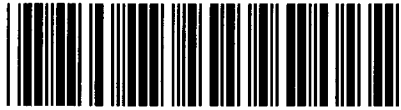


Control Number: 46674



Item Number: 102

Addendum StartPage: 0

## RATEPAYER PROTEST

RECEIVED

If you wish to PROTEST the proposed rate change, you must submit this form and 20 copies by 2017 JAN 12 AM 10:00

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

PUBLIC UTILITY COMMISSION  
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

## CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Kenneth Last Name: RisenbakerPhone Number: 281-458-0048 Fax Number: \_\_\_\_\_Address, City, State: 13000 Columbine Lane Houston, TX 77049

Location where service is received: \_\_\_\_\_

(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ Water Rate Change ☐ Sewer Rate Change ☐ Both Water and Sewer Rate Change☐ Other (please specify below)

Water service is terrible. Lines are breaking all the time then block water for at least one day. We have dark water most of the time. It ruins clothes. We have boil water notice at least twice a month, sometimes more than twice a month. Each time it lasts for about a week, which makes it most of the time. I do not think they deserve an increase.

Signature of Protestor:

Mrs Kenneth RisenbakerDate: 1-9-2017

Si desea información en Español, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance  
Hotline at  
512-936-7136