



Control Number: 46439



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SOAH DOCKET NO. 473-17-3320.WS
PUC DOCKET NO. 46439

COMPLAINT OF WES ANDERSON,
ET. AL. AGAINST QUADVEST L.P.;
QUADVEST, INC.; RANCH UTILITIES
CORP.; AND RANCH UTILITIES, L.P.

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PUBLIC UTILITY COMMISSION
OF
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COMMISSION STAFF'S LIST OF ISSUES

Comes Now the Staff ("Staff") of the Public Utility Commission of Texas ("Commission") and files this List of Issues.

I. Background

On October 14, 2016, Stephen Jones (the "Complainant") filed a complaint against Quadvest, L.P., Quadvest, Inc., Ranch Utilities Corp., and Ranch Utilities, L.P. (collectively, "Quadvest") alleging inaccurately-metered water usage and related inaccurate billing as a result of smart meter installation. By Order dated April 13, 2017, the Commission established June 13, 2017, as the deadline for filing a proposed list of issues; therefore, this list is timely filed.

II. Proposed List of Issues

Staff proposes the following list of issues to be considered in this proceeding:

1. Is the Complainant's meter properly reading his water usage?
2. Was the accuracy of the Complainant's meter established prior to installation pursuant to 16 Tex. Admin. Code § 24.89(f)?
3. If the meter is not properly reading usage, what is the proper bill adjustment, including any appropriate refund, in accordance with 16 Tex. Admin. Code § 24.89(g)?

III. Conclusion

Staff respectfully requests that the Commission's Preliminary Order include the above proposed issues to be addressed.

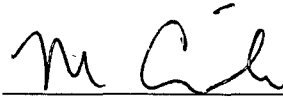
Dated: June 13, 2017

Respectfully Submitted,

**PUBLIC UTILITY COMMISSION OF TEXAS
LEGAL DIVISION**

Margaret Uhlig Pemberton
Division Director

Stephen Mack
Managing Attorney

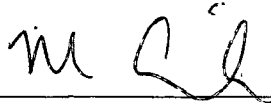


Michael Crnich
State Bar No. 24059626
1701 N. Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326
(512) 936-7255
(512) 936-7268 (facsimile)
mike.crnich@puc.texas.gov

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CERTIFICATE OF SERVICE

I certify that a copy of this document will be served on all parties of record on June 13, 2017, in accordance with 16 Tex. Admin. Code § 22.74.



Michael Crnich