE	352ON	921	2.136
64	167	SPLENDORA	309SP	1,356	2.124
65	106	SPLENDORA	307SP	1,600	2.120
66	63	NAVASOTA	905NA	2,127	2.093
67	311	CROWDER	103CD	1,433	2.081
68	114	BATSON	53BAT	899	2.071
69	65	Alden Bridge	767AL	2,778	2.037
70	129	BRIARCLIFF	30BRC	2,395	2.032
71	32	DOUCETTE	570DC	1,122	2.020
72	180	OAK RIDGE (TX)	744OK	2,895	2.020
73	323	CROCKETT	64CRK	1,013	2.017
74	222	SHEAWILL	536SH	1,331	2.000
75	296	NEW CANEY	334NC	6,494	1.996
76	378	HUMPHREY (TX)	108HM	46	1.978
77	174	LONGMIRE	580LM	1,953	1.960
78	77	OAK RIDGE (TX)	740OK	1,259	1.959
79	10	GOREE	681GR	718	1.944
80	201	BEVIL	154BE	2,402	1.936
81	53	MCLEWIS	381MC	1,241	1.915
82	104	HIMEX	221HI	110	1.909
83	74	CHINA	93CHI	1,289	1.877
84	118	JOHNSTOWN	343JT	1,562	1.876
85	27	DAYTON BULK	725DY	1,525	1.875
86	149	ELIZABETH	121EL	1,197	1.869
87	44	FRONT STREET	307FR	496	1.861
88	91	CROCKETT	65CRK	569	1.849
89	268	WOODVILLE (TX)	594WD	1,182	1.840
90	33	WINSHIRE	241WS	1,080	1.836
91	322	CROWDER	105CD	904	1.801

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92	207	OAK RIDGE (TX)	741OK	835	1.800
93	159	LACON	537LA	2,136	1.790
94	195	BEVIL	155BE	4,111	1.781
95	221	JOHNSTOWN	345JT	1,924	1.765
96	276	BRIDGE CITY	363BD	2,095	1.756
97	337	CONROE BULK	505CN	1,292	1.745
98	280	PORT ACRES SUB	68PTA	1,269	1.735
99	168	CLEVELAND (TX)	403CV	1,537	1.718
100	206	BENTWATER	522BW	668	1.689
101	271	ECHO	72ECH	498	1.687
102	231	PARKWAY	350PW	950	1.685
103	30	CHINA	92CHI	655	1.676
104	40	CLEVELAND (TX)	405CV	1,916	1.670
105	56	LACON	539LA	1,991	1.670
106	9	HUNTSVILLE	611HU	1,601	1.669
107	247	DOUCETTE	568DC	592	1.654
108	22	ECHO	71ECH	736	1.639
109	241	HARDIN	35HDN	813	1.626
110	28	STOWELL	233ST	666	1.626
111	320	RAYWOOD	75RAY	119	1.622
112	111	NORTH SILSBEE	472NS	336	1.622
113	218	LUMBERTON	441LU	4,331	1.618
114	105	BAYOU FANNETT	250BY	294	1.616
115	177	SOMERVILLE	126SO	852	1.615
116	26	BRIDGE CITY	361BD	1,115	1.614
117	113	CRYSTAL	567CR	1,309	1.613
118	228	LOEB	18LOB	567	1.608
119	148	WARREN	506WR	1,328	1.605
120	38	RIVTRIN	268RV	2,622	1.595
121	132	NEW CANEY	337NC	583	1.593
122	266	YANKEE DOODLE	22YAN	2,111	1.580
123	51	VIWAY	681VI	964	1.580
124	154	NEW CANEY	333NC	5,360	1.560
125	139	VIDOR	162VD	1,876	1.536
126	176	METRO	722ME	1,237	1.532
127	122	CLEVELAND (TX)	404CV	1,786	1.524
128	55	TEMCO	627TE	892	1.517
129	285	HUNTSVILLE	608HU	3,180	1.513
130	232	PANORAMA	525PA	1,405	1.503
131	256	ADAMS BAYOU	331AD	195	1.503
132	57	LINDBERGH	40LNB	1,612	1.479
133	75	MERLIN	374MR	542	1.470
134	15	ELIZABETH	122EL	995	1.464
135	282	GOSLIN	707GL	720	1.460
136	72	NAVASOTA	904NA	1,452	1.453
137	4	HAMPTON	158HA	1,152	1.447
138	123	FORT WORTH	99FTW	373	1.442
139	288	TAMINA	598TA	839	1.441

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140	102	CONAIR	514CN	1,232	1.429
141	82	PORT ACRES BULK	70PAS	830	1.425
142	283	CORRIGAN BULK	238CR	611	1.424
143	103	TAMINA	317TA	938	1.418
144	163	DAISETTA	744DA	690	1.409
145	112	DAISETTA	743DA	358	1.383
146	204	HUMPHREY (TX)	107HM	895	1.380
147	262	FLETCHER	456FL	831	1.372
148	211	RAYWOOD	73RAY	529	1.371
149	147	GEORGIA	670GE	691	1.368
150	269	KOLBS	35KOL	1,100	1.361
151	272	HEARNE	25HRN	234	1.355
152	61	KOLBS	37KOL	709	1.341
153	20	PEE DEE	809PD	1,618	1.334
154	88	RIVTRIN	269RV	3,018	1.333
155	300	CORDREY	325CO	1,610	1.326
156	76	GRIMES	883GR	901	1.307
157	95	CORDREY	327CO	974	1.306
158	278	CONROE BULK	576CN	1,340	1.293
159	145	BEVIL	156BE	690	1.291
160	96	CHEEK	160CH	471	1.291
161	261	WEST END	86WED	485	1.282
162	179	VIRGINIA	130VI	1,027	1.280
163	158	CRYSTAL	570CR	1,017	1.277
164	170	YANKEE DOODLE	23YAN	560	1.266
165	363	YANKEE DOODLE	25YAN	163	1.258
166	136	Alden Bridge	762AL	6,435	1.254
167	131	SILSBEE	463SI	760	1.238
168	141	APOLLO	320AP	1,993	1.235
169	98	VIDOR	163VD	1,690	1.234
170	19	HIMEX	223HI	4,652	1.222
171	216	CONROE BULK	577CN	604	1.219
172	52	CHEEK	166CH	581	1.217
173	307	TRANSCO	48TCO	210	1.210
174	336	LINCOLN	15LCN	300	1.200
175	294	VIDOR	161VD	610	1.197
176	117	SOMERVILLE	127SO	475	1.185
177	244	GROVES-EGSI	63GRO	1,307	1.185
178	334	GROVES-EGSI	62GRO	1,539	1.176
179	223	ROSEDALE (TX)	152RS	737	1.172
180	332	SILSBEE	461SI	537	1.166
181	281	MANCHESTER	67MAN	1,039	1.164
182	373	MEMORIAL	280ML	937	1.141
183	234	CHEEK	159CH	546	1.128
184	80	HEARNE	29HRN	324	1.127
185	220	CLEVELAND (TX)	406CV	1,538	1.112
186	291	BAYSHORE	211BA	1,050	1.112
187	287	BRIDGE CITY	362BD	1,178	1.107

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
188	71	MAPLE	91MPL	245	1.102
189	388	TRAVIS	9TRV	10	1.100
190	359	SPURLOCK	98SPU	724	1.098
191	358	GOSLIN	702GL	1,783	1.089
192	18	Alden Bridge	769AL	813	1.075
193	202	WEST END	87WED	33	1.061
194	326	LINDBERGH	41LNB	1,707	1.046
195	191	BENTWATER	520BW	1,954	1.046
196	305	WEST END	80WED	268	1.045
197	140	VIDOR	164VD	877	1.043
198	70	CORDREY	324CO	1,570	1.018
199	#N/A	CONROE BULK	504CN	241	1.017
200	369	STONEGATE	90STG	1,046	1.011
201	31	HUNTSVILLE	600HU	2,103	1.007
202	235	KOUNTZE BULK	432KT	861	1.003
203	306	FORT WORTH	12FTW	1,472	0.997
204	183	GOSLIN	705GL	1,292	0.988
205	73	RAYWOOD	74RAY	1,092	0.976
206	335	VIRGINIA	129VI	607	0.972
207	157	SPLENDORA	308SP	2,090	0.972
208	243	CALVERT	6CAL	1,601	0.969
209	198	OAK RIDGE (TX)	742OK	233	0.961
210	279	MCDONALD	476MD	996	0.959
211	380	TRAVIS	14TRV	20	0.950
212	264	METRO	721ME	1,550	0.949
213	217	LACON	538LA	1,480	0.947
214	108	Alden Bridge	764AL	1,256	0.943
215	193	ECHO	73ECH	785	0.936
216	236	HANKAMER	206HA	657	0.930
217	41	MAYHAW	671MA	1,868	0.925
218	184	JIROU	75JRU	61	0.918
219	83	HUNTSVILLE	610HU	1,915	0.911
220	200	KOUNTZE BULK	451KT	1,037	0.873
221	263	ORANGE	351ON	499	0.866
222	58	LAKEVIEW	81LAV	1,316	0.866
223	62	BENTWATER	521BW	2,067	0.847
224	151	PANSY	185PS	1,316	0.843
225	116	METRO	724ME	1,038	0.835
226	239	CALVERT	4CAL	2,163	0.820
227	309	STONEGATE	92STG	2,014	0.820
228	69	WEST ORANGE	393WO	661	0.811
229	253	KICKAPOO	251KP	1,306	0.802
230	197	NORTH SILSBEE	471NS	1,097	0.802
231	366	BAYSHORE	212BA	49	0.796
232	225	OILLA	345OI	1,461	0.775
233	331	WINFREE	341WN	729	0.756
234	155	MCHALE	110MC	1,047	0.748
235	#N/A	FOREST	759FO	58	0.741

Service Quality Report to the Public Utility Commission of Texas

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2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
236	350	ROSEDALE (TX)	150RS	126	0.738
237	187	WEST END	88WED	917	0.734
238	45	DOBBIN	519DO	1,816	0.716
239	178	CALDWELL INDUSTRIAL	138CI	707	0.710
240	299	CONROE BULK	507CN	2,184	0.702
241	314	CROWDER	102CD	1,733	0.702
242	324	MANCHESTER	66MAN	2,083	0.699
243	192	BRIARCLIFF	32BRC	1,259	0.695
244	84	WYNTEX	634WT	1,323	0.683
245	319	CONROE BULK	574CN	1,999	0.675
246	85	DAYTON BULK	724DY	2,209	0.671
247	29	EGYPT	552EP	1,712	0.665
248	237	LOVELLS LAKE	142LV	364	0.659
249	290	VIRGINIA	131VI	1,392	0.640
250	360	METRO	717ME	205	0.639
251	86	MAPLE	90MPL	342	0.632
252	59	MCDONALD	477MD	1,595	0.629
253	329	ADAMS BAYOU	330AD	155	0.626
254	213	LOEB	17LOB	951	0.614
255	190	HANKS	23HKS	1,423	0.610
256	46	CONAIR	513CN	1,652	0.603
257	248	TANGLEWOOD	135TG	674	0.602
258	246	EASTGATE	781EG	1,072	0.597
259	375	METRO	718ME	2,052	0.596
260	210	FORT WORTH	7FTW	1,236	0.585
261	310	PORT NECHES	46PTN	1,275	0.585
262	321	TANGLEWOOD	134TG	2,226	0.581
263	109	PEE DEE	806PD	2,566	0.580
264	81	CONAIR	512CN	1,263	0.553
265	351	BRIARCLIFF	33BRC	303	0.548
266	203	SPEEDWAY	917SW	32	0.531
267	295	HUMPHREY (TX)	106HM	1,113	0.511
268	250	FLETCHER	457FL	1,496	0.507
269	93	AMELIA BULK	180AM	1,398	0.502
270	50	NAVASOTA	969NA	909	0.502
271	386	METRO	715ME	28	0.500
272	252	SOUR LAKE	105SL	1,237	0.494
273	209	ADAMS BAYOU	332AD	556	0.489
274	214	AMELIA BULK	182AM	973	0.487
275	240	PLANTATION (TX)	546PL	873	0.483
276	301	CHEEK	165CH	109	0.477
277	42	HUNTSVILLE	607HU	3,453	0.474
278	361	CONROE BULK	575CN	818	0.450
279	353	Alden Bridge	766AL	1,660	0.447
280	229	MERLIN	375MR	863	0.444
281	317	WEST ORANGE	392WO	643	0.437
282	313	WINFREE	340WN	462	0.437
283	347	CROWDER	104CD	1,607	0.437

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
284	368	NAVASOTA	901NA	286	0.416
285	286	NEW CANEY	336NC	4,657	0.415
286	255	SILSBEE	462SI	804	0.409
287	367	MEMORIAL	281ML	769	0.408
288	152	ELIZABETH	120EL	1,384	0.406
289	172	CROCKETT	198CR	221	0.398
290	146	MCDONALD	478MD	634	0.391
291	11	APRIL	590AP	1,591	0.382
292	166	ELIZABETH	123EL	2,610	0.376
293	379	TRAVIS	11TRV	24	0.375
294	316	SHEAWILL	535SH	683	0.366
295	277	NEW CANEY	338NC	2,423	0.366
296	37	GOREE	682GR	1,195	0.362
297	308	WEST END	85WED	527	0.359
298	298	CENTRAL	131CE	971	0.357
299	12	HANKS	22HKS	1,165	0.353
300	365	AMELIA BULK	181AM	2,293	0.352
301	186	WALDEN	563WD	1,937	0.352
302	60	LONGMIRE	583LM	1,273	0.347
303	173	GROVES-EGSI	61GRO	942	0.345
304	374	PARKWAY	351PW	573	0.344
305	133	FRONT STREET	308FR	370	0.343
306	302	WINSHIRE	240WS	937	0.337
307	185	FEDERAL	801FE	253	0.336
308	175	PEE DEE	808PD	921	0.332
309	128	MCHALE	111MC	666	0.329
310	284	WALDEN	564WD	2,795	0.328
311	260	LONGMIRE	582LM	1,091	0.326
312	120	LINDBERGH	43LNB	785	0.321
313	275	HANKAMER	207HA	752	0.315
314	156	CROCKETT	60CRK	201	0.303
315	130	PORT ACRES SUB	67PTA	587	0.295
316	242	TANGLEWOOD	136TG	620	0.294
317	43	CENTRAL	133CE	1,602	0.291
318	48	ROSEDALE (TX)	153RS	757	0.275
319	362	LONGMIRE	584LM	1,395	0.275
320	343	DAYTON BULK	727DY	791	0.273
321	126	TAMINA	599TA	450	0.269
322	338	VIRGINIA	132VI	612	0.260
323	259	LOVELLS LAKE	141LV	741	0.259
324	188	PARKDALE	171PR	699	0.259
325	54	FRONT STREET	310FR	545	0.257
326	357	NORTH END	26NOE	309	0.256
327	125	Alden Bridge	765AL	1,247	0.251
328	138	TYRRELL	38TYR	44	0.250
329	144	STOWELL	231ST	1,014	0.249
330	346	GOSLIN	704GL	1,678	0.233
331	325	METRO	723ME	708	0.229

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
332	226	CONROE BULK	572CN	1,404	0.226
333	387	DAISETTA	741DA	253	0.225
334	35	TYRRELL	37TYR	513	0.224
335	97	JIROU	77JRU	321	0.221
336	339	NORTH END	29NOE	353	0.218
337	251	APRIL	591AP	1,636	0.215
338	182	NORTH END	21NOE	1,912	0.212
339	330	SOUR LAKE	104SL	369	0.206
340	160	JOHNSTOWN	342JT	713	0.206
341	315	WALDEN	560WD	708	0.205
342	372	GOSLIN	701GL	1,692	0.200
343	258	CONAIR	515CN	831	0.194
344	99	LINCOLN	16LCN	296	0.189
345	297	LILLARD	490LI	286	0.182
346	293	HANKS	24HKS	824	0.177
347	355	Alden Bridge	768AL	3,487	0.177
348	370	CONAIR	516CN	284	0.165
349	273	CONAIR	511CN	1,587	0.160
350	87	LAKEVIEW	80LAV	714	0.158
351	169	CENTRAL	132CE	1,810	0.152
352	153	CENTRAL	130CE	737	0.148
353	162	WESTSIDE	111WS	352	0.145
354	171	CONROE BULK	506CN	2,117	0.144
355	274	STONEGATE	91STG	1,382	0.144
356	165	PORT NECHES	45PTN	909	0.141
357	352	HIMEX	222HI	220	0.141
358	341	GOSLIN	703GL	2,151	0.140
359	7	NECHES	197NE	151	0.126
360	142	PORT ACRES SUB	69PTA	710	0.125
361	219	LONGMIRE	581LM	2,509	0.118
362	121	KOUNTZE BULK	435KT	49	0.102
363	8	OAK RIDGE (TX)	743OK	499	0.100
364	364	WESTSIDE	112WS	392	0.092
365	101	CEDAR	698CE	23	0.087
366	342	METRO	716ME	36	0.083
367	344	PARKWAY	782PW	347	0.078
368	354	NORTH END	28NOE	172	0.076
369	90	WESTSIDE	113WS	283	0.071
370	356	Alden Bridge	763AL	1,167	0.070
371	348	HEARNE	28HRN	29	0.069
372	233	APRIL	592AP	1,099	0.065
373	318	EGYPT	550EP	977	0.043
374	199	METRO	720ME	558	0.043
375	181	TESCO	36TSC	83	0.036
376	349	CROCKETT	63CRK	33	0.030
377	194	JIROU	76JRU	170	0.029
378	377	PARKDALE	176PR	612	0.029
379	376	WEST END	82WED	485	0.027

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIFI Ranking	2015 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIFI Value
380	137	WYNTEX	633WT	604	0.026
381	385	GOSLIN	710GL	961	0.003
382	381	NORTH END	27NOE	94	0.000
383	215	PARKDALE	172PR	21	0.000
384	384	TRAVIS	6TRV	30	0.000
385	345	TRAVIS	8TRV	14	0.000
386	17	YANKEE DOODLE	24YAN	252	0.000
387	383	CONROE BULK	573CN	14	0.000
388	340	INDEPENDENCE (TX)	945ID	10	0.000
389	224	HAMPTON	157HA	10	0.000
390	389	FAWIL	FAWIL	36	0.000
391	328	BROOKS CREEK	270BC	52	0.000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

391

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
1	44	MAGNOLIA AMES	711MG	793	948.5
2	1	SOUTH LIBERTY	714SL	120	883.9
3	142	NEW CANEY	335NC	2,100	754.2
4	257	BEVIL	154BE	2,402	716.3
5	21	FORT WORTH	567FT	476	666.2
6	26	DAYTON BULK	726DY	1,569	653.6
7	6	DOUCETTE	569DC	197	633.2
8	11	CRYSTAL	566CR	1,447	632.7
9	63	BAYSHORE	213BA	1,763	588.4
10	241	PANSY	184PS	435	580.1
11	30	VIWAY	682VI	1,798	561.3
12	10	TEMCO	628TE	395	551.3
13	173	MCHALE	112MC	824	535.8
14	163	JOHNSTOWN	544JT	2,770	523.8
15	201	PLANTATION (TX)	545PL	1,121	509.3
16	154	APOLLO	321AP	1,315	505.9
17	7	DOBBIN	519DO	1,816	497.8
18	103	OAK RIDGE (TX)	745OK	1,772	495.8
19	12	LINDBERGH	42LNB	313	493.7
20	226	HANKS	25HKS	915	485.9
21	126	BRIARCLIFF	31BRC	882	481.0
22	81	MCLEWIS	380MC	2,446	478.6
23		FOREST	751FO	3,762	474.8
24	180	LUMBERTON	441LU	4,331	465.2
25	317	BRIDGE CITY	360BD	1,117	457.3
26	75	GRIMES	981GR	319	428.4
27	28	TAMINA	316TA	313	424.3
28	29	ELIZABETH	122EL	995	415.6
29	304	STOWELL	232ST	1,155	414.5
30	319	CROCKETT	64CRK	1,013	406.1
31	124	MCHALE	113MC	624	405.3
32	24	DOBBIN	920DO	1,816	404.3
33	114	BATSON	53BAT	899	400.6
34	222	TANGLEWOOD	137TG	1,520	398.8
35	5	LACON	540LA	1,040	389.0
36	366	TRAVIS	13TRV	43	373.4
37	292	GOSLIN	709GL	3,641	366.1
38	71	CLEVELAND (TX)	426CV	3,016	357.6
39	150	VIWAY	681VI	964	354.8
40	18	GRIMES	982GR	748	352.9
41	261	WINFREE	342WN	1,174	352.4
42	74	SARATOGA	761SA	431	352.1
43	302	MCLEWIS	382MC	845	351.5

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
44	157	SOMERVILLE	126SO	852	350.5
45	285	VIDOR	161VD	610	348.3
46	40	NEW CANEY	304NC	1,647	342.8
47	15	CLEVELAND (TX)	425CV	2,558	340.7
48	128	SPLENDORA	307SP	1,600	340.4
49	105	NAVASOTA	905NA	2,127	332.1
50	260	NEW CANEY	334NC	6,494	315.1
51	93	JOHNSTOWN	343JT	1,562	312.1
52	41	CORRIGAN BULK	239CR	495	311.1
53	156	NECHES	194NE	11	305.9
54	143	BEVIL	155BE	4,111	303.2
55	91	ECHO	70ECH	1,685	299.4
56	276	KOUNTZE BULK	451KT	1,037	296.6
57	97	NECHES	193NE	1,494	294.9
58	286	CROCKETT	195CR	980	293.5
59	33	FRONT STREET	307FR	496	288.0
60	106	BRIARCLIFF	30BRC	2,395	287.3
61	318	RAYWOOD	75RAY	119	284.2
62	230	PARKWAY	350PW	950	280.0
63	340	CROWDER	105CD	904	276.3
64	133	TAMINA	317TA	938	266.3
65	4	GOREE	681GR	718	262.8
66	264	TAMINA	598TA	839	260.9
67	185	OAK RIDGE (TX)	741OK	835	257.7
68	17	DOUCETTE	570DC	1,122	254.0
69	244	ORANGE	351ON	499	250.1
70	171	ORANGE	352ON	921	249.5
71	92	CLEVELAND (TX)	404CV	1,786	248.2
72	193	YANKEE DOODLE	23YAN	560	245.2
73	76	BRIDGE CITY	361BD	1,115	244.3
74	67	CROCKETT	61CRK	93	242.8
75	243	MCHALE	110MC	1,047	242.0
76	176	CHEEK	159CH	546	240.1
77	46	TEMCO	627TE	892	235.2
78	2	WARREN	592WR	2,248	234.7
79	36	DAYTON BULK	725DY	1,525	233.8
80	119	CRYSTAL	567CR	1,309	233.8
81	121	BENTWATER	520BW	1,954	233.3
82	160	PANORAMA	525PA	1,405	232.8
83	73	GOSLIN	708GL	2,228	232.3
84	77	NEW CANEY	333NC	5,360	232.2
85	250	GOSLIN	707GL	720	231.1
86	94	CROCKETT	65CRK	569	230.6
87	134	KOLBS	36KOL	1,358	229.7
88	221	ECHO	72ECH	498	229.2
89	209	CORDREY	326CO	1,233	229.0
90	99	LOEB	18LOB	567	228.7
91	168	WYNTEX	632WT	892	218.3

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
92	62	GEORGIA	670GE	691	218.2
93	42	CHINA	92CHI	655	217.5
94	125	LINDBERGH	40LNB	1,612	216.9
95	219	OAK RIDGE (TX)	744OK	2,895	213.6
96	31	OAK RIDGE (TX)	740OK	1,259	212.0
97	107	ELIZABETH	121EL	1,197	205.9
98	248	GOSLIN	706GL	1,477	204.6
99	52	DAYTON BULK	723DY	1,010	203.6
100	38	GROVES-EGSI	59GRO	1,717	201.0
101	66	BENTWATER	522BW	668	194.9
102	177	CORRIGAN BULK	238CR	611	194.7
103	256	BRIDGE CITY	363BD	2,095	194.1
104	120	HIMEX	221HI	110	193.3
105	68	CLEVELAND (TX)	405CV	1,916	191.9
106	14	HUNTSVILLE	611HU	1,601	191.2
107	169	VIRGINIA	130VI	1,027	190.0
108	151	CONAIR	514CN	1,232	187.9
109	69	NAVASOTA	904NA	1,452	187.3
110	309	CORDREY	325CO	1,610	186.9
111	237	KOLBS	35KOL	1,100	182.0
112	104	VIDOR	163VD	1,690	181.8
113	145	VIDOR	162VD	1,876	179.8
114	155	BAYOU FANNETT	250BY	294	179.2
115	207	APOLLO	320AP	1,993	179.2
116	203	WEST END	86WED	485	179.1
117	53	CHINA	93CHI	1,289	175.9
118	186	JOHNSTOWN	345JT	1,924	174.7
119	3	PEE DEE	809PD	1,618	174.5
120	290	ORANGE	350ON	955	173.5
121	138	LACON	537LA	2,136	173.1
122	199	MCLEWIS	381MC	1,241	173.0
123	60	KOLBS	34KOL	1,216	172.7
124	112	METRO	719ME	1,821	171.4
125	136	Alden Bridge	767AL	2,778	171.4
126	27	LACON	539LA	1,991	171.3
127	267	YANKEE DOODLE	22YAN	2,111	170.8
128	233	DOUCETTE	568DC	592	170.5
129	240	SHEAWILL	536SH	1,331	169.0
130	82	RIVTRIN	269RV	3,018	168.2
131	130	CRYSTAL	570CR	1,017	167.4
132	79	DAISETTA	743DA	358	167.2
133	306	TRANSCO	48TCO	210	166.9
134	147	LOVELLS LAKE	142LV	364	165.8
135	127	CLEVELAND (TX)	403CV	1,537	165.7
136	349	SPURLOCK	98SPU	724	165.6
137	283	WOODVILLE (TX)	594WD	1,182	165.5
138	116	WARREN	506WR	1,328	164.9
139	135	OILLA	345OI	1,461	162.3

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas; Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
140	214	ROSEDALE (TX)	151RS	1,270	159.4
141	164	ROSEDALE (TX)	152RS	737	159.3
142	362	MEMORIAL	281ML	769	158.9
143	101	GRIMES	883GR	901	158.3
144	327	JIROU	78JRU	306	158.2
145	227	EGYPT	551EP	2,450	155.6
146	132	LAKEVIEW	81LAV	1,316	155.6
147	204	NEW CANEY	337NC	583	155.3
148	141	HUMPHREY (TX)	107HM	895	155.1
149	194	SPLENDORA	309SP	1,356	153.6
150	268	HANKAMER	206HA	657	153.1
151	9	HIMEX	223HI	4,652	150.9
152	206	CLEVELAND (TX)	406CV	1,538	149.4
153	372	BAYSHORE	212BA	49	146.6
154	35	CHEEK	166CH	581	145.9
155	360	YANKEE DOODLE	25YAN	163	144.5
156	344	MCDONALD	479MD	762	143.2
157	165	CONROE BULK	577CN	604	141.9
158	191	DAISETTA	744DA	690	141.7
159	266	ADAMS BAYOU	331AD	195	141.2
160	152	PANSY	185PS	1,316	141.2
161	216	KICKAPOO	251KP	1,306	140.4
162	32	HAMPTON	158HA	1,152	140.2
163	162	METRO	724ME	1,038	139.1
164	88	MERLIN	374MR	542	137.1
165	149	RAYWOOD	73RAY	529	136.6
166	228	BAYSHORE	211BA	1,050	135.9
167	274	WOODVILLE (TX)	593WD	705	134.6
168		CONROE BULK	504CN	241	134.6
169	295	CONROE BULK	505CN	1,292	134.5
170	328	CONROE BULK	574CN	1,999	134.2
171	202	KOUNTZE BULK	432KT	861	128.1
172	298	CROWDER	103CD	1,433	126.5
173	113	CORDREY	324CO	1,570	124.4
174	188	HARDIN	35HDN	813	124.3
175	210	PORT ACRES SUB	68PTA	1,269	123.9
176	341	LINCOLN	15LCN	300	122.6
177	100	STOWELL	233ST	666	122.3
178	183	LONGMIRE	580LM	1,953	122.1
179	255	BRIDGE CITY	362BD	1,178	120.0
180	338	SILSBEE	461SI	537	119.2
181	181	METRO	722ME	1,237	118.6
182	320	LINDBERGH	41LNB	1,707	118.0
183	8	BENTWATER	521BW	2,067	117.6
184	277	FLETCHER	456FL	831	115.0
185	57	WYNTEX	634WT	1,323	115.0
186	84	TYRRELL	37TYR	513	114.9
187	197	LINDBERGH	43LNB	785	114.7

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
188	262	HEARNE	25HRN	234	113.1
189	358	BRIARCLIFF	33BRC	303	111.7
190	265	OAK RIDGE (TX)	742OK	233	110.6
191	95	LACON	538LA	1,480	105.8
192	187	SOMERVILLE	127SO	475	104.8
193	373	METRO	717ME	205	104.1
194	64	RAYWOOD	74RAY	1,092	103.9
195	273	WEST END	80WED	268	103.8
196	109	CORDREY	327CO	974	103.4
197	351	WEST END	88WED	917	103.1
198	117	BEVIL	156BE	690	103.0
199	139	SPLENDORA	308SP	2,090	101.8
200	90	RIVTRIN	268RV	2,622	100.2
201	357	CROWDER	104CD	1,607	100.1
202	308	FORT WORTH	12FTW	1,472	98.8
203	54	MAPLE	90MPL	342	98.8
204	56	PORT ACRES BULK	70PAS	830	97.5
205	37	EGYPT	552EP	1,712	96.3
206	148	AMELIA BULK	180AM	1,398	96.3
207	229	CALVERT	4CAL	2,163	95.9
208	200	WEST ORANGE	393WO	661	95.8
209	16	ECHO	71ECH	736	94.1
210	178	BRIARCLIFF	32BRC	1,259	93.4
211	123	DAYTON BULK	724DY	2,209	93.2
212	131	SPURLOCK	99SPU	737	92.9
213	118	VIDOR	164VD	877	92.4
214	189	NORTH SILSBEE	472NS	336	91.8
215	247	STONEGATE	93STG	2,066	90.6
216	326	VIRGINIA	129VI	607	89.6
217	386	METRO	715ME	28	89.5
218	111	CHEEK	160CH	471	88.4
219	174	EASTGATE	781EG	1,072	87.2
220	313	WEST ORANGE	392WO	643	87.1
221	297	METRO	721ME	1,550	86.9
222	218	PLANTATION (TX)	546PL	873	85.5
223	198	CALDWELL INDUSTRIAL	138CI	707	84.4
224	365	MEMORIAL	280ML	937	84.2
225	212	TANGLEWOOD	135TG	674	83.6
226	278	MCDONALD	476MD	996	83.2
227	196	ADAMS BAYOU	332AD	556	82.4
228	225	HUNTSVILLE	608HU	3,180	81.3
229	65	WINSHIRE	241WS	1,080	80.6
230	299	CONROE BULK	507CN	2,184	80.5
231	269	CALVERT	6CAL	1,601	80.4
232	146	FORT WORTH	7FTW	1,236	80.0
233	331	TANGLEWOOD	134TG	2,226	79.8
234	96	SILSBEE	463SI	760	78.8
235	192	WALDEN	563WD	1,937	77.7

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
236	122	KOLBS	37KOL	709	77.2
237	311	CONROE BULK	576CN	1,340	76.5
238	39	PEE DEE	806PD	2,566	75.8
239	280	VIRGINIA	131VI	1,392	75.7
240	25	HUNTSVILLE	600HU	2,103	75.0
241	289	STONEGATE	92STG	2,014	73.7
242	251	MANCHESTER	67MAN	1,039	72.4
243	45	LONGMIRE	583LM	1,273	72.1
244	231	HANKS	23HKS	1,423	71.6
245	137	Alden Bridge	762AL	6,435	71.1
246	224	NORTH SILSBEE	471NS	1,097	70.6
247	195	AMELIA BULK	182AM	973	70.6
248	85	HUNTSVILLE	610HU	1,915	68.5
249	86	Alden Bridge	769AL	813	68.2
250	329	WINFREE	341WN	729	68.1
251	51	CONAIR	512CN	1,263	67.9
252	258	NEW CANEY	338NC	2,423	67.7
253	80	MAYHAW	671MA	1,868	67.0
254	213	JIROU	75JRU	61	66.5
255	20	ROSEDALE (TX)	153RS	757	66.3
256	158	FORT WORTH	99FTW	373	65.8
257	378	HUMPHREY (TX)	108HM	46	65.0
258	223	LONGMIRE	582LM	1,091	64.9
259	236	LOEB	17LOB	951	64.4
260	291	WEST END	85WED	527	62.7
261	379	TRAVIS	11TRV	24	62.6
262	287	CROCKETT	60CRK	201	62.5
263	205	CROCKETT	198CR	221	62.2
264	110	ELIZABETH	120EL	1,384	61.4
265	47	SPEEDWAY	917SW	32	61.1
266	232	ECHO	73ECH	785	60.9
267	324	WEST END	87WED	33	59.8
268	59	CONAIR	513CN	1,652	58.1
269	388	TRAVIS	9TRV	10	57.2
270	332	MANCHESTER	66MAN	2,083	56.9
271	293	CROWDER	102CD	1,733	56.6
272	354	STONEGATE	90STG	1,046	56.3
273	72	HEARNE	29HRN	324	55.7
274	246	NEW CANEY	336NC	4,657	55.7
275	159	CONROE BULK	572CN	1,404	55.4
276	115	WESTSIDE	113WS	283	54.6
277	307	GROVES-EGSI	62GRO	1,539	54.4
278	34	APRIL	590AP	1,591	54.2
279	235	ELIZABETH	123EL	2,610	54.1
280	253	MCHALE	111MC	666	52.6
281	108	MCDONALD	477MD	1,595	51.7
282	234	FLETCHER	457FL	1,496	51.2
283	387	DAISETTA	741DA	253	51.2

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
284	249	SOUR LAKE	105SL	1,237	50.8
285	335	ADAMS BAYOU	330AD	155	49.8
286	98	NAVASOTA	969NA	909	49.3
287	271	LOVELLS LAKE	141LV	741	48.7
288	380	TRAVIS	14TRV	20	48.5
289	144	JOHNSTOWN	342JT	713	48.5
290	345	GOSLIN	702GL	1,783	48.4
291	316	GOSLIN	705GL	1,292	48.0
292	325	WINFREE	340WN	462	47.6
293	352	LONGMIRE	584LM	1,395	46.8
294	355	ROSEDALE (TX)	150RS	126	46.1
295	371	CONAIR	516CN	284	46.0
296	284	NORTH END	29NOE	353	45.5
297	179	PORT ACRES SUB	67PTA	587	45.3
298	336	WINSHIRE	240WS	937	44.8
299	153	SILSBEE	462SI	804	44.5
300	272	PORT NECHES	46PTN	1,275	44.4
301	363	AMELIA BULK	181AM	2,293	43.7
302	83	LAKEVIEW	80LAV	714	42.9
303	58	CENTRAL	133CE	1,602	42.7
304	303	HUMPHREY (TX)	106HM	1,113	42.3
305	374	PARKWAY	351PW	573	42.2
306	48	GOREE	682GR	1,195	41.1
307	245	FEDERAL	801FE	253	40.8
308	252	MERLIN	375MR	863	40.6
309	238	PARKDALE	171PR	699	39.3
310	211	WALDEN	560WD	708	39.0
311	55	HUNTSVILLE	607HU	3,453	38.9
312	281	WALDEN	564WD	2,795	38.7
313	184	GROVES-EGSI	63GRO	1,307	37.6
314	282	SHEAWILL	535SH	683	37.6
315	50	TAMINA	599TA	450	37.5
316	61	PEE DEE	808PD	921	37.4
317	172	Alden Bridge	765AL	1,247	37.1
318	70	MAPLE	91MPL	245	36.9
319	339	GOSLIN	704GL	1,678	36.5
320	208	APRIL	591AP	1,636	36.3
321	215	MCDONALD	478MD	634	36.0
322	167	Alden Bridge	764AL	1,256	34.1
323	129	PORT ACRES SUB	69PTA	710	34.1
324	342	DAYTON BULK	727DY	791	33.9
325	305	HANKS	24HKS	824	32.4
326	89	CEDAR	698CE	23	32.3
327	217	FRONT STREET	308FR	370	32.2
328	315	GROVES-EGSI	61GRO	942	31.1
329	242	LINCOLN	16LCN	296	30.8
330	182	TANGLEWOOD	136TG	620	30.1
331	22	HANKS	22HKS	1,165	30.0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
332	296	CHEEK	165CH	109	29.9
333	323	METRO	723ME	708	29.8
334	356	CONROE BULK	575CN	818	27.5
335	330	Alden Bridge	766AL	1,660	27.1
336	312	CENTRAL	131CE	971	26.6
337	166	NORTH END	21NOE	1,912	26.1
338	275	HANKAMER	207HA	752	25.9
339	334	CENTRAL	132CE	1,810	24.7
340	23	JIROU	77JRU	321	23.9
341	376	METRO	718ME	2,052	23.1
342	288	CONAIR	515CN	831	22.5
343	369	NORTH END	26NOE	309	22.4
344		FOREST	759FO	58	22.3
345	368	NAVASOTA	901NA	286	21.8
346	359	NORTH END	28NOE	172	21.4
347	170	WESTSIDE	111WS	352	20.9
348	102	TYRRELL	38TYR	44	20.6
349	300	STONEGATE	91STG	1,382	20.6
350	322	GOSLIN	703GL	2,151	19.9
351	78	STOWELL	231ST	1,014	19.2
352	347	VIRGINIA	132VI	612	18.6
353	301	LILLARD	490LI	286	17.2
354	87	PORT NECHES	45PTN	909	16.9
355	19	OAK RIDGE (TX)	743OK	499	16.4
356	346	PARKWAY	782PW	347	16.3
357	43	FRONT STREET	310FR	545	16.2
358	321	SOUR LAKE	104SL	369	16.0
359	370	GOSLIN	701GL	1,692	15.4
360	140	CONROE BULK	506CN	2,117	14.3
361	263	CONAIR	511CN	1,587	13.7
362	350	Alden Bridge	763AL	1,167	13.2
363	254	CENTRAL	130CE	737	13.1
364	161	KOUNTZE BULK	435KT	49	12.7
365	49	NECHES	197NE	151	12.5
366	270	APRIL	592AP	1,099	11.6
367	239	LONGMIRE	581LM	2,509	11.3
368	343	WESTSIDE	112WS	392	11.2
369	259	METRO	720ME	558	7.5
370	361	HIMEX	222HI	220	7.3
371	353	Alden Bridge	768AL	3,487	6.7
372	375	PARKDALE	176PR	612	6.2
373	333	METRO	716ME	36	5.6
374	348	EGYPT	550EP	977	4.7
375	310	CROCKETT	63CRK	33	4.0
376	190	TESCO	36TSC	83	3.3
377	367	HEARNE	28HRN	29	3.2
378	279	JIROU	76JRU	170	2.9
379	220	WYNTEX	633WT	604	2.9

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Entergy Texas, Inc.

2016 SAIDI Ranking	2015 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2016 SAIDI Value
380	377	WEST END	82WED	485	2.1
381	385	GOSLIN	710GL	961	0.5
382	381	NORTH END	27NOE	94	0.0
383	337	PARKDALE	172PR	21	0.0
384	384	TRAVIS	6TRV	30	0.0
385	364	TRAVIS	8TRV	14	0.0
386	13	YANKEE DOODLE	24YAN	252	0.0
387	383	CONROE BULK	573CN	14	0.0
388	294	INDEPENDENCE (TX)	945ID	10	0.0
389	175	HAMPTON	157HA	10	0.0
390	389	FAWIL	FAWIL	36	0.0
391	314	BROOKS CREEK	270BC	52	0.0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2016 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	13.19%
Vegetation	14.33%
Animals and Birds	4.80%
People (Including cars and farm equip)	12.74%
Utility-owned Equipment	41.55%
Other	3.20%
Unknown	10.19%