



Control Number: 46439



Item Number: 2

Addendum StartPage: 0

2016 OCT 17 PM 3:38

COMPLAINT OF WES ANDERSON, §  
ET. AL. AGAINST QUADVEST L.P., §  
QUADVEST, INC., RANCH UTILITIES §  
CORP., AND RANCH UTILITIES, L.P §

PUBLIC UTILITY COMMISSION  
PUBLIC UTILITY COMMISSION  
FILING CLERK  
OF TEXAS

**ORDER NO. 1  
REQUIRING RESPONSES**

**I. Background**

On October 14, 2016, Wes Anderson, et.al. (collectively, complainants) filed a complaint against Quadvest, L.P., Quadvest, Inc., Ranch Utilities Corp., and Ranch Utilities, L.P. (collectively, Quadvest) alleging increased water usage and related billing as a result of smart meter installation. Complainants request that the Commission waive jurisdiction and allow this matter to move forward as a class action lawsuit in district court, require Quadvest to correct and modify all smart meters installed, refund all of the overcharges and pass-through fees, and award actual damages, reasonable attorney's fees, and punitive damages.

This complaint is filed under 16 Texas Administrative Code § 22.242 (TAC) and is available on the Public Utility Commission of Texas' Interchange.<sup>1</sup>

**II. Requiring Response**

Pursuant to 16 TAC § 22.78, Quadvest shall file a response to the complaint no later than **November 7, 2016**, addressing the following:

1. the Commission's jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders and/or tariff provisions;
4. copies of any rates/tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

---

<sup>1</sup> <http://interchange.puc.texas.gov>

**III. Statement of Position from Commission Staff**

Commission Staff shall file a statement of position by **November 14, 2016**.

**IV. Filings**

To ensure the efficient processing of this proceeding, all pleadings and other filings shall be deemed filed when the proper number of copies are presented to the Commission Filing Clerk for filing pursuant to 16 TAC § 22.71(c). All filings related to this docket can be accessed on the Commission's Interchange.

**V. Ex Parte Communications**

Ex parte communications with the administrative law judge are prohibited. Parties should communicate with the administrative law judge only through written documents filed with the Commission's Filing Clerk and served on all parties.

**VI. Notifying Office of Public Utility Counsel**

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

Signed at Austin, Texas the 17<sup>th</sup> day of October 2016.

**PUBLIC UTILITY COMMISSION OF TEXAS**

  
\_\_\_\_\_  
**JEFFREY J. HUHN**  
**ADMINISTRATIVE LAW JUDGE**